

# INSTALLATION & OPERATING INSTRUCTIONS

for

## PIZZA DISPENSING CABINET PDC2 Series & PDC3 Series



*PDC2 Series*



*PDC3 Series*



THIS MANUAL CONTAINS IMPORTANT SAFETY AND INSTALLATION-OPERATION INSTRUCTIONS. REQUIRE ALL OPERATORS TO READ THIS MANUAL BEFORE USING THE UNIT. FAILURE TO FOLLOW THE INSTRUCTIONS CONTAINED IN THIS MANUAL MAY CAUSE INJURY AND/OR DAMAGE TO THE UNIT AND WILL VOID THE WARRANTY.

THIS MANUAL SHOULD BE RETAINED FOR FUTURE USE

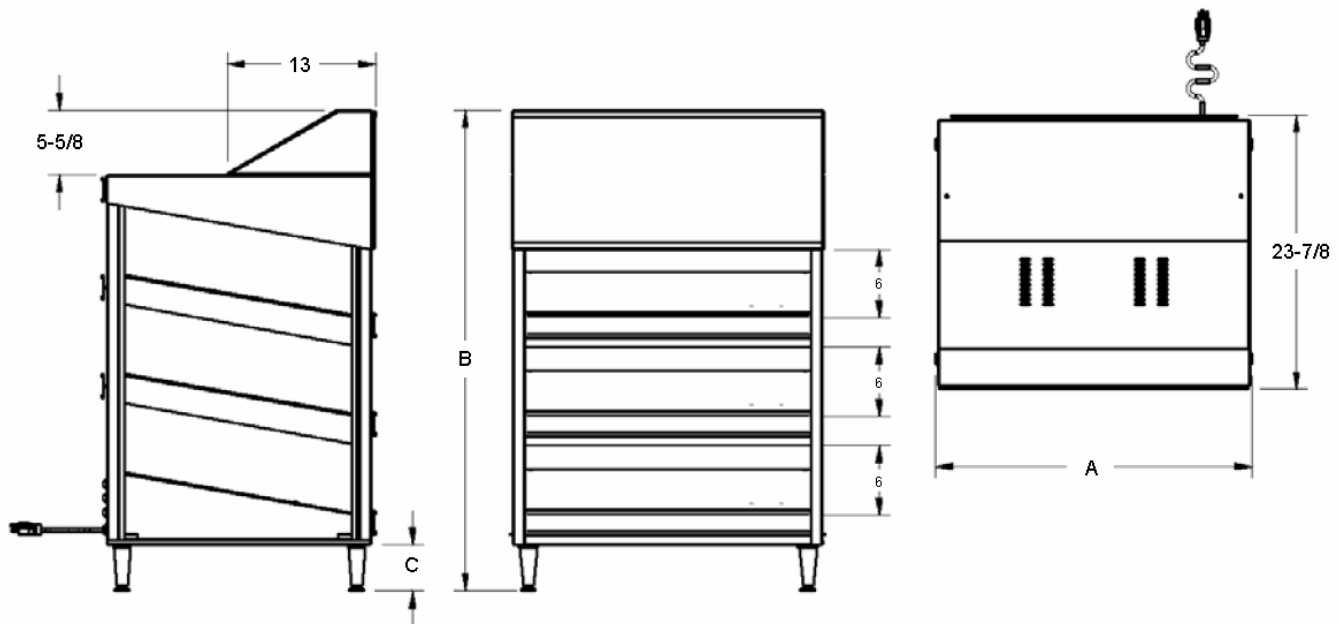


## SITE PREPARATION AND USE

Place the Pizza Dispensing Cabinet on a table or counter capable of supporting the weight of 1000 lbs. The power supply must be in accordance to the specifications on the data plate located on the rear of the appliance. This unit is designed to hold boxed pizzas at proper temperatures and manufactured for even heat transfer and easy cleaning.

## DIMENSIONS AND SPECIFICATIONS (inches/cm)

PDC3 SHOWN BELOW



ITEM NO.	MODEL NO.	"A"	"B"	"C"	VOLTAGE	AMPS	WATTS	CORD/PLUG
PDC2-2123-M	436510	21-5/8"	30-7/8"	1"	120 VAC	8.3	995	NEMA 5-15P
PDC3-2123-M	436570	21-5/8"	39"	1"	120 VAC	12.4	1485	NEMA 5-15P
PDC2-2723-M	436540	27-5/8"	30-7/8"	1"	120 VAC	9.9	1187	NEMA 5-15P
PDC3-2723-M	436580	27-5/8"	42"	4"	120 VAC	14.8	1772	NEMA 5-20P
PDC2-3623-M	436560	36-5/8"	30-7/8"	1"	120 VAC	13.3	1597	NEMA 5-20P
PDC3-3623-M	436590	36-5/8"	42"	4"	120 VAC	19.9	2387	NEMA 5-30P

## OPERATION

NOTE: The holding temperature for the Merco Pizza Dispensing Cabinet is factory pre-set for optimum holding time. No adjustment for temperature is required.

1. Insure unit is plugged into proper power supply.
2. Turn power to the "ON" position. (There are separate switches for each level. Lights and heat are controlled by these switches.)
3. Allow for a 20-minute preheat.

## CLEANING

NOTE: The following cleaning instructions must be carried out to ensure satisfactory performance of your Pizza Dispensing Cabinet. Neglecting to follow these procedures may result in reduced reliability and void the warranty.



**WARNING:**

ALLOW THE PIZZA DISPENSING CABINET TO COOL SUFFICIENTLY TO THE TOUCH BEFORE ATTEMPTING ANY CLEANING PROCEDURES.

### DAILY CLEANING

1. Wipe down entire unit with a clean soft cloth and warm soapy water to remove any remaining food product.

### WEEKLY CLEANING

1. Remove the glass sides by lifting straight up and pulling out, using the lifting tabs on the glass frame bottom. Use appropriate glass cleaner.
2. Wash all levels with a soft cloth or sponge dampened with warm soapy water.  
NOTE: Do not flood the unit with cleaning liquid.
3. Rinse using a cloth dampened with clear water, then dry.
4. Install glass sides.

## BULB REPLACEMENTS



**WARNING:** DO NOT EXCEED BULB WATTAGE RATINGS OR SPECIFICATIONS.

### FLUORESCENT LAMP

1. Remove the plexiglass front cover and the opaque plastic panel by sliding it sideways out of the holding channels.
2. Replace with fluorescent bulb using a GEF15T12CW or equivalent. This is a 15-watt, 17-inch cool white bulb.
3. Install plexiglass covers.

### INCANDESCENT BULBS

1. Replace burnt out bulbs only with 40-watt coated Appliance Lamps.  
NOTE: These lamps are Teflon coated. Replacement lamps must be coated for NSF approval.

## SERVICE

If the unit fails to operate, check the circuit breaker to be sure it is turned on and check the “ON/OFF” switches to be sure they are turned on before you call a service agency. To find the service agency nearest you, call the Technical Service Hotline at (800) 678-9511 or visit our website at [www.mercosavory.com](http://www.mercosavory.com).

## PARTS

Part Number	Description	Part Number	Description
000170	Bushing, Heyco, SR-7K-2, #1240	436324	Cover, Box, Switches
000370	Lamp, 130V, 40W, Frost, Coat, 40A 15	436340	Plexiglass, Opaque
000466	Wirenut, Ceramic, Hi-7	436341	Plexiglass, Clear
000470	Wirenut, Thermosplastic	436347	Label, Caution Hot, Red Lettering
000535	Plug, 3/4", Round, Nickel	436348	Label, Switches
000695	Label, Caution Hot	436350	Cover, Thermocable
000749	Thermostat, Bilbee #A 1200	436351	Sign Holder
111851	Thermocable, 120V, 330W	112174	Glass Assy, Left, 2-Tier, (from switches side)
12688	Leg, Plastic, 1"	112175	Glass Assy, Right, 2-Tier, (from switches side)
369537	Power Cord w/ Plug	112176	Glass Assy, Left, 3-Tier, (from switches side)
369805	Switch, Rocker, Lighted	112177	Glass Assy, Right, 3-Tier (from switches side)
436319	Track, Glass	69523	Bushing, Heyco, LTF-R11, #8876, UL
436320	Brace, Cross	69524	Nut, Lock, Heyco Bushing, GMP11
112178	Rear Hinged Door	112179	Front Glass Panel

## LIMITED WARRANTY FOR COMMERCIAL PRODUCTS

### LIMITED WARRANTY

Merco/Savory LLC, ("Merco") warrants this product to be free from defects in material and workmanship for a period of:

- One (1) year from the date the product is installed or eighteen (18) months from the date of shipment from our facility, whichever comes first.
- Heating elements only – two (2) year warranty against burnout (excluding breakage) from date of shipment from our facility.
- Hot Food Server products only – one (1) year labor, two (2) years parts from the date of shipment from our facility.

During the warranty period, Merco shall, at Merco's option, repair, or replace parts determined by Merco to be defective in material or workmanship, and with respect to services, shall re-perform any defective portion of said services. The foregoing shall be the sole obligation of Merco under this Limited Warranty with respect to the equipment, products, and services. With respect to equipment, materials, parts and accessories manufactured by others, Merco's sole obligation shall be to use reasonable efforts to obtain the full benefit of the manufacturer's warranties. Merco shall have no liability, whether in contract, tort, negligence, or otherwise, with respect to non-Merco manufactured products.

### WHO IS COVERED

This Limited Warranty is available only to the original purchaser of the product and is not transferable.

### EXCLUSIONS FROM COVERAGE

- Repair or replacement of parts required because of misuse, improper care or storage, negligence, alteration, accident, use of incompatible supplies or lack of specified maintenance shall be excluded
- Normal maintenance items, including but not limited to, light bulbs, fuses, gaskets, O-rings, interior and exterior finishes, lubrication, de-liming, broken glass, etc.
- Failures caused by improper or erratic voltages
- Improper or unauthorized repair
- Changes in adjustment and calibration after ninety (90) days from equipment installation date
- This Limited Warranty will not apply to any parts subject to damage beyond the control of Merco, or to equipment which has been subject to alteration, misuse or improper installation, accidents, damage in shipment, fire, floods, power changes, other hazards or acts of God that are beyond the control of Merco.
- This Limited Warranty does not apply, and shall not cover any products or equipment manufactured or sold by Merco when such products or commercial equipment is installed or used in a residential or non-commercial application. Installations not within the applicable building or fire codes render this Limited Warranty and any responsibility or obligations associated therein null and void. This includes any damage, costs, or legal actions resulting from the installation of any Merco commercial cooking equipment in a non-commercial application or installation, where the equipment is being used for applications other than those approved for by Merco.

### LIMITATIONS OF LIABILITY

The preceding paragraphs set forth the exclusive remedy for all claims based on failure of, or defect in, products or services sold hereunder, whether the failure or defect arises before or during the warranty period, and whether a claim, however instituted, is based on contract, indemnity, warranty, tort (including negligence), strict liability, implied by statute, common-law or otherwise, and Merco its servants and agents shall not be liable for any claims for personal injuries, incidental or consequential damages or loss, howsoever caused. Upon the expiration of the warranty period, all such liability shall terminate. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY. NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE SHALL APPLY. MERCDO DOES NOT WARRANT ANY PRODUCTS OR SERVICES OF OTHERS.

### REMEDIES

The liability of Merco for breach of any warranty obligation hereunder is limited to: (i) the repair or replacement of the equipment on which the liability is based, or with respect to services, re-performance of the services; or (ii) at Merco's option, the refund of the amount paid for said equipment or services.

Any breach by Merco with respect to any item or unit of equipment or services shall be deemed a breach with respect to that item or unit or service only

### WARRANTY CLAIM PROCEDURE

Customer shall be responsible to:

- Immediately advise the Dealer or Merco's Authorized Service Agent of the equipment serial number and the nature of the problem.
- Verify the problem is a factory responsibility. Improper installation or misuse of equipment, are not covered under this Limited Warranty.
- Cooperate with the Service Agency so that warranty service may be completed during normal working hours.
- Travel Time not to exceed two hours and mileage not to exceed one hundred (100) miles.
- Portable equipment weighting less than ninety (90) pounds must be delivered to the Service Agent at Customer's expense.

### GOVERNING LAW

This Limited Warranty shall be governed by the laws of the state of Delaware, USA, excluding their conflicts of law principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty

Merco Savory LLC  
1111 North Hadley Road  
Fort Wayne, Indiana 46804  
USA  
www.mercosavory.com



This page intentionally left blank.



Merco Savory, LLC  
1111 North Hadley Road  
Fort Wayne, Indiana 46804  
United States of America

Telephone: (260) 459-8200  
U.S. Fax: (888) 790-8193  
Int'l Fax: (260) 436-0735

Service Hotline: (800) 678-9511

[www.mercosavory.com](http://www.mercosavory.com)

