



## **OPERATIONS MANUAL**

**MODEL 1220-DW3**

**PLATE WARMER SERIES**

**Wittco Foodservice Inc.  
7737 North 81<sup>st</sup> Street  
Milwaukee, Wisconsin 53223**

**Telephone: 800-367-8413  
: 414-354-3080  
Fax: 414-354-2821**

## **LIMITED WARRANTY**

Wittco / Crimsco warrants the Products that it manufactures to be free from defects in materials and workmanship, under normal use and service, for the periods indicated below from the date of install when maintained in accordance with Wittco's written instructions. **Buyer must establish the "Products" install date by returning Wittco's Warranty registration Card or by other means satisfactory to Wittco in its sole discretion.**

Wittco warrants its Products to be free from defects in materials and workmanship from the date of purchase (subject to the foregoing conditions) for the period(s) of time and on the conditions listed below:

One (1) Year Labor Warranty

One (1) Year Parts Warranty

The foregoing warranties are exclusive and in lieu of any other warranty, expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose or patent or other intellectual property right infringement. Without limiting the generality of the foregoing, **SUCH WARRANTIES DO NOT COVER: Coated incandescent light bulbs or heat lamps, all glass components, Product misuse, tampering, misapplication, application of improper voltage, recalibration of thermostats, high limit switches, trays, dishes, or gaskets.**

### **LIMITATION OF REMEDIES & DAMAGES**

Wittco's liability and Buyer's exclusive remedy hereunder will be limited solely, at Wittco's option, to repair or replacement by a Wittco authorized service agency (other than where Buyer is located outside of the United States or Canada, in which case Wittco's liability and Buyer's exclusive remedy hereunder will be limited solely to replacement of part under warranty) with respect to any claim made within the applicable warranty period referred to above. Without limiting the generality of the foregoing, all portable Products, as defined by Wittco, shall be delivered by Buyer, at its sole expense, to the nearest Wittco authorized service agency for replacement or repair. Wittco reserves the right to accept or reject any such claim in whole or in part. Wittco will not accept the return of any Product without prior written approval from Wittco, and all such approved returns shall be made at Buyer's sole expense. **WITTCO WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS OR LOSS OF PRODUCTS AND LOSS OF PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE PRODUCTS.**

### **REPLACEMENT OF DEFECTIVE PARTS**

The replacements for defective parts covered by Wittco's limited warranty will be shipped from the factory with transportation charges prepaid.

## RETURN GOODS AUTHORIZATION

Written permission on Wittco's Return Authorization Form is required before returning any parts or equipment to the factory, such shipments must be made on a prepaid shipment basis. Contact Wittco Foodservice Equipment to request a Return Goods Authorization.

**TECHNICAL SUPPORT & SERVICE INQUIRES MAY BE DIRECTED TO WITTCO BY:**

### WITTCO TECHNICAL & PRODUCT SUPPORT

Wittco Foodservice Inc.  
7737 North 81<sup>st</sup> Street  
Milwaukee, Wisconsin 53223

Telephone: 866-628-0485  
: 414-354-3080  
Fax: 414-434-4701

WHEN DIRECTING INQUIRIES TO WITTCO PLEASE HAVE THE FOLLOWING INFORMATION  
AVAILABLE TO AVOID DELAYS

Wittco **model number** indicated on the equipment serial data plate located at the electrical connection.

Wittco **serial number** indicated on the equipment serial data plate, the equipment serial number also has **two (2) alpha characters** before the serial number. These alpha characters are part of the serial number.

## **OPERATING INSTRUCTIONS**

**THE PLATE WARMER HAS BEEN DESIGNED WITH THE OPERATORS CONVENIENCE IN MIND. IN POINTING OUT THESE CONVENIENCES AND THEIR APPLICATIONS, IT IS SUGGESTED EACH PERSON CHARGED WITH THE OPERATION OR HANDLING OF THE CART BE GIVEN AN OPPORTUNITY TO STUDY THE FOLLOWING INSTRUCTIONS.**

**CAUTION: USE ONLY A.C. CIRCUIT AND VOLTAGE SPECIFIED ON UNIT DATA PLATE (LOCATED ON BACK OF CART) OR EQUIPMENT MAY BE PERMANENTLY DAMAGED.**

**TO AVOID DAMAGE TO THE POWER SUPPLY CORD, CORD RETAINER BUSHING, OR ELECTRICAL OUTLETS, ALWAYS CHECK TO BE CERTAIN POWER SUPPLY CORD IS UNPLUGGED FROM POWER SOURCE BEFORE MOVING UNIT. A LIGHTED SWITCH IS PROVIDED TO INDICATE WHEN CART IS TURNED ON.**

- 1.) PLUG - IN CORD TO PROPER RECEPTACLE**
- 2.) TURN - ON SWITCH**
- 3.) PRE - HEAT APPROX. 45 MINUTES**
- 4.) OPERATING TEMPERATURE SHOULD BE 180 DEGREES F.**

## HOW TO CLEAN A 1220-BI UNIT

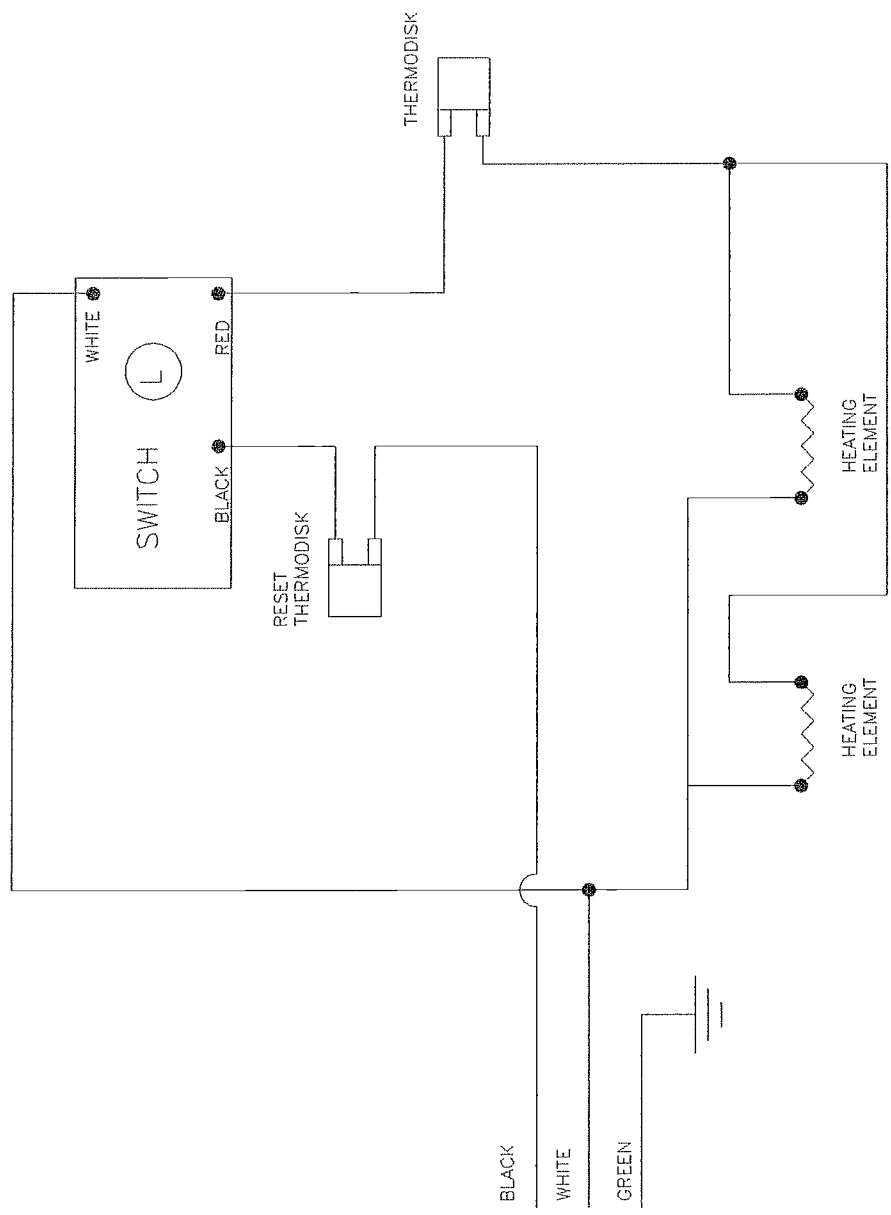
### WHAT YOU CAN USE TO CLEAN THE UNIT

The interior of the unit should be cleaned whenever food spills occur with mild soap and warm water. Never use harsh chemicals or abrasive pads to clean.

- **CAUTION:** Avoid large amounts of water around the rocker switch if possible. To prevent electrical damage to the rocker switch use only a damp, soft cloth.
- 1) Make sure to turn the unit **off** and **disconnect** from power source.
  - 2) Remove the element covers and spacers. Take them to the sink or dishwasher
  - 3) Clean the interior of the unit with warm soapy water.
  - 4) Do not use any type of pressure water hose to clean it out!
  - 5) Keep water away from the rocker switch!
  - 6) Use warm soapy water and a soft cloth only to **Clean Out!**

**ANY DEVIATION FROM INSTRUCTION ABOVE,  
MAY VOID THE WARRANTY!!**

**THANK YOU FROM WITTCO.**



POWER CONNECTION  
 120V, 1PH, 60HZ  
*240V, 1PH, 60HZ*

## 1220-DW3

CASTER, SWIVEL 4" (EACH)	WP-115-4S
CASTER, SWIVEL 4" (SET)	WP-115-4
CORD, POWER 12/3 208/240V. 15 AMP	WP-015-2
COVER, ACCESS	WP-361
COVER, ELEMENT	WP-309
DOOR, LEFT HINGED (TOP MOUNTED HANDLE)	WP-352-L
DOOR, RIGHT HINGED (TOP MOUNTED HANDLE)	WP-352-R
ELEMENT, 208/240 - 600W (1220/1826)	WP-104-2
GASKET, DOOR COMPLETE (PER DOOR)	WP-354
GUARD, SWITCH	WP-368
HINGE, DOOR (CAM ACTION STLYE)	WP-357
SPACER, ELEMENT COVER	WP-308
STRAIN RELIEF, POWER CORD	WP-006-1
SWITCH, ROCKER LIGHTED	WP-355
THERMOSTAT, SNAP-DISC	WP-356
THERMOSTAT, SNAP-DISC (W / MANUAL RESET)	CR-91-39-25