



# Curtis<sup>®</sup> WILBUR CURTIS COMPANY, INC.

FIND OUT MORE  
ON THE WEB.  
WILBURCURTIS.COM

## Models Included

- TP2T – ThermoPro Twin
- TP2S – ThermoPro Single

## Service Manual – ThermoPro Twin & Single Brewers

### Important Safeguards/Conventions

This appliance is designed for commercial use. Any servicing other than cleaning and maintenance should be performed by an authorized Wilbur Curtis service center.

- Do NOT immerse the unit in water or any other liquid
- To reduce the risk of fire or electric shock, do NOT open top or side panels. No user serviceable parts inside. Repair should be done only by authorized service personnel.
- Keep hands and other items away from hot parts of unit during operation.
- Never clean with scouring powders, bleach or harsh implements.

### Conventions



WARNINGS – To help avoid personal injury



Important Notes/Cautions – from the factory



Sanitation Requirements


This Curtis Generation 3 Unit is Factory Pre-Set and Ready to Go... Right from the Carton.

Following are the Factory Settings for your G3 Coffee Brewing Systems:

- Brew Temperature = 200°F
- Water Bypass = On for LARGE & MEDIUM Brew Only
- Brew Volume = Set to Vessel Requirement.
- Sleep Mode = Off

System Requirements:


- Water Source 20 – 90 PSI (Minimum Flow Rate of 1 GPM)
- Electrical: See attached schematic for standard model or visit [www.wilburcurtis.com](http://www.wilburcurtis.com) for your model.




**WARNING** HOT LIQUID,  
Scalding may occur.  
Avoid splashing.



**CAUTION:** Please use this setup procedure before attempting to use this brewer. Failure to follow the instructions can result in injury or the voiding of the warranty.



**IMPORTANT:** Equipment to be installed to comply with applicable federal, state, or local plumbing/electrical codes having jurisdiction.



**CAUTION:** DO NOT connect this brewer to hot water. The inlet valve is not rated for hot water.

### SETUP STEPS

The unit should be level (left to right and front to back), located on a solid counter top. Connect a water line from the water filter to the brewer. NOTE: Some type of water filtration device must be used to maintain a trouble-free operation. (In areas with extremely hard water, we suggest that a sedimentary and taste & odor filter be installed.) This will prolong the life of your brewing system and enhance coffee quality.



NSF International requires the following water connection:

1. A quick disconnect or additional coiled tubing (at least 2x the depth of the unit) so that the machine can be moved for cleaning underneath.
2. This equipment is to be installed with adequate back flow protection to comply with applicable federal, state and local codes..
3. Water pipe connections and fixtures directly connected to a potable water supply shall be sized, installed and maintained in accordance with federal, state, and local codes.

1. A 3/8" NPT x 3/8" Flare elbow has been supplied for water line connection. Use tubing sized sufficiently to provide a minimum of 1.0 GPM.
2. To hookup the InterLock grinder, Locate the jack labeled "Class 2 Wiring Only" on brewer and grinder. Connect the two with the cable plug.
3. Connect the unit to an appropriate electrical power circuit.
4. Turn on the toggle (STANDBY/ON) switch behind the unit. The heating tank will start to fill. When the water level in the tank rises to the correct volume, the heating elements will energize automatically. With ADS Systems there is no danger of element burnout caused by an empty tank.
5. The heating tank will require 20 to 30 minutes to reach operating temperature (200°F). Press the ON button on the control module. When the water in the tank gets to brewing temperature, the control module screen will read Ready to Brew.



ISO 9001 REGISTERED

WILBUR CURTIS COMPANY  
Montebello, CA 90640

Temporary label covers front UCM control module. Select batch brew before using brewer. →

**UNIVERSAL CONTROL MODULE (UCM)**

Factory default is set to One Batch Brew. To change setting, follow procedures below.

1. Enter Program Mode.
2. Scroll to Model Select.
3. Select Model.
4. Scroll to select Batch.
5. Remove this label and apply matching overlay.

←
ON/OFF  
SELECT
→
BREW

For more detailed instructions, see insert sheet or instructions manual.

*Curtis G3 Brewing Systems – Giving You the Power and Flexibility You Need.*

P/N WC-98245

6. This step requires some preliminary program setting prior to brewing. You will notice that the control module (UCM) is covered with a thin white label (see illustration, above). This label is a temporary covering. It contains important batch selection instructions. Decide how many brew selections you require and follow the instructions to change the Batch Brew setting (the default is one batch).



The only way the **InterLock** coffee grinding system will work is with the 3-batch Model setting. If your brewer will be working with the **InterLock** system, you should always select the three batch setting while programming the brewer.

7. Apply the UCM control panel label. Packaged with the brewer are three labels (one batch, two batch & three batch) with brew buttons labeled LARGE, MEDIUM and SMALL. Take the label that corresponds to the brew batch you have selected and adhere this to the face of the UCM.
8. Prior to brewing, dispense 12 ounces of hot water through the hot water faucet.
9. Brew a cycle of at least 12 ounces, to purge the water lines of any air that may be trapped after filling.
10. The ThermoPro brewer is now ready for operation.

## Quick Start

## ThermoPro

### Your Curtis ADS System is Factory Pre-Set for Optimum Performance.

After connection to water and power; the rear toggle switch must be on. You will hear a beep sound, indicating power is available to the controller.

The control displays WILBUR CURTIS. Press ON/OFF button and the screen will display THERMO-PRO  
WILBUR CURTIS. After three seconds, WILBUR CURTIS  
FILLING... is displayed.

Water will fill the tank (approximately 2-3 minutes depending on water flow rate). When the proper level is reached WILBUR CURTIS  
HEATING... will appear on the screen. It takes approximately 20 minutes to reach setpoint temperature of 200°F.

Control will display WILBUR CURTIS  
READY TO BREW when temperature reaches the setpoint (200°F); unit is at brewing temperature.

## BREWING INSTRUCTIONS

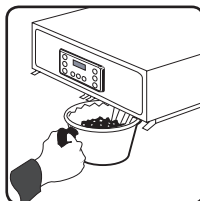
1. Brewer should be ON (Confirm at rear toggle switch, then press the ON/OFF button). Ready-to-Brew should be ON. If connected to an InterLock grinder; grinder should be on.
2. Place an empty ThermoPro server under the brewcone.



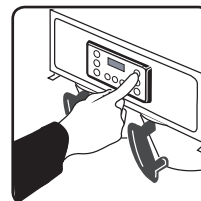
3. Place a clean filter into the brewcone.



4. Fill brewcone with ground coffee. If Interlocked, fill from grinder.



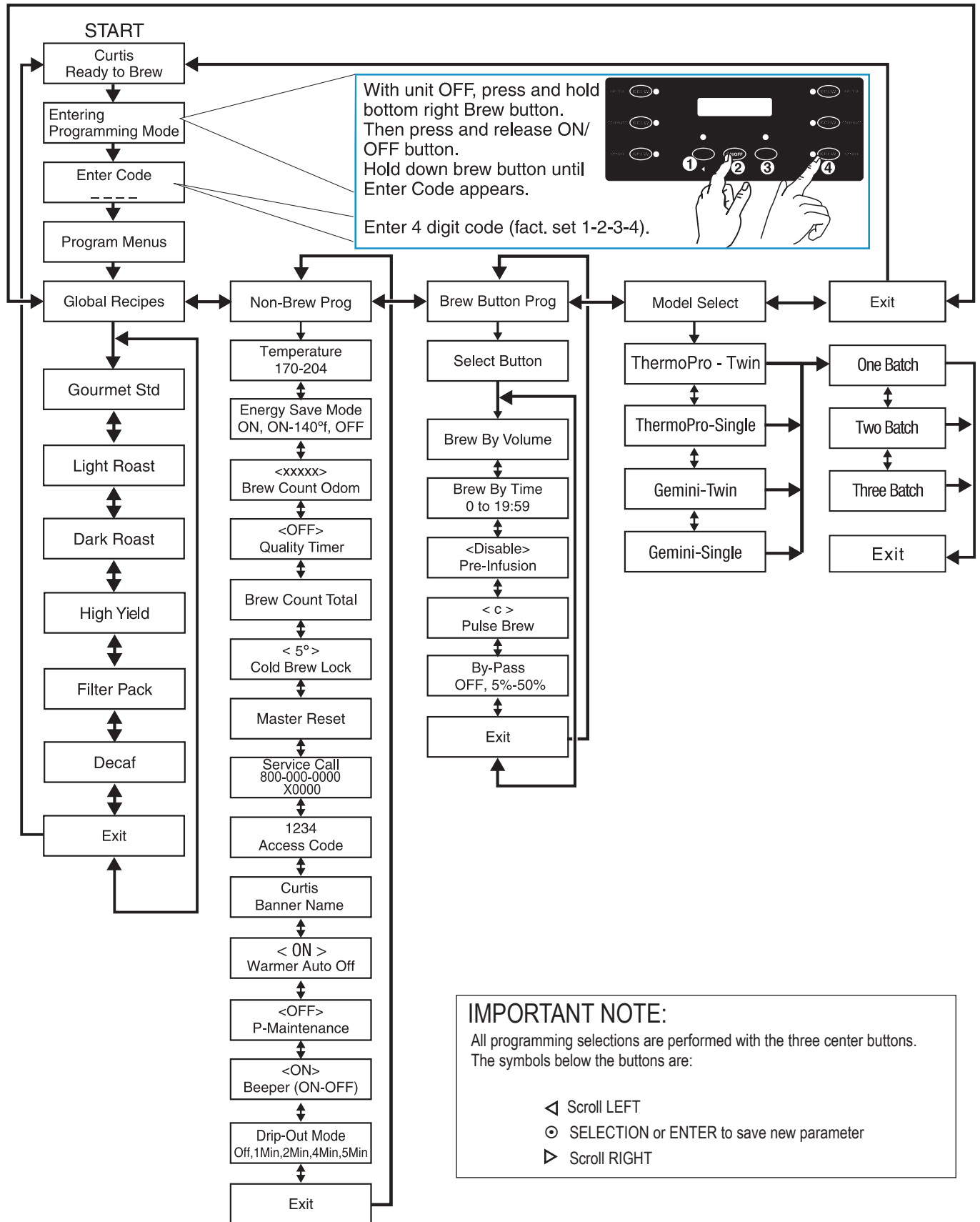
5. Transfer filled brewcone to brewer.



6. Press Brew button. Brewing will begin immediately.



# ThermoPro Programming Guide

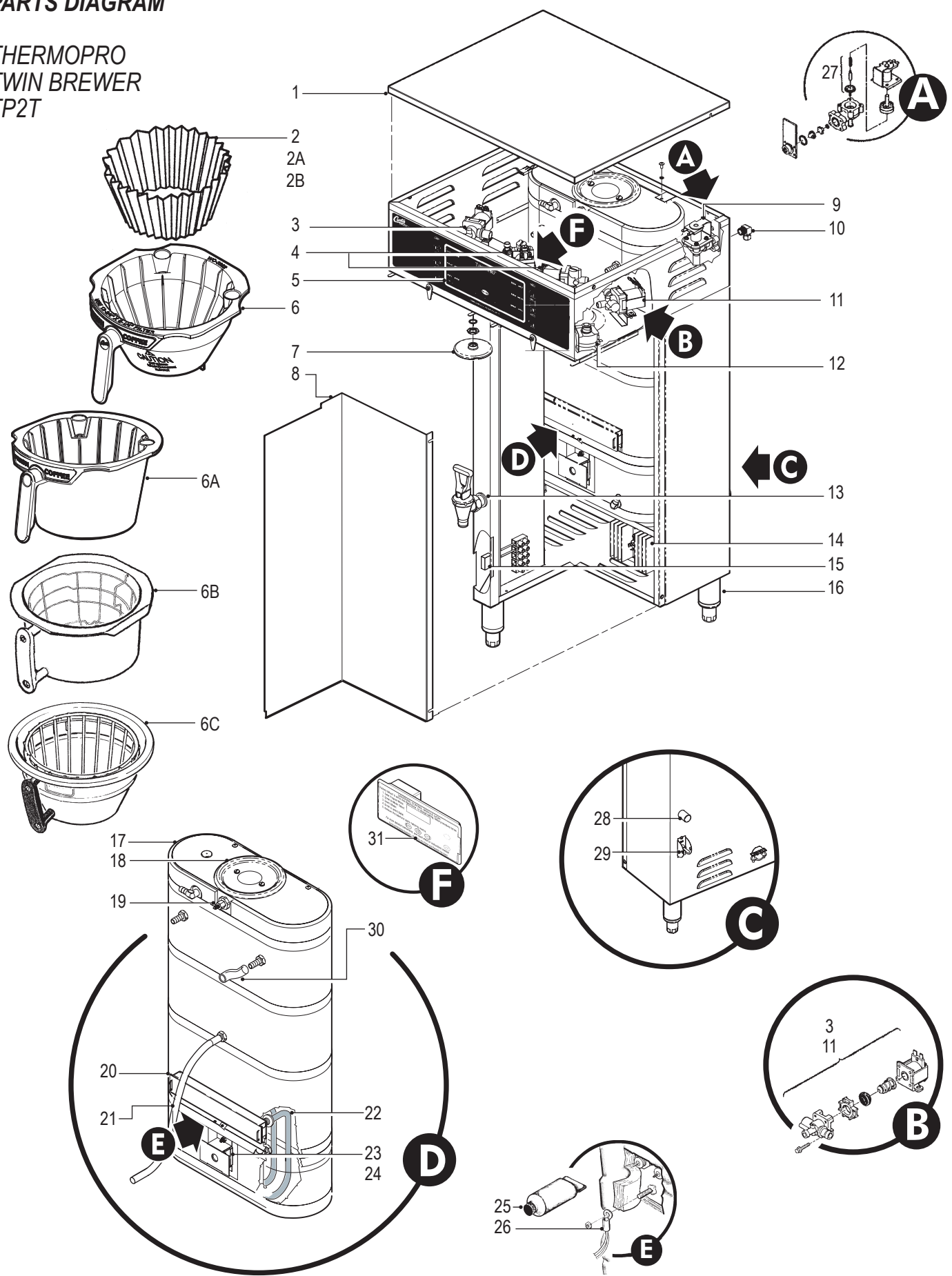


**IMPORTANT NOTE:**  
All programming selections are performed with the three center buttons. The symbols below the buttons are:

- ◀ Scroll LEFT
- ⊙ SELECTION or ENTER to save new parameter
- ▶ Scroll RIGHT

# PARTS DIAGRAM

THERMOPRO  
TWIN BREWER  
TP2T



## ILLUSTRATED PARTS LIST

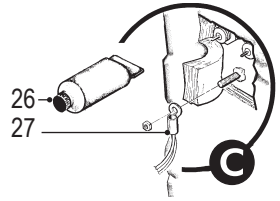
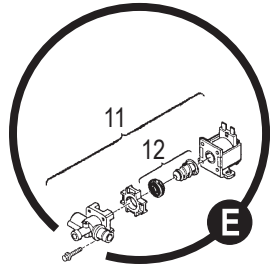
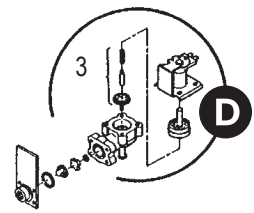
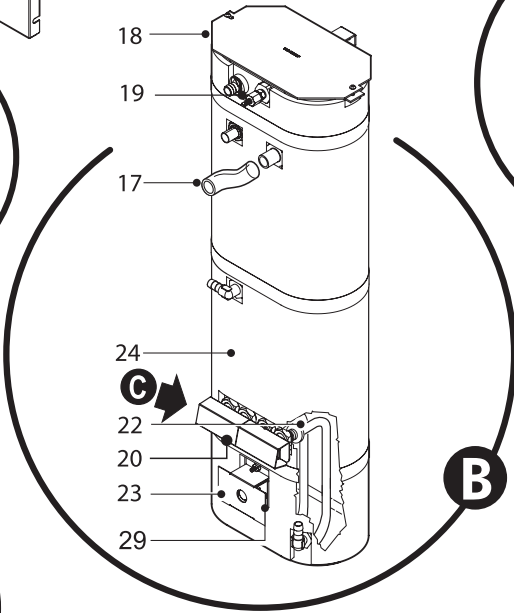
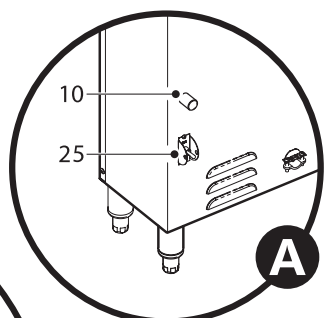
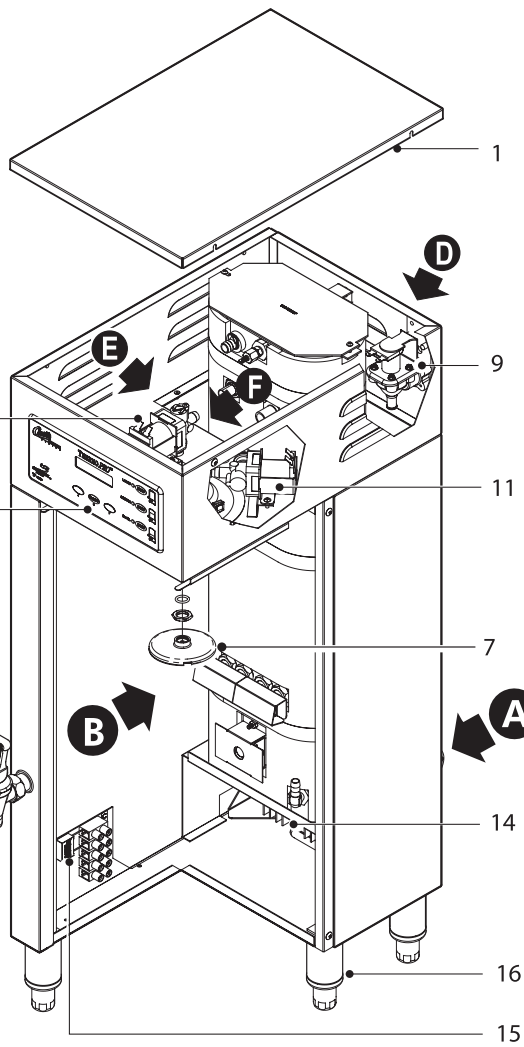
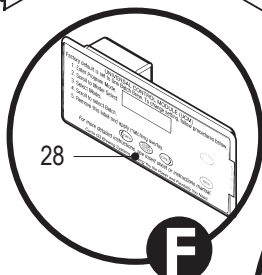
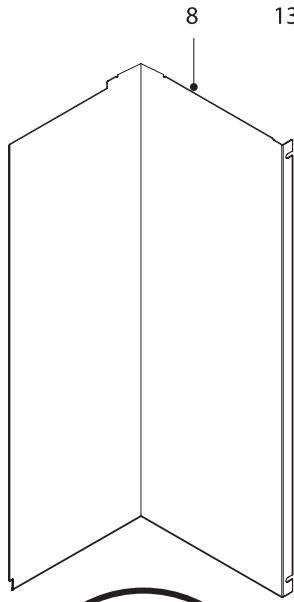
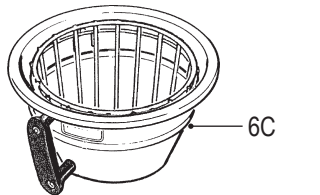
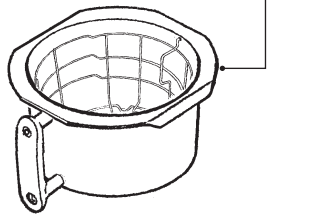
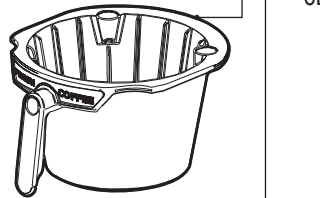
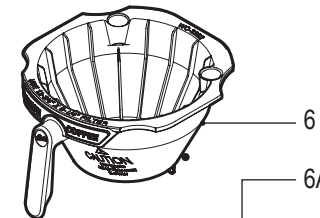
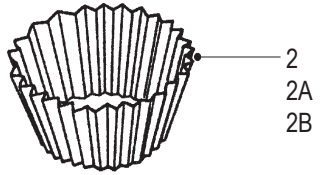
### THERMOPRO TWIN BREWER TP2T

Item Nº	Part Nº	Description
1	<a href="#">WC-5459</a>	COVER, TOP WRAP
2	GEM-6-102	FILTER, PAPER 12¾ x 5½ (USE WITH WC-37308)
2A	<a href="#">GEM-6-101</a>	FILTER, 15 x 5½" x 4¾" H (USE WITH WC-37259)
2B	GEM-6	FILTER, 500/PKG (USE WITH <a href="#">WC-3357</a> )
3	WC- 37121*	KIT, DUMP VALVE BREW LEFT
4	WC- 844-101*	VALVE, BY-PASS W/RESISTOR
5	<a href="#">WC-39442</a>	LABEL, UCM OVERLAY DUAL TWIN 3-BATCH
5A	<a href="#">WC-39415</a>	LABEL, UCM OVERLAY DUAL TWIN 2-BATCH
5B	<a href="#">WC-39414</a>	LABEL, UCM OVERLAY DUAL TWIN 1-BATCH
6	WC-37308	KIT, BREW CONE PLSTC GEM FRESH COFFEE LABEL
6A	WC-37259	KIT, BREW CONE GOURMET PSTC FRESH COF LABEL
6B	<a href="#">WC-3354</a>	BREWCONE ASSY, GOURMET LRG CAP (OPTIONAL)
6C	<a href="#">WC-3357</a>	BREWCONE ASSY W/BASKET (OPTIONAL)
7	<a href="#">WC-29050*</a>	SPRAYHEAD, ADVANCED FLOW
8	<a href="#">WC-58037-101</a>	COVER, CENTER WRAP TP 90°
9	WC- 847*	VALVE, WATER INLET 2GPM 120V 10W
10	WC-2402	ELBOW, 3/8"FL x 3/8" M. PIPE
11	<a href="#">WC-37122*</a>	KIT, DUMP VALVE BREW RIGHT
12	WC- 442	SOLENOID, LOCK BREWCONE RIGHT
12A	WC- 441	SOLENOID, LOCK BREWCONE LEFT (OLDER UNITS)
13	<a href="#">WC-1825</a>	FAUCET, ASSEMBLY HOT WATER TP2S
14	<a href="#">WC-8559</a>	RELAY, SOLID STATE W/INTEGRATED HTSNK
15	<a href="#">WC-8591*</a>	CAPACITOR
16	<a href="#">WC-3528</a>	LEG, 4" ADJUSTABLE 3/8-16 THRD ITALIAN STYLE
17	<a href="#">WC-62030</a>	TANK, COMPLETE TP2T ULTEM FITTINGS
18	<a href="#">WC-37008</a>	KIT, TANK LID ROUND
19	<a href="#">WC-5502*</a>	PROBE, WATER LEVEL
20	<a href="#">WC-4382</a>	GUARD, SHOCK HEATING ELEMENTS
21	<a href="#">WC-5310*</a>	TUBE, 5/16" I.D. X 1/8" SILICONE
22	WC- 934-04*	ELEMENT, HEATING 2.5 KW 220V W/JAM NUTS
23	WC- 522*	THERMOSTAT, RESET
24	<a href="#">WC-43055</a>	GUARD, SHOCK RESET THERMOSTAT
25	<a href="#">WC-5231*</a>	COMPOUND, SILICONE
26	<a href="#">WC-1438-101*</a>	SENSOR, HEATING TANK
27	<a href="#">WC-3765L*</a>	KIT, VALVE REPAIR USE ON WC-825 & WC-826
28	<a href="#">WC-1501</a>	FUSE HOLDER
29	WC- 102*	SWITCH, TOGGLE
30	<a href="#">WC-5350*</a>	TUBE, ½ ID x 1/8W SILICONE
31	WC-37176	KIT, UCM & INSTRUCTIONS LABEL

\* Recommended parts to stock.

# PARTS DIAGRAM

THERMOPRO  
SINGLE BREWER  
TP2S

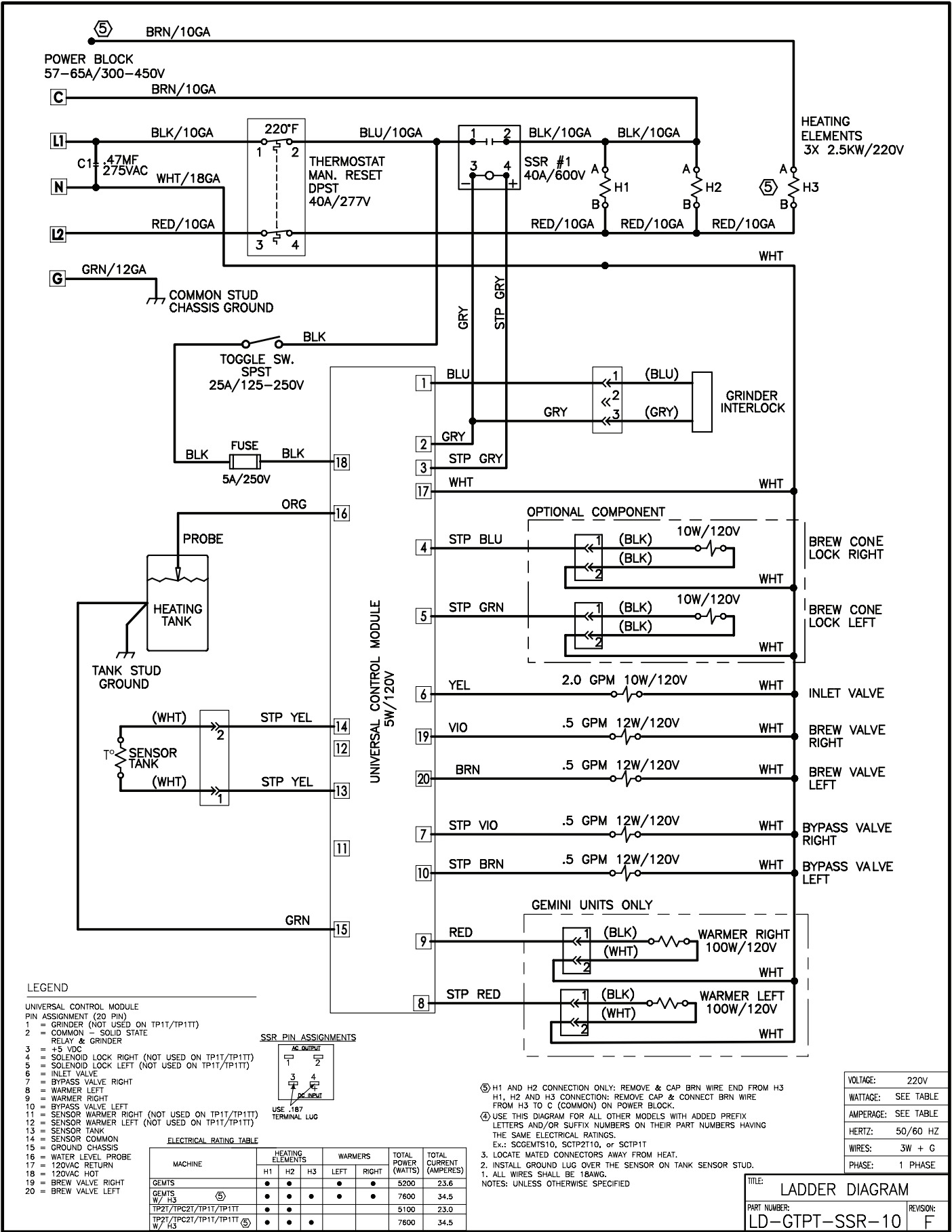


## ILLUSTRATED PARTS LIST

### THERMOPRO SINGLE BREWER TP2S

Item Nº	Part Nº	Description
1	<a href="#">WC-61509</a>	COVER, TOP WRAP
2	GEM-6-102	FILTER, 15 x 5½" x 4¾" H (USE WITH WC-37259)
2A	<a href="#">GEM-6-101</a>	FILTER, 15 x 5½" x 4¾" H (USE WITH WC-37259)
2B	GEM-6	FILTERS, 500/PKG (USE WITH <a href="#">WC-3357</a> )
3	WC--3765L*	KIT, VALVE REPAIR USE ON WC-825 & WC-826
4	WC- 844-101*	VALVE, ADJ BY-PASS
5	<a href="#">WC-39444</a>	LABEL, UCM OVERLAY TP2S 3-BATCH CURTIS
5A	<a href="#">WC-39417</a>	LABEL, UCM OVERLAY TP2S 1-BATCH CURTIS
5B	<a href="#">WC-39416</a>	LABEL, UCM OVERLAY TP2S 2-BATCH CURTIS
6	WC-37308	KIT, BREW CONE PLSTC GEM FRESH COFFEE LABEL
6A	WC-37259	KIT, BREW CONE GOURMET PSTC FRESH COF LABEL
6B	<a href="#">WC-3354</a>	BREWCONE ASSY, GOURMET LRG CAP (OPTIONAL)
6C	<a href="#">WC-3357</a>	BREWCONE ASSY W/BASKET (OPTIONAL)
7	<a href="#">WC-29050*</a>	SPRAYHEAD ASSY, ADVANCED FLOW
8	<a href="#">WC-58037-101</a>	COVER, CENTER WRAP
9	WC- 847*	VALVE, WATER INLET 2GPM 120V 10W
10	<a href="#">WC-1501</a>	FUSE HOLDER W/5A FUSE
11	<a href="#">WC-37122*</a>	KIT, DUMP VALVE BREW RIGHT
12	<a href="#">WC-37132*</a>	KIT, DUMP VALVE WC-820WC-821,WC-844
13	<a href="#">WC-1825</a>	FAUCET ASSY, HOT WATER TP2S/2T
14	<a href="#">WC-8559*</a>	RELAY, SOLID STATE 40A W/HEAT SINK
14A	<a href="#">WC-8556-101</a>	HEATSINK, ASSY W/OPTICAL BD (OLDER UNITS)
15	<a href="#">WC-8591*</a>	CAPACITOR, X2
16	<a href="#">WC-3528</a>	LEG, 4" ADJUSTABLE 3/8-16 THRD ITALIAN STYLE
17	<a href="#">WC-5350*</a>	TUBE, ½ ID x 1/8W SILICONE
18	<a href="#">WC-5851</a>	COVER, TANK W/NOTCHES
19	<a href="#">WC-5502*</a>	PROBE, WATER LEVEL
20	<a href="#">WC-4382</a>	GUARD, SHOCK HEATING ELEMENTS
21	<a href="#">WC-5310*</a>	TUBE, 5/16" I.D. X 1/8" SILICONE (NOT SHOWN)
22	WC- 904-04	ELEMENT, HEATING 1.6KW 120V W/JAM NUTS
22A	WC- 906-04*	ELEMENT, HEATING 2KW 220V W/JAM NUTS
23	WC- 522*	THERMOSTAT, RESET
24	<a href="#">WC-62031</a>	TANK, COMPLETE TP2S DV ULTEM FITTINGS
24A	<a href="#">WC-62032</a>	TANK, COMPLETE TP2S ULTEM FITTINGS
25	WC- 102*	SWITCH, TOGGLE
26	<a href="#">WC-5231*</a>	COMPOUND, SILICONE
27	<a href="#">WC-1438-101*</a>	SENSOR, HEATING TANK
28	WC-37176	KIT, UCM & LABEL INSTRUCTIONS
29	<a href="#">WC-43055</a>	GUARD, SHOCK RESET THERMOSTAT

\* Recommended parts to stock.



**LEGEND**

- UNIVERSAL CONTROL MODULE  
PIN ASSIGNMENT (20 PIN)  
1 = GRINDER (NOT USED ON TP1T/TP1TT)  
2 = COMMON - SOLID STATE RELAY & GRINDER  
3 = +5 VDC  
4 = SOLENOID LOCK RIGHT (NOT USED ON TP1T/TP1TT)  
5 = SOLENOID LOCK LEFT (NOT USED ON TP1T/TP1TT)  
6 = INLET VALVE  
7 = BYPASS VALVE RIGHT  
8 = WARMER LEFT  
9 = WARMER RIGHT  
10 = BYPASS VALVE LEFT  
11 = SENSOR WARMER RIGHT (NOT USED ON TP1T/TP1TT)  
12 = SENSOR WARMER LEFT (NOT USED ON TP1T/TP1TT)  
13 = SENSOR TANK  
14 = SENSOR COMMON  
15 = GROUND CHASSIS  
16 = WATER LEVEL PROBE  
17 = 120VAC RETURN  
18 = 120VAC HOT  
19 = BREW VALVE RIGHT  
20 = BREW VALVE LEFT

**SSR PIN ASSIGNMENTS**



**ELECTRICAL RATING TABLE**

MACHINE	HEATING ELEMENTS			WARMERS		TOTAL POWER (WATTS)	TOTAL CURRENT (AMPERES)
	H1	H2	H3	LEFT	RIGHT		
GEMTS	•	•		•	•	5200	23.6
GEMTS W/ H3	•	•	•	•	•	7600	34.5
TP2T/TPC2T/TP1T/TP1TT	•	•				5100	23.0
TP2T/TPC2T/TP1T/TP1TT W/ H3	•	•	•			7600	34.5

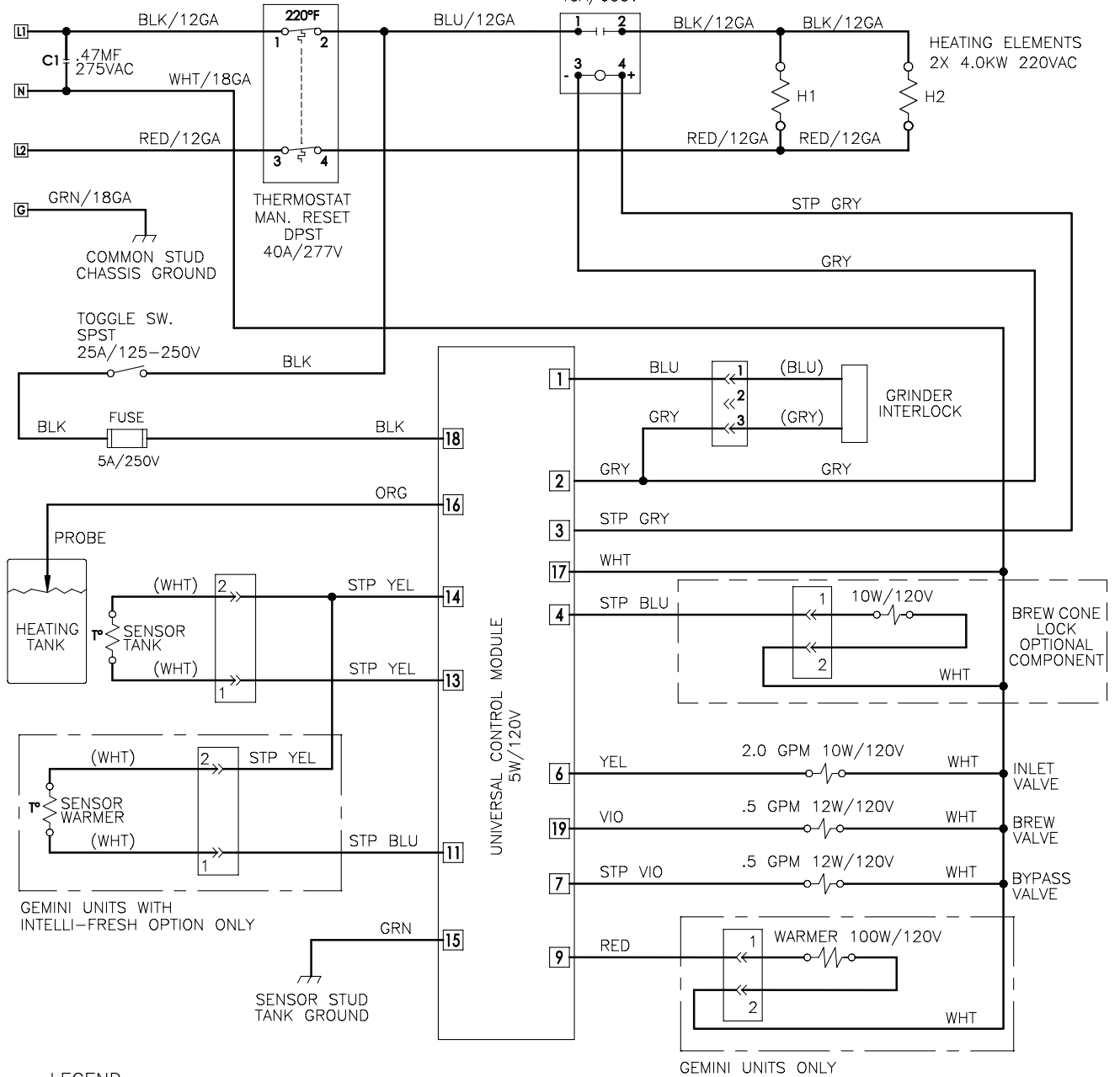
- ⑤ H1 AND H2 CONNECTION ONLY: REMOVE & CAP BRN WIRE END FROM H3 FROM H3 TO C (COMMON) ON POWER BLOCK.  
④ USE THIS DIAGRAM FOR ALL OTHER MODELS WITH ADDED PREFIX LETTERS AND/OR SUFFIX NUMBERS ON THEIR PART NUMBERS HAVING THE SAME ELECTRICAL RATINGS.  
Ex.: SCGEMTS10, SCTP2T10, or SCTP1T  
3. LOCATE MATED CONNECTORS AWAY FROM HEAT.  
2. INSTALL GROUND LUG OVER THE SENSOR ON TANK SENSOR STUD.  
1. ALL WIRES SHALL BE 18AWG.  
NOTES: UNLESS OTHERWISE SPECIFIED

VOLTAGE:	220V
WATTAGE:	SEE TABLE
AMPERAGE:	SEE TABLE
HERTZ:	50/60 HZ
WIRES:	3W + G
PHASE:	1 PHASE

TITLE: **LADDER DIAGRAM**  
PART NUMBER: **LD-GTPT-SSR-10** REVISION: **F**

POWER BLOCK  
57-65A/300-450V

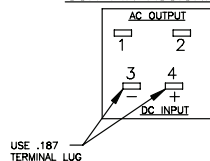
SOLID STATE RELAY  
40A/600V



LEGEND

- UNIVERSAL CONTROL MODULE  
PIN ASSIGNMENT (20 PIN)
- 1 = GRINDER
  - 2 = COMMON - SOLID STATE RELAY & GRINDER
  - 3 = +5 VDC
  - 4 = SOLENOID LOCK RIGHT
  - 5 = SOLENOID LOCK LEFT
  - 6 = INLET VALVE
  - 7 = BYPASS VALVE RIGHT
  - 8 = WARMER LEFT
  - 9 = WARMER RIGHT
  - 10 = BYPASS VALVE LEFT
  - 11 = SENSOR WARMER RIGHT
  - 12 = SENSOR WARMER LEFT
  - 13 = SENSOR TANK
  - 14 = SENSOR COMMON
  - 15 = GROUND CHASSIS
  - 16 = WATER LEVEL PROBE
  - 17 = 120VAC RETURN
  - 18 = 120VAC HOT
  - 19 = BREW VALVE RIGHT
  - 20 = BREW VALVE LEFT

SSR PIN ASSIGNMENTS



- (4) USE THIS DIAGRAM FOR ALL OTHER MODELS WITH ADDED PREFIX LETTERS AND/OR SUFFIX NUMBERS ON THEIR PART NUMBERS HAVING THE SAME ELECTRICAL RATINGS.  
Ex.: SCGEMSS10 or SCTP2S10.  
3. LOCATE MATED CONNECTORS AWAY FROM HEAT.  
2. INSTALL GROUND LUG OVER THE SENSOR ON TANK SENSOR STUD.  
1. NOTE REMOVED  
NOTES: UNLESS OTHERWISE SPECIFIED

ELECTRICAL RATING TABLE

MACHINE 220VAC	HEATING ELEMENTS		WARMERS	TOTAL POWER (WATTS)	TOTAL CURRENT (AMPERES)
	H2	H1			
TP2S/TPC2S	●	●		4300	19.5A
GEMSS	●	●	●	4300	19.5A

VOLTAGE: 220VAC	TITLE: LADDER DIAGRAM
WATTAGE: SEE TABLE	PART NUMBER: LD-GTPS-SSR-10
AMPERAGE: SEE TABLE	
HERTZ: 50/60 HZ	
WIRES: 3W + G	
PHASE: 1 PHASE	

## Cleaning the ThermoPro Brewer...

Regular cleaning and preventive maintenance is essential in keeping your coffee brewer looking and working like new.

CAUTION – Do not use cleansers, bleach liquids, powders or any other substance containing chlorine. These products promote corrosion and will pit the stainless steel. USE OF THESE PRODUCTS WILL VOID THE WARRANTY.

### DAILY CLEANING

1. Wipe exterior surfaces with a damp cloth, removing spills and debris.
2. Slide the brewcone out and clean it. Thoroughly soap the sprayhead area with a mild detergent solution.
3. Rinse and dry the brewcone and sprayhead area.
4. Drain drip trays of coffee.
5. Dry the tray.

### WEEKLY CLEANING

1. Turn off unit at the power switch, behind the unit. Allow the brewer to cool.
2. Clean the sprayhead and dome plate area.
  - a. Remove the sprayhead, unscrewing counterclockwise from the dome plate.
  - b. Open the sprayhead with a thin bladed screwdriver and clean inside.
  - c. Thoroughly clean and rinse the dome plate area.
  - d. Clean the brewcone rails with a brush soaked with detergent. Rinse, then dry the area.
3. Assemble and attach the sprayhead.

## Cleaning the Thermoserver

1. Rinse out the liner with hot water to remove coffee from the server.
2. Fill the liner with a mild detergent solution and let it stand for 10 to 15 minutes.
3. After about 15 minutes take a sponge brush and scrub out the stainless steel liner.
4. Completely drain out the soapy solution from the liner.
5. Fill the airpot with clean water to rinse out any detergent left inside the unit. Repeat this rinsing several times until the water runs clear and free of all traces of detergent solution.

### CLEANING OF THERMOSERVER FAUCET

1. Twist the faucet handle assembly counterclockwise to remove it from the faucet. Disassemble the parts from the faucet handle by pressing down on the seat cup while unhooking the handle from the center stem.
2. Clean the seat cup, and other faucet parts with a mild detergent solution. When clean, rinse the parts. Inspect for cracks or tears in the seat cup. Replace if damaged.
3. Clean the glass gauge.
  - a. Remove the sight glass cover by pulling up and off from the server.
  - b. Using the narrow brush provided for this purpose, brush out the inside of the glass with a mild detergent solution. Rinse the sight glass tube of all detergent.
  - c. Replace the sight glass. Make sure silicone seals are seated.
  - d. Pay special attention to the small gauge glass liquid level hole on the body of the faucet. You can brush this out with a small pipe cleaner.



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## Product Warranty Information

The Wilbur Curtis Company certifies that its products are free from defects in material and workmanship under normal use. The following limited warranties and conditions apply:

3 Years, Parts and Labor, from Original Date of Purchase on digital control boards.

2 Years, Parts, from Original Date of Purchase on all other electrical components, fittings and tubing.

1 Year, Labor, from Original Date of Purchase on all electrical components, fittings and tubing.

Additionally, the Wilbur Curtis Company warrants its Grinding Burrs for Forty (40) months from date of purchase or 40,000 pounds of coffee, whichever comes first. Stainless Steel components are warranted for two (2) years from date of purchase against leaking or pitting and replacement parts are warranted for ninety (90) days from date of purchase or for the remainder of the limited warranty period of the equipment in which the component is installed.

All in-warranty service calls must have prior authorization. For Authorization, call the Technical Support Department at 1-800-995-0417. Effective date of this policy is April 1, 2003.

Additional conditions may apply. Go to [www.wilburcurtis.com](http://www.wilburcurtis.com) to view the full product warranty information.

### CONDITIONS & EXCEPTIONS

The warranty covers original equipment at time of purchase only. The Wilbur Curtis Company, Inc., assumes no responsibility for substitute replacement parts installed on Curtis equipment that have not been purchased from the Wilbur Curtis Company, Inc. The Wilbur Curtis Company will not accept any responsibility if the following conditions are not met. The warranty does not cover and is void under the following circumstances:

- 1) Improper operation of equipment: The equipment must be used for its designed and intended purpose and function.
- 2) Improper installation of equipment: This equipment must be installed by a professional technician and must comply with all local electrical, mechanical and plumbing codes.
- 3) Improper voltage: Equipment must be installed at the voltage stated on the serial plate supplied with this equipment.
- 4) Improper water supply: This includes, but is not limited to, excessive or low water pressure, and inadequate or fluctuating water flow rate.
- 5) Adjustments and cleaning: The resetting of safety thermostats and circuit breakers, programming and temperature adjustments are the responsibility of the equipment owner. The owner is responsible for proper cleaning and regular maintenance of this equipment.
- 6) Damaged in transit: Equipment damaged in transit is the responsibility of the freight company and a claim should be made with the carrier.
- 7) Abuse or neglect (including failure to periodically clean or remove lime accumulations): Manufacturer is not responsible for variation in equipment operation due to excessive lime or local water conditions. The equipment must be maintained according to the manufacturer's recommendations.
- 8) Replacement of items subject to normal use and wear: This shall include, but is not limited to, light bulbs, shear disks, "O" rings, gaskets, silicone tube, canister assemblies, whipper chambers and plates, mixing bowls, agitation assemblies and whipper propellers.
- 9) Repairs and/or Replacements are subject to our decision that the workmanship or parts were faulty and the defects showed up under normal use. All labor shall be performed during regular working hours. Overtime charges are the responsibility of the owner. Charges incurred by delays, waiting time, or operating restrictions that hinder the service technician's ability to perform service is the responsibility of the owner of the equipment. This includes institutional and correctional facilities. The Wilbur Curtis Company will allow up to 100 miles, round trip, per in-warranty service call.

**RETURN MERCHANDISE AUTHORIZATION:** All claims under this warranty must be submitted to the Wilbur Curtis Company Technical Support Department prior to performing any repair work or return of this equipment to the factory. All returned equipment must be repackaged properly in the original carton. No units will be accepted if they are damaged in transit due to improper packaging. **NO UNITS OR PARTS WILL BE ACCEPTED WITHOUT A RETURN MERCHANDISE AUTHORIZATION (RMA). RMA NUMBER MUST BE MARKED ON THE CARTON OR SHIPPING LABEL.** All in-warranty service calls must be performed by an authorized service agent. Call the Wilbur Curtis Technical Support Department to find an agent near you.



**WILBUR CURTIS CO., INC.**

6913 Acco St., Montebello, CA 90640-5403 USA

Phone: 800/421-6150

◆ Fax: 323-837-2410

◆ Technical Support Phone: 800/995-0417 (M-F 5:30A - 4:00P PST)

◆ E-mail: [techsupport@wilburcurtis.com](mailto:techsupport@wilburcurtis.com)

◆ Web Site: [www.wilburcurtis.com](http://www.wilburcurtis.com)