

# Service Manual

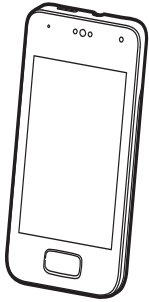
Telephone Equipment

Model No. **KX-PRX120W**

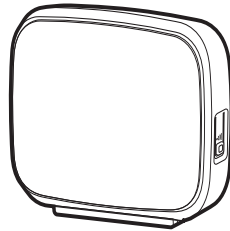
**KX-PRXA10W**

Premium Design Phone with  
Touchscreen

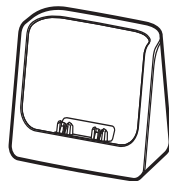
W: White Version  
(for USA)



KX-PRXA10  
(Handset)



(Base Unit)



(Charger Unit)

## Configuration for each model

| Model No  | Base Unit | Handset    | Charger Unit | Expandable |
|-----------|-----------|------------|--------------|------------|
| KX-PRX120 | 1         | 1 (PRXA10) | 1            | Up to 6    |
| KX-PRXA10 |           | 1 (PRXA10) | 1            |            |

**⚠ WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

**IMPORTANT SAFETY NOTICE**

There are special components used in this equipment which are important for safety. These parts are marked by ⚠ in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

**IMPORTANT INFORMATION ABOUT LEAD FREE, (PbF), SOLDERING**

If lead free solder was used in the manufacture of this product, the printed circuit boards will be marked PbF. Standard leaded, (Pb), solder can be used as usual on boards without the PbF mark. When this mark does appear, please read and follow the special instructions described in this manual on the use of PbF and how it might be permissible to use Pb solder during service and repair work.

- When you note the serial number, write down all 11 digits. The serial number may be found on the bottom of the unit.
- The illustrations in this Service Manual may vary slightly from the actual product.

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# 1 Safety Precautions

## 1.1. For Service Technicians

- **Repair service shall be provided in accordance with repair technology information such as service manual so as to prevent fires, injury or electric shock, which can be caused by improper repair work.**

1. When repair services are provided, neither the products nor their parts or members shall be remodeled.
2. If a lead wire assembly is supplied as a repair part, the lead wire assembly shall be replaced.
3. FASTON terminals shall be plugged straight in and unplugged straight out.

- **ICs and LSIs are vulnerable to static electricity.**

**When repairing, the following precautions will help prevent recurring malfunctions.**

1. Cover plastic parts boxes with aluminum foil.
2. Ground the soldering irons.
3. Use a conductive mat on worktable.
4. Do not grasp IC or LSI pins with bare fingers.

# 2 Warning

## 2.1. Battery Caution

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

**Attention:**



The lithium ion/polymer battery you have purchased is recyclable.

Please call 1-800-8-BATTERY (1-800-822-8837) for information on how to recycle this battery.

## 2.2. About Lead Free Solder (Pbf: Pb free)

**Note:**

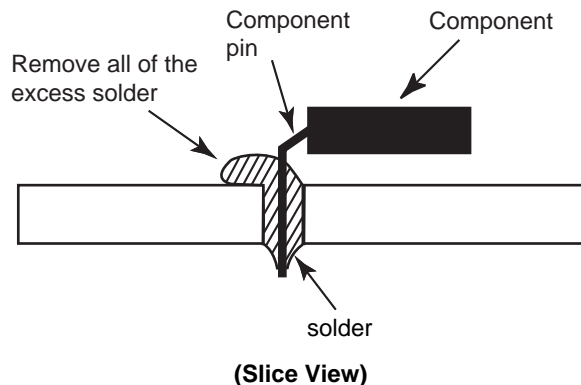
In the information below, Pb, the symbol for lead in the periodic table of elements, will refer to standard solder or solder that contains lead.

We will use PbF solder when discussing the lead free solder used in our manufacturing process which is made from Tin (Sn), Silver (Ag), and Copper (Cu).

This model, and others like it, manufactured using lead free solder will have PbF stamped on the PCB. For service and repair work we suggest using the same type of solder.

**Caution**

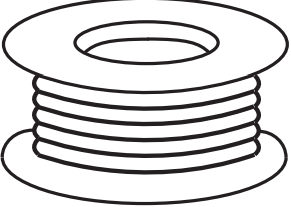
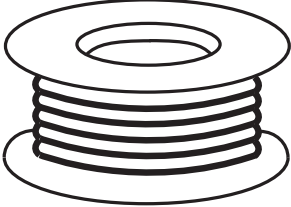
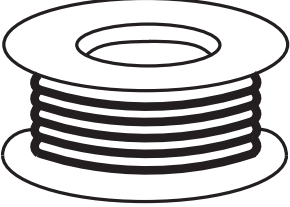
- PbF solder has a melting point that is 50 °F ~ 70 °F (30 °C ~ 40 °C) higher than Pb solder. Please use a soldering iron with temperature control and adjust it to 700 °F ± 20 °F (370 °C ± 10 °C).
- Exercise care while using higher temperature soldering irons.:
- Do not heat the PCB for too long time in order to prevent solder splash or damage to the PCB.
- PbF solder will tend to splash if it is heated much higher than its melting point, approximately 1100 °F (600 °C).
- When applying PbF solder to double layered boards, please check the component side for excess which may flow onto the opposite side (See the figure below).



### 2.2.1. Suggested PbF Solder

There are several types of PbF solder available commercially. While this product is manufactured using Tin, Silver, and Copper (Sn+Ag+Cu), you can also use Tin and Copper (Sn+Cu) or Tin, Zinc, and Bismuth (Sn+Zn+Bi). Please check the manufacturer's specific instructions for the melting points of their products and any precautions for using their product with other materials.

The following lead free (PbF) solder wire sizes are recommended for service of this product: 0.3 mm, 0.6 mm and 1.0 mm.

| 0.3 mm X 100 g  | 0.6 mm X 100 g  | 1.0 mm X 100 g   |
|---|---|--|
|  |  |  |

### 2.3. Discarding of P.C. Board

When discarding P. C. Board, delete all personal information such as telephone directory and caller list or scrap P. C. Board.

## 3 Specifications

### ■ Standard:

DECT 6.0 (Digital Enhanced Cordless Telecommunications, 6.0)  
 WiFi IEEE802.11b/g/n  
 Bluetooth: version 3.0, Class 2  
 USB: version 2.0

### ■ Number of channels:

DECT: 10 channels (12 Connections/Channels)  
 WiFi: 11 channels  
 Bluetooth: 79 channels

### ■ Frequency range:

DECT: 1.92 to 1.93 GHz  
 WiFi: 2.412 to 2.462 GHz  
 Bluetooth: 2402 to 2480MHz

### ■ Duplex procedure:

DECT: TDMA-TDD  
 (Time Division Multiple Access Time Division Duplex)  
 WiFi: CSMA/CA  
 (Carrier Sense Multiple Access/Collision Avoidance)  
 Bluetooth: -

### ■ Channel spacing:

DECT: 1728kHz  
 WiFi: 5MHz  
 Bluetooth: 1MHz

### ■ Bit rate:

DECT: 1152kbit/s  
 WiFi: 135Mbit/s  
 Bluetooth: 2178.1kbit/s

### ■ Modulation:

DECT: GFSK(Gaussian Filtered Shift Keying)  
 WiFi: DSSS/OFDM  
 Bluetooth: FHSS

### ■ RF transmission power:

DECT: Approx. 115mW (peak transmission power)  
 WiFi: 25mW (peak transmission power)  
 Bluetooth: Approx. 1mW (peak transmission power)

### ■ Voice coding:

DECT: ADPCM 32kbit/s  
 Bluetooth: CVSD/PCM 64kbit/s

### ■ Power source (AC Adaptor):

120 V AC, 60 Hz

**Base unit:** PNLV226Z

**Charger:** PNLV226KZ

### ■ Power consumption

**Base unit:**

Standby: Approx. 0.4 W  
 Maximum: Approx. 0.8 W

**Charger:**

Standby: Approx. 0.1 W  
 Maximum: Approx. 4.0 W

### ■ Operating conditions:

0 °C – 40 °C (32 ° – 104 ° ), 20 %–80 % relative air humidity (dry)

### ■ Dimensions:

**Base unit:** Approx. 119 mm x 45 mm x 88 mm

**Handset:** Approx. 62 mm x 14 mm x 117 mm

**Charger:** Approx. 72 mm x 52 mm x 60 mm

### ■ Mass (weight):

**Base unit:** Approx. 120 g

**Handset:** Approx. 140 g

**Charger:** Approx. 45 g

### Note:

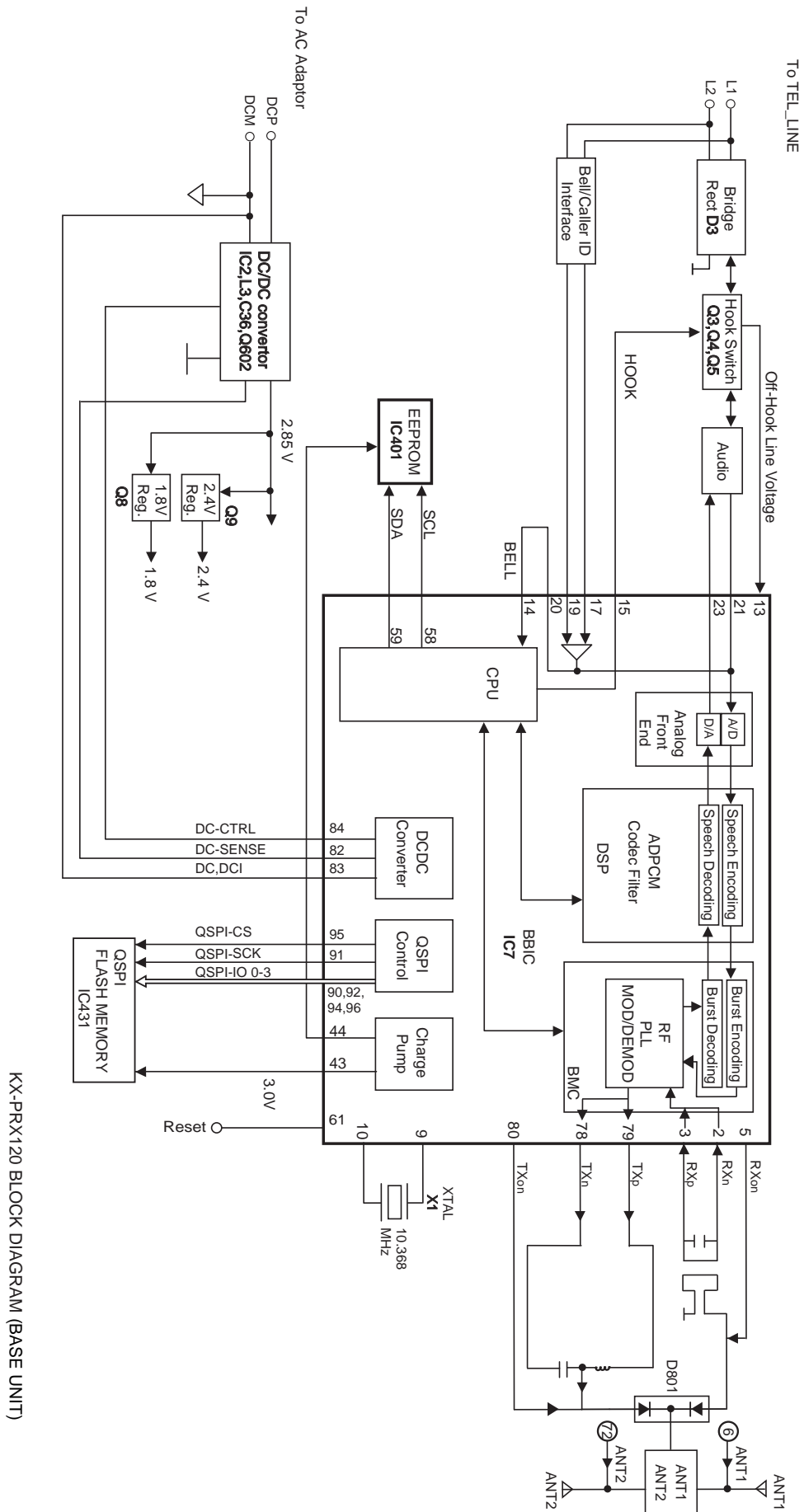
- Design and specifications are subject to change without notice.

### Note for Service:

- **Operation range for DECT:** Up to 300 m outdoors, Up to 50 m indoors, depending on the condition.
- **Analog telephone connection:** Telephone Line
- **Optional Headset:** RP-TCM120
- **Optional Range extender:** KX-TGA405
- **Optional Key detector:** KX-TGA20

# 4 Technical Descriptions

## 4.1. Block Diagram (Base Unit)



## 4.2. Circuit Operation (Base Unit)

### 4.2.1. Outline

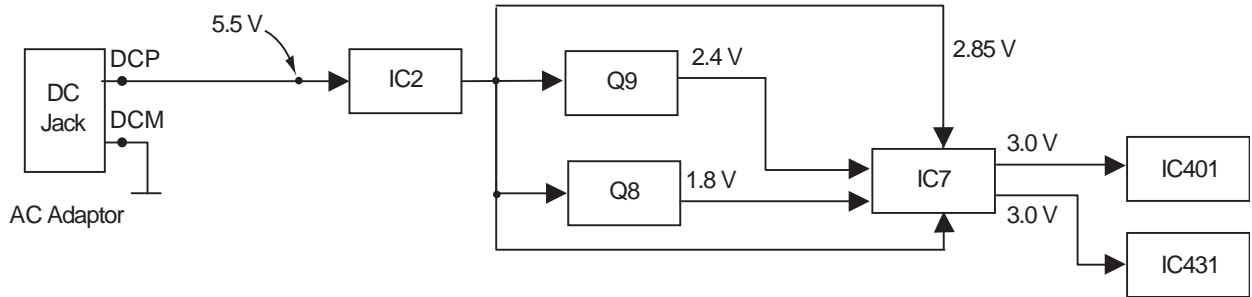
Base Unit consists of the following ICs as shown in **Block Diagram (Base Unit)** (P.7).

- DECT BBIC (**B**ase **B**and IC): IC7
  - Handling all the audio, signal and data processing needed in a DECT base unit
  - Controlling the DECT specific physical layer and radio section (**B**urst **M**odule **C**ontroller section)
  - ADPCM code filter for speech encoding and speech decoding (DSP section)
  - Echo-cancellation and Echo-suppression (DSP section)
  - Any tones (tone, sidetone, ringing tone, etc.) generation (DSP section)
  - DTMF receiver (DSP section)
  - Clock Generation for RF Module
  - ADC, DAC, timer, and power control circuitry
  - PLL Oscillator
  - Detector
  - Compress/Expander
  - First Mixer
  - All interfaces (ex: QSPI FLASH MEMORY, EEPROM, LED, Analog Front End, etc.)
  - DCDC Converter
  - Integrated 1.9GHz PA for DECT
- EEPROM: IC401
  - Temporary operating parameters (for RF, etc.)
- Additionally,
  - Power Supply Circuit (+3.0 V, +2.4 V, +1.8 V output)
  - Crystal Circuit (10.368 MHz)
  - Charge Circuit
  - Telephone Line Interface Circuit
- QSPI FLASH MEMORY : IC431
  - Main Program D/L Area

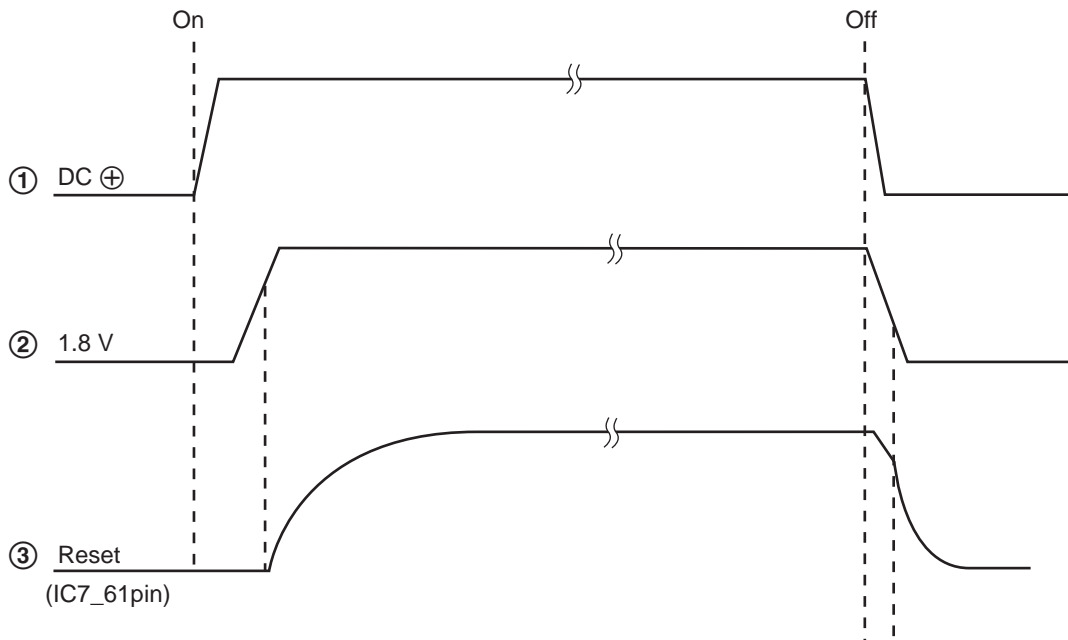
### 4.2.2. Power Supply Circuit

The power is supplied to the DECT BBIC, QSPI FLASH MEMORY and EEPROM from AC Adaptor (+5.5 V) as shown in Fig.101. The power supply is as follows;

- DECT BBIC (IC7):  
 DC Jack (+5.5 V) → IC2 → IC7  
 DC Jack (+5.5 V) → IC2 → Q9 → IC7  
 DC Jack (+5.5 V) → IC2 → Q8 → IC7
- EEPROM (IC401):  
 DC Jack (+5.5 V) → IC2 → IC7 → IC401
- QSPI FLASH MEMORY (IC431):  
 DC Jack (+5.5 V) → IC2 → IC7 → IC431



<Fig.101>



### 4.2.3. Telephone Line Interface

#### <Function>

- Bell signal detection
- Clip signal detection
- ON/OFF hook circuit

#### **Bell & Clip (: Calling Line Identification Presentation: Caller ID) signal detection:**

In the standby mode, Q3 is open to cut the DC loop current and decrease the ring load.

When ring voltage appears at the L1T (A) and L1R (B) leads (when the telephone rings), the AC ring voltage is transferred as follows;

- B → P1 → C4 → R6 → R33 → IC7 Pin 17 (CID INp)
- A → C3 → R4 → R35 → IC7 Pin 19 (CID INn)

#### **ON/OFF hook circuit:**

In the standby mode, Q3 is open, and connected as to cut the DC loop current and to cut the voice signal. The unit is consequently in an **on-hook condition**.

When IC7 detects a ring signal or press the TALK Key onto the handset, Q4 turns on and then Q3 turns on, thus providing an **off-hook condition** (DC current flows through the circuit) and the following signal flow makes the loop current.

- B → P1 → D3 → Q3 → Q5 → R21 → R22 → D3 → A [**OFF HOOK**]

### 4.2.4. Transmitter/Receiver

- Audio Circuits and DTMF tone signal circuits.

Base Unit and Handset mainly consist of RF Module and DECT BBIC.

Base Unit and Handset transmit/receive voice signal and data signal through the antenna on carrier frequency.

#### **Signal Path:**

\*Refer to **Signal Route** (P.14).

#### 4.2.4.1. Transmitter Block

The voice signal input from the TEL LINE interface goes to DECT BBIC (IC7) as shown in **Block Diagram (Base Unit)** (P.7)

The voice signal passes through the analog part of IC7 where it is amplified and converted to a digital audio stream signal. The burst switch controller processes this stream performing encryption and scrambling, adding the various other fields to produce the GAP (**Generic Access Profile**) standard DECT frame, assigning to a time slot and channel etc.

In IC7, the carrier frequency is changing, and frequency modulated RF signal is generated. In IC7, RF signal is amplified, and radiated from antenna. Handset detects the voice signal or data signal in the circuit same as the following explanation of Receiver Block.

#### 4.2.4.2. Pulse Dialling

During pulse dialling the hookswitch (Q3, Q4) is used to generate the pulses using the HOOK control signal, which is set high during pulses. To force the line impedance low during the "pause" intervals between dial pulses, the PULSE\_DIAL signal turns on Q2.

#### 4.2.4.3. Receiver Block

The signal of 1900 MHz band (1881.792 MHz ~ 1897.344 MHz) which is input from antenna is input to IC7 as shown in **Block Diagram (Base Unit)** (P.7).

In IC7, the signal of 1900 MHz band is downconverted to 864 kHz signal and demodulated, as GAP (**Generic Access Profile**) standard DECT frames. It passes through the decoding section burst switch controller where it separates out the frame information and performs de-encryption and de-scrambling as required. It then goes to the DSP section where it is turned back into analog audio. This is amplified by the analog front end, and goes to the TEL LINE Interface.

## 4.3. Block Diagram (Handset)

### 4.3.1. KX-PRXA10

The following functions are controlled by Android BBIC(MT6515).

#### **Wireless function**

- DECT
- WiFi
- Bluetooth

#### **Sensor**

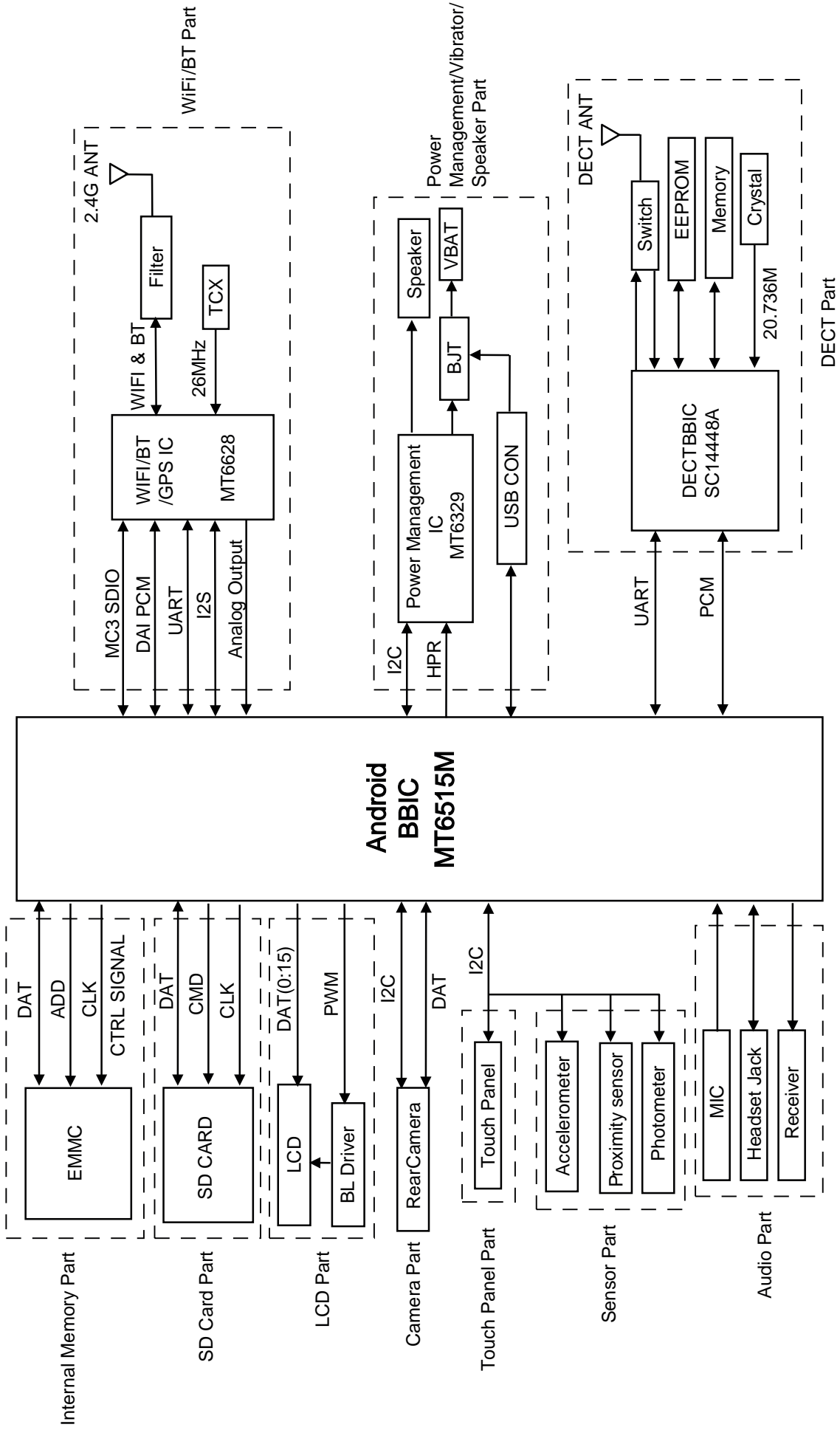
- Accelerometer
- Proximity sensor
- Photometer

#### **Camera**

- Front Camera

#### **External Memory**

- Micro SD Card



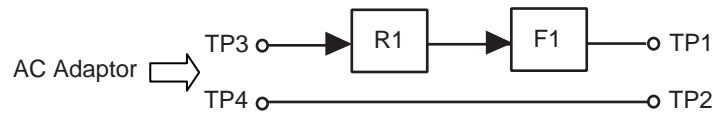
KX-PRXA10 BLOCK DIAGRAM (HANDSET)

## 4.4. Circuit Operation (Charger Unit)

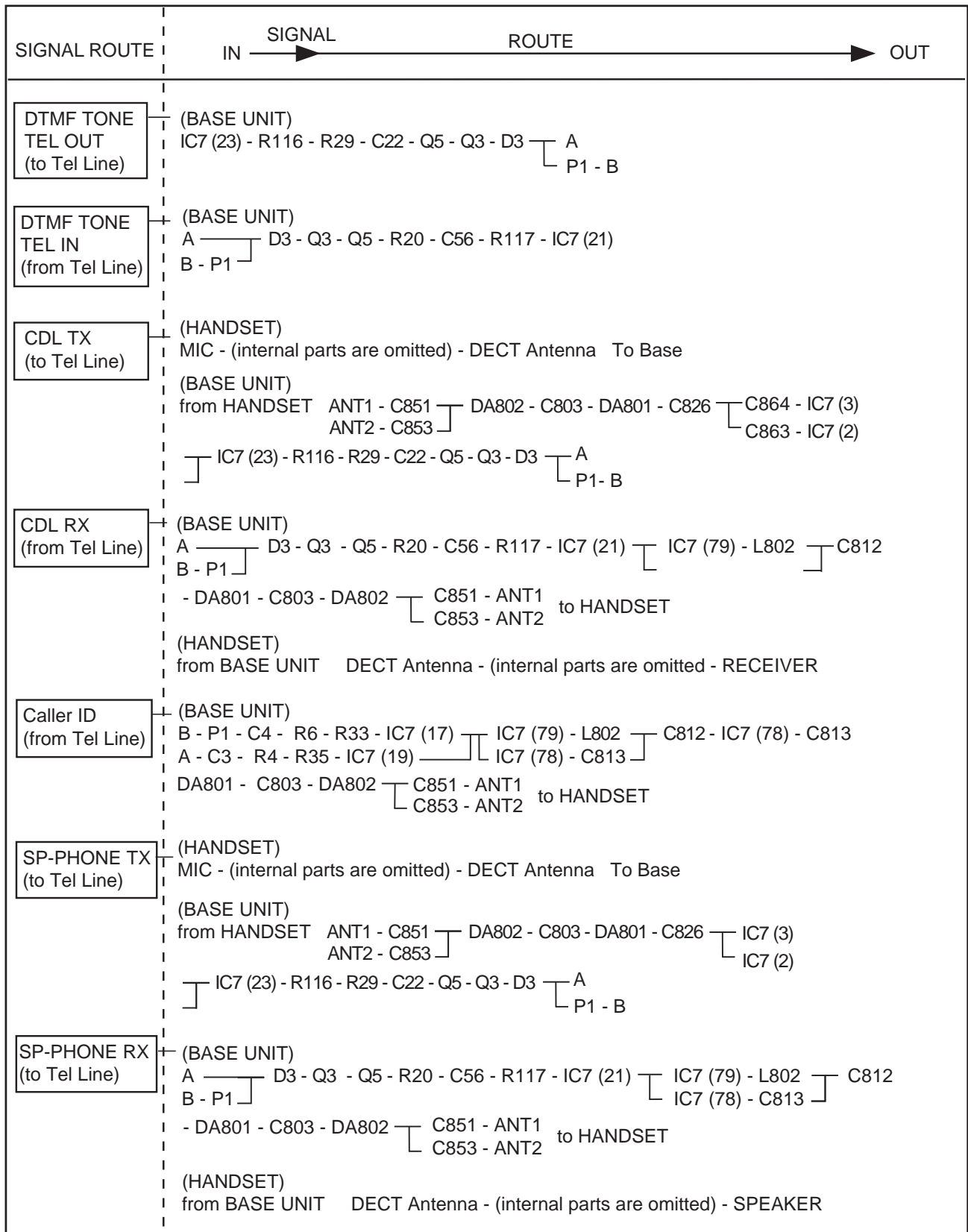
### 4.4.1. Power Supply Circuit

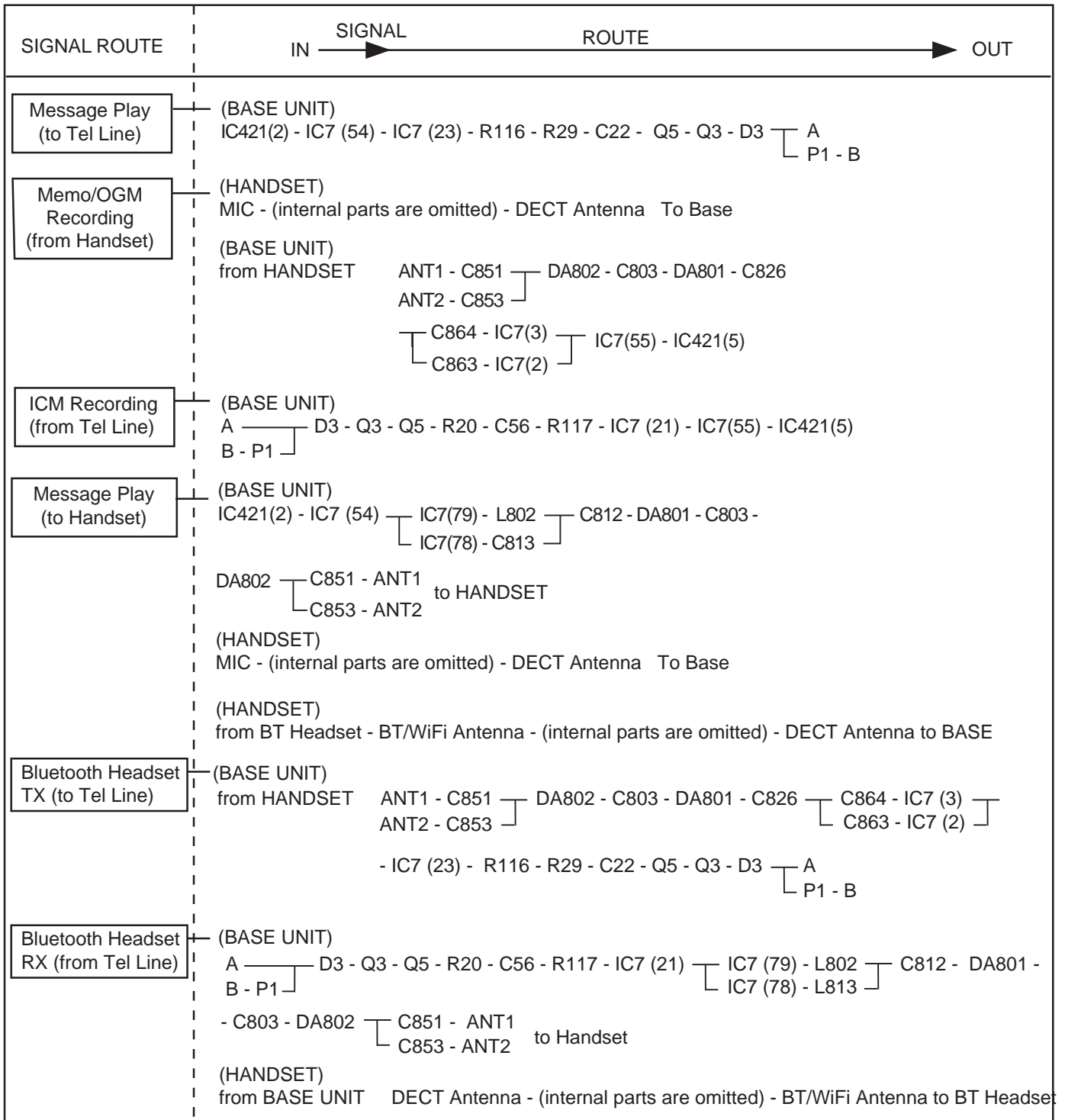
The power supply is as shown.

For KX-PRXA10



## 4.5. Signal Route





## 5 Location of Controls and Components

Refer to the Operating Instructions.

**Note:**

You can download and refer to the Operating Instructions (Instruction book) on TSN Server.

## 6 Installation Instructions

Refer to the Operating Instructions.

**Note:**

You can download and refer to the Operating Instructions (Instruction book) on TSN Server.

## 7 Operating Instructions

Refer to the Operating Instructions.

**Note:**

You can download and refer to the Operating Instructions (Instruction book) on TSN Server.

### 7.1. For Service Hint

| Items    | Contents   |
|----------|--|
| PIN Code | <ul style="list-style-type: none"> <li>• Change the PIN using the following method.               <ol style="list-style-type: none"> <li>1 Landline icon → Landline settings → Initial settings → Base Unit PIN</li> <li>2 <input type="text" value="✖"/> <input type="text" value="7"/> <input type="text" value="0"/> <input type="text" value="0"/> <input type="text" value="0"/></li> <li>3 Enter the new 4-digit base unit PIN.</li> </ol> </li> </ul> |

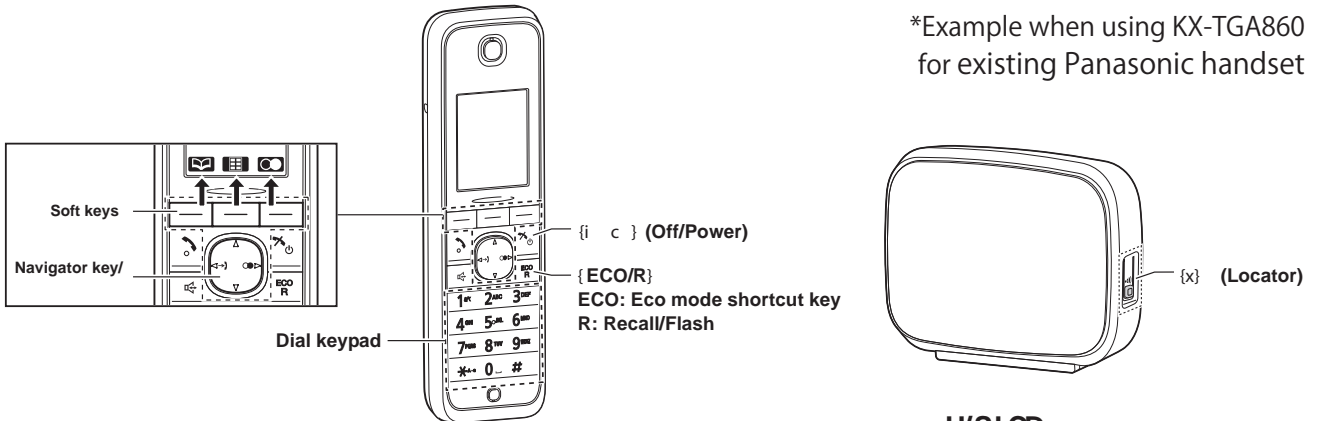
# 8 Service Mode

## 8.1. Engineering Mode

### 8.1.1. Base Unit

**Important:**

Make sure the address on LCD is correct when entering new data. Otherwise, you may ruin the unit.  
Use existing Panasonic handset for this operation. (Example : KX-TGA860) , because KX-PRXA10 don't have the following menu.

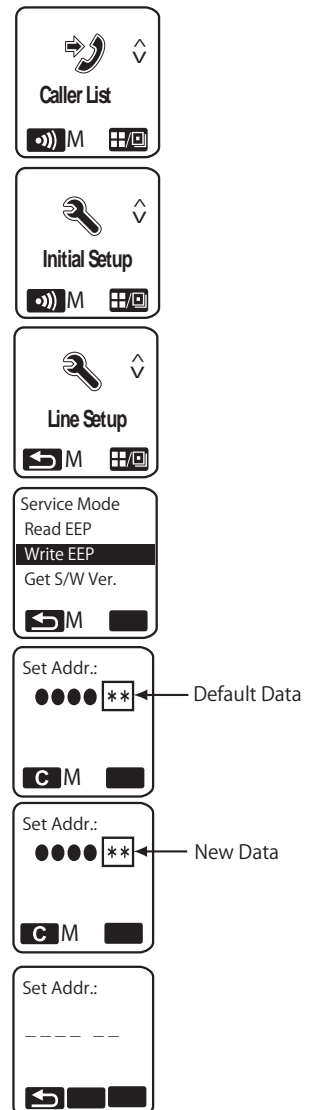


\*Example when using KX-TGA860 for existing Panasonic handset

**H/Skey operation**

- 1). Register a Handset to a Base Unit. (\*1)
- 2). Press 8 .
- 3). Select "Initial Setup" using {^pM} then press M or {>}.
- 4). Select "Line Setup" using {^D|M} then press M or {>}.
- 5). Enter "7", "2", "6", "2", "7", "6", "6", "4".  
**Note:** 7262 7664 = PANA SONI  
(see letters printed on dial keys)
- 6). Select "Write EEP" using {Q|R|V} then press M or {>}.
- 7). Enter "●", "●", "●", "●" (Address). (\*2)
- 8). Enter " \* ", " \* " (New Data). (\*2)
- 9). Press M , a long confirmation beep will be heard.
- 10). Press {>|pff} to return to standby mode.  
After that, turn the base unit power off and then power on.

**H/SLCD**



## Frequently Used Items (Base Unit)

ex.)

| Items                              | Address     | Default Data          | New Data           |                    | Remarks   |
|------------------------------------|-------------|-----------------------|--------------------|--------------------|---|
|                                    |             |                       |                    |                    |   |
| C-ID (FSK) sensitivity             | 06 B9/06 B8 | 00/51                 | 00/39<br>(3 dB up) | 00/28<br>(6 dB up) | When the hex change from 00/51 to 00/39 or 00/28, gain increases by 3 dB or 6 dB.   |
| C-ID (DTMF) sensitivity            | 06 BF/06 BE | 08/00                 | 0B/4C<br>(3 dB up) | 0F/F6<br>(6 dB up) | When the hex change from 08/00 to 0B/FC or 0F/F6, gain increases by 3 dB or 6 dB.   |
| Frequency                          | 00 08/00 07 | 02/70                 | -                  | -                  | Use these items in a <b>READ-ONLY</b> mode to confirm the contents. Careless rewriting may cause serious damage to the computer system. |
| ID                                 | 00 02~00 06 | Given value           | -                  | -                  |   |
| Bell length                        | 389         | 3C (6sec) (*3)        | 1E (3 sec)         | 14 (2 sec)         | This is time until bell stops ringing.<br>(Unit: 100 ms)  |
| PULSE Dial speed<br>(10PPS->20PPS) | 35A         | 28 (40 msec)<br>(*3)  | 14 (20 msec)       | -                  | This is pulse make time. (Unit:1msec)   |
|                                    | 35B         | 3C (60 msec)<br>(*3)  | 1F (30 msec)       | -                  | This is pulse break time. (Unit:1msec)  |
|                                    | 378         | 57 (870 msec)<br>(*3) | 2C (440 msec)      | -                  | This is inter-digit time in pulse mode. (Unit:10 msec)  |

## Note:

(\*1) Refer to **Registering a Handset to a Base Unit** in the Operating Instructions.

(\*2) When you enter the address or New Data, please refer to the table below.

| Desired Number (hex) | Input Keys | Desired Number (hex) | Input Keys |
|----------------------|------------|----------------------|------------|
| 0                    | 0          | A                    | [R] + 0    |
| 1                    | 1          | B                    | [R] + 1    |
| .                    | .          | C                    | [R] + 2    |
| .                    | .          | D                    | [R] + 3    |
| .                    | .          | E                    | [R] + 4    |
| 9                    | 9          | F                    | [R] + 5    |

(\*3)

|                                      |   |
|--------------------------------------|---|
| Bell length                          | 3C(hex) = 60(dec) → 60 × 100 msec = 6000 msec (6 sec) |
| PULSE Dial speed<br>(10PPS -> 20PPS) | 28 (hex) = 40 (dec) → 40 × 1 msec = 40 msec           |
|                                      | 3C (hex) = 60 (dec) → 60 × 1 msec = 60 msec           |
|                                      | 57 (hex) = 87 (dec) → 87 × 10 msec = 870 msec         |

## 8.1.2. Handset

There is no description of this chapter. When handset operation is NG, substrate is exchanged and not carrying out adjustment. And the means which rewrites setting value by key operation of handset has not been implemented, either.

## 8.2. EEPROM LAYOUT (Handset)

There is no description of this chapter. When handset operation is NG, substrate is exchanged and not carrying out adjustment. And the means which rewrites setting value by key operation of handset has not been implemented, either.

## 8.3. Copying User Data when Repairing

You can copy the handset phonebook to another (compatible Panasonic) handset. This will help to save the original phonebook data which the customer has registered.

Refer to the following procedures.

### 8.3.1. Phonebook

1. Insert the blank micro SD Card.
2. Power on the handset.
3. People App Icon → Menu Button → Import/Export.
4. Follow the Instruction on Screen.

### 8.3.2. Other User Data

1. Insert the blank micro SD Card.
2. Power on the handset.
3. Start up "File Manager" App.
4. Back up the data and/or folder to Micro SD Card by using copy function of App.

## 8.4. How to Clear User Setting

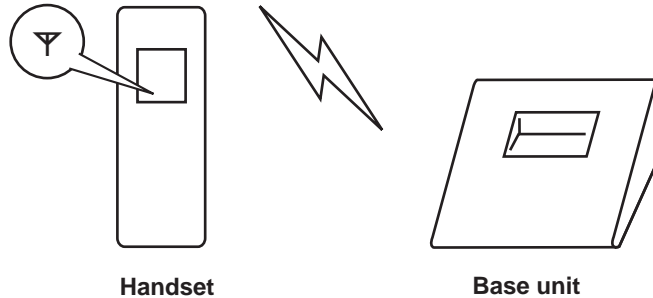
Units are reset to the Factory settings by this operation (Erase stored Phone numbers, Caller list and etc.)

### Note:

- Some menus are not reset. Refer to **Operating Instructions** (P.16).
- The reset menus differ depending on the following operations.
- **This operation should not be performed for a usual repair.**

### 8.4.1. Resetting both base unit and handset

Both the base unit and the registered handset which you did the following steps ① to ⑩ are reset. Other registered handsets will not be reset.



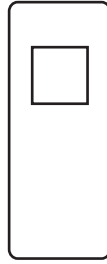
- ① Connect the AC adaptor to the base unit and install the charged batteries into the handset.
- ② Confirm the handset is registered to the base unit ( ).  
If the handset is not registered to the base unit ( ), register it. (\*1)
- ③ Press `**#72627664*#` to enter Factory Mode.
- ④ Factory Reset --> Factory reset1
- ⑤ Keep pressing Power Button at language select screen and select shutdown.
- ⑥ Disconnect the AC adaptor of Base unit.
- ⑦ Keep pressing the power key and home key at the same time until "Android system recovery" is displayed. (about 10 seconds)
- ⑧ Move the focus to "wipe data/factory reset" by Volume button and push the power key.
- ⑨ Move the focus to "Yes -- delete all user data" by Volume button and push the power key
- ⑩ Remove the battery after the "Data wipe complete."

### Note:

(\*1) Refer to **Registering a Handset to a Base Unit** in the Operating Instructions.

## 8.4.2. Resetting only handset

The only handset is reset by doing the following steps ① to ⑧.



Handset

- ① Install the charged batteries into the handset.
- ② Press "\*#72627664\*#" to enter Factory Mode.
- ③ Factory Reset --> Factory reset2.
- ④ Keep pressing Power Button at language select screen and select shutdown.
- ⑤ Keep pressing the power key and home key at the same time until "Android system recovery" is displayed. (about 10 seconds)
- ⑥ Move the focus to "wipe data/factory reset" by Volume button and push the power key.
- ⑦ Move the focus to "Yes -- delete all user data" by Volume button and push the power key (\*2).
- ⑧ Remove the battery after the "Data wipe complete."

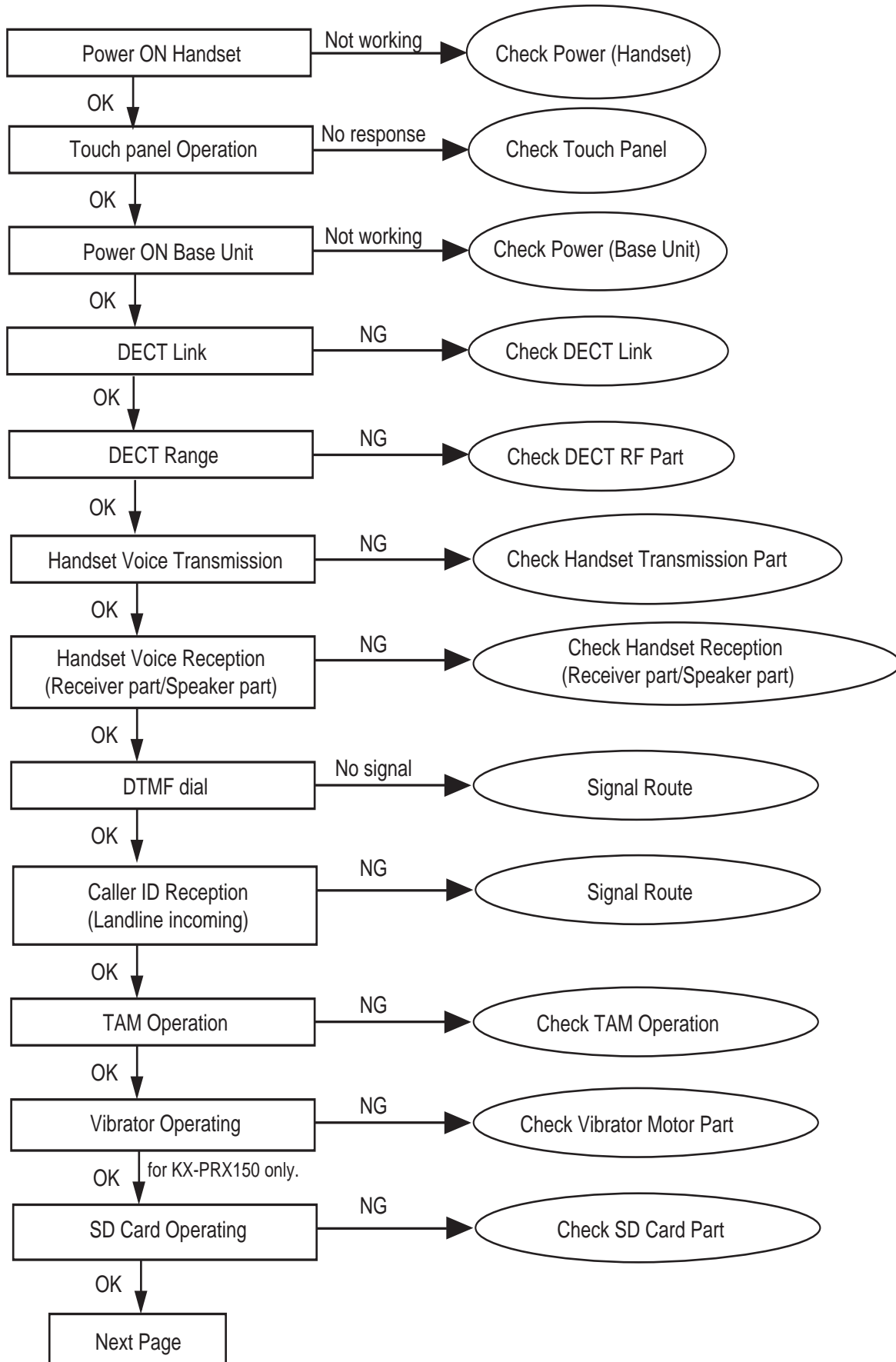
**Note:** (\*2)

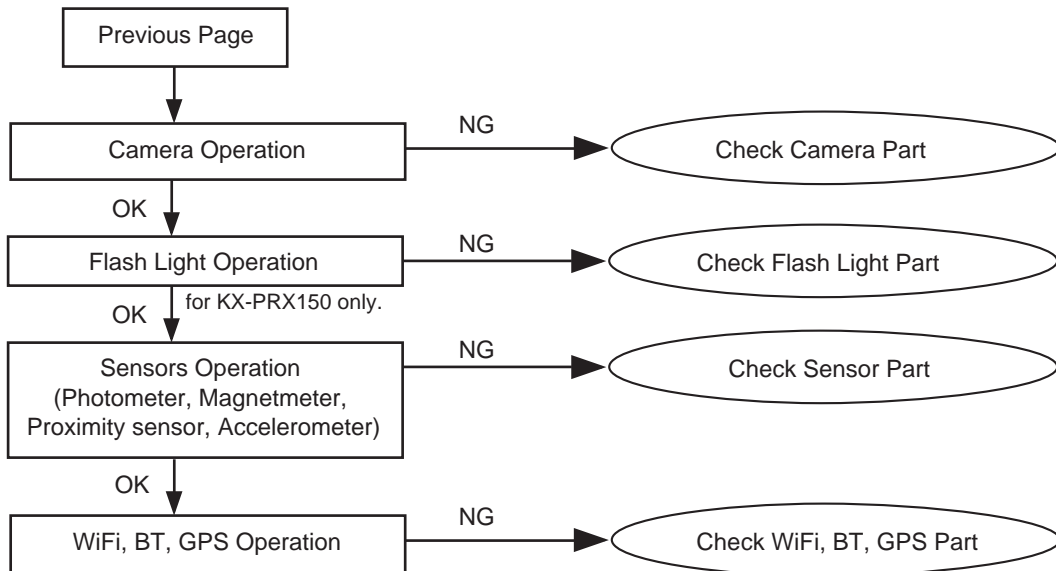
- The handset registration to the base unit is cancelled.
- If the handset needs to be registered to the base unit, refer to **Registering a Handset to a Base Unit** in the Operating Instructions.
- If users do not bring the base unit with them, the registration procedure has to be done by users themselves.

# 9 Troubleshooting Guide

## 9.1. Troubleshooting Flowchart

Flow Chart



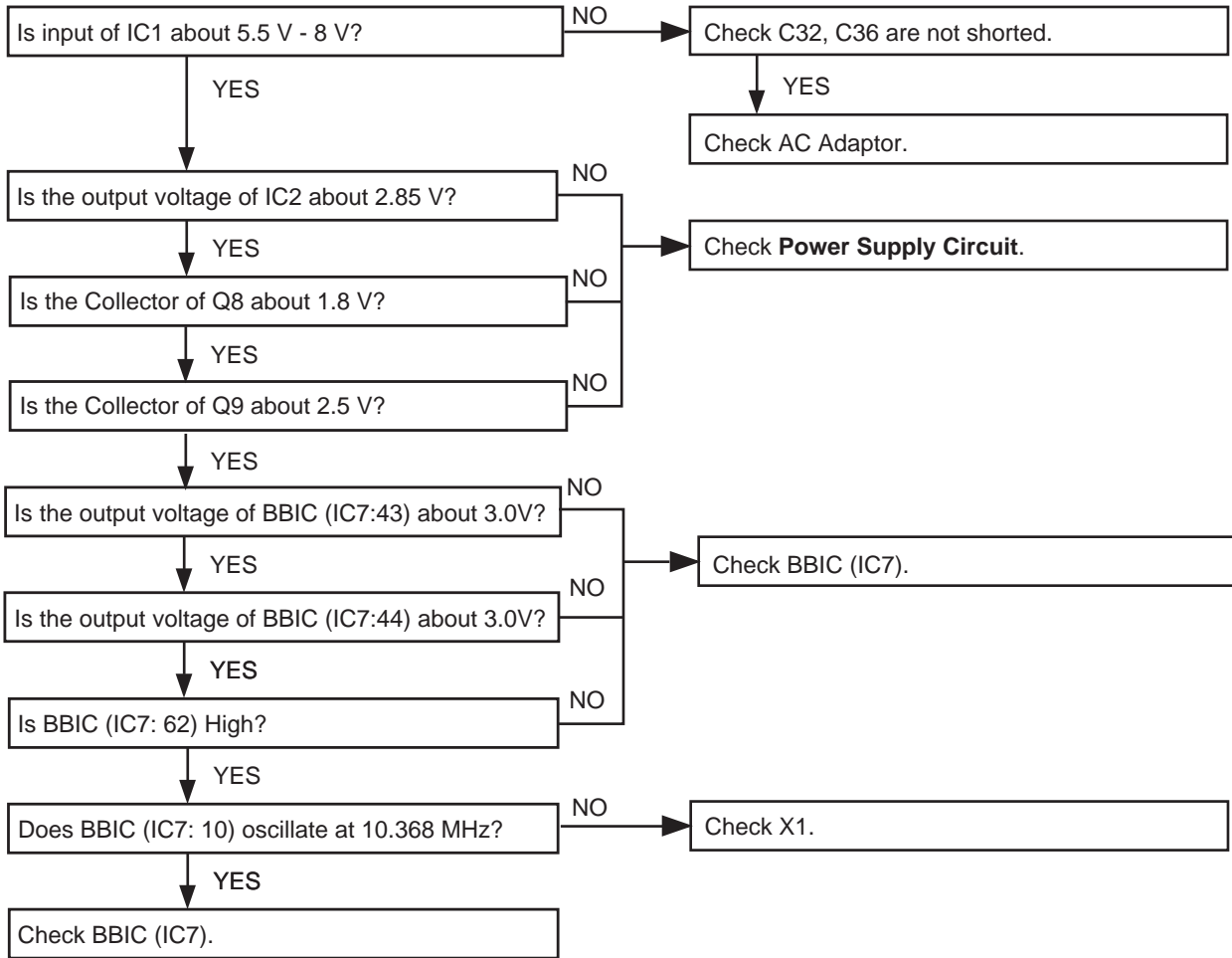
**Cross Reference:**

- Check Power (Handset) (P.25)**
- Check Touch Panel (P.28)**
- Check Power (Base Unit) (P.24)**
- Check DECT Link (P.26)**
- Check DECT RF part (P.29)**
- Check Handset Transmission (P.30)**
- Check Handset Reception (Receiver part/Speaker part) (P.31)**
- Check TAM Operation Part (P.33)**
- Check SD Card Part (P.34)**
- Check Camera Part (P.34)**
- Check Sensor Part (P.35)**
- Check WiFi, BT Part (P.35)**

### 9.1.1. Check Power

#### 9.1.1.1. Check Power (Base Unit)

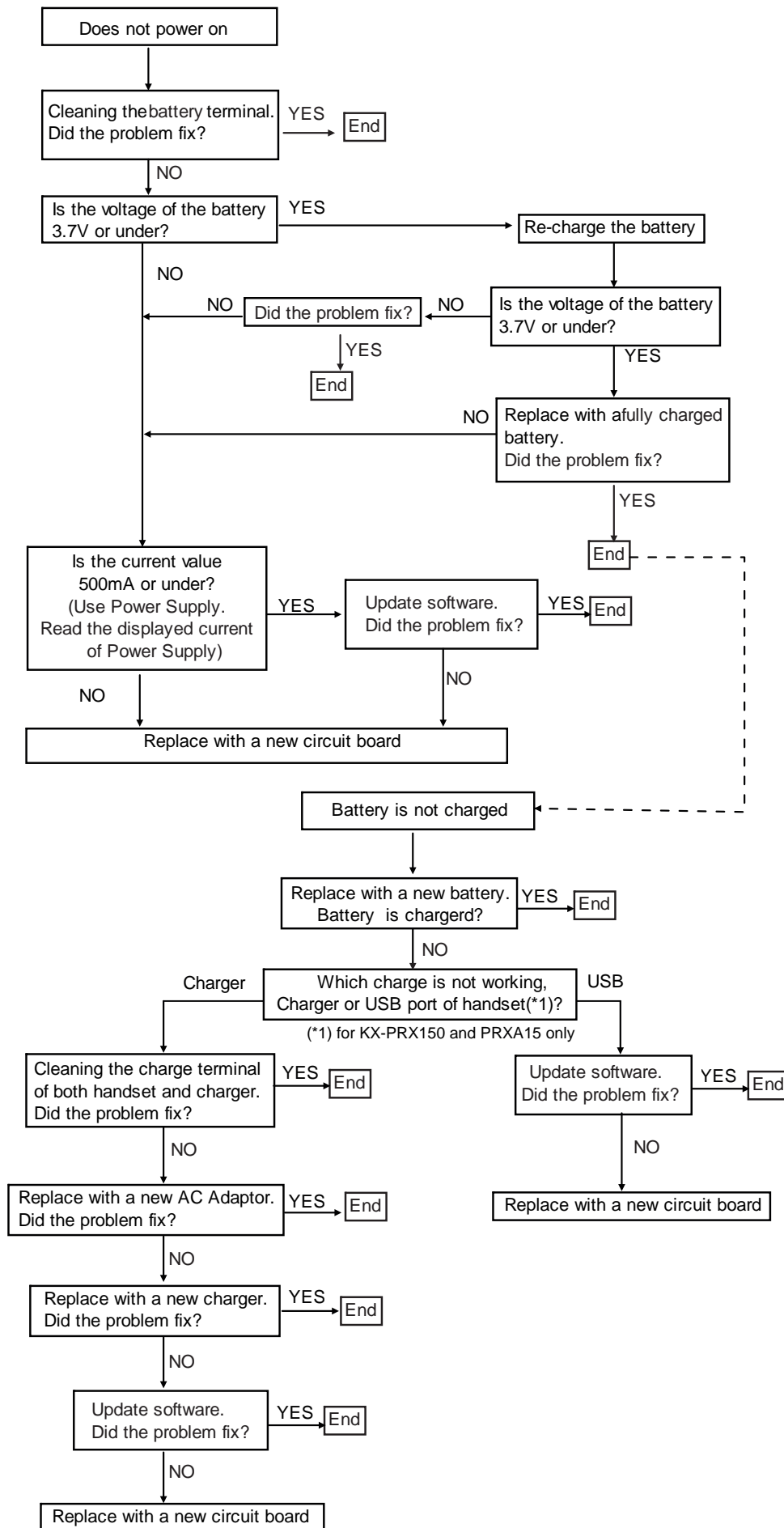
Is the AC Adaptor inserted into AC outlet? (\*1)



**Cross Reference:**  
**Power Supply Circuit (P.9)**

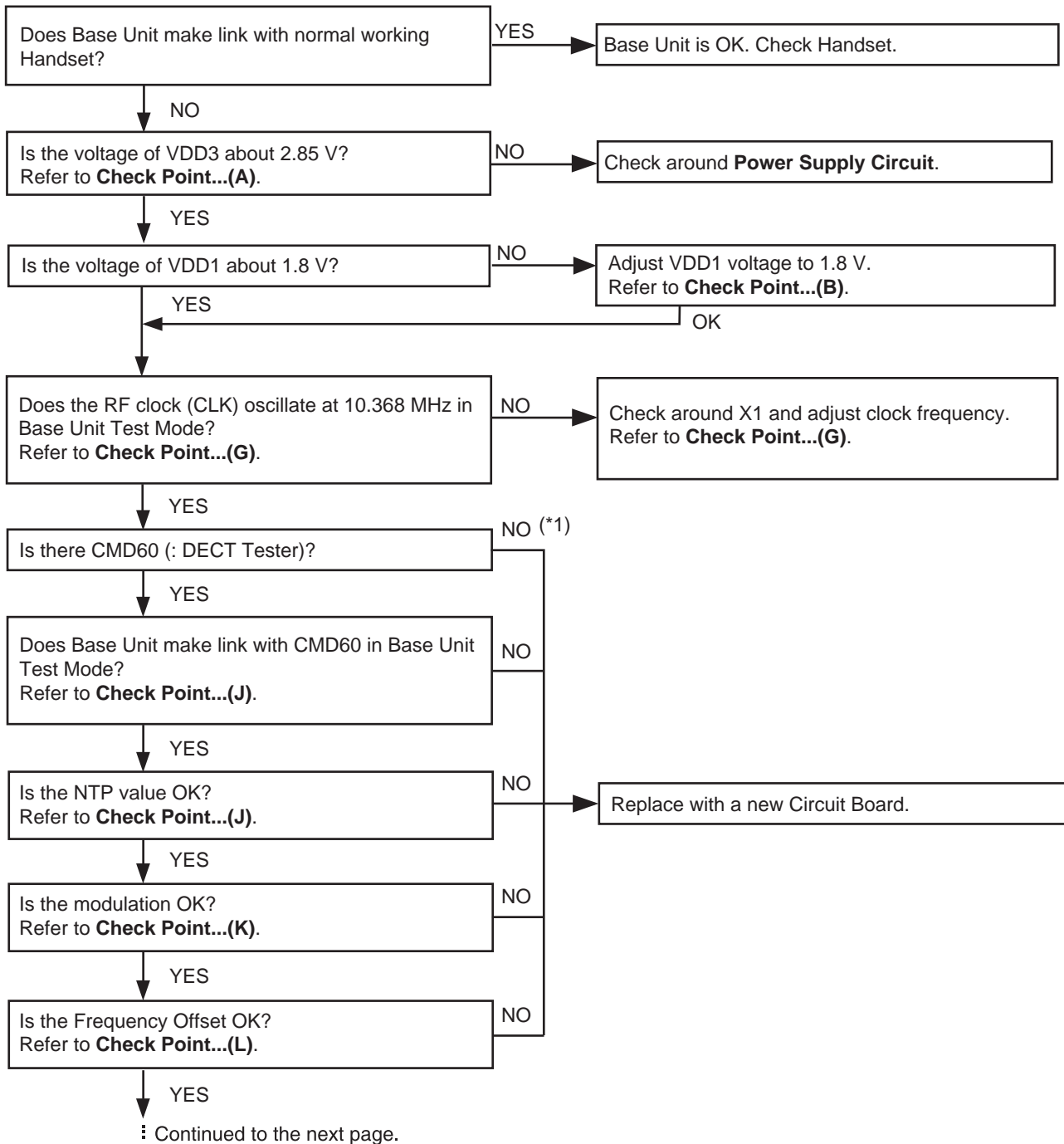
**Note:**  
 (\*1) Refer to **Specifications (P.6)** for part number and supply voltage of AC Adaptor.

### 9.1.1.2. Check Power (Handset)



## 9.1.2. Check DECT Link

### 9.1.2.1. Base Unit



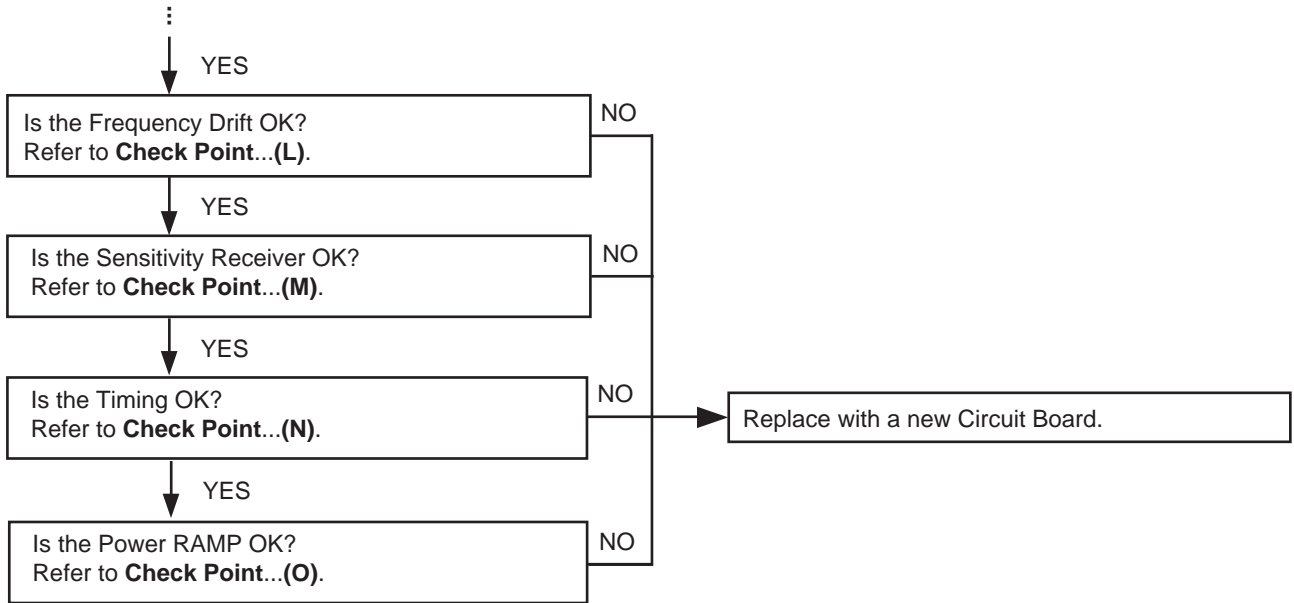
**Note:**

(\*1) Refer to **Troubleshooting by Symptom (Base Unit and Charger Unit)** (P.36)

**Cross Reference:**

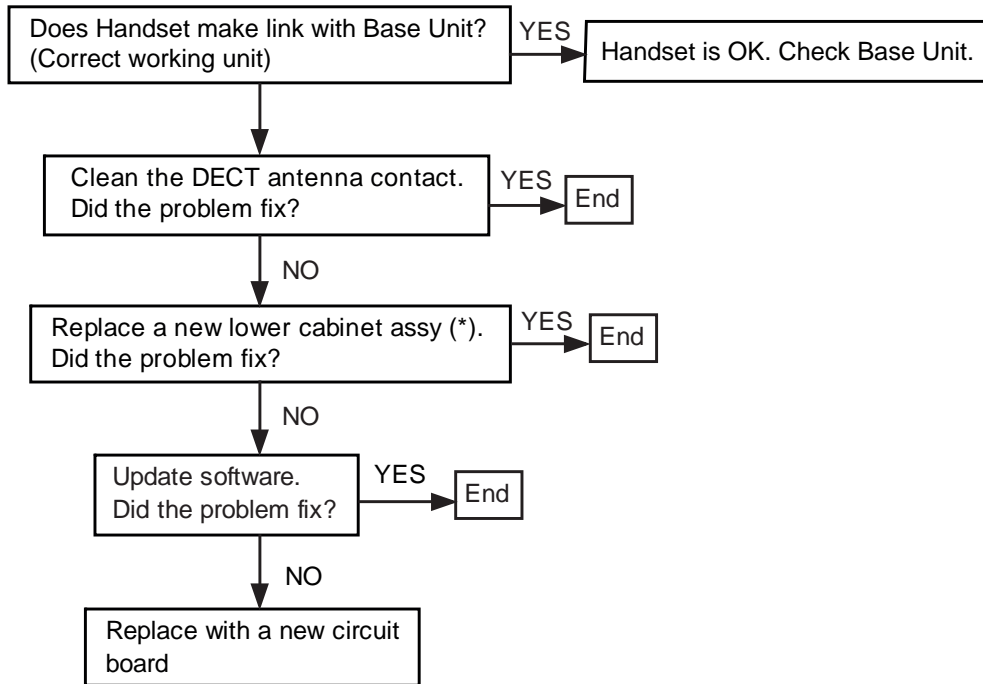
**Check Point (Base Unit)** (P.36)

**Power Supply Circuit** (P.9)



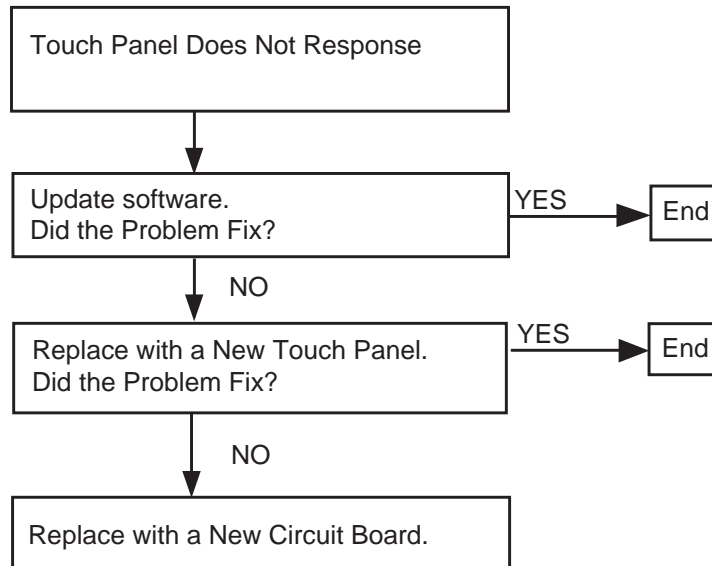
**Cross Reference:**  
**Check Point (Base Unit) (P.36)**

**9.1.2.2. Handset**



\* DECT antenna is placed on the lower cabinet.

### 9.1.3. Check Touch Panel



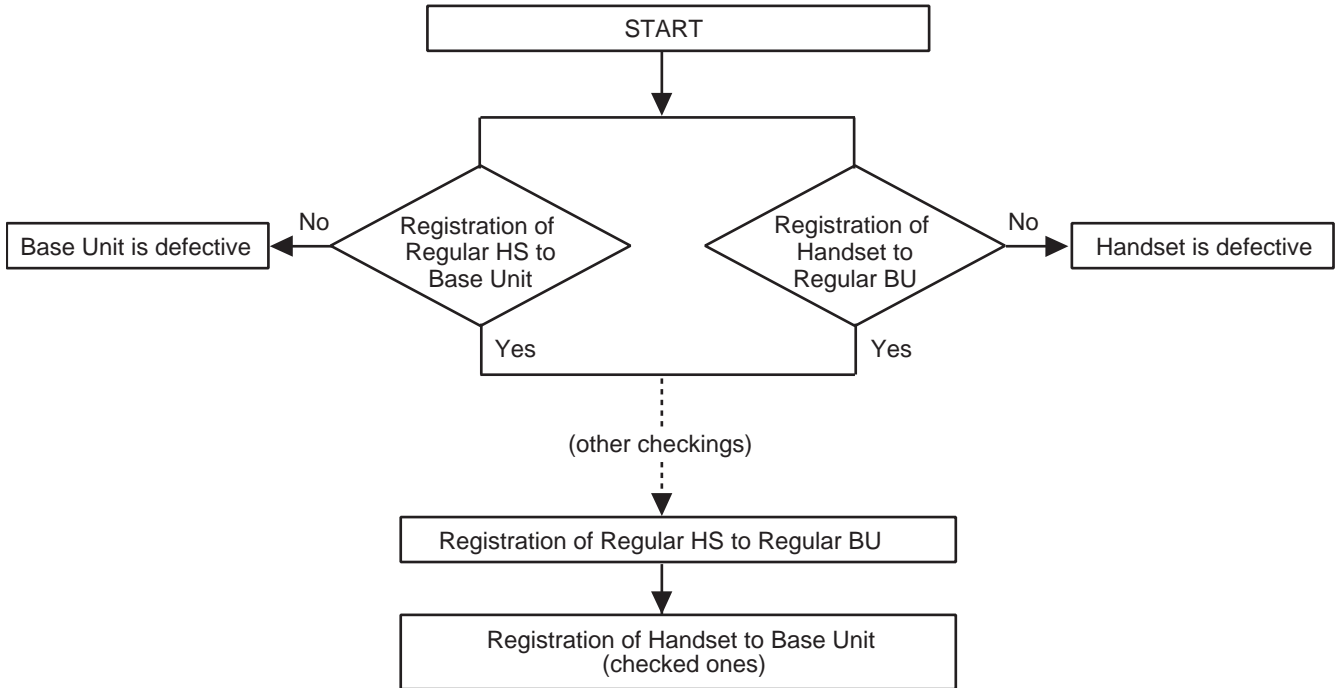
### 9.1.4. Check DECT RF part

#### 9.1.4.1. Finding out the Defective part

1. Prepare Regular HS (Handset) and Regular BU (Base unit).
2. a. Re-register regular HS (Normal mode) to Base Unit (to be checked).  
If this operation fails in some ways, the Base Unit is defective.
- b. Re-register Handset (to be checked) to regular BU (Normal mode).  
If this operation fails in some ways, the Handset is defective.

#### After All the Checkings or Repairing

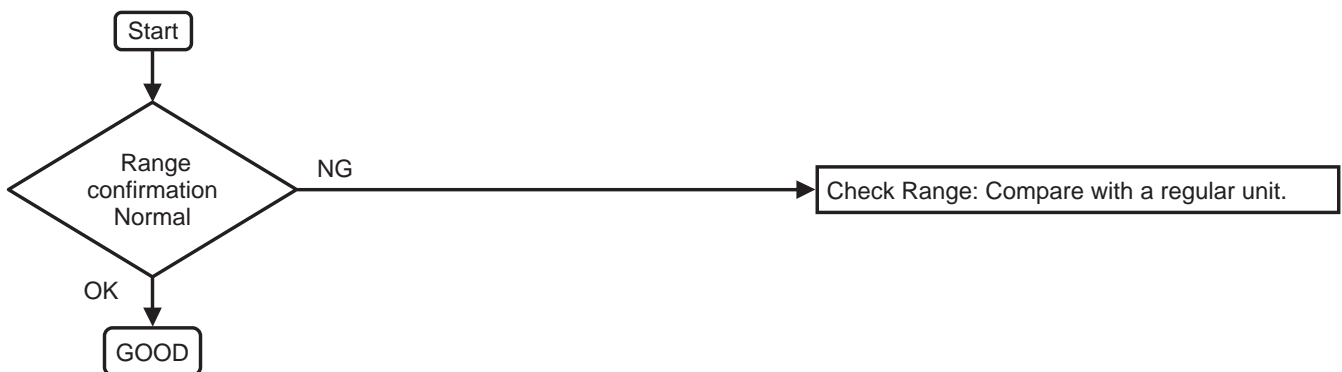
1. Re-register the checked Handset to the checked Base Unit, and Regular HS to Regular BU.



**Note:**

If you need to register a handset, refer to **Registering a Handset to a Base Unit** in the Operating Instructions.

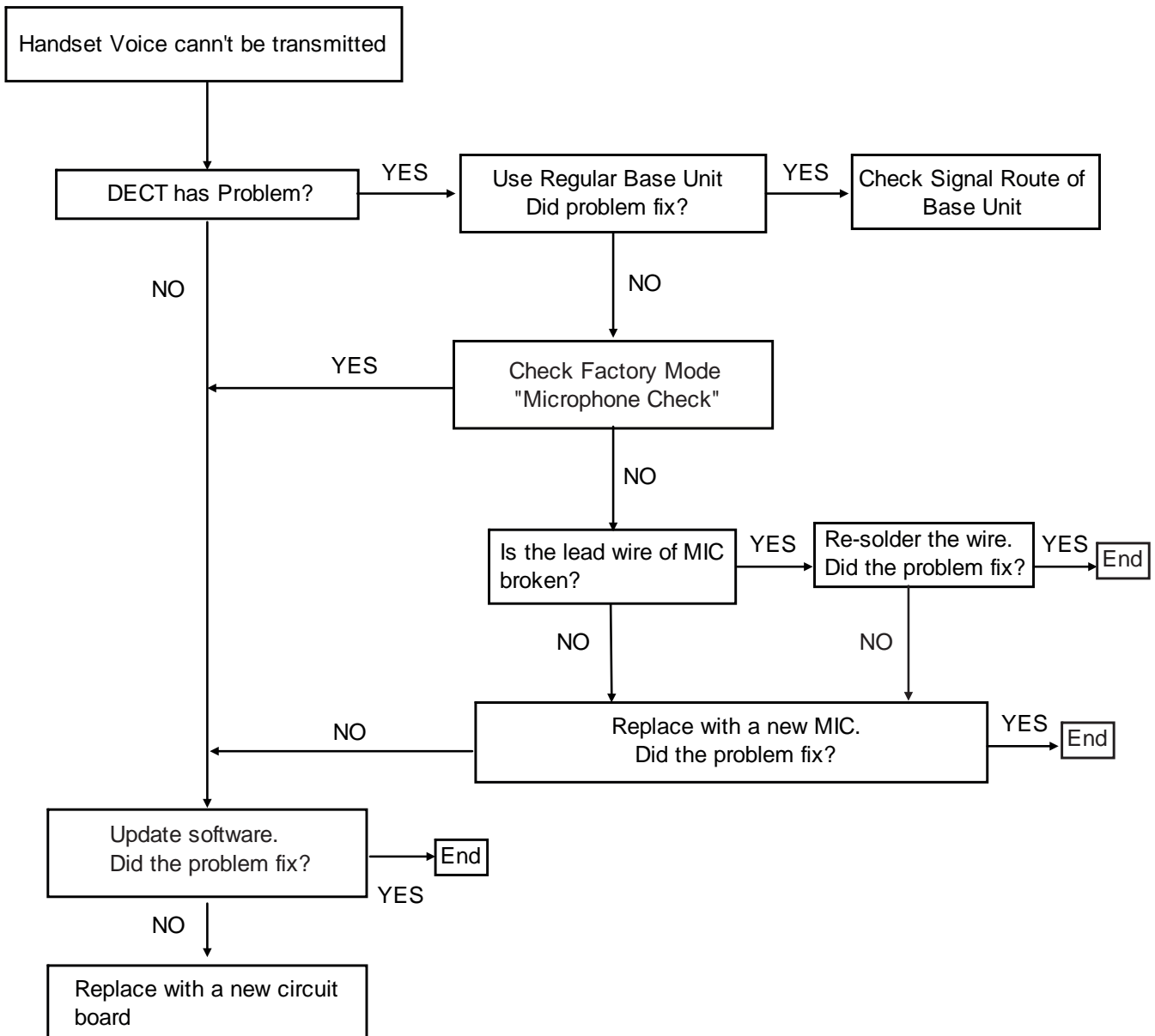
#### 9.1.4.2. RF Check Flowchart



#### 9.1.4.3. Check Table for RF part

| Item  | BU (Base Unit) Check   | HS (Handset) Check   |
|---|--|--|
| Range Confirmation Normal<br>HS, BU Mode: [Normal mode] | <ol style="list-style-type: none"> <li>1. Register Regular HS to BU (to be checked).</li> <li>2. Press [Talk] key of the Regular HS to establish link.</li> <li>3. Compare the range of the BU (being checked) with that of the Regular BU.</li> </ol> | <ol style="list-style-type: none"> <li>1. Register HS (to be checked) to Regular BU.</li> <li>2. Press [Talk] key of the HS to establish link.</li> <li>3. Compare the range of the HS (being checked) with that of the Regular HS.</li> </ol> |

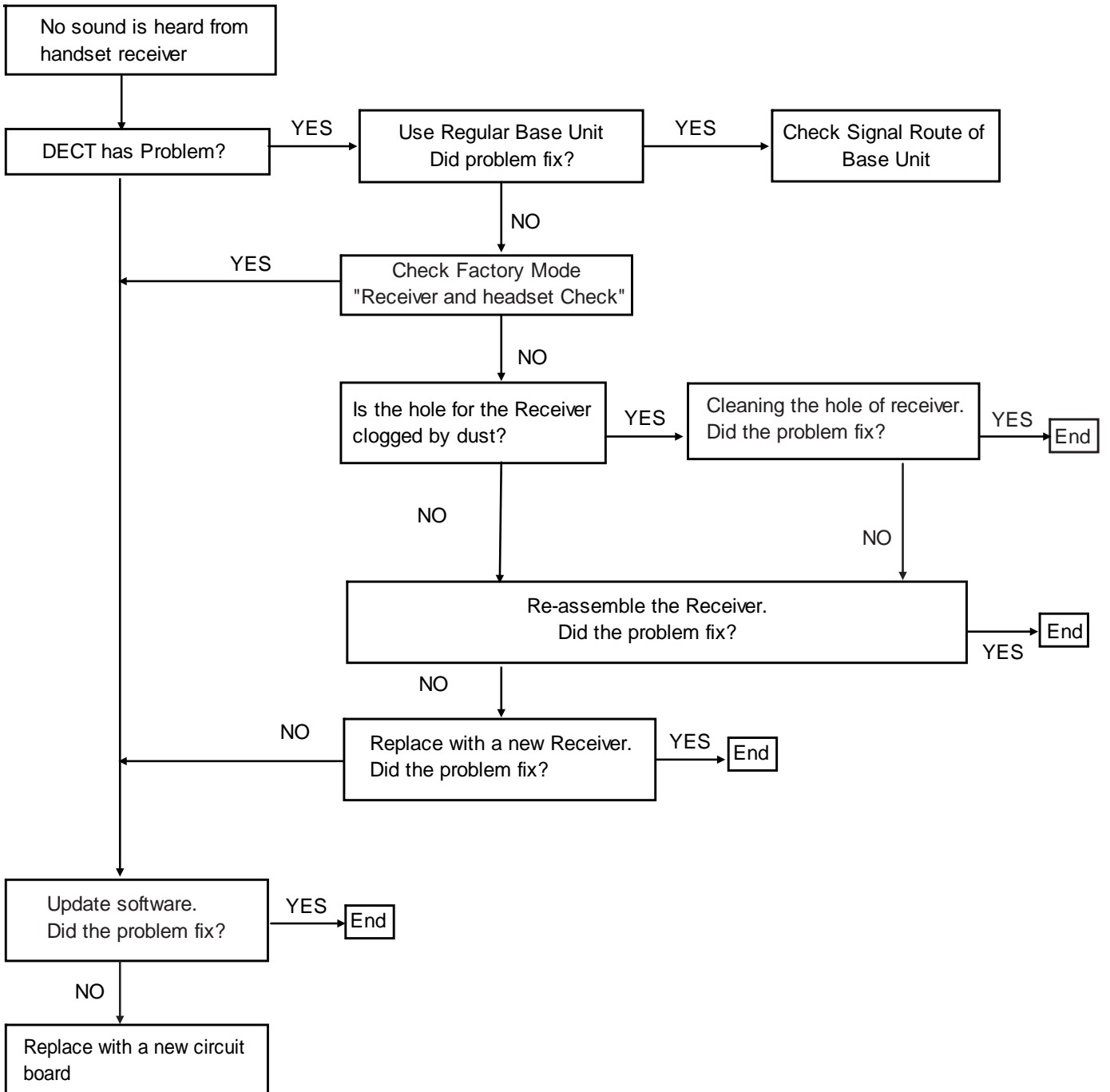
### 9.1.5. Check Handset Transmission



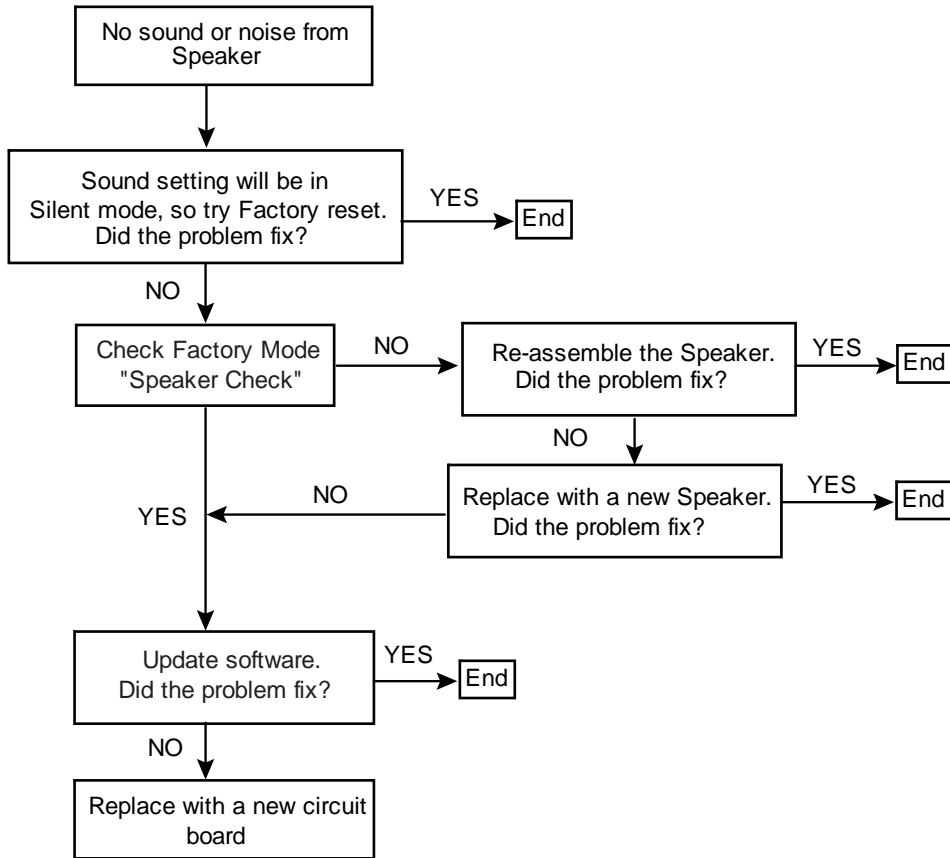
**Cross Reference:**  
Signal Route (P.14)

### 9.1.6. Check Handset Reception

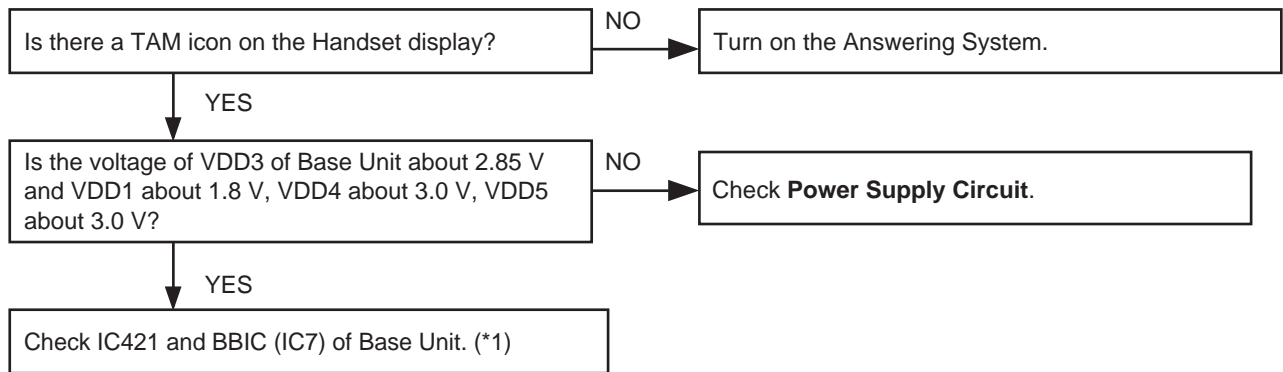
#### 9.1.6.1. Receiver Part



### 9.1.6.2. Speaker Part



### 9.1.7. Check TAM Operation Part



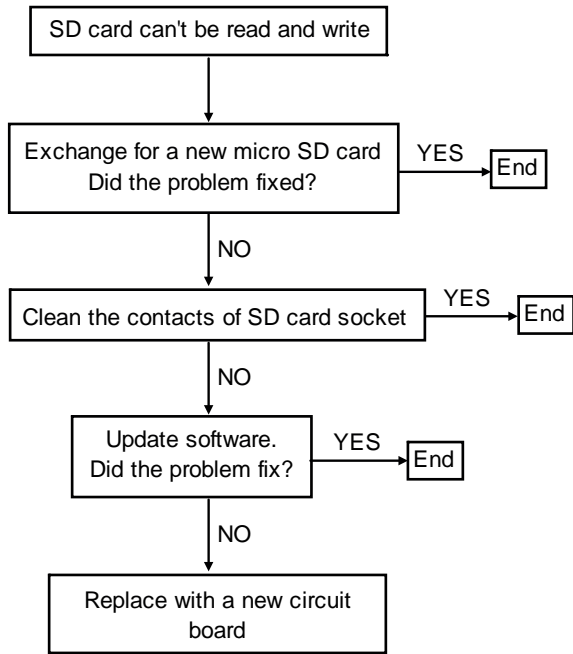
**Cross Reference:**

**Power Supply Circuit (P.9)**

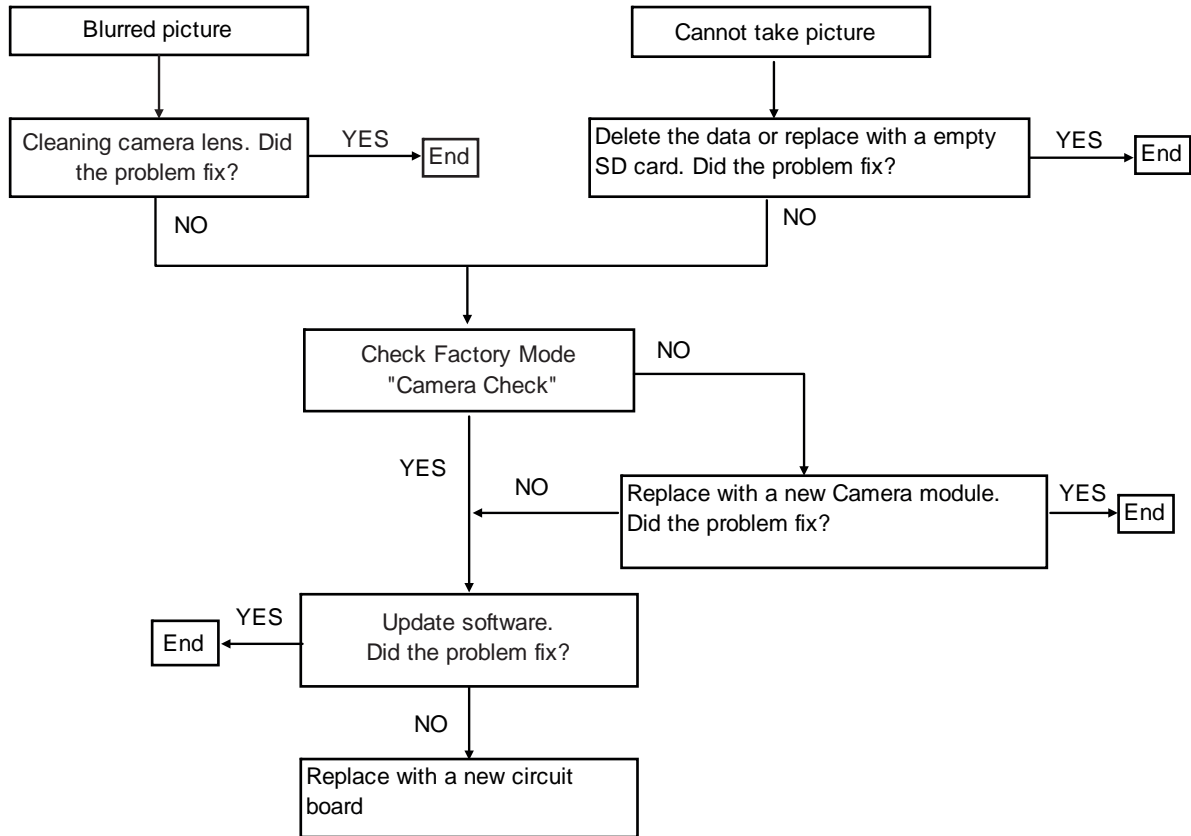
**Note:**

(\*1) When replacing FLASH MEMORY (IC421), TAM data need to be written to it. Refer to **Base Unit of Things to Do after Replacing IC or X'tal (P.50)**

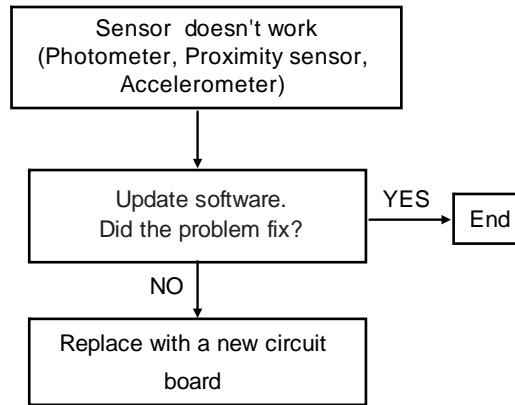
### 9.1.8. Check SD Card Part



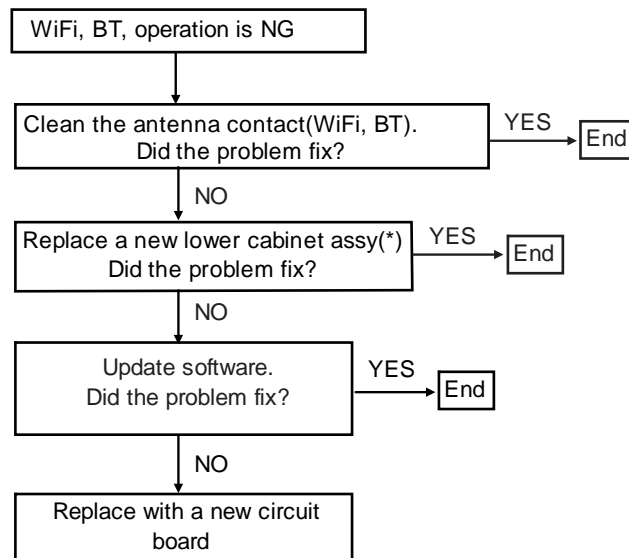
### 9.1.9. Check Camera Part



### 9.1.10. Check Sensor Part



### 9.1.11. Check WiFi, BT Part



\* WiFi, BT, Antennas are place on the lower cabinet .

### 9.1.12. Check Battery Charge

As for battery charge, troubleshooting is described in **9.1.1.2 Check Power (Handset)** (P.25)

## 9.2. Troubleshooting by Symptom (Base Unit and Charger Unit)

If your unit has below symptoms, follow the instructions in remedy column. Remedies depend on whether you have DECT tester (\*1) or not.

| Symptom   | Remedy (*2)                 |   |
|---|-----------------------------|---|
|   | You don't have DECT Tester. | You have DECT Tester.<br>(Model Number : CMD60) |
| You cannot dial.  | Check item (A)-(I),(T).     | Check item (A)-(I), (J)-(P),(T).                |
| You cannot hear the caller's voice.   | Check item (A)-(G),(Q),(T). | Check item (A)-(G), (J)-(P), (Q),(T).           |
| You cannot use handset a little away from base unit even if the handset is within range of the base unit. | -                           | Check item (J)-(P).                             |
| The acoustic transmit level is high or low.   | Check item (Q).             | Check item (Q).                                 |
| The acoustic reception level is high or low.  | Check item (Q).             | Check item (Q).                                 |
| Base unit and handset do not link each other.   | Check item (A)-(I), (S).    | Check item (A)-(P), (S).                        |
| The unit cannot charge.   | Check item (T).             | Check item (T).                                 |

### Note:

(\*1) A general repair is possible even if you don't have the DECT tester because it is for confirming the levels, such as Acoustic level in detail.

(\*2) Refer to **Check Point (Base Unit)** (P.36)

### 9.2.1. Check Point (Base Unit)

Please follow the items below when BBIC or EEPROM or FLASH is replaced.

### Note:

After the measuring, suck up the solder of TP.

\*: **The Setting Method of JIG (Base Unit)** (P.46) is required beforehand.

The connections of simulator equipment are as shown in **Adjustment Standard (Base Unit)** (P.48).

|                | Items                                | Check Point | Procedure  | Check or Replace Parts   |                |      |        |                    |
|----------------|--------------------------------------|-------------|--|--|----------------|------|--------|--------------------|
| (A)            | 3.0 V Supply Confirmation            | VDD3        | 1. Confirm that the voltage between test point VDD3 and GND is $2.85\text{ V} \pm 0.2\text{ V}$ .  | IC2, C32, C36, C86, C88, R91, R93, L3, C602, C38, R605, R607, R608, R609, R610, R612, Q602 |                |      |        |                    |
| (B)            | 1.8 V Supply Confirmation            | VDD1        | 1. Confirm that the voltage between test point VDD1 and GND is $1.8\text{ V} \pm 0.02\text{ V}$ .<br>2. Execute the command "VDD", then check the current value.<br>3. Adjust the 1.8V voltage of VDD1 executing command "VDD XX"(XX is the value).  | Q8, C75, C614, C61, IC7, R611  |                |      |        |                    |
| (C)            | Charge Pump 3.0V Supply Confirmation | VDD5        | 1. Confirm that the voltage between test point VDD5 and GND is $3.0\text{ V} -0.1/+0.3\text{ V}$ .   | IC7,C625   |                |      |        |                    |
| (D)            | Charge Pump 3.0V Supply Confirmation | VDD4        | 1. Confirm that the voltage between test point VDD4 and GND is $3.0\text{ V} \pm 0.2\text{ V}$ .   | IC7,C616, R620   |                |      |        |                    |
| (E)*           | BBIC Confirmation                    | -           | 1. BBIC Confirmation (Execute the command "getchk").<br>2. Confirm the returned checksum value.<br>Connection of checksum value and program number is shown below.<br><br>ex.) <table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td>checksum value</td> <td>program number</td> </tr> <tr> <td>F0D2</td> <td>DDX1AA</td> </tr> </table>  | checksum value   | program number | F0D2 | DDX1AA | IC7, X1, R77, RA80 |
| checksum value | program number                       |             |  |  |                |      |        |                    |
| F0D2           | DDX1AA                               |             |  |  |                |      |        |                    |
| (F)*           | EEPROM Confirmation                  | -           | 1. EEP-ROM Confirmation (after you execute the command "sendchar EPD 2", and then execute "sendchar EPV").<br>2. Confirm the returned Value (Value for reference is written at "EEPROM C/SUM" in Software_Version_Table.xls).  | IC7, RA402, C51, R657, IC401   |                |      |        |                    |
| (G)*           | BBIC Clock Adjustment                | CLK         | 1. Confirm that the voltage between testpoint VDD4 and GND is less than 1.0 V.<br>2. Input Command "sendchar sfr", then you can confirm the current value.<br>3. Check X'tal Frequency. ( $10.368\text{ MHz} \pm 100\text{ Hz}$ ).<br>4. If the frequency is not $10.368\text{MHz} \pm 100\text{Hz}$ , adjust the frequency of CLK executing the command "sendchar sfr xx xx (where xx is the value)" so that the reading of the frequency counter is $10.368000\text{ MHz} \pm 5\text{ Hz}$ . | X1, IC7, R430, C305  |                |      |        |                    |

|      | Items                                    | Check Point | Procedure  | Check or Replace Parts   |
|------|--|-------------|--|--|
| (H)* | Hookswitch Check with DC Characteristics | -           | <ol style="list-style-type: none"> <li>1. Connect Telephone Socket to Tel-simulator which is connected with 600 <math>\Omega</math>.</li> <li>2. Set line voltage to 48 V and line current to 40mA at off-hook condition of normal telephone.</li> <li>3. Execute the command "hookoff"</li> <li>4. Confirm that the line current is 40 mA <math>\pm</math> 5 mA.</li> <li>5. Execute the command "hookon".</li> <li>6. Confirm that the line current is less than + 0.8 mA.</li> </ol>  | P1, Q3, R14, R15, Q4, R16, R17, D3, R18~R24, D21, Q5, R27, IC7   |
| (I)  | DTMF Generator Check                     | -           | <ol style="list-style-type: none"> <li>1. Connect Telephone Socket to DTMF tester. (Load=600 <math>\Omega</math>)</li> <li>2. Link Handset and push dial key.</li> <li>3. Confirm DTMF character.</li> <li>4. Confirm that the high Group is -6.0 dBm ~ -10.0 dBm.</li> <li>5. Confirm that the low Group is -8.5 dBm ~ -12.5 dBm.</li> </ol>  | IC7, R116, R29, C22, Q5, D21   |
| (J)* | Transmitted Power Confirmation           | - ANTI_TP   | <p>Remove the Antenna before starting step from 1 to 7.</p> <ol style="list-style-type: none"> <li>1. Configure the DECT tester (CMD60) as follows; <ul style="list-style-type: none"> <li>&lt;Setting&gt;</li> <li>• Test mode: FP</li> <li>• Traffic Carrier: 5</li> <li>• Traffic Slot: 4</li> <li>• Mode: Loopback</li> <li>• PMID: 00000</li> <li>• RF LEVEL = -70 dBm.</li> </ul> </li> <li>2. Execute the command "sendchar TST".</li> <li>3. Execute the command "sendchar dmv 2 2".</li> <li>4. Check that "Signalling Status" has been set to "Locked", then press "ACCEPT RFPI".</li> <li>5. Initiate connection from Dect tester ("set up connect")</li> <li>6. Execute the command "ANT1".</li> <li>7. Confirm that the NTP value at ANT is 19.0 dBm ~ 25.0 dBm.</li> </ol> | IC7, C802~C806, C809~C813, C820, C837, C822, C823, C825, C863, C826, C864, C851, C853, DA801, DA802, L802, L803, C855~C858, R806, R807, R106, R109, Q9, C617,R71 |
| (K)* | Modulation Check                         | - ANTI_TP   | <p>Follow steps 1 to 6 of (J).</p> <ol style="list-style-type: none"> <li>7. Confirm that the B-Field Modulation is -350<math>\pm</math>50/+350<math>\pm</math>50 kHz/div using data type Fig31.</li> </ol>  | IC7, C802~C806, C809~C813, C820, C837, C822, C823, C825, C863, C826, C864, C851, C853, DA801, DA802, L802, L803, C855~C858, R806, R807, R106, R109, Q9, C617,R71 |
| (L)* | Frequency Offset Check                   | - ANTI_TP   | <p>Follow steps 1 to 6 of (J).</p> <ol style="list-style-type: none"> <li>7. Confirm that the frequency offset is &lt; <math>\pm</math> 50 kHz.</li> </ol>   | IC7, C802~C806, C809~C813, C820, C837, C822, C823, C825, C863, C826, C864, C851, C853, DA801, DA802, L802, L803, C855~C858, R806, R807, R106, R109, Q9, C617,R71 |
| (M)* | Frequency Drift Confirmation             | - ANTI_TP   | <p>Follow steps 1 to 6 of (J).</p> <ol style="list-style-type: none"> <li>7. Confirm that the frequency drift is &lt; <math>\pm</math> 35 kHz/ms.</li> </ol>   | IC7, C802~C806, C809~C813, C820, C837, C822, C823, C825, C863, C826, C864, C851, C853, DA801, DA802, L802, L803, C855~C858, R806, R807, R106, R109, Q9, C617,R71 |

|      | Items                             | Check Point  | Procedure  | Check or Replace Parts  |
|------|-----------------------------------|--------------|--|---|
| (N)* | Sensitivity Receiver Confirmation | -<br>ANTI_TP | Follow steps 1 to 6 of (J).<br>7.Set DECT tester power to -88 dBm.<br>8.Confirm that the BER is < 1000 ppm.  | IC7,<br>C802~C806,<br>C809~C813,<br>C820, C837,<br>C822, C823,<br>C825, C863,<br>C826, C864,<br>C851, C853,<br>DA801, DA802,<br>L802, L803,<br>C855~C858,<br>R806, R807,<br>R106, R109,<br>Q9, C617,R71 |
| (O)* | Timing Confirmation               | -<br>ANTI_TP | Follow steps 1 to 6 of (J).<br>7.Confirm that the Timing accuracy is<br>• ± 5.0 ppm (When adjust the frequency of CLK in item (G)).<br>• ± 15 ppm (When do not adjust the frequency of CLK in item (G)).   | IC7,<br>C802~C806,<br>C809~C813,<br>C820, C837,<br>C822, C823,<br>C825, C863,<br>C826, C864,<br>C851, C853,<br>DA801, DA802,<br>L802, L803,<br>C855~C858,<br>R806, R807,<br>R106, R109,<br>Q9, C617,R71 |
| (P)* | Power RAMP Confirmation           | -            | Follow steps 1 to 6 of (J).<br>7.Confirm that Power RAMP is matching.  | IC7,<br>C802~C806,<br>C809~C813,<br>C820, C837,<br>C822, C823,<br>C825, C863,<br>C826, C864,<br>C851, C853,<br>DA801, DA802,<br>L802, L803,<br>C855~C858,<br>R806, R807,<br>R106, R109,<br>Q9, C617,R71 |
| (Q)  | Audio Check                       | -            | 1. Link with Handset which is connected to Line Simulator.<br>2. Set line voltage to 48V and line current to 50mA.<br>3. Input -45dBm(600Ω)/1kHz to MIC of Handset. Measure the Level at Line I/F and distortion level.<br>4. Confirm that the level is -2.5dBm±5 dB and that the distortion level is <5% at TEL Line (600Ω Load).<br>5. Input -20dBm(600Ω)/1kHz to Line I/F. Measure the Level at Receiver of Handset and distortion level (Receive volume set to second position from minimum).<br>6. Confirm that the level is -30.0dBm± 4 dB and that the distortion level is <5% at Receiver (Receiver Load). | IC7, SA1, P1,<br>D3, Q3, Q4,<br>R14, R15, R16,<br>R17, D21, Q5,<br>R19, R20, C14,<br>C56, R117,<br>R116, R29,<br>C22  |
| (S)  | 2.4V Supply Confirmation VDD2     | VDD2         | 1. Confirm that the voltage between test point VDD2 and GND is 2.5V ± 0.2V.  | IC7, Q9, C617,<br>R71   |

### 9.2.2. Check Point (Charger Unit)

|     | Items          | Check Point | Procedure  | Check or Replace Parts |
|-----|----------------|-------------|--|------------------------|
| (T) | Charging Check | -           | 1. Connect Charge Contact 10Ω/5W resistor between charge+ and charge-.<br>2. Measure and confirm voltage across the resistor is 5.0 V ± 0.3 V. | R1, F1                 |

**Note:**

After the measuring, suck up the solder of TP.

The connection of adjustment equipment is as shown in **Adjustment Standard (Charger Unit) (P.49)**.

### 9.3. Troubleshooting by Symptom (Handset)

If your unit has below symptoms, follow the instructions in remedy column.

| Symptom  | Remedy  |
|--|---|
| <b>Battery strength is not indicated correctly by Battery icon.</b>  | 1. Clean the Battery Terminal.<br>2. If not fixed, update software.<br>3. If not fixed, replace with a new circuit board. |
| <b>You cannot hear the caller's voice.</b>   | Check "Handset Transmission part" in Trouble shooting.  |
| <b>You cannot use handset a little away from base unit even if the handset is within range of the base unit.</b> | Check "DECT Link" and "DECT RF part" in Trouble shooting.   |
| <b>Does not link between base unit and handset.</b>  | Check "DECT Link" in Trouble shooting.  |
| <b>The Audio level is high or low.</b>   | Check "Handset Reception (Receiver part/Speaker part)" in Trouble shooting.   |
| <b>The SP-Phone level is high or low.</b>  | Check "Handset Reception (Receiver part/Speaker part)" in Trouble shooting.   |

### 9.4. Function Check at Factory Mode

| Items                 | Operations  |
|-----------------------|---|
| Enter to Factory Mode | 1) Enter "*#72627664*#" at key pad screen and go to the Factory Mode.<br>2) Select "单项测试 /Manual Test" and go to Menu screen. |



| Items                      | Operations  | Checking Items   |
|----------------------------|---|--|
| Microphone Check           | 1) Select "话筒测试". <span style="border: 1px solid black; padding: 0 2px;">15</span><br>2) Select "录音 / REC" and record voice for 3 seconds.<br>3) Select "播放 / PLAY".<br>4) Insert headset.<br>5) Select "录音 / REC" and record voice for 3 seconds.<br>6) Select "播放 / PLAY".<br>7) Press Home Key and go back to home screen. | 3), 6) Confirm that recorded voice is played from speaker.   |
| Receiver and headset Check | 1) Select "听筒测试". <span style="border: 1px solid black; padding: 0 2px;">14</span><br>2) Press "最大音量播放 / MAX Vol.".<br><br>3) Insert headset.<br>4) Press Home Key and go back to home screen.  | 2) Confirm that sample melody is heard from receiver and there are no vibration.<br>3) Confirm that sample melody is heard from headset. |
| Speaker Check              | 1) Select "铃声测试" <span style="border: 1px solid black; padding: 0 2px;">13</span> and play sample melody.<br>Make volume maximum by pressing volume key.<br>2) Press Home Key and go back to home screen.   | 1) Confirm that sample melody is heard from speaker and there are no vibration.  |
| Vibrator Check             | 1) Select "震动测试". <span style="border: 1px solid black; padding: 0 2px;">5</span><br>2) Press Home Key and go back to home screen.  | 1) Check the operation of vibrator.  |

| Items                      | Operations   | Checking Items   |
|----------------------------|--|--|
| <p>→ Camera Check</p>      | <p>(For KX-PRX120 only)</p> <ol style="list-style-type: none"> <li>1) Select Camera icon. <span style="border: 1px solid black; padding: 0 2px;">12</span></li> <li>2) Press Shutter Button.</li> <li>3) Play Photograph.</li> <li>4) Press Home Key and go back to home screen.</li> </ol> <p>(For KX-PRX150 only)</p> <ol style="list-style-type: none"> <li>1) Select Camera icon. <span style="border: 1px solid black; padding: 0 2px;">12</span></li> <li>2) Press Shutter Button.</li> <li>3) Play Photograph.</li> <li>4) Change to Front camera.</li> <li>5) Press Shutter Button.</li> <li>6) Play Photograph.</li> <li>7) Press Home Key and go back to home screen.</li> </ol> | <p>3) Confirm that photograph are played.</p> <p>3) Confirm that the photograph taken with the rear camera are played.</p> <p>6) Confirm that the photograph taken with the front camera are played.</p> |
| <p>→ Flash light Check</p> | <ol style="list-style-type: none"> <li>1) Select "内光灯测试". <span style="border: 1px solid black; padding: 0 2px;">17</span></li> <li>2) Select "打升 / touch"</li> <li>3) Select "打升 / touch"</li> <li>4) Press Home Key and go back to home screen.</li> </ol>   | <ol style="list-style-type: none"> <li>2) Confirm that LED is lighted.</li> <li>3) Confirm that LED isn't lighted.</li> </ol>  |

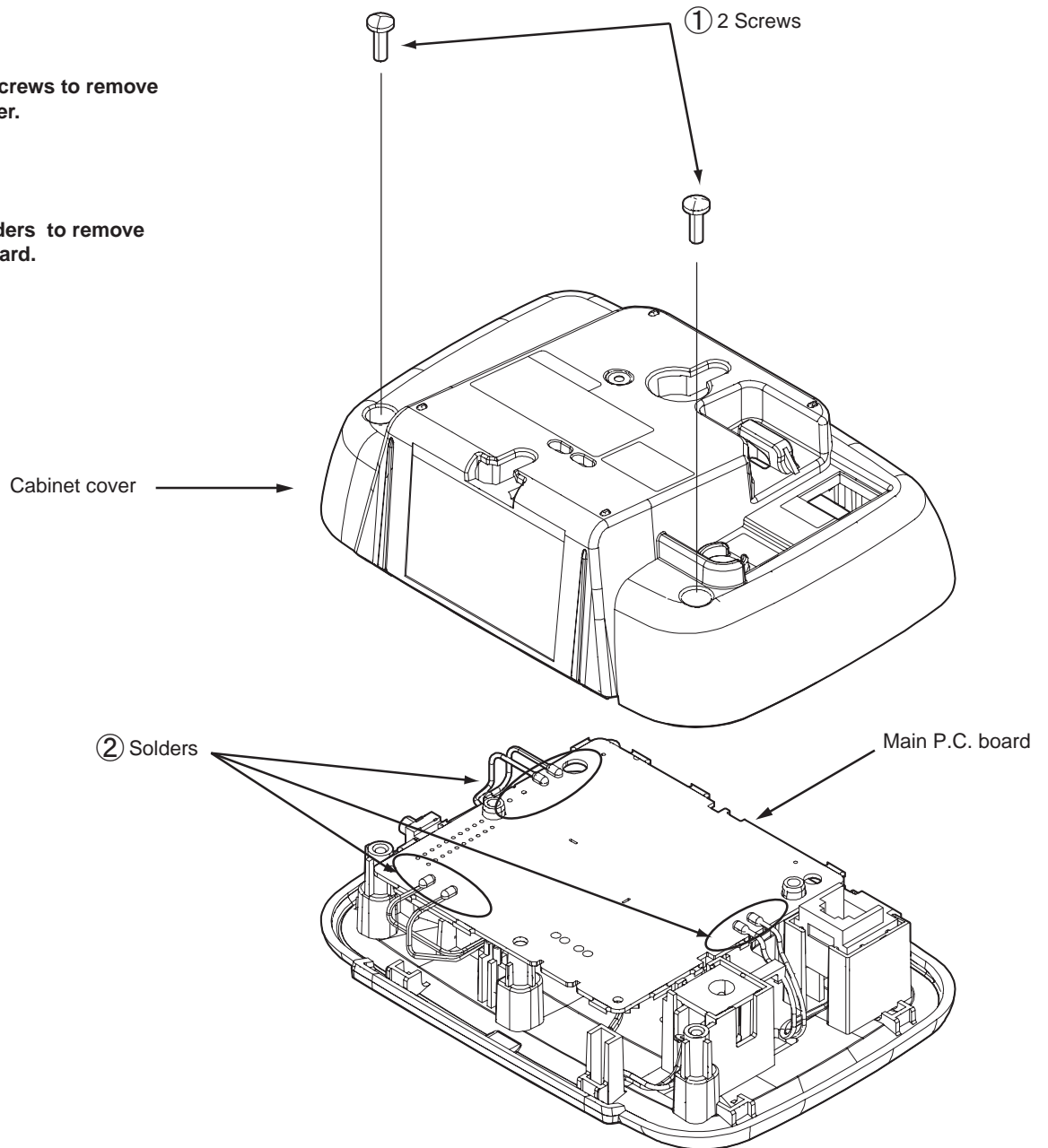
# 10 Disassembly and Assembly Instructions

## 10.1. Disassembly Instructions

### 10.1.1. Base Unit

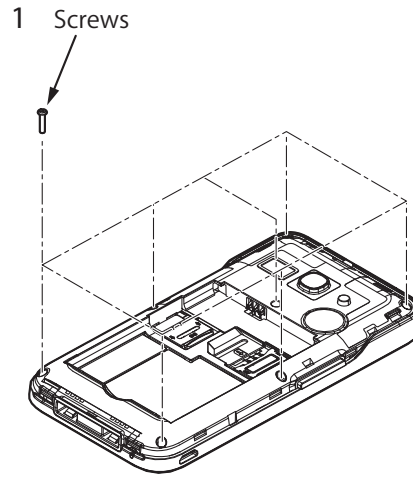
① Remove the 2 screws to remove the cabinet cover.

② Remove the solders to remove the main P.C. board.

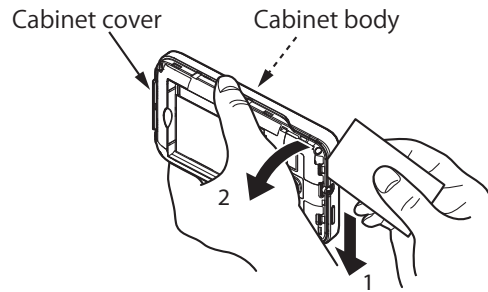


## 10.1.2. Handset

- ① Remove the special screw.



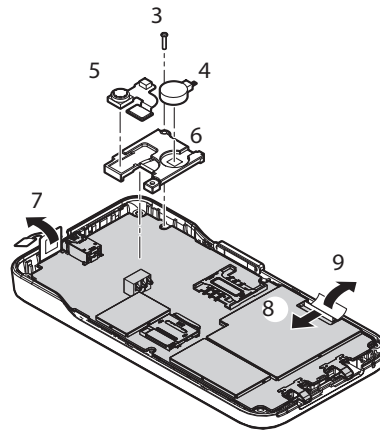
- ② Insert a plastic card. (Ex. Used SIM card etc.) between the cabinet body and the cabinet cover, then pull it along the gap to open the cabinet.



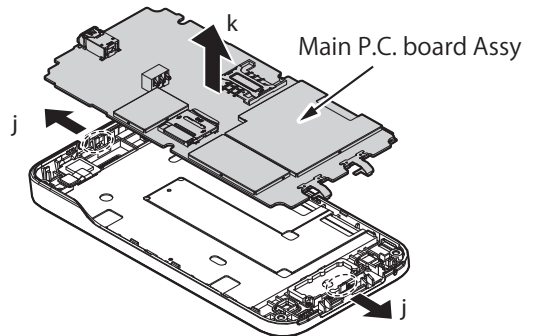
- ③ Remove screw.

- ④~⑥ Then, remove Motor, Back Camera and Motor Holder. (For KX-PRXA15 only)

- ⑦~⑨ After that, remove the Flexible Cables of Touch Panel and LCD.



- j~ k Unhook at the top and bottom to remove the main P.C. board.

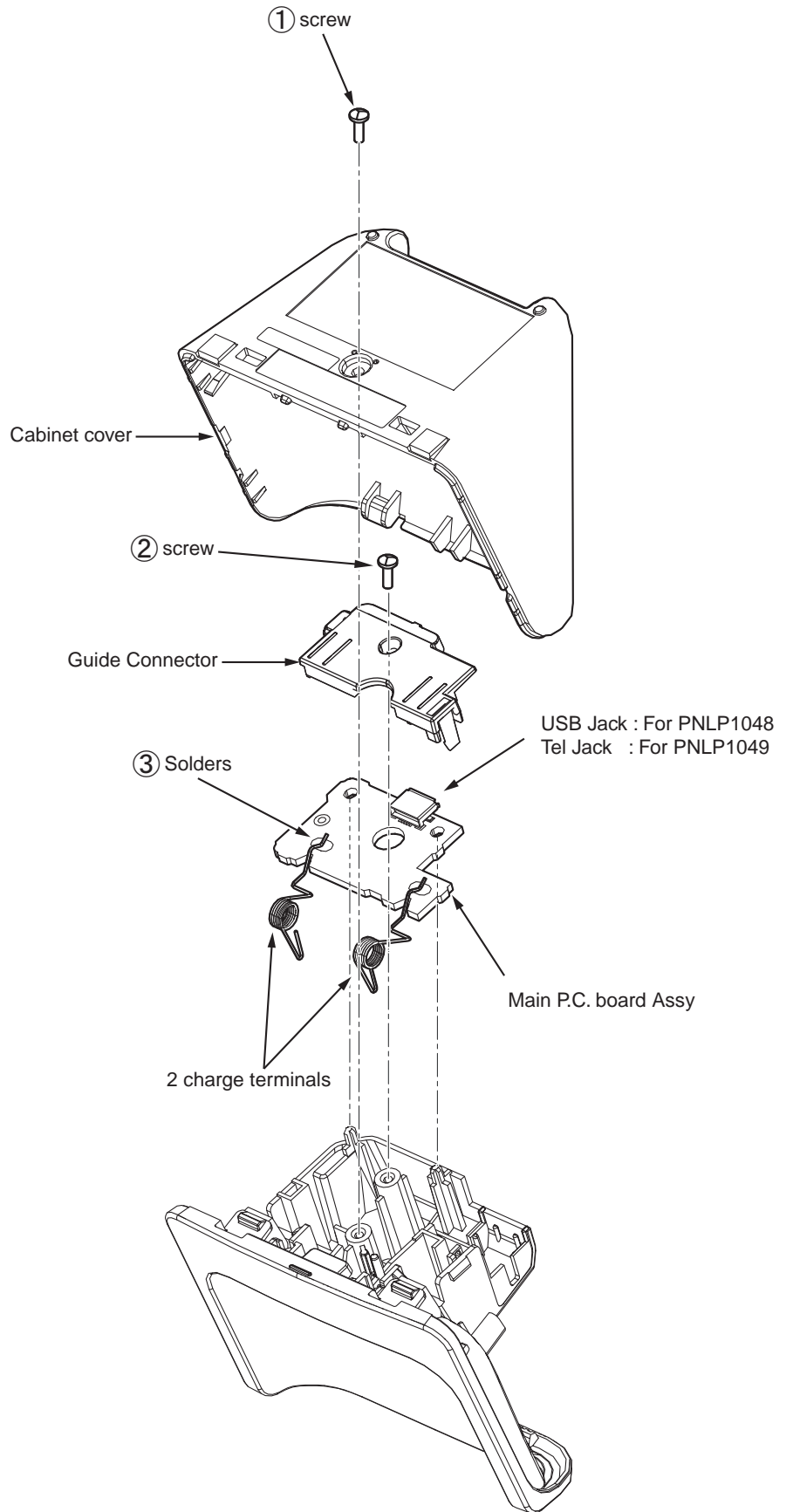


### 10.1.3. Charger Unit

① Remove the screw to remove the cabinet cover.

② Remove the screw to remove the Guide Connector.

③ Remove the solders to remove the 2 charge terminals to remove the Main P.C board.



# 11 Measurements and Adjustments

This chapter explains the measuring equipment, the JIG connection, and the PC setting method necessary for the measurement in **Troubleshooting Guide** (P.22)

## 11.1. Equipment Required

- Digital multi-meter (DMM): it must be able to measure voltage and current.
- Oscilloscope.
- Frequency counter: It must be precise enough to measure intervals of 1 Hz (precision;  $\pm 4$  ppm)  
Hewlett Packard, 53131A is recommended.
- DECT tester: Rohde & Schwarz, CMD 60 is recommended.

This equipment may be useful in order to precisely adjust like a mass production.

## 11.2. The Setting Method of JIG (Base Unit)

This section explains the PC setting to use command required in **Check Point (Base Unit)**(P.36).

<Preparation>

- Serial JIG cable: PQZZ1CD300E\*
- PC which runs in DOS mode
- **Batch file CD-ROM** for setting: PNZZPRX150

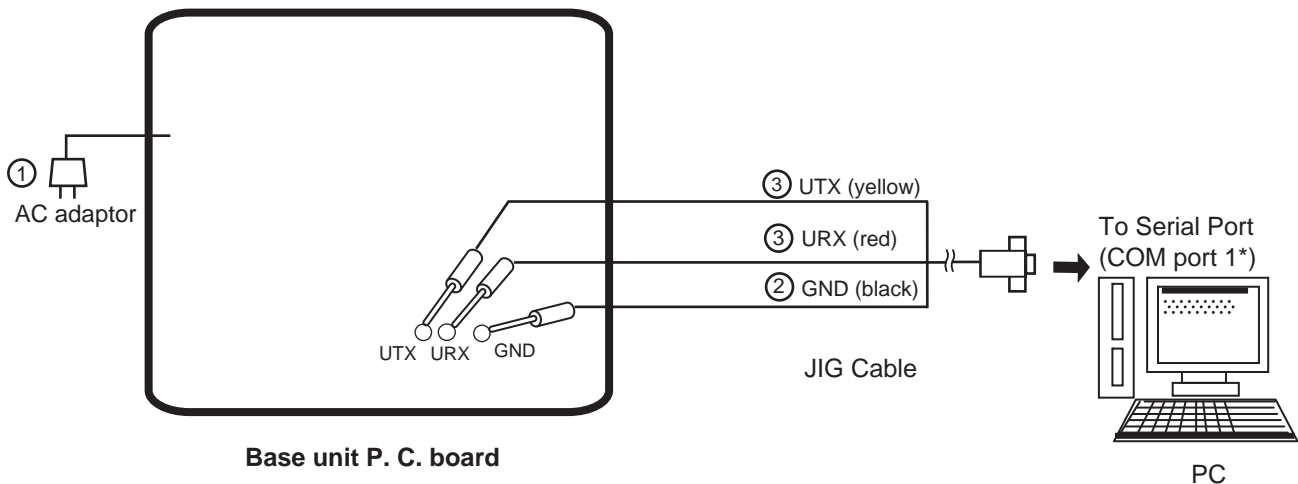
**Note:**

\*: If you have the JIG Cable for TCD500 series (PQZZ1CD505E), change the following values of resistance. Then you can use it as a JIG Cable for both TCD300 and TCD500 series. (It is an upper compatible JIG Cable.)

| Resistor | Old value (k $\Omega$ ) | New value (k $\Omega$ ) |
|----------|-------------------------|-------------------------|
| R2       | 22                      | 3.3                     |
| R3       | 22                      | 3.3                     |
| R4       | 22                      | 4.7                     |
| R7       | 4.7                     | 10                      |

### 11.2.1. Connections

- ① Connect the AC adaptor to DC-JACK (base unit).
- ② Connect the JIG Cable GND (black) to GND.
- ③ Connect the JIG Cable RX (red) to URX and TX (yellow) to UTX.



**Note:**

\*: COM port names may vary depending on what your PC calls it.

## 11.2.2. How to install Batch file into P.C.

1. Insert the Batch file CD-ROM into CD-ROM drive and copy PNZZTG\*\*\*\* folder to your PC (example: D drive).

2. Open an MS-DOS mode window.

### <Example for Windows>

On your computer, click **[Start]**, select **Programs** (**All Programs** for Windows XP/Windows Server 2003), then click

**MS-DOS Prompt.** (for Windows 95/Windows 98)

Or

**Accessories-MS-DOS Prompt.** (for Windows Me)

Or

**Command Prompt.** (for Windows NT 4.0)

Or

**Accessories-Command Prompt.**

(for Windows 2000/Windows XP/Windows Server 2003)

3. At the DOS prompt, type "D:" (for example) to select the drive, then press the **Enter** key.

4. Type "CD ¥PNZZTG\*\*\*\*", then press the **Enter** key.

### <Example>

```
C: ¥Documents and Settings>D:
D: ¥>CD ¥PNZZTG****
D: ¥PNZZTG**** >SET_COM=X
D: ¥PNZZTG****>READID
00 52 4F A8 A8
D: ¥PNZZTG****>DOSKEY
D: ¥PNZZTG****>_
```

5. Type "SET\_COM=X", then press the **Enter** key (X: COM port number used for the serial connection on your PC).

6. Type "READID", then press the **Enter** key.

- If any error messages appear, change the port number or check the cable connection.
- If any value appear, go to next step.

7. Type "DOSKEY", then press the **Enter** key.

### <Example: error happens>

```
C: ¥Documents and Settings>D:
D: ¥>CD ¥PNZZTG****
D: ¥PNZZTG**** >SET_COM=X
D: ¥PNZZTG****>READID
CreateFile error
ERROR 10: Can't open serial port
D: ¥PNZZTG ****>_
```

### Note:

- "\*\*\*\*" varies depending on the country or models.

## 11.2.3. Commands

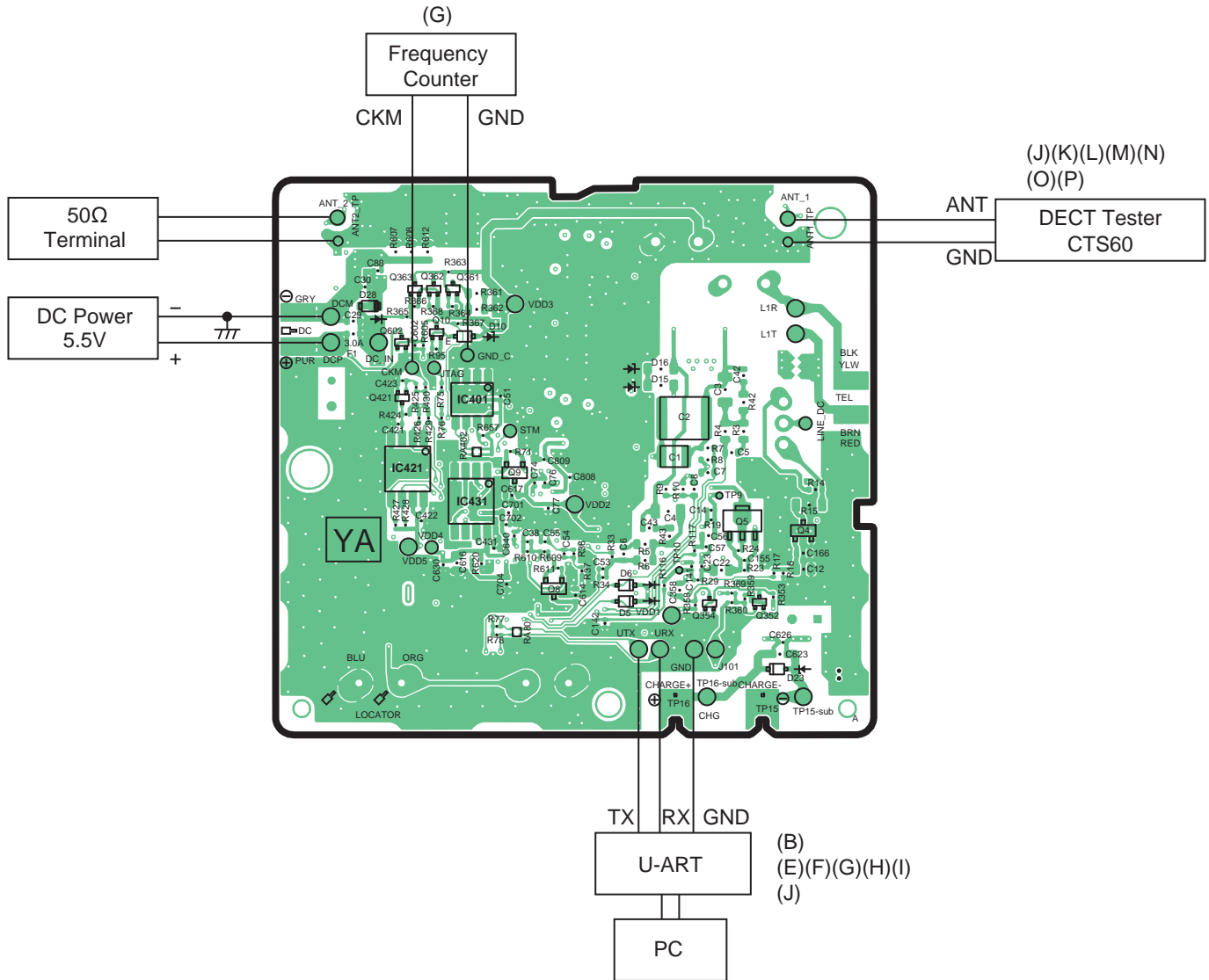
See the table below for frequently used commands.

| Command name | Function                 | Example  |
|--------------|--------------------------|--|
| rdeeprom     | Read the data of EEPROM  | Type "rdeeprom 00 00 FF", and the data from address "00 00" to "FF" is read out. |
| readid       | Read ID (RFPI)           | Type "readid", and the registered ID is read out.                                |
| writeid      | Write ID (RFPI)          | Type "writeid 00 18 E0 0E 98", and the ID "0018 E0 0E 98" is written.            |
| hookoff      | Off-hook mode on Base    | Type "hookoff".  |
| hookon       | On-hook mode on Base     | Type "hookon".   |
| getchk       | Read checksum            | Type "getchk".   |
| wreeprom     | Write the data of EEPROM | Type "wreeprom 01 23 45". "01 23" is address and "45" is data to be written.     |

### 11.3. Adjustment Standard (Base Unit)

When connecting the simulator equipment for checking, please refer to below.

#### 11.3.1. Bottom View

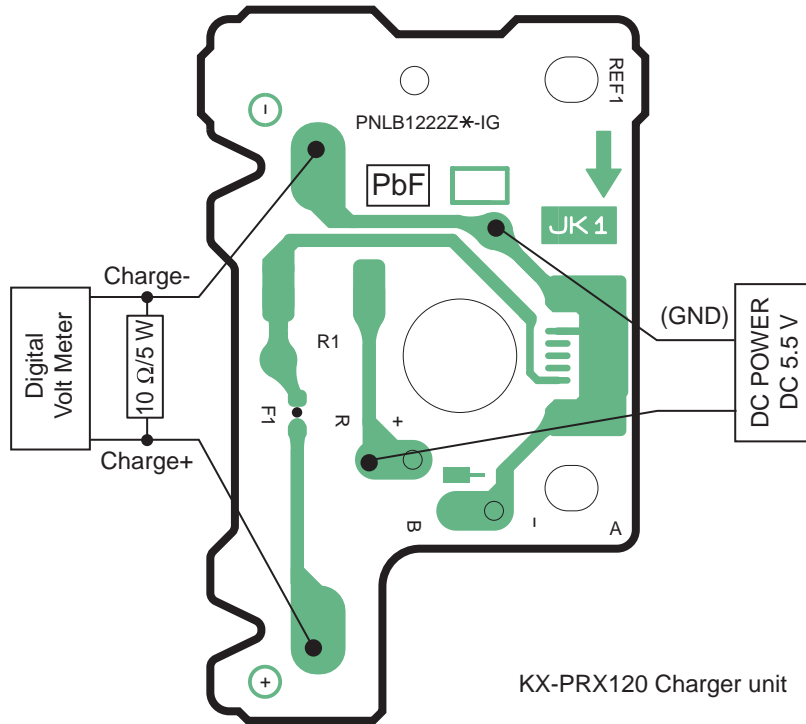


**Note:**  
 (A) - (P) is referred to **Check Point (Base Unit) (P.36)**

## 11.4. Adjustment Standard (Charger Unit)

When connecting the simulator equipment for checking, please refer to below.

### 11.4.1. Bottom View



## 11.5. Things to Do after Replacing IC or X'tal

If repairing or replacing BBIC (FLASH type), EEPROM and X'tal, it is necessary to download the required data such as Programming data or adjustment data, etc in memory.

The set doesn't operate if it is not executed.

### 11.5.1. How to download the data

#### 11.5.1.1. Base Unit

First, operate the PC setting according to **The Setting Method of JIG (Base Unit)**(P.46).

Then download the appropriate data according to the following procedures.

| Items          |   | How to download/Required adjustment  |
|----------------|---|--|
| FLASH(IC431)   | Programming data is stored in memory.   | <ol style="list-style-type: none"> <li>1) Make sure to connect the JIG cable, then disconnect the DC Power in order to download the data.</li> <li>2) Execute the command "flw441 *****.hex".</li> <li>3) Connect the DC Power.</li> <li>4) Press the PC Enter key once.</li> <li>5) After a few minutes, "Successful upgrade" is displayed on the PC indicating downloading has finished.</li> <li>6) Detach the JIG cable, then disconnect the DC Power.</li> <li>7) Connect the DC Power.</li> <li>8) Connect the JIG cable again, and execute the command "getchk", then confirm the checksum value is correct. <ul style="list-style-type: none"> <li>• If the downloading fails, start again from step 1).</li> </ul> </li> <li>9) Default batch file: Execute the command "default.bat".</li> <li>10) Country version batch file: Execute the command "PRX1XXEX_WW_RevYYY.bat". (*1)</li> <li>11) Clock adjustment: Refer to Check Point (G). (*2)</li> </ol> |
| EEPROM (IC401) | Adjusted parameter data is stored in memory. (country version batch file, default batch file, etc.) | <ol style="list-style-type: none"> <li>1) Change the address "0001" of EEPROM to "CC" to download the data.</li> <li>2) Default batch file: Execute the command "default.bat".</li> <li>3) Country version batch file: Execute the command "PRX1XXEX_WW_RevYYY.bat". (*1)</li> <li>4) Clock adjustment: Refer to Check Point (G). (*2)</li> </ol>  |
| X'tal (X1)     | System clock  | <p>Clock adjustment data is in EEPROM, adjust the data again after replacing it.</p> <ol style="list-style-type: none"> <li>1) Refer to Check Point (F). (*2)</li> </ol>   |

#### Note:

(\*1) WW: country code, XX: model number, YYY:revision number

"WW" and "YYY" vary depending on the country version. You can find them in the batch file, PNZZ- mentioned in **The Setting Method of JIG (Base Unit)** (P.46).

(\*2) Refer to **Check Point (Base Unit)** (P.36)

## 11.6. RF Specification

### 11.6.1. Base Unit

| Item             | Value                   | Refer to -. *               |
|------------------|-------------------------|-----------------------------|
| TX Power         | 19 dBm ~ 25 dBm         | Check Point (Base Unit) (J) |
| Modulation       | -350±50/+350±50 kHz/div | Check Point (Base Unit) (K) |
| Frequency Offset | < ±50kHz                | Check Point (Base Unit) (L) |
| Frequency Drift  | ±35kHz/ms               | Check Point (Base Unit) (M) |
| RX Sensitivity   | < 1000 ppm              | Check Point (Base Unit) (N) |
| Timing Accuracy  | < ± 5.0 ppm/<±15.0ppm   | Check Point (Base Unit) (O) |
| Power RAMP       | Power RAMP is matching  | Check Point (Base Unit) (P) |

\*: Refer to **Check Point (Base Unit)** (P.36)

## 11.7. DECT Frequency Table (MHz)

| Channel No | BASE UNIT          |                   | HANDSET            |                   |
|------------|--------------------|-------------------|--------------------|-------------------|
|            | Transmit Frequency | Receive Frequency | Transmit Frequency | Receive Frequency |
| 1          | 1897.344           | 1897.344          | 1897.344           | 1897.344          |
| 2          | 1895.616           | 1895.616          | 1895.616           | 1895.616          |
| 3          | 1893.888           | 1893.888          | 1893.888           | 1893.888          |
| 4          | 1892.160           | 1892.160          | 1892.160           | 1892.160          |
| 5          | 1890.432           | 1890.432          | 1890.432           | 1890.432          |
| 6          | 1888.704           | 1888.704          | 1888.704           | 1888.704          |
| 7          | 1886.976           | 1886.976          | 1886.976           | 1886.976          |
| 8          | 1885.248           | 1885.248          | 1885.248           | 1885.248          |
| 9          | 1883.520           | 1883.520          | 1883.520           | 1883.520          |
| <b>10</b>  | <b>1881.792</b>    | <b>1881.792</b>   | <b>1881.792</b>    | <b>1881.792</b>   |

**Note:**

**Channel No. 10:** In the Test Mode on Base Unit and Handset.

## 11.8. Bluetooth Frequency Table

| Ch. | Frequency (MHz) | Ch. | Frequency (MHz) | Ch. | Frequency (MHz) |
|-----|-----------------|-----|-----------------|-----|-----------------|
| 0   | 2402            | 33  | 2435            | 66  | 2468            |
| 1   | 2403            | 34  | 2436            | 67  | 2469            |
| 2   | 2404            | 35  | 2437            | 68  | 2470            |
| 3   | 2405            | 36  | 2438            | 69  | 2471            |
| 4   | 2406            | 37  | 2439            | 70  | 2472            |
| 5   | 2407            | 38  | 2440            | 71  | 2473            |
| 6   | 2408            | 39  | 2441            | 72  | 2474            |
| 7   | 2409            | 40  | 2442            | 73  | 2475            |
| 8   | 2410            | 41  | 2443            | 74  | 2476            |
| 9   | 2411            | 42  | 2444            | 75  | 2477            |
| 10  | 2412            | 43  | 2445            | 76  | 2478            |
| 11  | 2413            | 44  | 2446            | 77  | 2479            |
| 12  | 2414            | 45  | 2447            | 78  | 2480            |
| 13  | 2415            | 46  | 2448            |     |                 |
| 14  | 2416            | 47  | 2449            |     |                 |
| 15  | 2417            | 48  | 2450            |     |                 |
| 16  | 2418            | 49  | 2451            |     |                 |
| 17  | 2419            | 50  | 2452            |     |                 |
| 18  | 2420            | 51  | 2453            |     |                 |
| 19  | 2421            | 52  | 2454            |     |                 |
| 20  | 2422            | 53  | 2455            |     |                 |
| 21  | 2423            | 54  | 2456            |     |                 |
| 22  | 2424            | 55  | 2457            |     |                 |
| 23  | 2425            | 56  | 2458            |     |                 |
| 24  | 2426            | 57  | 2459            |     |                 |
| 25  | 2427            | 58  | 2460            |     |                 |
| 26  | 2428            | 59  | 2461            |     |                 |
| 27  | 2429            | 60  | 2462            |     |                 |
| 28  | 2430            | 61  | 2463            |     |                 |
| 29  | 2431            | 62  | 2464            |     |                 |
| 30  | 2432            | 63  | 2465            |     |                 |
| 31  | 2433            | 64  | 2466            |     |                 |
| 32  | 2434            | 65  | 2467            |     |                 |

## 12 Miscellaneous

### 12.1. How to Replace the Flat Package IC

Even if you do not have the special tools (for example, a spot heater) to remove the Flat IC, with some solder (large amount), a soldering iron and a cutter knife, you can easily remove the ICs that have more than 100 pins.

#### 12.1.1. Preparation

- PbF (: Pb free) Solder

- Soldering Iron

Tip Temperature of 700 °F ± 20 °F (370 °C ± 10 °C)

**Note:** We recommend a 30 to 40 Watt soldering iron. An expert may be able to use a 60 to 80 Watt iron where someone with less experience could overheat and damage the PCB foil.

- Flux

Recommended Flux: Specific Gravity → 0.82.

Type → RMA (lower residue, non-cleaning type)

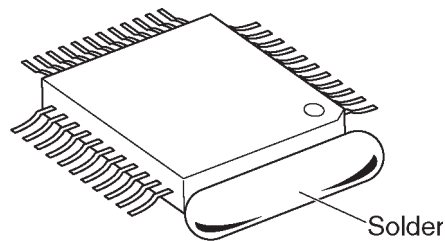
**Note:** See **About Lead Free Solder (Pbf: Pb free)** (P.4)

#### 12.1.2. How to Remove the IC

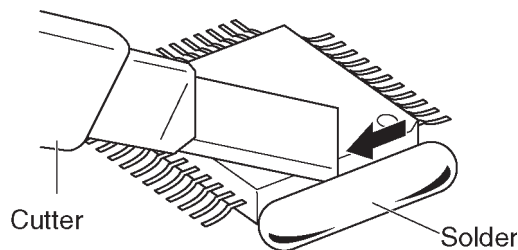
1. Put plenty of solder on the IC pins so that the pins can be completely covered.

**Note:**

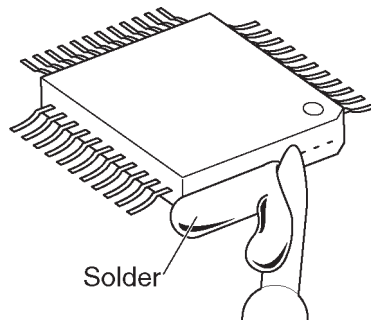
If the IC pins are not soldered enough, you may give pressure to the P.C. board when cutting the pins with a cutter.



2. Make a few cuts into the joint (between the IC and its pins) first and then cut off the pins thoroughly.



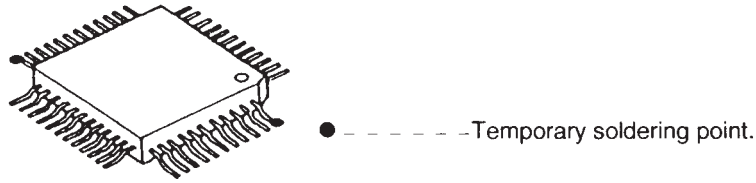
3. While the solder melts, remove it together with the IC pins.



When you attach a new IC to the board, remove all solder left on the board with some tools like a soldering wire. If some solder is left at the joint on the board, the new IC will not be attached properly.

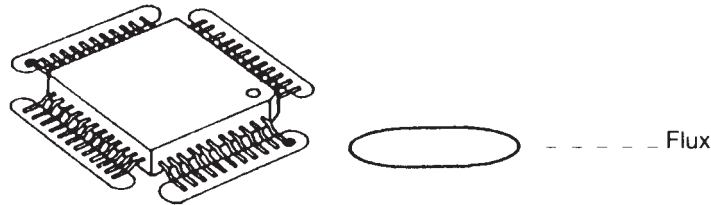
### 12.1.3. How to Install the IC

1. Temporarily fix the FLAT PACKAGE IC, soldering the two marked pins.

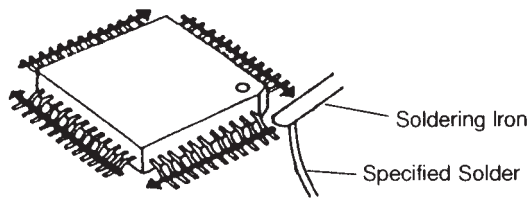


\*Check the accuracy of the IC setting with the corresponding soldering foil.

2. Apply flux to all pins of the FLAT PACKAGE IC.

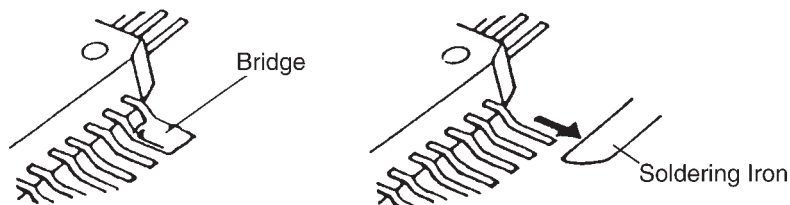


3. Solder the pins, sliding the soldering iron in the direction of the arrow.



### 12.1.4. How to Remove a Solder Bridge

1. Lightly resolder the bridged portion.
2. Remove the remaining solder along the pins using a soldering iron as shown in the figure below.



## 12.2. How to Replace the Shield Case

### 12.2.1. Preparation

- PbF (: Pb free) Solder
- Soldering Iron  
Tip Temperature of 700°F ± 20°F (370°C ± 10°C)

**Note:**

We recommend a 30 to 40 Watt soldering iron. An expert may be able to use a 60 to 80 Watt iron where someone with less experience could overheat and damage the PCB foil.

- Hot Air Desoldering Tool  
Temperature: 608°F ± 68°F (320°C ± 20°C)

### 12.2.2. Caution

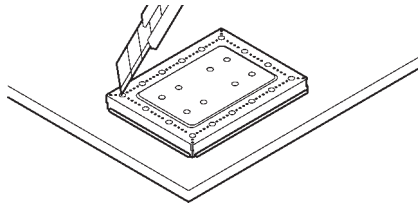
- To replace the IC efficiently, choose the right sized nozzle of the hot air desoldering tool that matches the IC package.
- Be careful about the temperature of the hot air desoldering tool not to damage the PCB and/or IC.

### 12.2.3. How to Remove the Shield Case

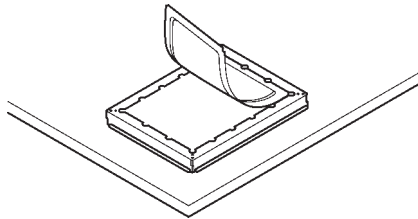
**Note:**

If you don't have special tools (ex. Hot air disordering tool), conduct the following operations.

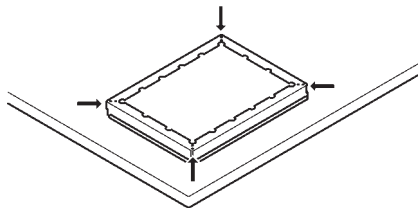
1. Cut the case along perforation.



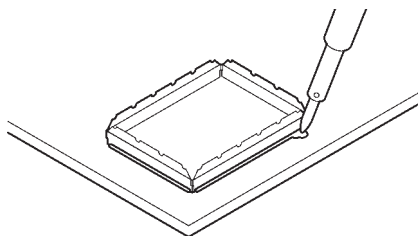
2. Remove the cut part.



3. Cut the four corners along perforation.



4. Remove the remains by melting solder.

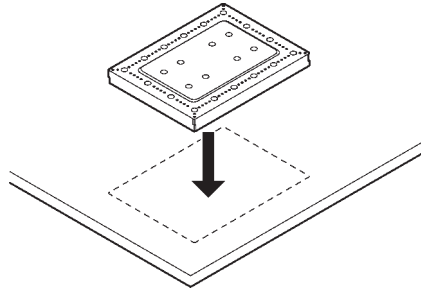


## 12.2.4. How to Install the Shield Case

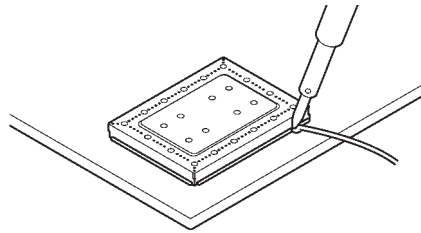
**Note:**

- If you don't have special tools (ex. Hot air disordering tool), conduct the following operations.
- Shield case's No. : PNMC1033Z

1. Put the shield case.


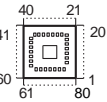
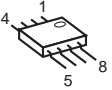
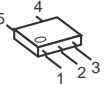

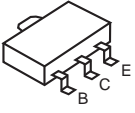
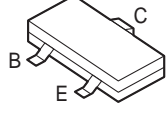
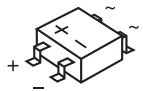
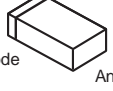
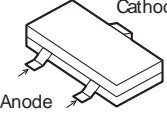
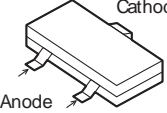


2. Solder the surroundings.



## 12.3. Terminal Guide of the ICs, Transistors and Diodes

### 12.3.1. Base Unit

|   |  |   |   |   |
|---|--|---|---|---|
|  <p>(Reverse View)</p>  <p>C1CB00003541</p> |  <p>PNWIRX110UAH<br/>C3FBL Y000124<br/>C3FBMY000286</p> |  <p>B1ZBZ0000074</p> |  <p>B1ACGP000007</p>  |  <p>DSC7003S0L</p>           |
|  <p>B1ABDM000001, B1ADGE000012<br/>B1ABDF000017, B1ABCE000009</p>  |  <p>PQVDMD5S</p>  |  <p>PQVDRLZ20A</p>  |  <p>B0DDCD000001</p> |  <p>Cathode</p> <p>Anode</p> |

# 13 Schematic Diagram

## 13.1. For Schematic Diagram

### 13.1.1. Base Unit (Schematic Diagram (Base Unit))

**Notes:**

1. DC voltage measurements are taken with voltmeter from the negative voltage line.

Important Safety Notice:  
Components identified by ⚠ mark have special characteristics important for safety. When replacing any of these components, use only the manufacturer's specified parts.

2. The schematic diagrams may be modified at any time with the development of new technology.

### 13.1.2. Handset (Schematic Diagram (Handset))

**Notes:**

1. DC voltage measurements are taken with an oscilloscope or a tester with a ground.
2. The schematic diagram may be modified at any time with the development of new technology.

### 13.1.3. Charger Unit (Schematic Diagram (Charger Unit))

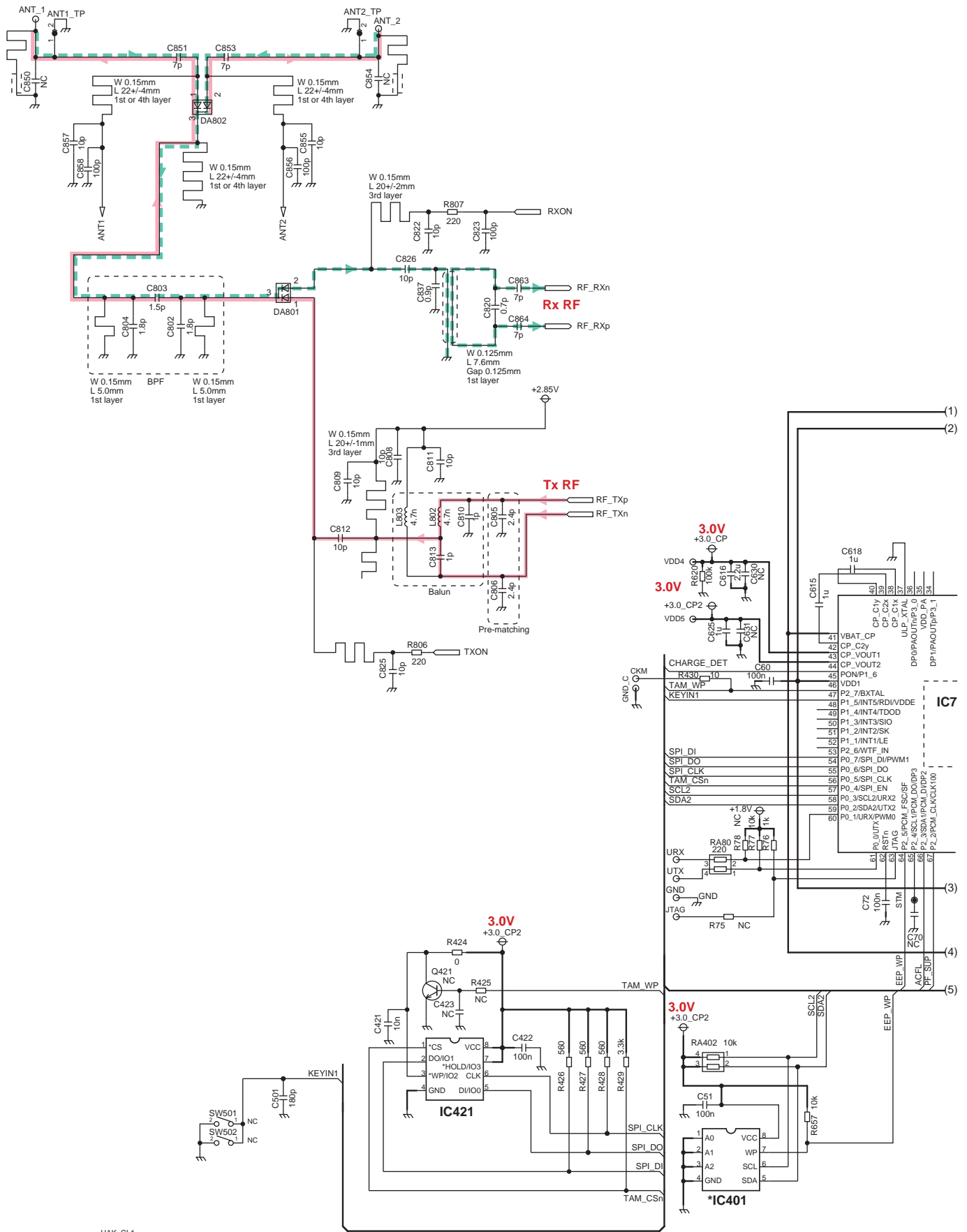
**Notes:**

1. DC voltage measurements are taken with voltmeter from the negative voltage line.

Important Safety Notice:  
Components identified by ⚠ mark have special characteristics important for safety. When replacing any of these components, use only the manufacturer's specified parts.

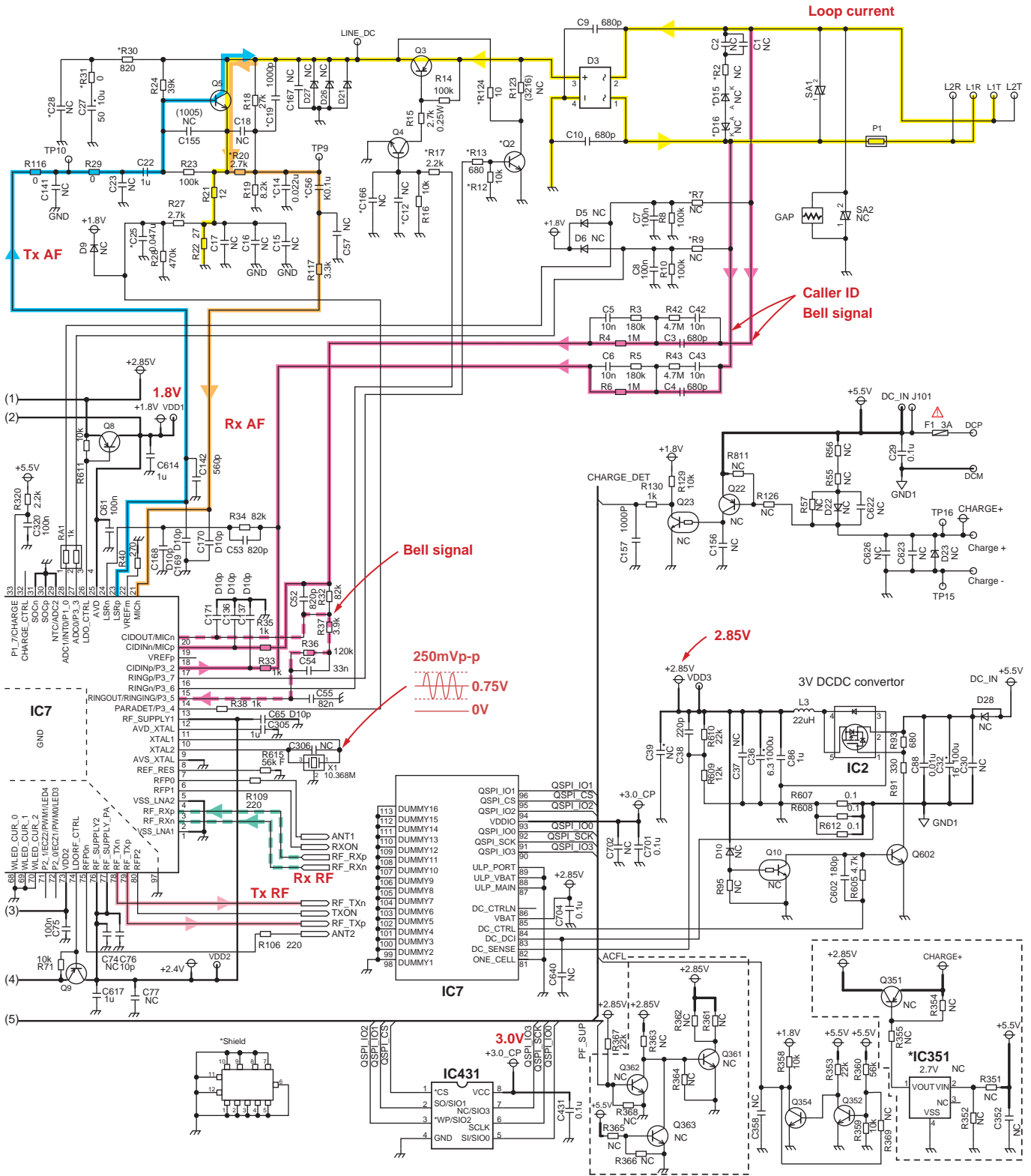
2. The schematic diagram may be modified at any time with the development of new technology.

### 13.2. Schematic Diagram (Base Unit)



HAK CL1

NC: No Components



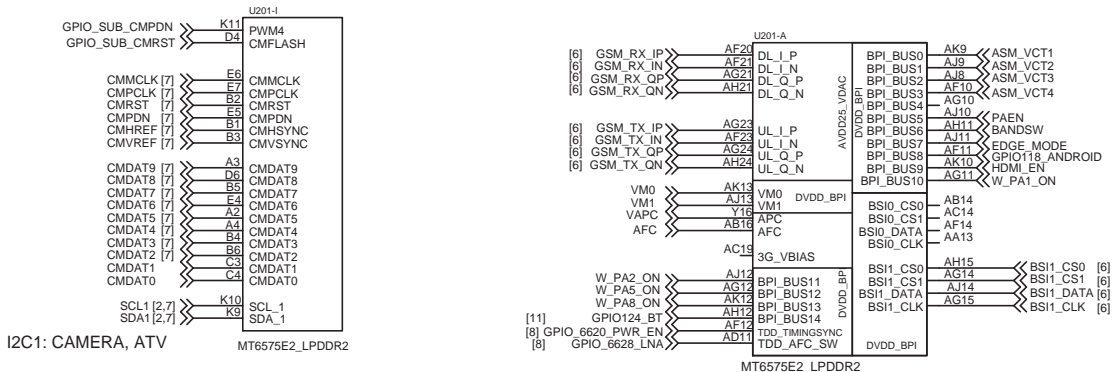
NC: No Components

KX-PRX120 SCHEMATIC DIAGRAM (Base Unit\_Main)

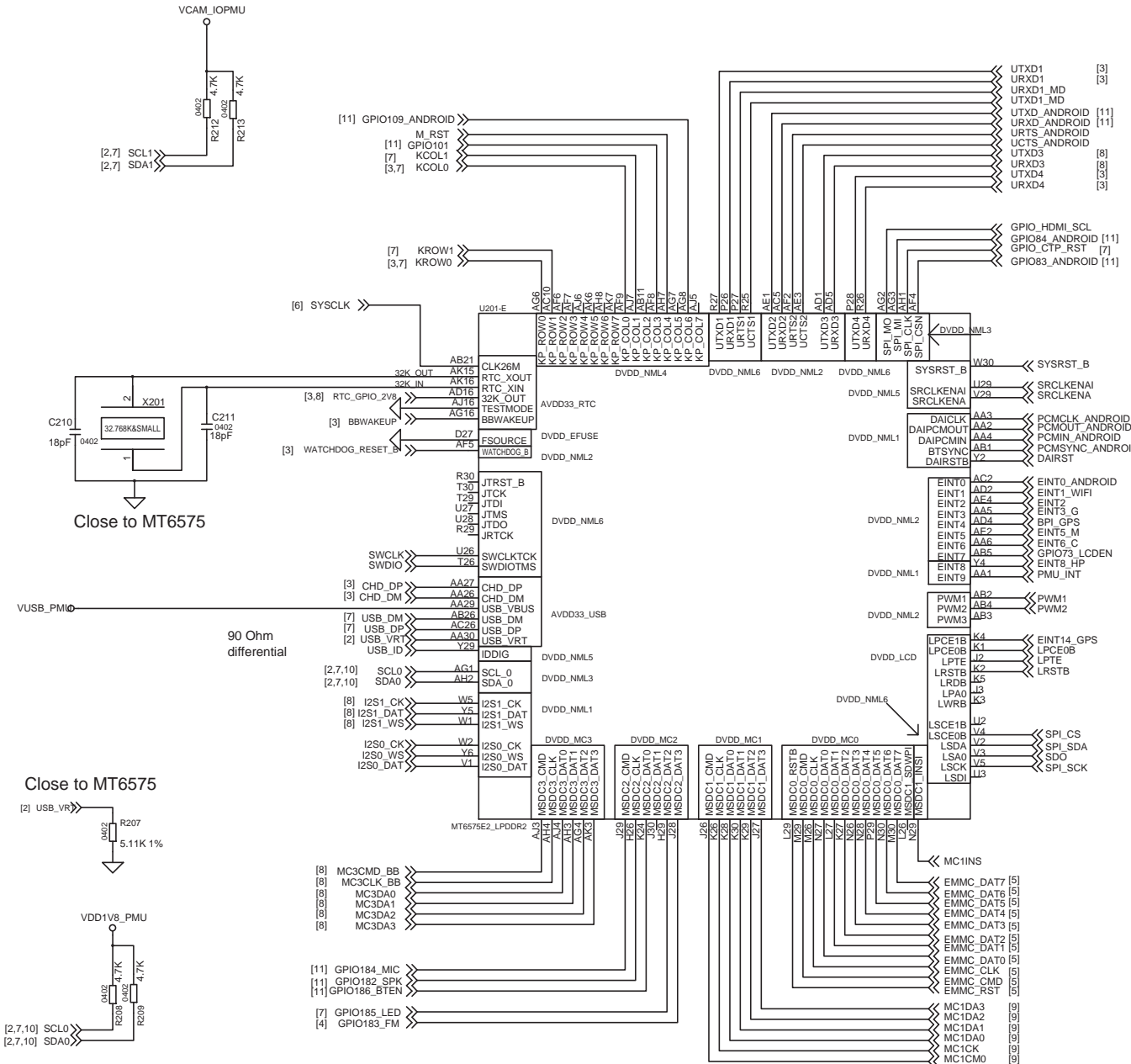
# 13.3. Schematic Diagram (Handset)

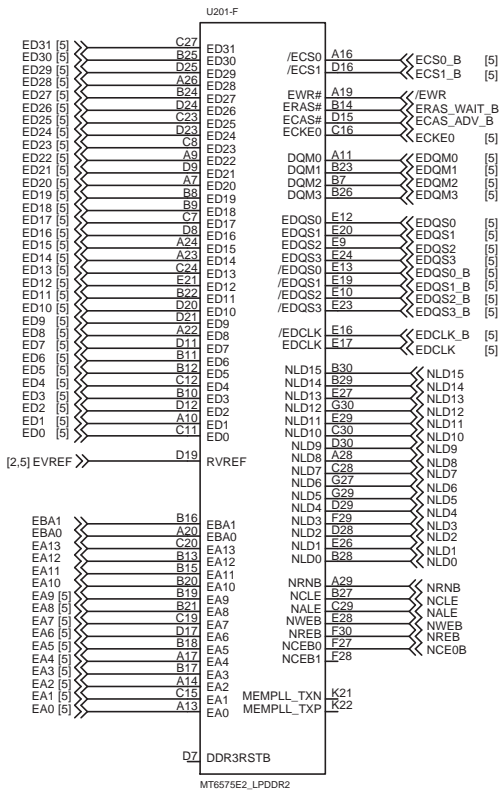
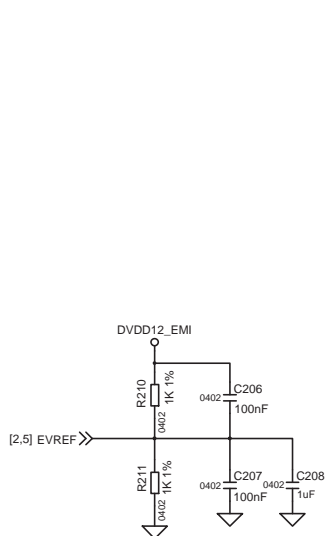
## 13.3.1. KX-PRXA10

Note: AFC > 3G\_TX\_VGA > APC > 3G\_VBI AS



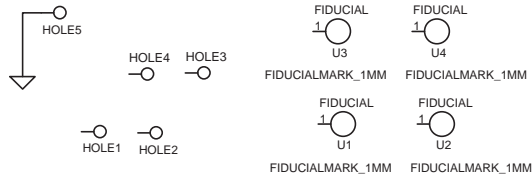
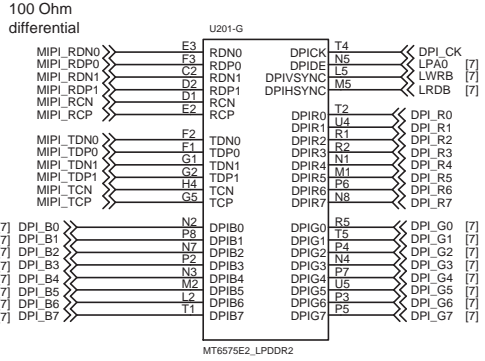
Need to turn off if I2C1 devices not operated



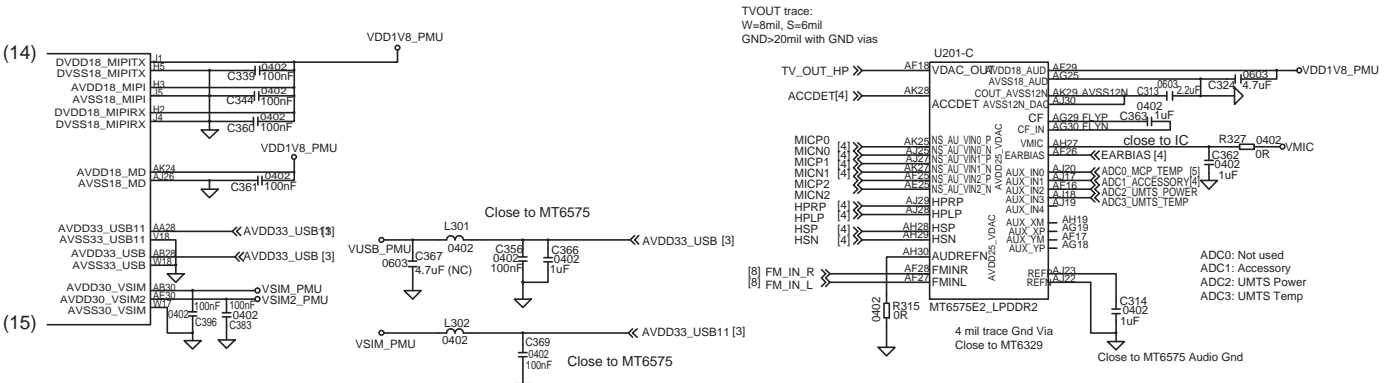
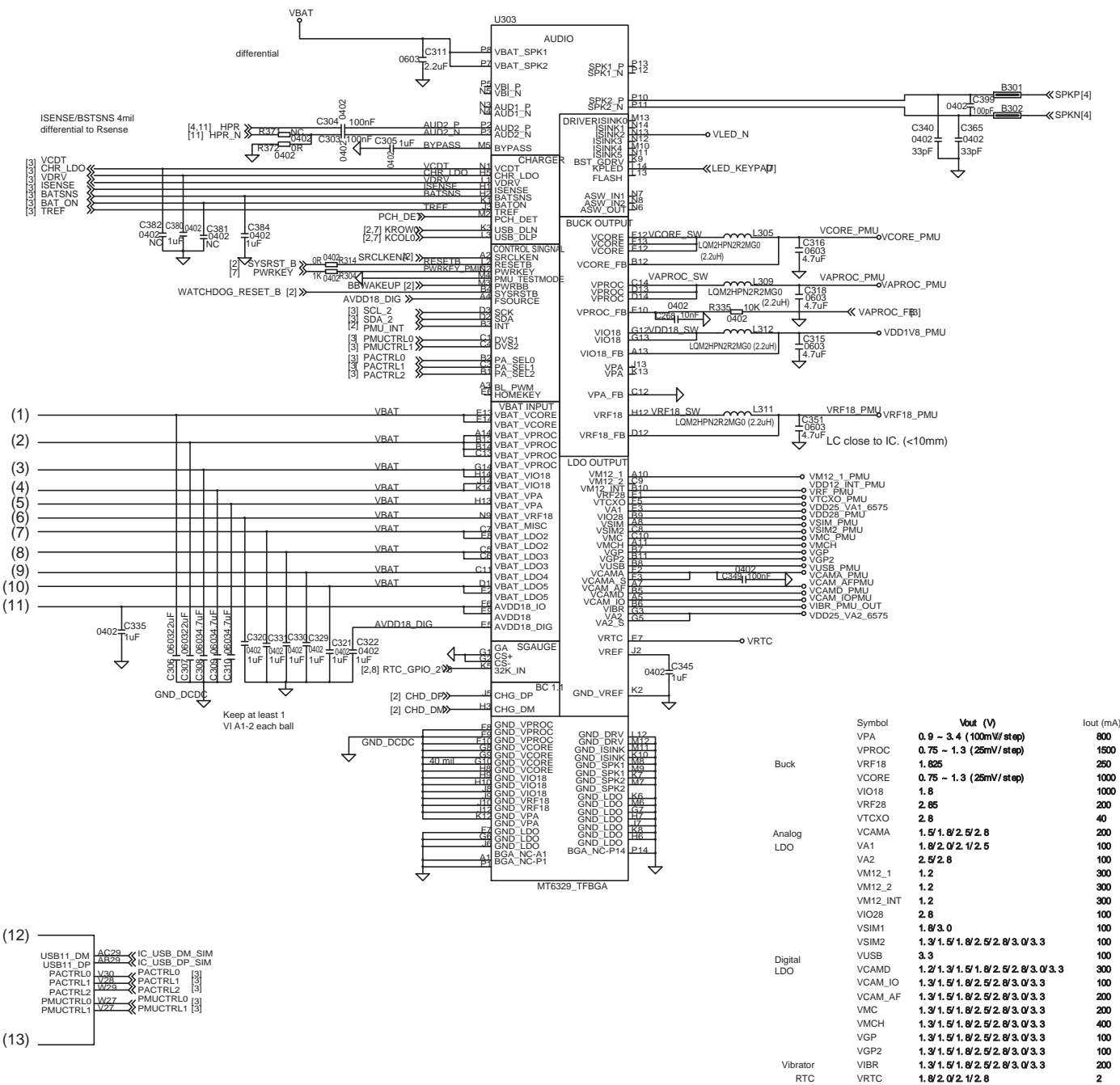


driving calibration setting (LPDDR1/LPDDR2)

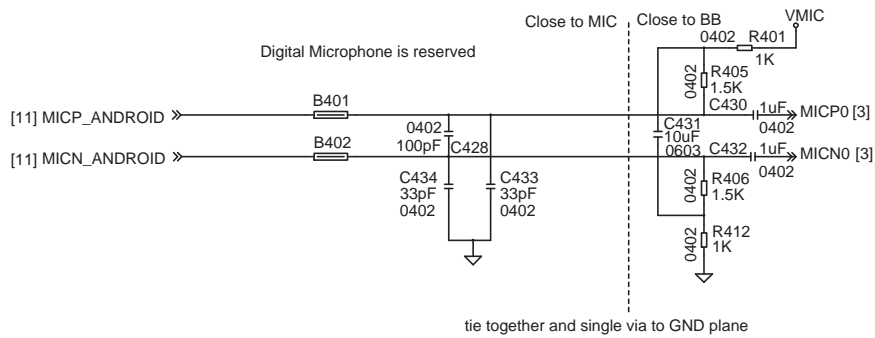
- EINT0: OFN
- EINT1: GYRO SENSOR
- EINT2: ALS SENSOR
- EINT3: G SENSOR
- EINT4: G SENSOR
- EINT5: M SENSOR
- EINT6: CTP
- EINT7: USB OTG
- EINT8: Headset detect
- EINT9: MT6329
- I2C2 : PMIC
- I2S0 : ATV
- I2S1 : MT6620
- MSDC0 : eMMC
- MSDC1 : T-Card (Support SD3.0)
- MSDC2 : 2.8V GPIO
- MSDC3 : MT6620
- UART1: Download
- UART2: NFC
- UART3: MT6620
- I2C0 : G/M/GYRO/ CTP / OFN
- UART4: Debug
- I2C1 : Camera / ATV



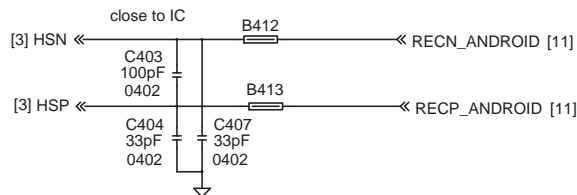




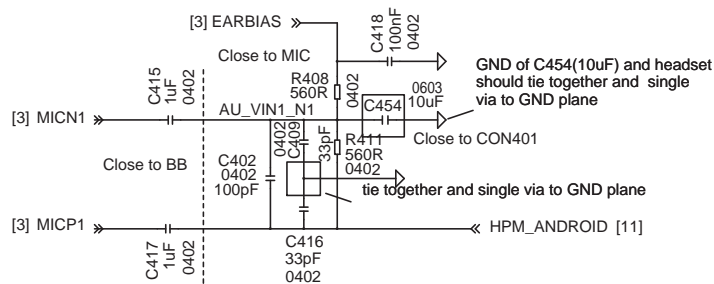
**MTK MIC**



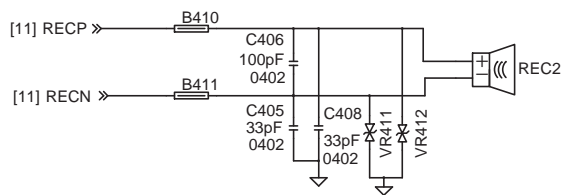
**MTK RECEIVER**



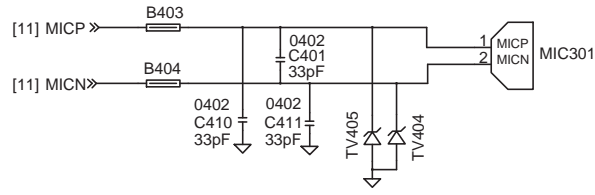
**MTK Earphone**



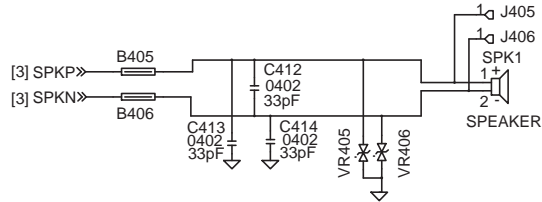
**RECEIVER**



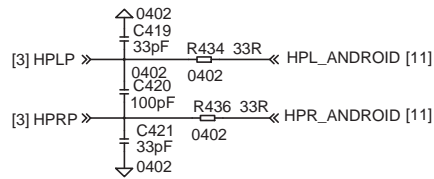
MIC



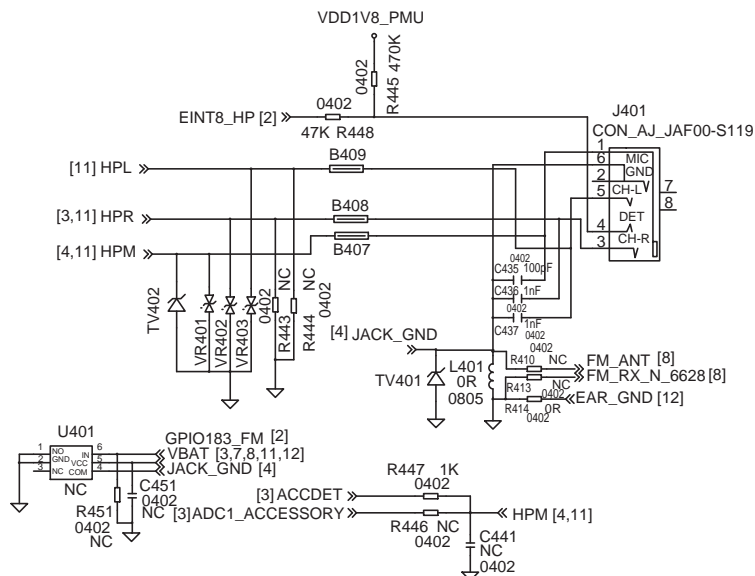
SPK

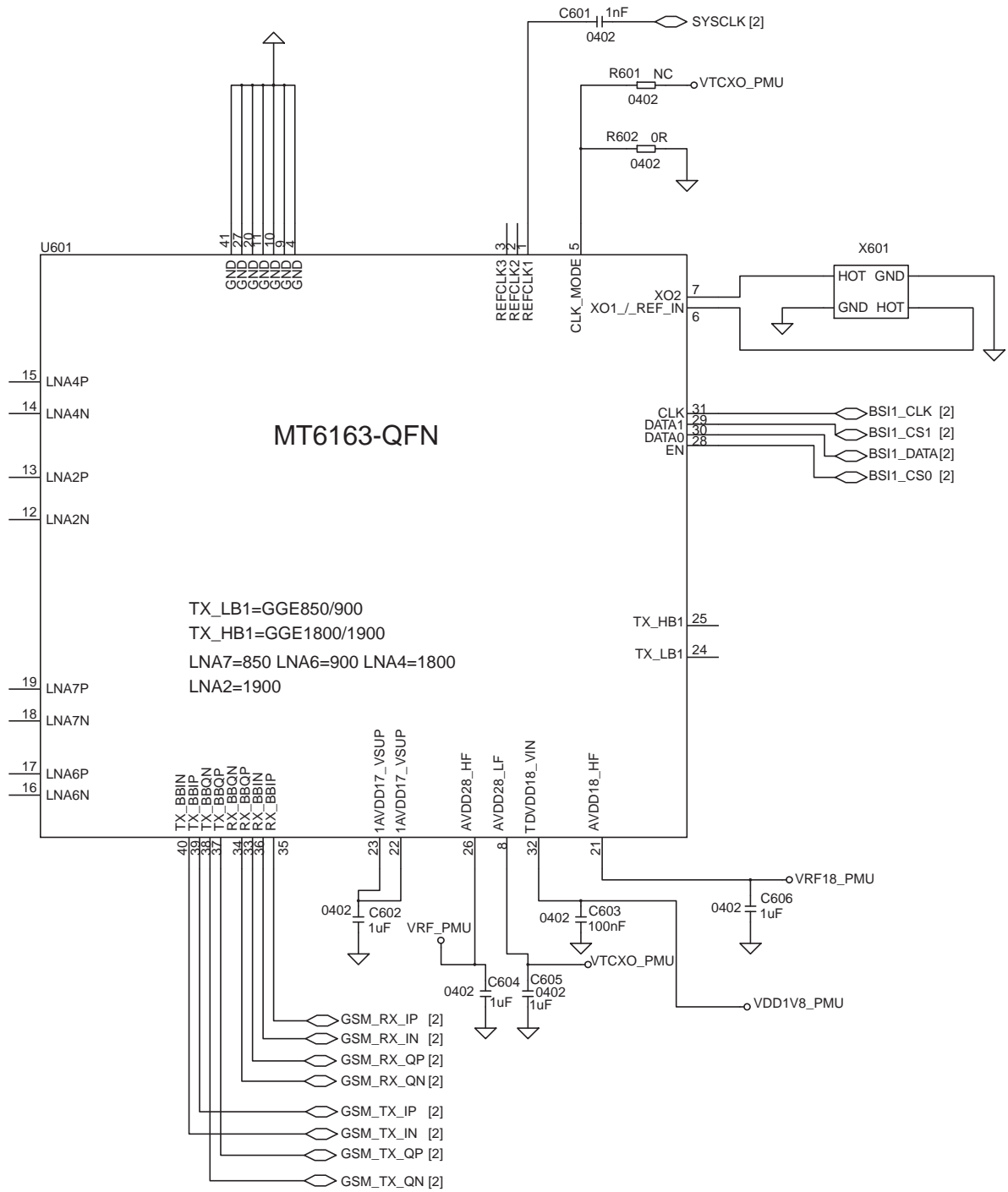


MTK Earphone



Earphone

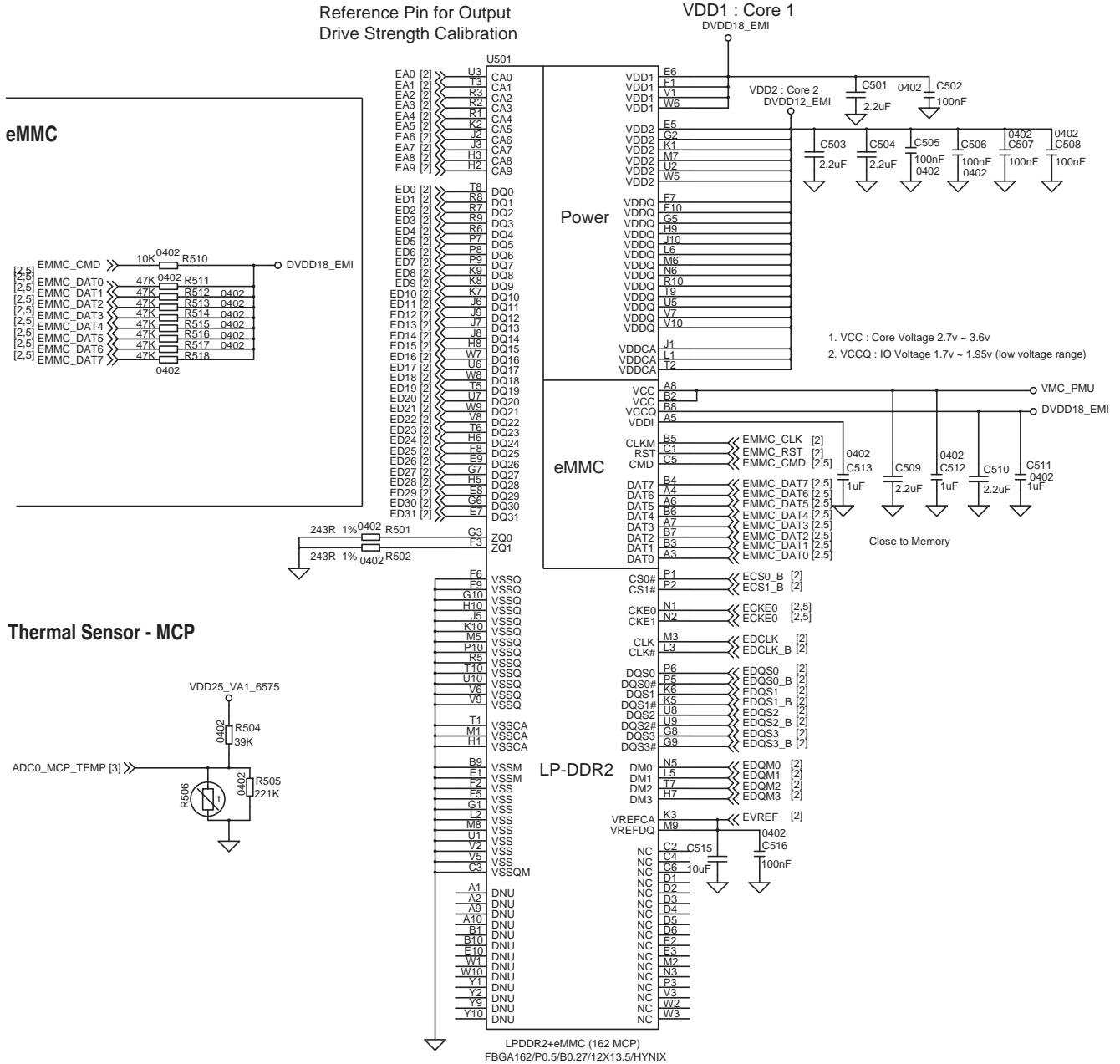




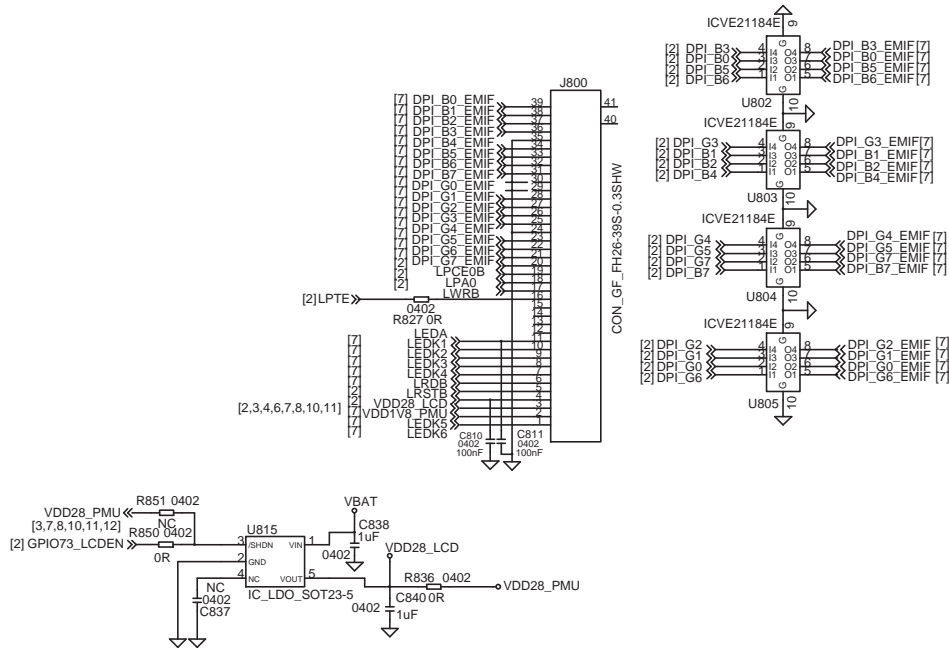
MCP

S4B VDD1=1.8V, VDD2=1.20V, VDDCA, VDDQ=1.20V

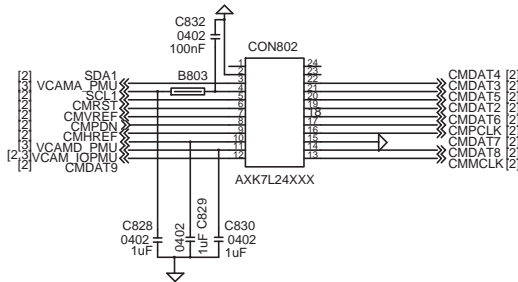
Reference Pin for Output Drive Strength Calibration



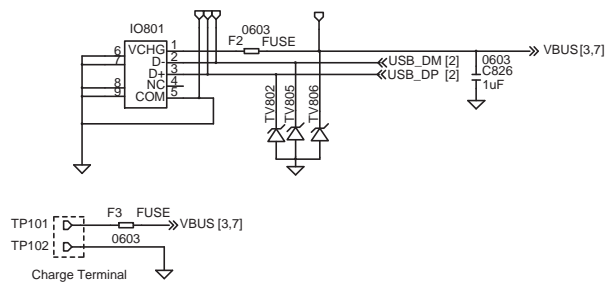
### LCM Connector



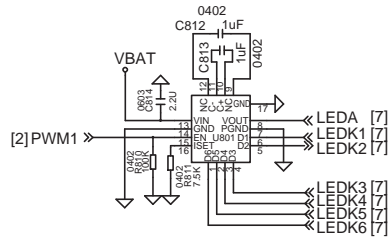
### Main Camera



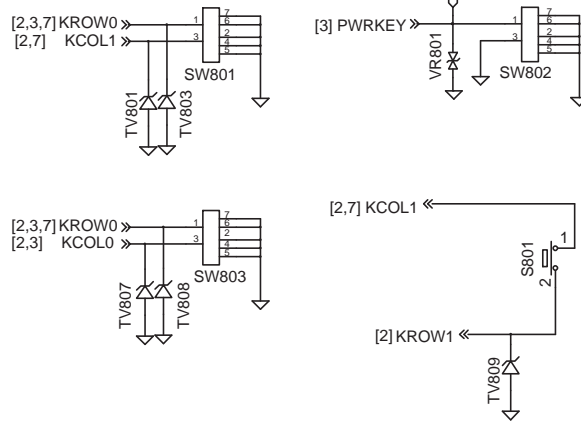
### USB Connector



## BACKLIGHT DRIVER



## KEY

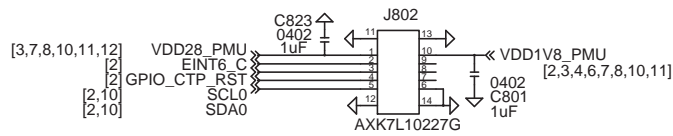


## Keypad LED

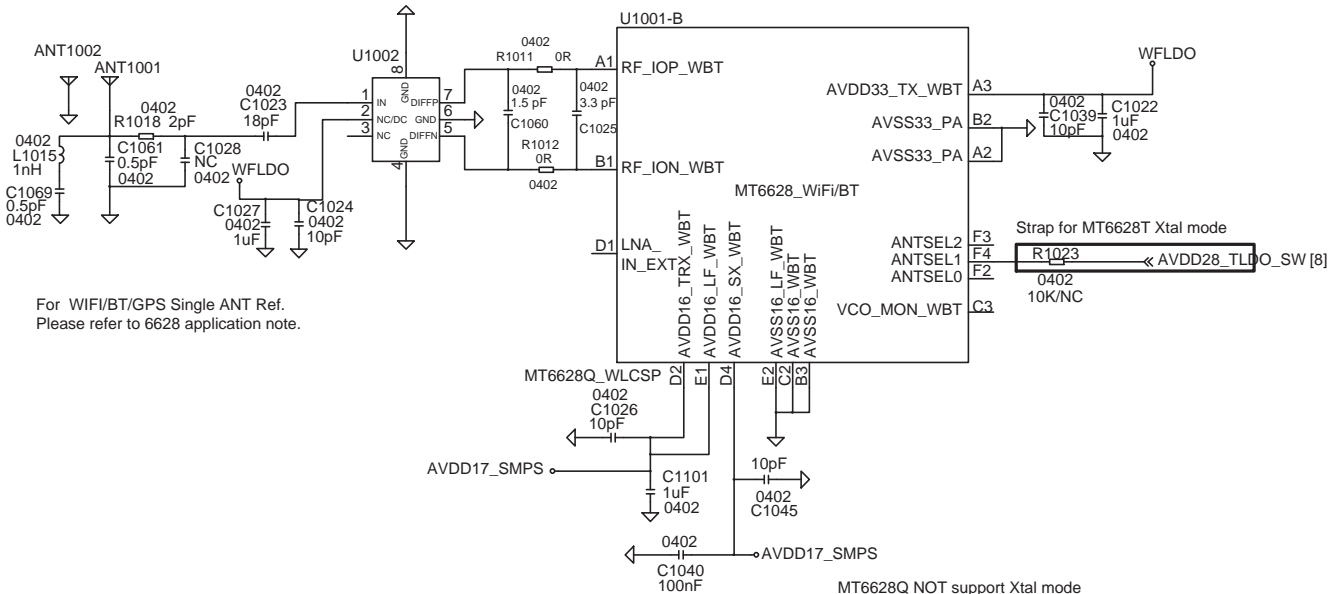
## Charge LED



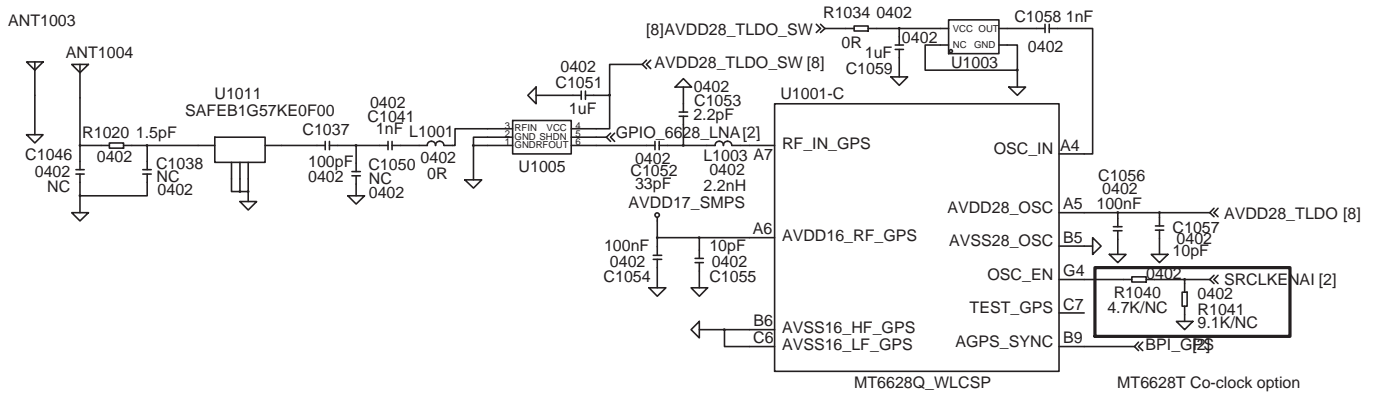
## CTP Connector



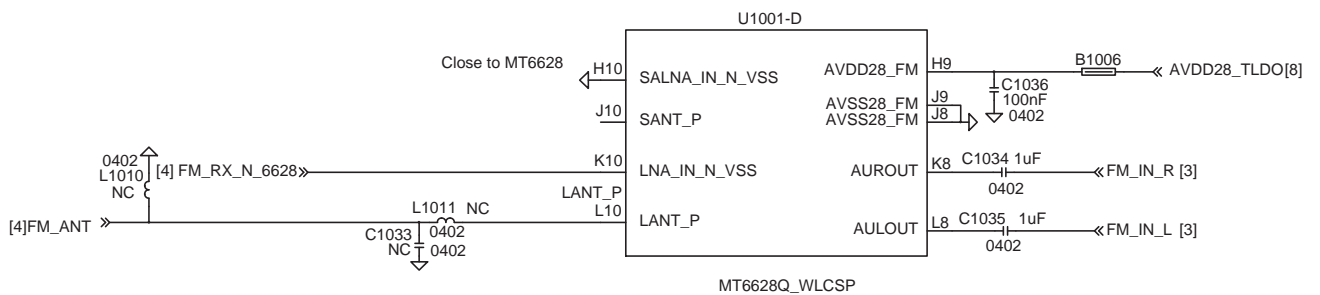
WIFI/BT



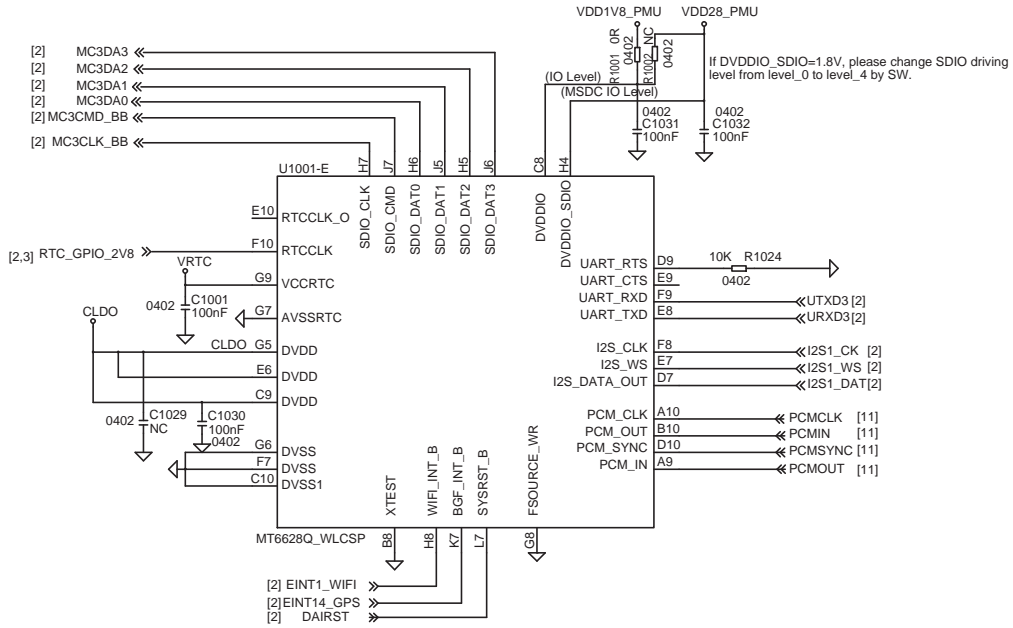
GPS



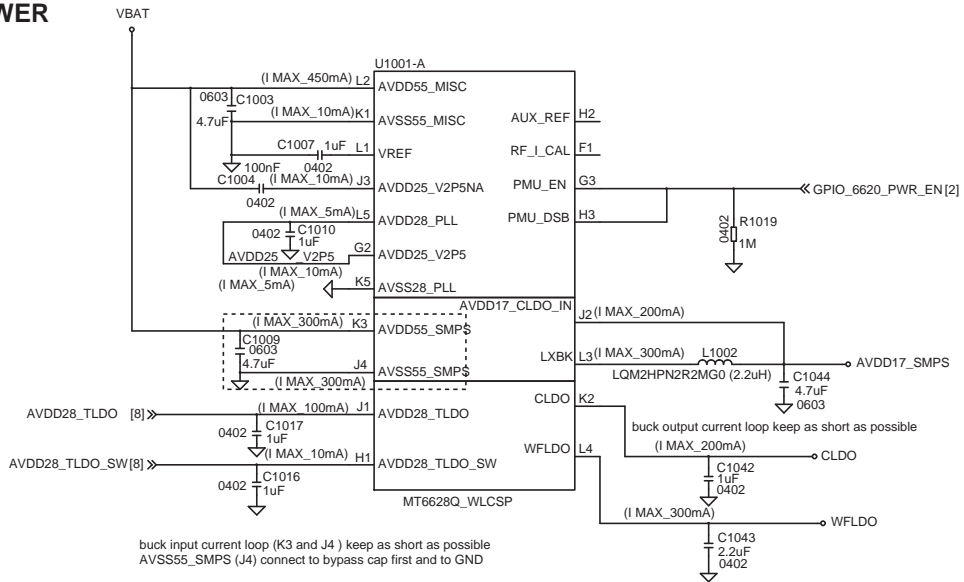
FM



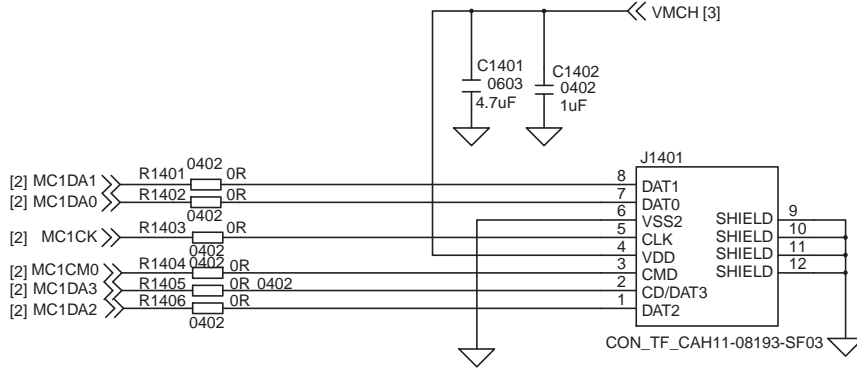
**GIO**



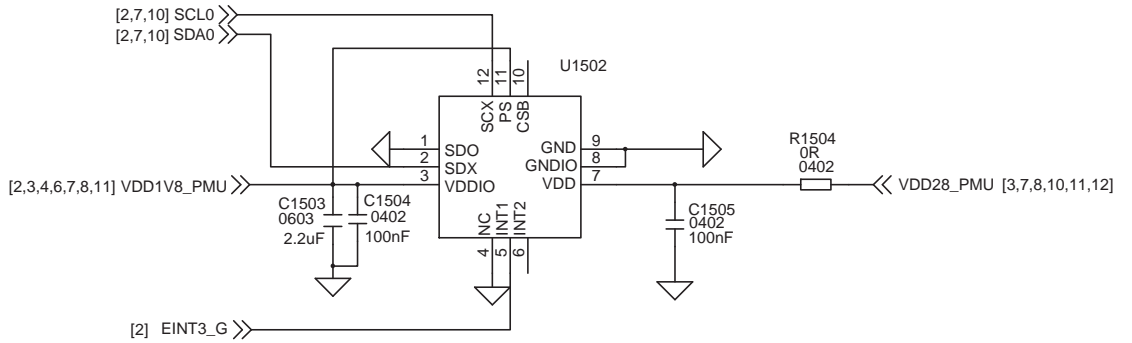
**POWER**



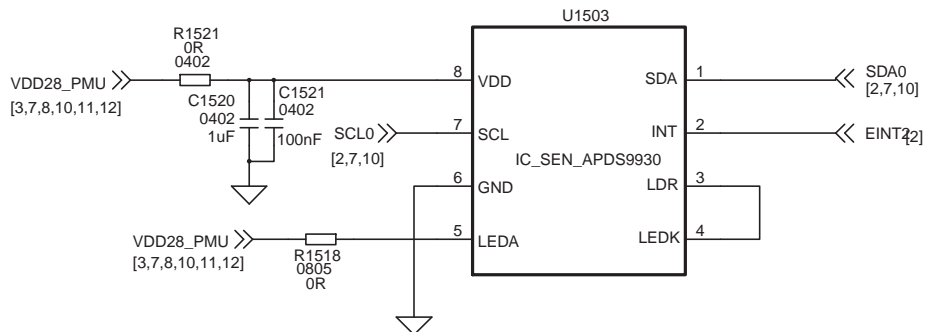
### T-flash Card



### G-Sensor

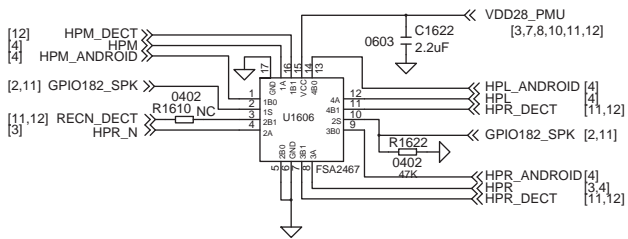
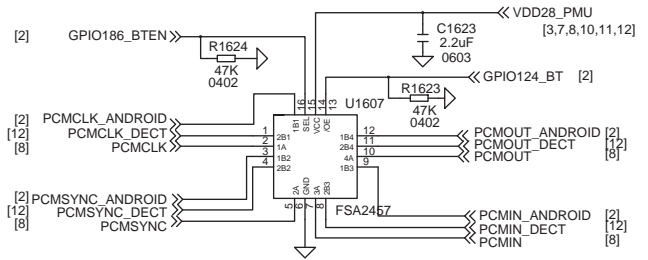
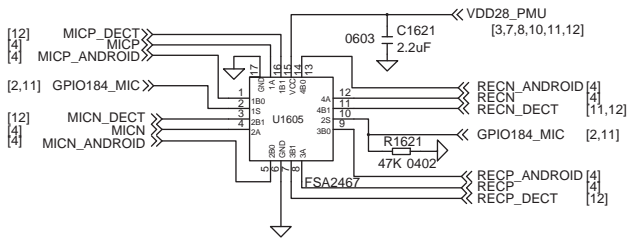
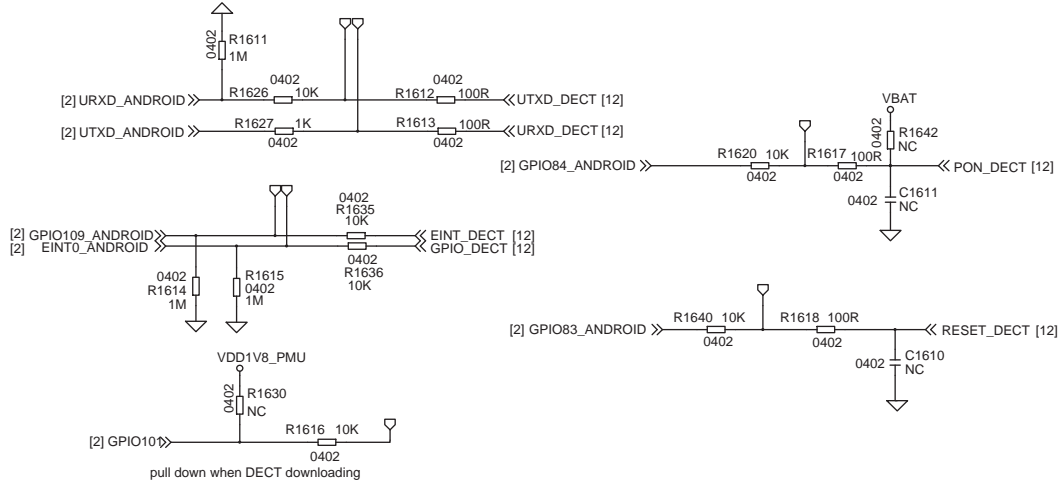


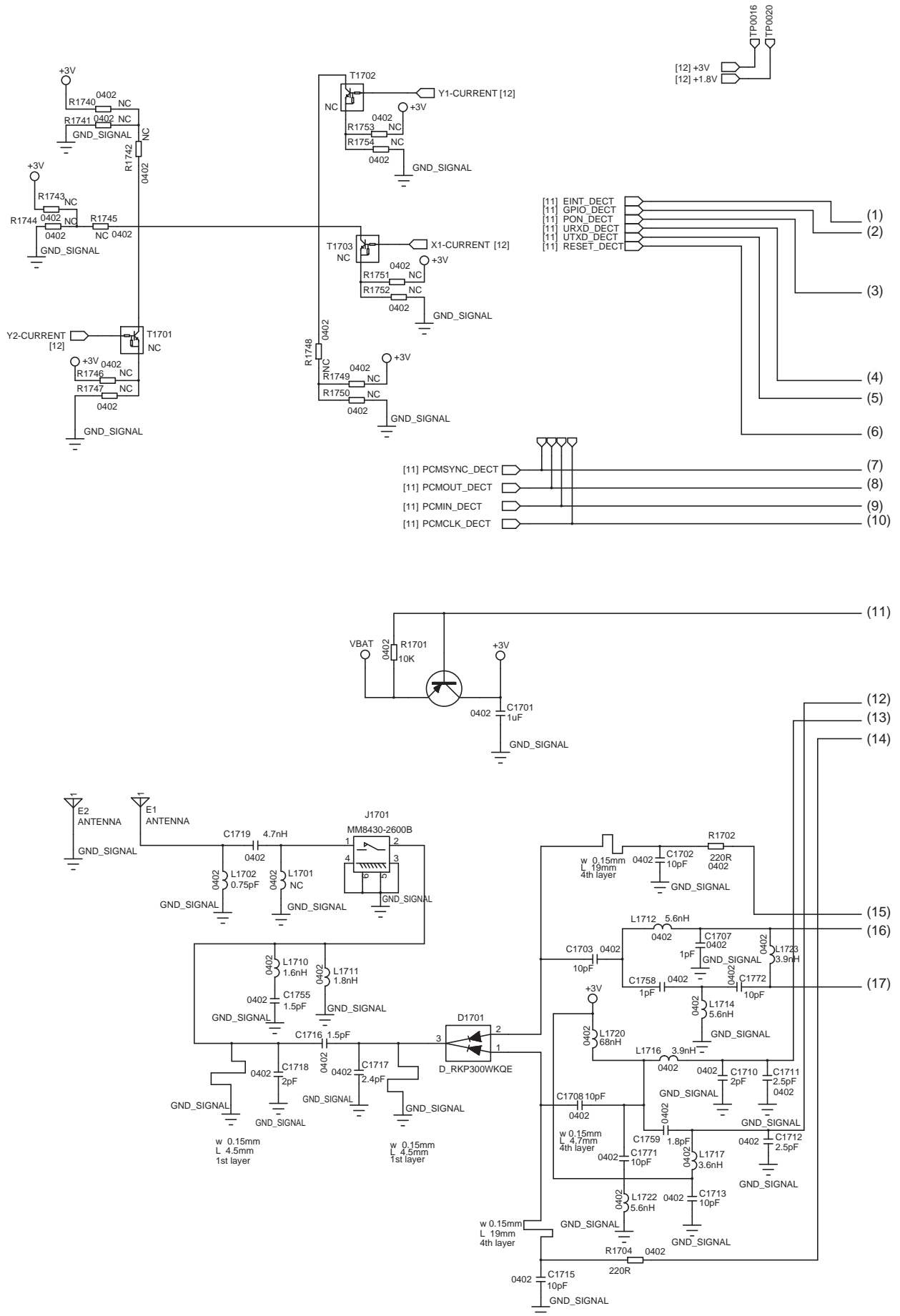
### Light/Proximity-Sensor

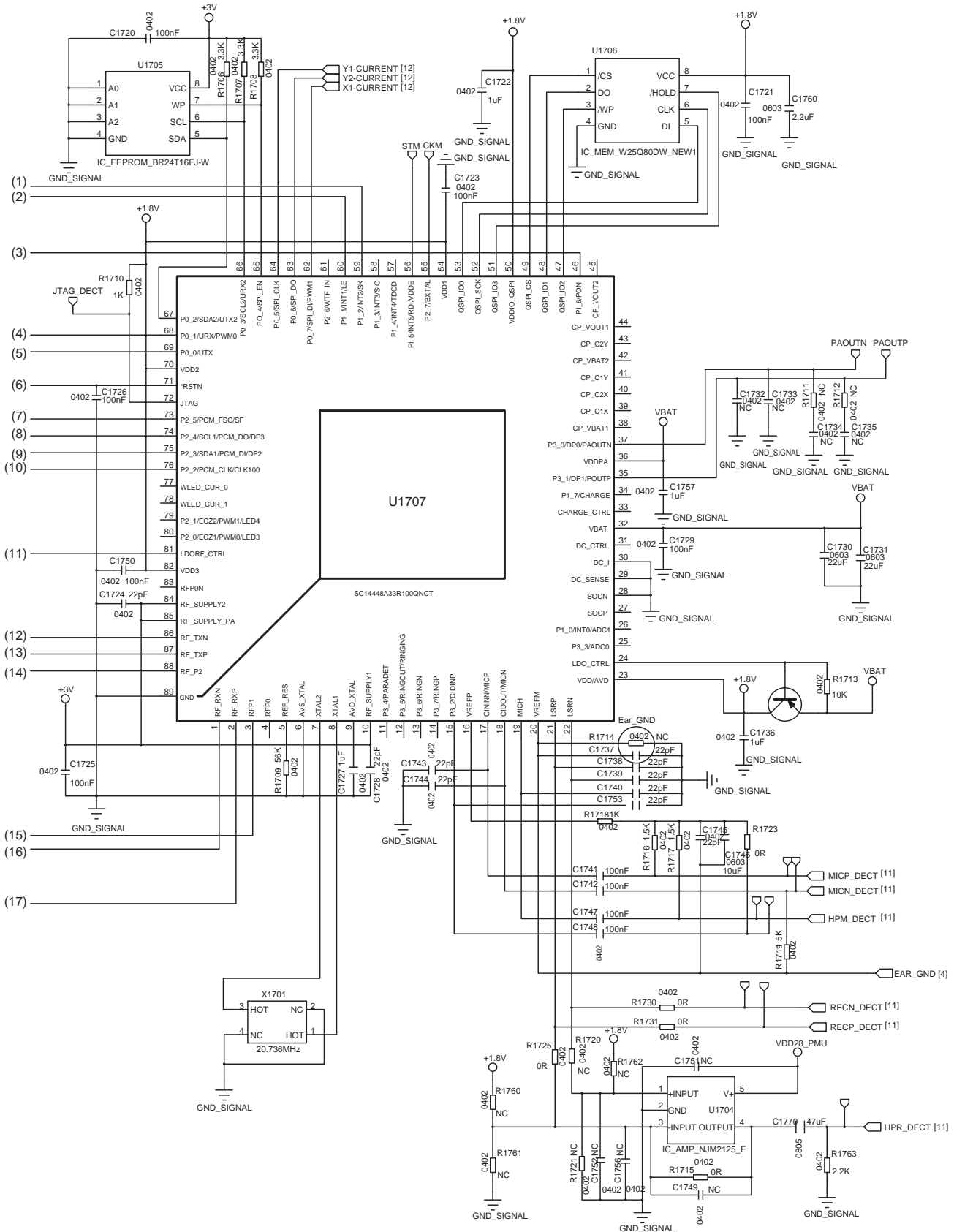


UART COMMUNICATION

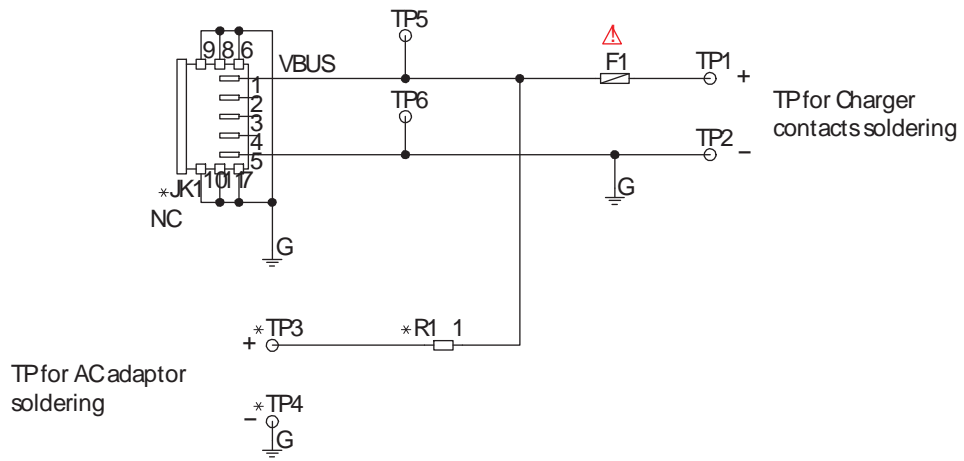
← □  
 [3,4,7,8,11,12] VBAT → □







### 13.4. Schematic Diagram (Charger Unit)

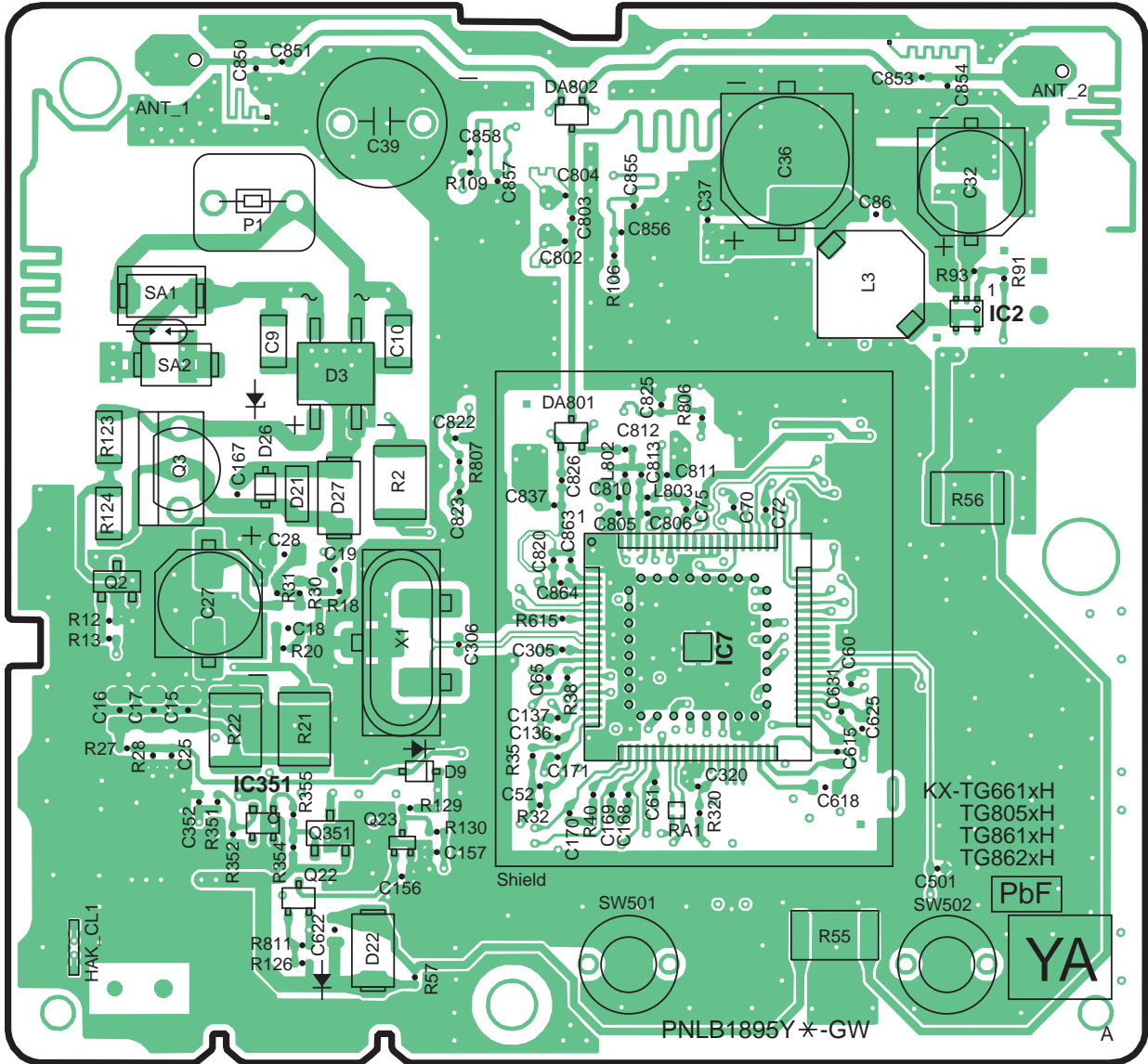


KX-PRX120 SCHEMATIC DIAGRAM (Charger Unit)

# 14 Printed Circuit Board

## 14.1. Circuit Board (Base Unit\_Main)

### 14.1.1. Component View

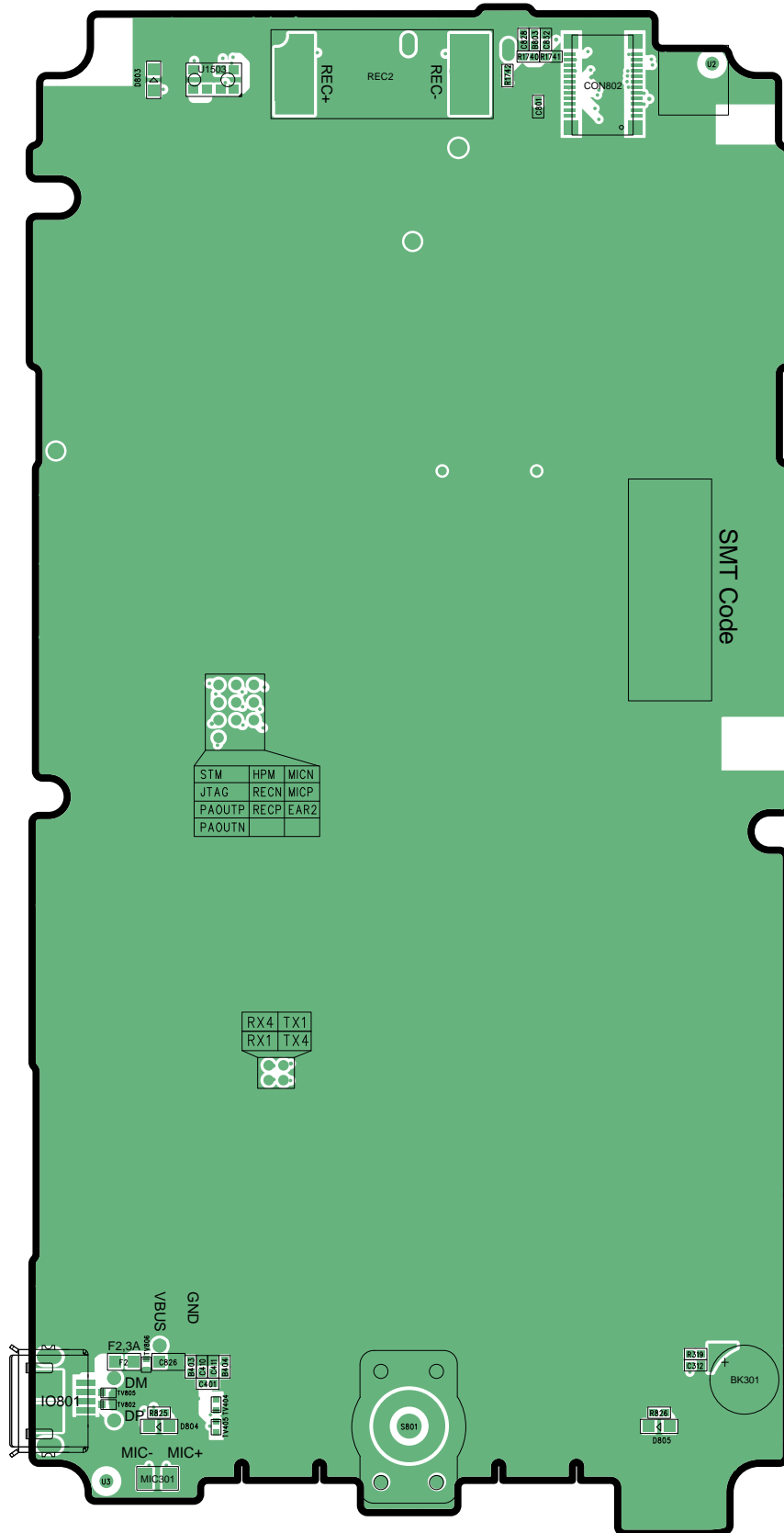


KX-PRX120 CIRCUIT BOARD (Base Unit\_Main (Component View))





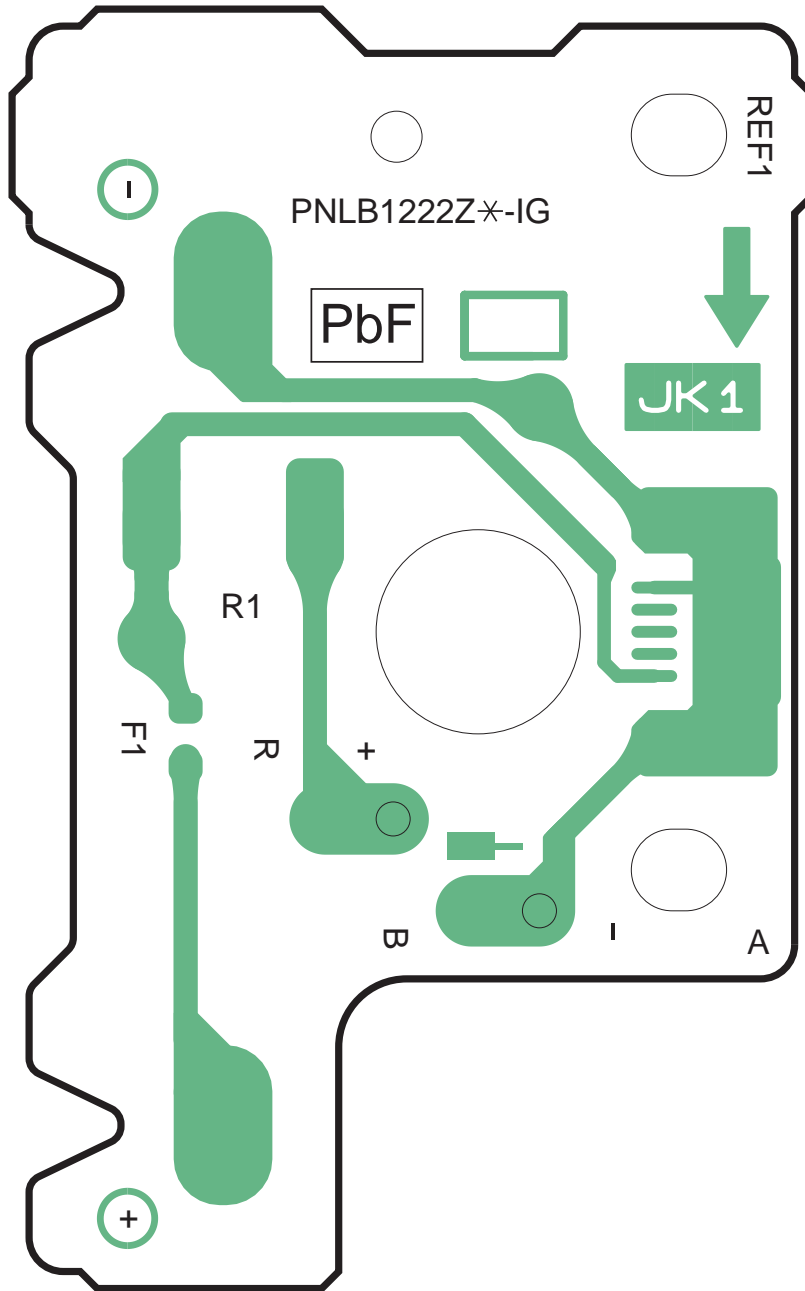
14.2.1.2. Bottom View



KX-PRXA10 CIRCUIT BOARD (Handset\_Main (Bottom View))

### 14.3. Circuit Board (Charger Unit)

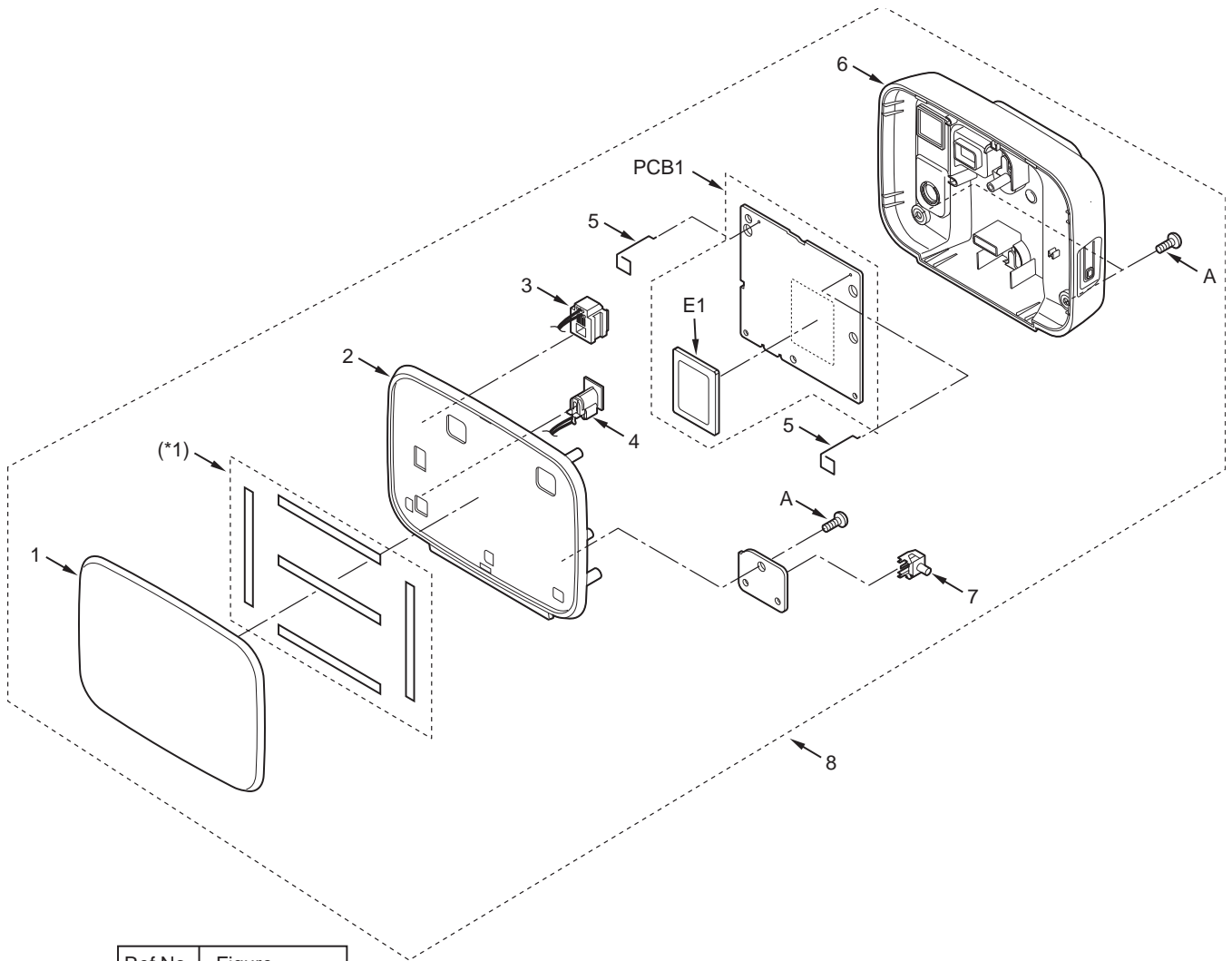
#### 14.3.1. Component View




PRX120 CIRCUIT BOARD (Charger unit (Component View))

# 15 Exploded View and Replacement Parts List

## 15.1. Cabinet and Electrical Parts (Base Unit)

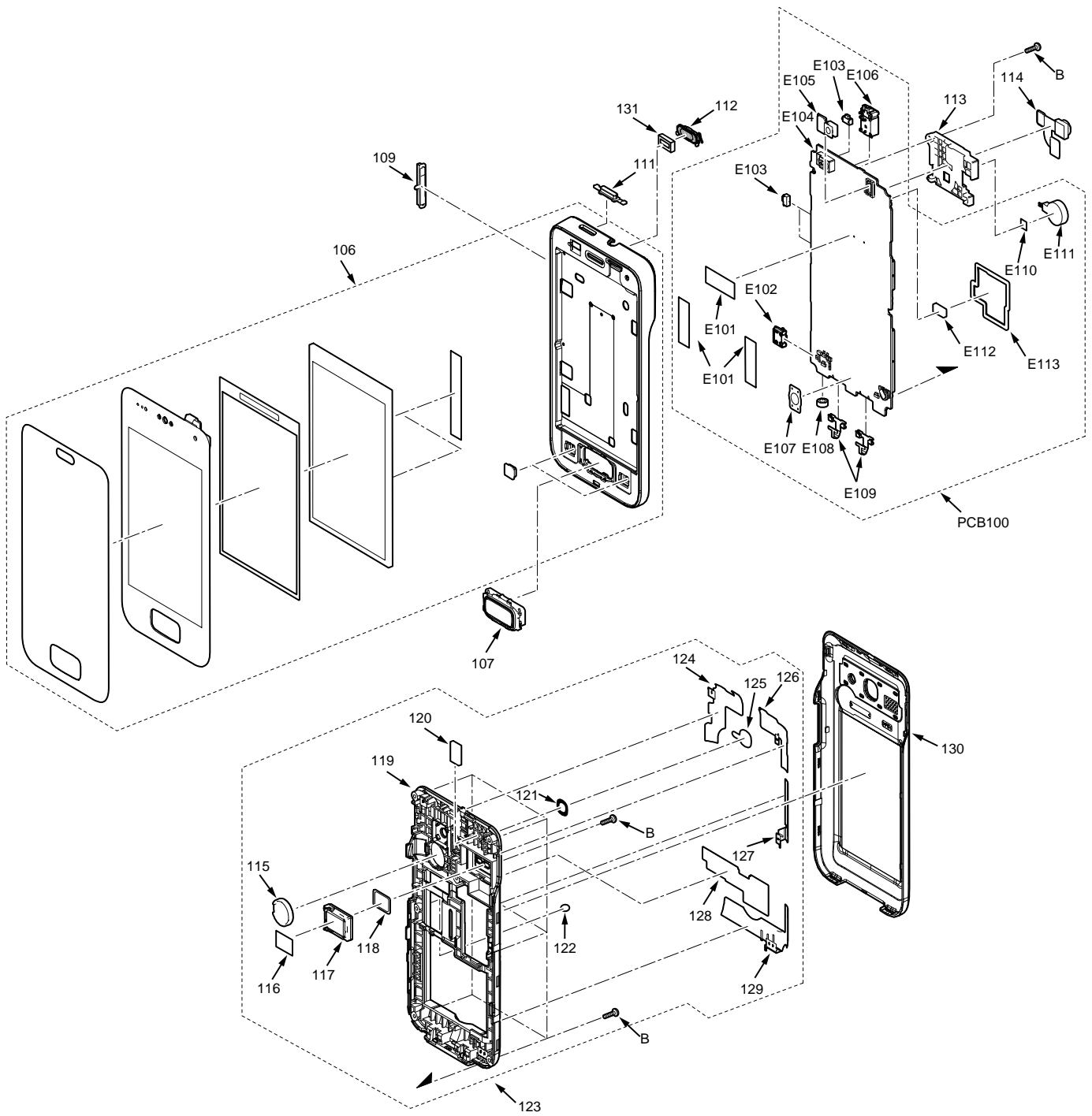



| Ref.No. | Figure  |
|---------|---|
| A       | <br>φ 2.6 x 8 mm |

**Note:**

(\*1) Attach the double-faced tape to the exact location described above.

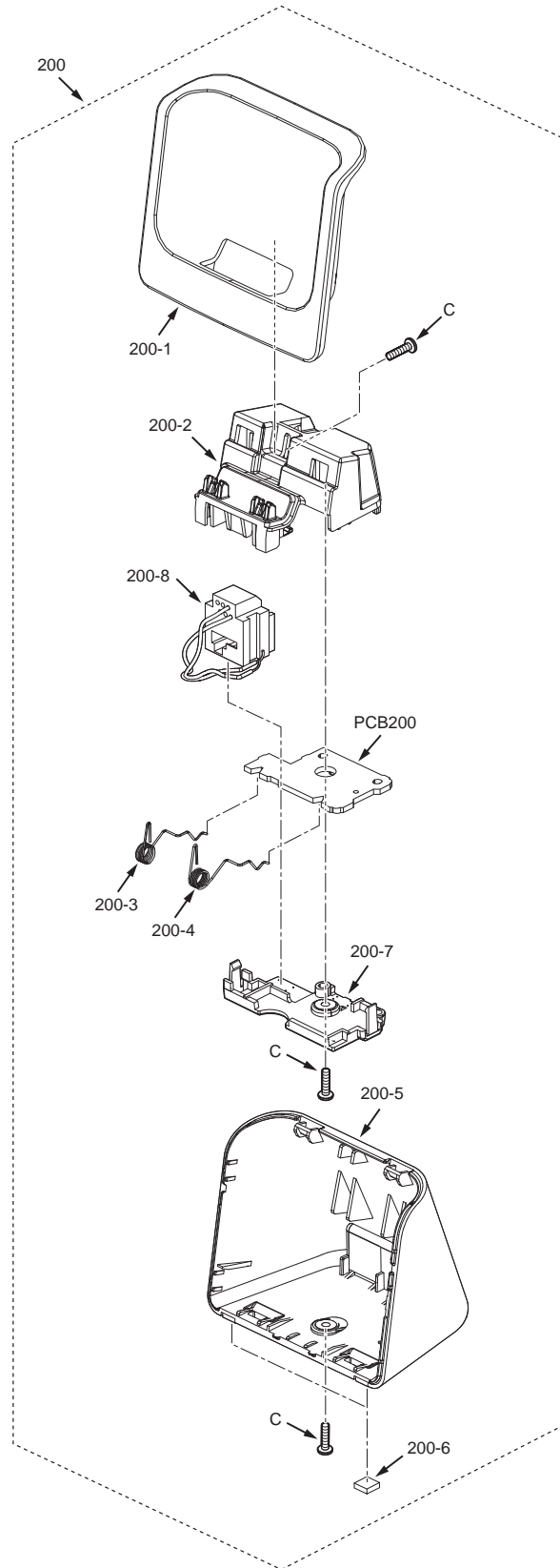
## 15.2. Cabinet and Electrical Parts (Handset)




| Ref.No. | Figure  |
|---------|---|
| B       | <br>φ 1.4 x 4 mm |

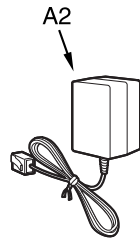
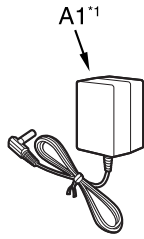
\* + (PLUS) Screw driver

### 15.3. Cabinet and Electrical Parts (Charger Unit)



| Ref.No. | Figure   |
|---------|--|
| C       | <br>φ2×8 mm |

## 15.4. Accessories



**Note:**

(\*1) For KX-PRX120W

## 15.5. Replacement Part List

### 1. RTL (Retention Time Limited)

#### Note:

The "RTL" marking indicates that its Retention Time is Limited.

When production is discontinued, this item will continue to be available only for a specific period of time. This period of time depends on the type of item, and the local laws governing parts and product retention.

At the end of this period, the item will no longer be available.

### 2. Important safety notice

Components identified by the  $\Delta$  mark indicates special characteristics important for safety. When replacing any of these components, only use specified manufacture's parts.

### 3. The S mark means the part is one of some identical parts. For that reason, it may be different from the installed part.

### 4. ISO code (Example: ABS-94HB) of the remarks column shows quality of the material and a flame resisting grade about plastics.

### 5. RESISTORS & CAPACITORS

Unless otherwise specified;

All resistors are in ohms ( $\Omega$ ) k=1000  $\Omega$ , M=1000 k $\Omega$

All capacitors are in MICRO FARADS ( $\mu$ F) $\rho$ = $\mu$  $\mu$ F

\*Type & Wattage of Resistor

#### Type

|             |                 |                      |
|-------------|-----------------|----------------------|
| ERC:Solid   | ERX:Metal Film  | PQ4R:Chip            |
| ERDS:Carbon | ERG:Metal Oxide | ERS:Fusible Resistor |
| ERJ:Chip    | ER0:Metal Film  | ERF:Cement Resistor  |

#### Wattage

|            |            |         |      |      |      |
|------------|------------|---------|------|------|------|
| 10,16:1/8W | 14,25:1/4W | 12:1/2W | 1:1W | 2:2W | 3:3W |
|------------|------------|---------|------|------|------|

\*Type & Voltage Of Capacitor

#### Type

|                      |                                  |
|----------------------|----------------------------------|
| ECFD:Semi-Conductor  | ECCD,ECKD,ECBT,F1K,ECUV: Ceramic |
| ECQS:Styrol          | ECQE,ECQV,ECQG:Polyester         |
| ECUV,PQCUV,ECUE:Chip | ECEA,ECST,EEE:Electlytic         |
| ECQMS:Mica           | ECQP:Polypropylene               |

#### Voltage

| ECQ Type | ECQG<br>ECQV Type | ECSZ Type | Others    |           |  |
|----------|-------------------|-----------|-----------|-----------|--|
| 1H:50V   | 05:50V            | 0F:3.15V  | 0J :6.3V  | 1V :35V   |  |
| 2A:100V  | 1:100V            | 1A:10V    | 1A :10V   | 50,1H:50V |  |
| 2E:250V  | 2:200V            | 1V:35V    | 1C :16V   | 1J :16V   |  |
| 2H:500V  |                   | 0J:6.3V   | 1E,25:25V | 2A :100V  |  |

## 15.5.1. Base Unit

### 15.5.1.1. Cabinet and Electrical Parts

| Safety | Ref. No. | Part No.     | Part Name & Description                                | Remarks |
|--------|----------|--------------|--|---------|
|        | 1        | PNGP1175W1   | PANEL, UPPER   | ABS-HB  |
|        | 2        | PNKM1214Z1   | CABINET BODY   | ABS-HB  |
|        | 3        | PQJJ1T039L   | JACK, MODULAR  |         |
|        | 4        | K2ECYZ000002 | JACK, DC   |         |
|        | 5        | PNLA1068Z    | ANTENNA  |         |
|        | 6        | PNKF1155Y1   | CABINET COVER  | PS-HB   |
|        | 7        | PQSH1A117Z   | PUSH SWITCH  |         |
|        | 8        | KXPRX120BH   | BASE UNIT without Name Plate (RTL)<br>(for KX-PRX120W) |         |

## 15.5.1.2. Main P.C.Board Parts

#### Note:

(\*1) When replacing IC401, IC421, IC431 or X1, make the adjustment using PNZZPRX150 Refer to **How to download the data (P.50) of Things to Do after Replacing IC or X'tal.**

(\*2) When removing E1, use special tools (ex. Hot air disordering tool).

(\*3) Backside of this IC has a ground plate. Refer to **How to Replace the Flat Package IC (P.53).**

### 15.5.1.2.1. KX-PRX120

| Safety | Ref. No. | Part No.     | Part Name & Description       | Remarks |
|--------|----------|--------------|-------------------------------|---------|
|        | PCB1     | PNWPPRX120H  | MAIN P.C.BOARD ASS'Y<br>(RTL) |         |
|        |          |              | (ICs)                         |         |
|        | IC7      | C1CB00003541 | IC (*3)                       |         |
|        | IC401    | PNWIPRX110H  | IC (*1)                       |         |
|        | IC421    | C3FBMY000286 | IC (*1)                       |         |
|        | IC431    | C3FBMY000286 | IC (*1)                       |         |
|        |          |              | (TRANSISTORS)                 |         |
|        | IC2      | B1ZBZ0000074 | TRANSISTOR(SI)                |         |
|        | Q2       | -----        | NC                            |         |
|        | Q3       | B1ACGP000007 | TRANSISTOR(SI)                |         |
|        | Q4       | B1ABDM000001 | TRANSISTOR(SI)                |         |
|        | Q5       | DSC7003S0L   | TRANSISTOR(SI)                |         |
|        | Q8       | B1ADGE000012 | TRANSISTOR(SI)                |         |
|        | Q9       | B1ADGE000012 | TRANSISTOR(SI)                |         |
|        | Q602     | B1ABDF000017 | TRANSISTOR(SI)                |         |
|        |          |              | (DIODES)                      |         |
|        | D3       | PQVDMDS5     | DIODE(SI)                     |         |
|        | D21      | PQVDRLZ20A   | DIODE(SI)                     | S       |
|        | DA801    | B0DDCD000001 | DIODE(SI)                     |         |
|        | DA802    | B0DDCD000001 | DIODE(SI)                     |         |
|        |          |              | (COILS)                       |         |
|        | L3       | G1C220M00037 | COIL                          | S       |
|        | L802     | G1C4N7Z00006 | COIL                          |         |
|        | L803     | G1C4N7Z00006 | COIL                          |         |
|        |          |              | (RESISTOR ARRAYS)             |         |
|        | RA402    | EXB24V103JX  | RESISTOR ARRAY                |         |
|        | RA80     | DIH422120001 | RESISTOR ARRAY                |         |
|        | RA1      | DIH410220001 | RESISTOR ARRAY                |         |
|        |          |              | (VARISTOR)                    |         |
|        | SA1      | J0LE00000047 | VARISTOR                      |         |
|        |          |              | (RESISTORS)                   |         |
|        | R3       | PQ4R10XJ184  | 180k                          | S       |
|        | R4       | PQ4R10XJ105  | 1M                            | S       |
|        | R5       | PQ4R10XJ184  | 180k                          | S       |
|        | R6       | PQ4R10XJ105  | 1M                            | S       |
|        | R7       | ERJ3GEYJ565  | 5.6M                          | S       |
|        | R8       | ERJ3GEYJ104  | 100k                          |         |
|        | R10      | ERJ3GEYJ104  | 100k                          |         |
|        | R12      | -----        | NC                            |         |
|        | R13      | -----        | NC                            |         |
|        | R14      | ERJ3GEYJ104  | 100k                          |         |
|        | R15      | PQ4R18XJ272  | 2.7k                          | S       |
|        | R16      | DOGA103JA021 | 10k                           |         |
|        | R17      | ERJ2GEJ222   | 2.2k                          |         |
|        | R18      | ERJ2GEJ273X  | 27k                           |         |
|        | R19      | ERJ2GEJ822   | 8.2k                          |         |
|        | R20      | ERJ2GEJ272   | 2.7k                          |         |
|        | R21      | ERJ12YJ120   | 12                            |         |
|        | R22      | ERJ12YJ270   | 27                            |         |
|        | R23      | DOGA104JA021 | 100k                          |         |
|        | R24      | ERJ2GEJ393X  | 39k                           |         |
|        | R27      | DOGA104JA021 | 100k                          |         |
|        | R28      | ERJ2GEJ474X  | 470k                          | S       |
|        | R29      | ERJ2GE0R00   | 0                             | S       |
|        | R30      | ERJ3GEYJ821  | 820                           |         |
|        | R31      | ERJ3GEY0R00  | 0                             | S       |

KX-PRX120W/KX-PRXA10W

| Safety | Ref. No. | Part No.     | Part Name & Description | Remarks |
|--------|----------|--------------|-------------------------|---------|
|        | R32      | ERJ2GEJ823   | 82k                     | S       |
|        | R33      | D0GA102JA021 | 1k                      |         |
|        | R34      | ERJ2GEJ823   | 82k                     | S       |
|        | R35      | D0GA102JA021 | 1k                      |         |
|        | R36      | D0GA124JA015 | 120k                    |         |
|        | R37      | D0GA392JA015 | 3.9k                    |         |
|        | R38      | D0GA102JA021 | 1k                      |         |
|        | R40      | ERJ2GEJ271   | 270                     |         |
|        | R42      | PQ4R10XJ475  | 4.7M                    | S       |
|        | R43      | PQ4R10XJ475  | 4.7M                    | S       |
|        | R71      | D0GA103JA021 | 10k                     |         |
|        | R76      | D0GA102JA021 | 1k                      |         |
|        | R77      | D0GA103JA021 | 10k                     |         |
|        | R91      | ERJ2GEJ331   | 330                     | S       |
|        | R93      | D0GA681JA021 | 680                     |         |
|        | R106     | D0GA221JA021 | 220                     |         |
|        | R109     | D0GA102JA021 | 220                     |         |
|        | R116     | ERJ2GEOR00   | 0                       | S       |
|        | R117     | D0GA332JA015 | 3.3k                    |         |
|        | R124     | -----        | NC                      |         |
|        | R129     | D0GA103JA021 | 10k                     |         |
|        | R130     | D0GA102JA021 | 1k                      |         |
|        | R320     | ERJ2GEJ222   | 2.2k                    |         |
|        | R424     | ERJ2GEOR00   | 0                       | S       |
|        | R426     | ERJ2GEJ561   | 560                     |         |
|        | R427     | ERJ2GEJ561   | 560                     |         |
|        | R428     | ERJ2GEJ561   | 560                     |         |
|        | R429     | D0GA332JA015 | 3.3k                    |         |
|        | R430     | ERJ2GEJ100   | 10                      | S       |
|        | R605     | ERJ2GEJ472X  | 4.7k                    |         |
|        | R607     | ERJ6RSJR10V  | 0.1                     |         |
|        | R608     | ERJ6RSJR10V  | 0.1                     |         |
|        | R609     | ERJ2RKF1202  | 12k                     |         |
|        | R610     | ERJ2RKF2202X | 22k                     |         |
|        | R611     | D0GA103JA021 | 10k                     |         |
|        | R612     | ERJ6RSJR10V  | 0.1                     |         |
|        | R615     | D0GA563ZA006 | 56k                     |         |
|        | R620     | D0GA104JA021 | 100k                    |         |
|        | R657     | D0GA103JA021 | 10k                     |         |
|        | R806     | D0GA221JA021 | 220                     |         |
|        | R807     | D0GA221JA021 | 220                     |         |
|        |          |              | (CAPACITORS)            |         |
|        | C3       | F1K2H681A008 | 680p                    |         |
|        | C4       | F1K2H681A008 | 680p                    |         |
|        | C5       | ECUV1C103KBV | 0.01                    | S       |
|        | C6       | ECUV1C103KBV | 0.01                    | S       |
|        | C7       | ECUV1C104KBV | 0.1                     | S       |
|        | C8       | ECUV1C104KBV | 0.1                     | S       |
|        | C9       | F1K2H681A008 | 680p                    |         |
|        | C10      | F1K2H681A008 | 680p                    |         |
|        | C14      | ECUE1C223KBQ | 0.022                   | S       |
|        | C19      | ECUV1H102KBV | 1000p                   | S       |
|        | C22      | PQCUV1A105KB | 1                       | S       |
|        | C25      | ECUE1C103KBQ | 0.047                   | S       |
|        | C27      | EEE1HA100SP  | 10                      |         |
|        | C28      | -----        | NC                      | S       |
|        | C29      | ECUV1C104KBV | 0.1                     | S       |
|        | C32      | F2G1C1010034 | 100                     |         |
|        | C36      | F2G0J1020022 | 1000                    |         |
|        | C38      | ECUE1H221JQC | 220p                    | S       |
|        | C42      | ECUV1C103KBV | 0.01                    | S       |
|        | C43      | ECUV1C103KBV | 0.01                    | S       |
|        | C51      | ECUE1A104KBQ | 0.1                     | S       |
|        | C52      | ECUE1H821KBQ | 820p                    | S       |
|        | C53      | ECUE1H821KBQ | 820p                    | S       |
|        | C54      | ECUE1A333KBQ | 0.033                   | S       |
|        | C55      | ECUE1A823KBQ | 0.082                   | S       |
|        | C56      | ECUV1C104KBV | 0.1                     | S       |
|        | C60      | ECUE1A104KBQ | 0.1                     | S       |
|        | C61      | ECUE1A104KBQ | 0.1                     | S       |
|        | C65      | ECUE1H100DCQ | 10p                     | S       |
|        | C72      | ECUE1A104KBQ | 0.1                     | S       |
|        | C75      | ECUE1A104KBQ | 0.1                     | S       |

| Safety | Ref. No. | Part No.     | Part Name & Description    | Remarks |
|--------|----------|--------------|----------------------------|---------|
|        | C76      | ECUE1H100DCQ | 10p                        | S       |
|        | C86      | ECUV1A105KBV | 1                          | S       |
|        | C88      | ECUE1C103KBQ | 0.01                       | S       |
|        | C136     | ECUE1H100DCQ | 10p                        | S       |
|        | C137     | ECUE1H100DCQ | 10p                        | S       |
|        | C142     | ECUE1H561KBQ | 560p                       | S       |
|        | C157     | ECUE1H102KBQ | 0.001                      | S       |
|        | C168     | ECUE1H100DCQ | 10p                        | S       |
|        | C169     | ECUE1H100DCQ | 10p                        | S       |
|        | C170     | ECUE1H222KBQ | 0.0022                     | S       |
|        | C171     | ECUE1H100DCQ | 10p                        | S       |
|        | C305     | ECUE0J105KBQ | 1                          | S       |
|        | C320     | ECUE1A104KBQ | 0.1                        | S       |
|        | C421     | ECUE1C103KBQ | 0.01                       | S       |
|        | C422     | ECUE1A104KBQ | 0.1                        | S       |
|        | C431     | ECUV1C104KBV | 0.1                        | S       |
|        | C501     | ECUE1H181JQC | 180p                       | S       |
|        | C602     | ECUE1H181JQC | 180p                       | S       |
|        | C614     | ECUV1A105KBV | 1                          | S       |
|        | C615     | ECUV1A105KBV | 1                          | S       |
|        | C616     | PQCUV1A225KB | 2.2                        | S       |
|        | C617     | ECUV1A105KBV | 1                          | S       |
|        | C625     | ECUV1A105KBV | 1                          | S       |
|        | C701     | ECUV1C104KBV | 0.1                        | S       |
|        | C704     | ECUV1C104KBV | 0.1                        | S       |
|        | C802     | F1G1H1R8A765 | 1.8p                       |         |
|        | C803     | F1G1H1R5A765 | 1.5p                       |         |
|        | C804     | F1G1H1R8A765 | 1.8p                       |         |
|        | C805     | F1G1H2R4A765 | 2.4p                       |         |
|        | C806     | F1G1H2R4A765 | 2.4p                       |         |
|        | C808     | ECUE1H100DCQ | 10p                        | S       |
|        | C809     | ECUE1H100DCQ | 10p                        | S       |
|        | C810     | F1G1H1R0A765 | 1                          |         |
|        | C811     | ECUE1H100DCQ | 10p                        | S       |
|        | C812     | ECUE1H100DCQ | 10p                        | S       |
|        | C813     | F1G1H1R0A765 | 1                          |         |
|        | C820     | F1G1HR70A765 | CERAMIC CAPACITOR          |         |
|        | C822     | ECUE1H100DCQ | 10p                        | S       |
|        | C823     | ECUE1H101JQC | 100p                       | S       |
|        | C825     | ECUE1H100DCQ | 10p                        | S       |
|        | C826     | ECUE1H100DCQ | 10p                        | S       |
|        | C837     | F1G1HR90A765 | CERAMIC CAPACITOR          |         |
|        | C851     | F1G1H7R0A765 | 7                          |         |
|        | C853     | F1G1H7R0A765 | 7                          |         |
|        | C855     | ECUE1H100DCQ | 10p                        | S       |
|        | C856     | ECUE1H101JQC | 100p                       | S       |
|        | C857     | ECUE1H100DCQ | 10p                        | S       |
|        | C858     | ECUE1H101JQC | 100p                       | S       |
|        | C863     | F1G1H7R0A765 | 7                          |         |
|        | C864     | F1G1H7R0A765 | 7                          |         |
|        |          |              | (OTHERS)                   |         |
|        | E1       | PNMC1033Z    | CASE, MAGNETIC SHIELD (*2) |         |
|        | X1       | H0J103500037 | CRYSTAL OSCILLATOR (*1)    |         |
|        | F1       | D4DAY220A022 | THERMISTOR                 |         |
| ⚠      | F1       | K5H302Y00003 | FUSE                       |         |

15.5.2. Handset

15.5.2.1. Cabinet and Electrical Parts

15.5.2.1.1. KX-PRXA10W

| Safety | Ref. No. | Part No.     | Part Name & Description  | Remarks |
|--------|----------|--------------|--------------------------|---------|
|        | 106      | M02100000027 | TOUCHPANELASS'Y, LCD     |         |
|        | 109      | M01102007400 | PUSH BUTTON, VOLUME      |         |
|        | 111      | M01102007390 | PUSH BUTTON, POWER       |         |
|        | 112      | M81109001850 | RECEIVER                 |         |
|        | 116      | M01111007610 | TAPE, SPEAKER INSULATION |         |
|        | 117      | M01109001840 | SPEAKER, BACK            |         |

| Safety | Ref. No. | Part No.     | Part Name & Description   | Remarks |
|--------|----------|--------------|---------------------------|---------|
|        | 118      | M01111091300 | SPACER, SPEAKER FRONT BOX |         |
|        | 119      | M81101016730 | CABINET COVER             | PC-V0   |
|        | 120      | M01111091400 | SPACER, TP                |         |
|        | 122      | M01114000010 | WATER LABEL               |         |
|        | 123      | M02100000028 | CABINET COVER ASS'Y       | PC-V0   |
|        | 124      | M02300000013 | ANTENNA, DECT             |         |
|        | 126      | M02300000017 | ANTENNA, GPS              |         |
|        | 127      | M02300000015 | ANTENNA, WIFI             |         |
|        | 128      | M01112007580 | LABEL, BATTERY            |         |
|        | 130      | M01101016740 | DOOR-LID                  | PC-V0   |
|        | 131      | M81111009170 | Sponge                    |         |

### 15.5.2.2. Main P.C.Board Parts

| Safety | Ref. No. | Part No.     | Part Name & Description    | Remarks |
|--------|----------|--------------|----------------------------|---------|
|        | PCB100   | -----        | MAIN P.C.BOARD ASS'Y       |         |
|        | E101     | M01111091530 | TAPE, PLATEGROUND          |         |
|        | E102     | M01012000020 | CONNECTOR, USB             |         |
|        | E103     | M01013000130 | PUSH BUTTON, POWER         |         |
|        | E104     | -----        | PC BOARD W/COMPONENT (RTL) |         |
|        | E105     | M01106001390 | FRONT CAMERA               |         |
|        | E106     | M01012004050 | CONNECTOR, EARPHONE        |         |
|        | E107     | M01102007260 | PUSH BUTTON, HOME          |         |
|        | E108     | M01109001740 | MICROPHONE                 |         |
|        | E109     | M01110000490 | CHARGE TERMINAL            |         |
|        | E112     | M01111091100 | SPACER, SPEAKER SUPPORT    |         |
|        | E113     | M01111091200 | SPACER, SPEAKER BOX        |         |

### 15.5.3. Charger Unit

#### 15.5.3.1. Cabinet and Electrical Parts

| Safety | Ref. No. | Part No.    | Part Name & Description                     | Remarks |
|--------|----------|-------------|---|---------|
|        | 200      | PNLC1049ZW  | CHARGER UNIT ASS'Y without NAME PLATE (RTL) |         |
|        | 200-1    | PNKML495Z1  | CABINET BODY                                | ABS-HB  |
|        | 200-2    | PNKE1300Z1  | CASE, CHARGE TERMINAL                       | PS-HB   |
|        | 200-3    | PNJT1166Z   | CHARGE TERMINAL (R)                         |         |
|        | 200-4    | PNJT1167Z   | CHARGE TERMINAL (L)                         |         |
|        | 200-5    | PNKF1289Z1  | CABINET COVER                               | PS-HB   |
|        | 200-6    | PQHA10023Z  | RUBBER PARTS, FOOT CUSHION                  |         |
|        | 200-7    | PNHR1855Z   | GUIDE, CONNECTOR                            | PS-HB   |
|        | 200-8    | PNJJ041007Z | JACK/SOCKET                                 |         |

#### 15.5.3.2. Main P.C.Board Parts

| Safety | Ref. No. | Part No.     | Part Name & Description    | Remarks |
|--------|----------|--------------|----------------------------|---------|
|        | PCB200   | PNWPLC1049Z  | MAIN P.C.BOARD ASS'Y (RTL) |         |
| △      | F1       | K5H302Y00003 | FUSE                       |         |
|        | R1       | ERJ12RQJ1R0U | 1                          |         |

### 15.5.4. Accessories

#### Note:

You can download and refer to the Operating Instructions (Instruction book) on TSN Server.

| Safety | Ref. No. | Part No. | Part Name & Description    | Remarks |
|--------|----------|----------|----------------------------|---------|
| △      | A1       | PNLV226Z | AC ADAPTOR (for Base Unit) |         |

| Safety | Ref. No. | Part No.   | Part Name & Description       | Remarks |
|--------|----------|------------|-------------------------------|---------|
| △      | A2       | PNLV226KZ  | AC ADAPTOR (for Charger Unit) |         |
|        | A3       | PQJA10075Z | CORD, TELEPHONE               |         |

### 15.5.5. Screws

| Safety | Ref. No. | Part No.     | Part Name & Description | Remarks |
|--------|----------|--------------|-------------------------|---------|
|        | A        | XTB26+8GFJ   | TAPPING SCREW           |         |
|        | B        | M01110000500 | TAPPING SCREW           |         |
|        | C        | XTB2+8GFJ    | TAPPING SCREW           |         |

### 15.5.6. Fixtures and Tools

#### Note:

(\*1) See Equipment Required (P.46).

| Safety | Ref. No. | Part No.    | Part Name & Description | Remarks |
|--------|----------|-------------|-------------------------|---------|
|        |          | PQZZ1CD300E | JIG CABLE (*1)          |         |
|        |          | PNZZPRX150  | BATCH FILE CD-ROM (*1)  |         |