

# WI-XB400

## SERVICE MANUAL

**Conditions of Use:**

- (1) Please use this information only for the purpose of performing repair, maintenance and/or configuration services of the Sony products (hereinafter the "Repair services") under the service agreement entered into with the Sony group company (hereinafter the "Service agreement"). Using this information for any purpose other than the purpose described foregoing is forbidden.
- (2) Only the Authorized Servicer's officers, employees or subcontractors (including their officers and employees) whose duties justify a need-to-know and who have agreed to hold confidential this information (collectively hereinafter the "Permitted users") are permitted to access and use this information. To disclose or disseminate to any person other than the Permitted users is forbidden.
- (3) Destroy or erase any and all portion of this information promptly in an irrecoverable and secure fashion after achieving the purpose described in Section (1) above.
- (4) Do not copy, replicate, reproduce, alter, translate, transmit, sell, lease, or distribute this information in whole or in part without the prior written permission of the author. (Notwithstanding foregoing, it is permitted to copy and distribute this information to the Permitted users.)
- (5) Please notify immediately any leakage, loss, theft, misappropriation, or other misuse of this information by e-mail to the following address:  
[somk-gcs-tissnexim-adm@jp.sony.com](mailto:somk-gcs-tissnexim-adm@jp.sony.com)
- (6) In addition to the above, the terms and conditions of the Service agreement shall be applied to using this information.

**Revision of Information:**

This information may be changed or updated at any time without any prior notice. Please confirm that this information is up-to-date before using it.

**CAUTION**

Danger of explosion if battery is incorrectly replaced.  
Replace only with the same or equivalent type.

## 注意

如果電池更換不當會有爆炸危險  
只能用同樣類型或等效類型的電池來更換

## 警告

本電池如果更換不正確會有爆炸的危險  
請依製造商說明書處理用過之電池

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For Authorized Servicer

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Sony Home Entertainment &  
Sound Products Inc.

**SONY**®

# WI-XB400

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Ver. 1.0 2019.07

**Note :** Please refer to the following page for “Model Identification”.

*US Model*  
*Canadian Model*  
*AEP Model*  
*UK Model*  
*E Model*  
*Australian Model*  
*Chinese Model*  
*Tourist Model*  
*PX Model*

• **Color variations**

(B) Black, (L) Blue

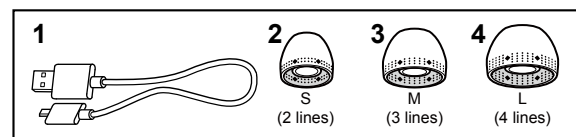
- The service policy of this model is Product Exchange.  
The following parts are available for service parts of this model.

### PARTS LIST

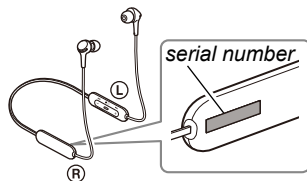
| Ref. No. | Part No.  | Description  | Remark | Ref. No. | Part No.  | Description  | Remark |
|----------|-----------|--|--------|----------|-----------|--|--------|
|          | 500498411 | GUIDE, REFERENCE<br>(ENGLISH, SPANISH, FRENCH) (US, CND, PX, LA)   |        | 1        | 930100203 | CABLE, USB (USB Type-C™ cable<br>(USB-A to USB-C™) (approx. 20 cm))  |        |
|          | 500498421 | GUIDE, REFERENCE (SIMPLIFIED CHINESE) (CH)   |        | 2        | 419634961 | PIECE (S), EAR (Hybrid silicone rubber earbud<br>(size S) (1 piece) (TRANSPARENT SMOKE: 2 lines<br>(for Black) |        |
|          | 500498431 | GUIDE, REFERENCE (ENGLISH, RUSSIAN,<br>ARABIC, TRADITIONAL CHINESE, KOREAN<br>(E, AUS, JE, RU, IND)                            |        | 2        | 457565632 | PIECE (S), EAR (Hybrid silicone rubber earbud<br>(size S) (1 piece) (TRANSPARENT NAVY: 2 lines<br>(for Blue)   |        |
|          | 500498441 | GUIDE, REFERENCE (ENGLISH, FRENCH,<br>GERMAN, SPANISH, DUTCH, ITALIAN,<br>PORTUGUESE, DANISH, FINNISH, NORWEGIAN)<br>(AEP, UK) |        | 3        | 419634861 | PIECE (M), EAR (Hybrid silicone rubber earbud<br>(size M) (1 piece) (TRANSPARENT SMOKE: 3 lines<br>(for Black) |        |
|          | 500498451 | GUIDE, REFERENCE (SWEDISH, POLISH, GREEK,<br>CZECH, HUNGARIAN, BULGARIAN, SLOVAK,<br>SLOVENIAN, ROMANIAN)<br>(AEP, UK)         |        | 3        | 457565532 | PIECE (M), EAR (Hybrid silicone rubber earbud<br>(size M) (1 piece) (TRANSPARENT NAVY: 3 lines<br>(for Blue)   |        |
|          | 500498511 | MANUAL, INSTRUCTION  |        | 4        | 425605211 | PIECE (L), EAR (Hybrid silicone rubber earbud<br>(size L) (1 piece) (TRANSPARENT SMOKE: 4 lines<br>(for Black) |        |
|          |           |  |        | 4        | 457565732 | PIECE (L), EAR (Hybrid silicone rubber earbud<br>(size L) (1 piece) (TRANSPARENT NAVY: 4 lines<br>(for Blue)   |        |

• **Abbreviations**

AEP : European area, East European area, CIS area (Moldova, Ukraine), Middle East area (Israel) models  
AUS : Australian (Oceania area) model  
CH : Chinese model  
CND : Canadian model  
IND : Indian model  
JE : Tourist model  
LA : Latin American area model  
RU : Russian (CIS area: Except for Moldova, Ukraine) model



### LOCATION OF THE SERIAL NUMBER



**Sony CONFIDENTIAL**  
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## WIRELESS STEREO HEADSET

# WI-XB400

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## MODEL IDENTIFICATION

It can identify the destination by checking the model number engraved on the inside of the R-ch and cable. Refer to the figure below.

**Note:** Contents of the model number may be changed in the midway of production.

