



Installation & Operations Manual for

QMVM-L SERIES
Open Display Merchandisers

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INTRODUCTION

Thank you for purchasing a Master-Bilt cabinet. This manual contains important instructions for installing, using and servicing a Master-Bilt **QMVM** series open air case. Read all these documents carefully before installing or servicing your equipment. This manual should be left in the care of the store owner or manager.

STORE CONDITIONS / LOCATION

The Master-Bilt **QMVM** cases are designed to operate in the controlled environment of an air conditioned store. The store temperature should be at or below 75°F and a relative humidity of 55% or less. At higher temperature or humidity conditions, the performance of these cases may be affected and the capacity diminished. It is not uncommon in a newly constructed store for the temperature and humidity to be above design conditions. These excessive conditions may produce sweating in the case until the store is operational and the ambient environment is more desirable.

The Master-Bilt **QMVM** should not be positioned where it is directly exposed to rays of the sun or near a direct source of radiant heat or air flow. No HVAC return or supply air ducts may be located near case openings. This will adversely affect the case air flow and will result in poor performance. Do not open windows or doors that will affect the case air flow. The maximum air velocity near the case air return is 50 FPM. If this case is to be located against a wall there should be at least a 6" space between the wall and the back of the case. The cabinet also requires a clearance of 10" at the top. This space will allow for the circulation of air behind the case.

These cases should always be loaded properly. This unit will operate differently when loaded or unloaded. Consult the section of this manual that specifies loading procedures on page 6.

A P-trap is included with each case. It is important that each case has a P-trap installed. Consult the section of this manual for installing and piping the drain.



NOTICE

Read this manual before installing your cabinet. Keep the manual and refer to it before doing any service on the equipment. Failure to do so could result in personal injury or damage to the cabinet.



DANGER

Improper or faulty hook-up of electrical components of the refrigeration units can result in severe injury or death. All electrical wiring hook-ups must be done in accordance with all applicable local, regional or national standards.



NOTICE

Installation and service of the refrigeration and electrical components of the cabinet must be performed by a refrigeration mechanic and/or a licensed electrician.

The portion of this manual covering refrigeration and electrical components contain technical instructions intended only for persons qualified to perform refrigeration and electrical work. This manual cannot cover every installation, use or service situation. If you need additional information, call or write us:

Customer Service Department
Master-Bilt Products
Highway 15 North
New Albany, MS 38652
Phone (800) 684-8988
Fax (800) 684-8988

WARNING LABELS AND SAFETY INSTRUCTIONS



This symbol is the safety-alert symbol. When you see this symbol on your cabinet or in this manual, be alert to the potential for personal injury or damage to your equipment.

Be sure you understand all safety messages and always follow recommended precautions and safe operating practices.



NOTICE TO EMPLOYERS

You must make sure that everyone who installs, uses or services your cabinet is thoroughly familiar with all safety information and procedures.

Important safety information is presented in this section and throughout this section and throughout the manual. The following signal words are used in the warnings and safety messages:

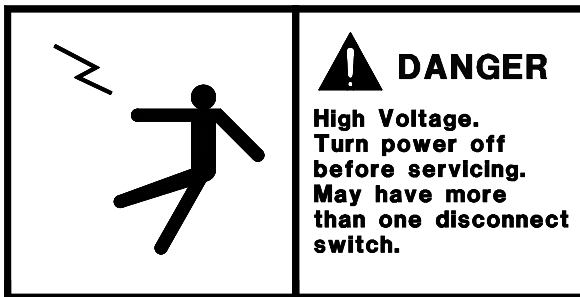
DANGER: Severe injury or death will occur if you ignore the message.

WARNING: Severe injury or death can occur if you ignore the message.

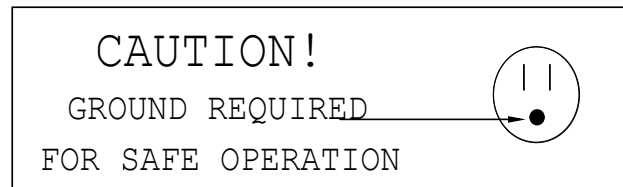
CAUTION: Minor injury or damage to your cabinet can occur if you ignore the message.

NOTICE: This is important installation, operation or service information. If you ignore the message, you may damage your cabinet.

The warning and safety labels shown throughout this manual are placed on your Master-Bilt Products cabinet at the factory. Follow all warning label instructions. If any warning or safety labels become lost or damaged, call your customer service department at (662) 534-9061 for replacements.



This label is located on the electrical control box and on the rear access cover.



This label is attached to the cabinet power cord on models with a power cord.

PRE-INSTALLATION INSTRUCTIONS

INSPECTION FOR SHIPPING DAMAGE

You are responsible for filing all freight claims with the delivering truck line. Inspect all cartons and crates for damage as soon as they arrive. If damage is noted to shipping crates or cartons or if a shortage is found, note this on the bill of lading (all copies) prior to signing.

If damage is discovered when the cabinet is uncrated, immediately call the delivering truck line and follow up the call with a written report indicating concealed damage to your shipment. Ask for an immediate inspection of your concealed damage item. Crating material must be retained to show the inspector from the truck line.

INSTALLATION INSTRUCTIONS

GENERAL INSTRUCTIONS

1. Be sure the equipment is properly installed by competent service people.
2. Keep the equipment clean and sanitary so it will meet your local sanitation codes. Wipe up all spills, clean with water and a mild detergent, then rinse with clean water. A reservoir is provided to contain inner spills. Periodically inspect reservoir and clean as needed.
3. Rotate your stock so that older stock does not accumulate. A "First-In, First-Out" rotation practice will keep the products in good salable condition.
4. Product should not be put in the case for at least 2 hours after it is started.
5. Stock cases as quickly as possible, exposing only small quantities to store temperatures for short periods of time.
6. When replacing burned out fluorescent tubes, be sure that the electrical power to the lighting circuit is turned off.

INSTALLATION INSTRUCTIONS

To comply with Sanitation requirements, this cabinet must be mounted on casters, legs (6" high min.) or the base must be sealed to the floor with NSF listed silicone sealant. Minimum clearance as follows: 10" air space at top, 6" at the rear, and 0" air space at each side required for compliance. Before moving cabinet into place, route cabinet plumbing with P-trap to store drain line or install optional condensate pan.

THERMOMETER INSTALLATION

Install provided thermometer at the clip on the price tag moulding near the top left edge of the case. Remove the tape backing and press the thermometer in place.

PLUMBING

Each **QMVM** case has a P-trap installed. It is very important that this trap not be removed as it will result in diminished performance of the case without it.

1. Always install drains in accordance with local codes.
2. Use largest possible size pipe for drains, ¾" minimum is recommended.
3. Provide as much downhill slope as possible.
4. Prevent drains from freezing. Do not install drains in contact with uninsulated suction lines.



NOTICE TO STORE OWNERS / MANAGERS

Moisture or liquid around or under the cabinet is a potential slip/fall hazard for persons walking by or working in the general area of the cabinet. Any cabinet malfunction or housekeeping problem that creates a slip/fall hazard around or under the cabinet should be corrected immediately.

If moisture or liquid is observed around or under a Master-Bilt cabinet, an immediate investigation should be made by qualified personnel to determine the source of the moisture or liquid. The investigation made should determine if the cabinet is malfunctioning or if there is a drain pipe leaking.

ELECTRICAL



WARNING

Before servicing electrical components in the case make sure all power to case is off. Always use a qualified technician.

STARTING PROCEDURE

1. Start compressor and allow the case to pull down to 42 degrees or below before placing product into the QMVM.

DURING THIS TESTING PERIOD YOU SHOULD:

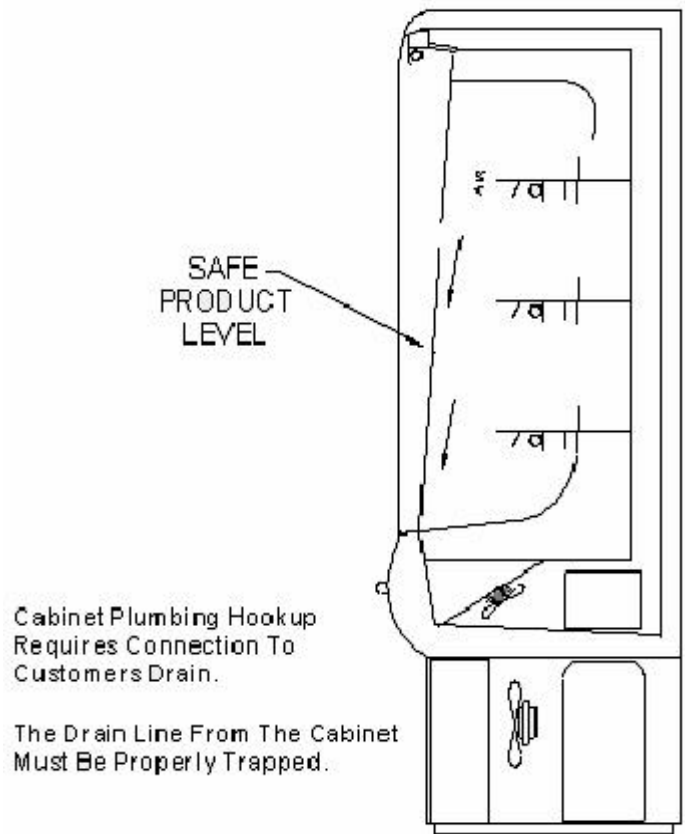
1. Check that the compressor cycles off and back on at least once.

FINAL CHECK LIST

- A. Check that the evaporator drain line is properly connected.
- B. All shelves are properly installed.
- B. Check electrical supply voltage to make sure it is in range.
- C. All loose items and debris is removed from inside of unit and lower equipment compartment.
- D. Check condensing unit for vibrating or rubbing tubing. Dampen and clamp as required.
- E. All valves should be completely open counter-clockwise.
- F. Check packing nuts on all service valves.
- G. Replace all service valve caps and latch unit covers.
- I. Check that the temperature of the case is between 35 and 42 degrees.

LOADING

Do not place product in the case until 2 hours after it is started. Stock cases as quickly as possible, exposing only small quantities to store temperatures for short periods of time. It is important to keep stock rotated properly so that older stock does not accumulate. A "First-In, First-Out" rotation practice will keep the products in good salable condition. Avoid loading the case so that product sticks out beyond the shelves or blocking the return air grille at the bottom of the case. This will interfere with the air flow of the case and will result in diminished performance.



PLACING PRODUCT IN THE CABINET

Do not load the cabinet with product to the point that the air discharge grille, air intake grille, or the air curtain created by the discharge air, is blocked. The following diagram shows proper loading.

All units come with 14" shelves sufficient to have 3 levels.

CLEANING



To avoid electrical shock, turn the power off before cleaning.

The QMVM series cabinets are designed so that spills will accumulate in a drain pan. The drain pan is located underneath the return air grill. Be sure to clean all areas with a mild detergent and water periodically.

MASTER-BILT ELECTRONIC REFRIGERATION CONTROL

DESCRIPTION



Fig.1 — Front panel



Info / Setpoint button.



Manual defrost / Decrease button.

INDICATIONS



Thermostat output



Fan output



Auxiliary output



Activation of 2nd parameter set



Alarm



Increase / manual activation button.



Exit / Stand-by button.

OPERATION

DISPLAY

During normal operation, the display shows either the temperature measured or one of the following indications:

DEF	Defrost in progress	HI	Room high temperature alarm
REC	Recovery after defrost	LO	Room low temperature alarm
OFF	Controller in stand-by	E1	Probe T1 failure
CL	Condenser clean warning	E2	Probe T2 failure
DO	Door open alarm		

INFO MENU

The information available in this menu is:

T1	Instant probe 1 temperature	TLO	Minimum probe 1 temperature recorded
T2	Instant probe 2 temperature	CND	Compressor working weeks
THI	Maximum probe 1 temperature recorded	LOC	Keypad state lock

Compressor When power is first turned on to the control, the LED indicator under COMP on the display starts blinking. After one-minute delay the compressor comes on. The LED indicator stays on while compressor relay is energized. Display will show actual box temperature. Picture above is the display layout. The compressor will be cycled off when the actual box temperature reaches its set point. The COMP indicator will be off.






Fan The fans will run constantly during cool mode and defrost mode, or when the evaporator temp is above 55°F. FAN LED indicator is on while FAN relay is energized.

Defrost The control uses time defrost with 6 defrost per day. The defrost scheme can be re-set for special applications. During defrost the display will show dEF and the defrost LED indicator on. The control begins timing the defrost when power is turned on. Four defrost per day means it will occur every 4 hours.











MANUAL DEFROST

Defrosting may also be induced manually by keeping the defrost button for 3 seconds. Once defrost has started, the defrost will go through a defrost and drip time pull down cycle.

HOW TO CHANGE THE SETPOINT

- Press button  for at least half second, to display the setpoint value.
- By keeping button  pressed, use button  or  to set the desired value (adjustment is within the minimum **SPL** and the maximum **SPH** limit).
- When button  is released, the new value is stored.

HOW TO CHANGE a parameter value

- The setup menu is accessed by pressing button + for 5 seconds.
- With button  or  select the parameter to be modified.
- Press button  to display the value.
- By keeping button  pressed, use button  or  to set the desired value.
- When button  is released, the newly programmed value is stored and the following parameter is displayed.
- To exit from the setup, press button  or wait for 30 seconds.

LIST OF PARAMETERS

Here is a list of the parameters the value of which can be changed in the programming mode, as well as their ranges.

Display Symbol	Parameter	Range	Master-Bilt's Setting
SP	Temperature Set Point	SPL...SPH	30°F
HYS	Temperature Differential	1 to 255°F	5°
SPL	Minimum Temperature limit setpoint	-50...SPH	27°F
SPH	Maximum Temperature limit setpoint	SPH...120°	55°F
AHA	High Temperature alarm	-50...120°	60°F
ALA	Low Temperature Alarm	50...120°	0F
ATD	Temperature Alarm Delay	0...120min	30min
DFR	Number of Defrost Cycle per 24hr	0...24	6/day
DLI	Defrost Termination Temperature	-50...120°	55°F
DTO	Maximum Defrost Duration	1...120min	30min

ELECTRICAL CONNECTIONS

The controller is provided with screw/push terminal block to connect cables with a cross section up to 2,5 mm². Before connecting cables make sure the power supply complies with the control's requirements. Separate the probe cables from the power supply cables, from the outputs and the power connections. Do not exceed the maximum current allowed on each relay, in case of heavier loads use a suitable external relay or contactor's.

PROBE CONNECTIONS

The probes shall be mounted with the bulb upwards to prevent damages due to casual liquid infiltration. It is recommended to place the thermostat probe away from air streams to correctly measure the average room temperature. Place the defrost termination probe among the evaporator fins in the coldest place, where most ice is formed, far from heaters or from the warmest place during defrost, to prevent premature defrost termination.

SENSOR PROBE TEMPERATURE AND RESISTANCE
NTC10K Temperature-Resistance

Temp (°C)	Temp (°F)	R-low (Kohm)	R-center (Kohm)	R-high (Kohm)
-40	-40	188.021	195.652	203.573
-35	-31	142.788	148.171	153.741
-30	-22	109.522	113.347	117.294
-25	-13	84.823	87.559	90.374
-20	-4	66.270	68.237	70.255
-15	5	52.229	53.650	55.104
-10	14	41.477	42.506	43.557
-5	23	33.147	33.892	34.651
0	32	26.678	27.219	27.767
5	41	21.630	22.021	22.417
10	50	17.643	17.926	18.210
15	59	14.472	14.674	14.877
20	68	11.938	12.081	12.224
25	77	9.900	10.000	10.100
30	86	8.217	8.315	8.413
35	95	6.854	6.948	7.043
40	104	5.745	5.834	5.923
45	113	4.834	4.917	5.001
50	122	4.084	4.161	4.239
55	131	3.464	3.535	3.607
60	140	2.949	3.014	3.081
65	149	2.526	2.586	2.647
70	158	2.173	2.228	2.283
75	167	1.875	1.925	1.976
80	176	1.623	1.669	1.715
85	185	1.411	1.452	1.495
90	194	1.230	1.268	1.307
95	203	1.075	1.110	1.145
100	212	0.942	0.974	1.006
105	221	0.829	0.858	0.888
110	230	0.732	0.758	0.785
115	239	0.647	0.671	0.696
120	248	0.574	0.596	0.619
125	257	0.511	0.531	0.552

SERVICE INSTRUCTIONS (Trouble Shooting Guide)

1. High head pressure and high back pressure:
 - A. Condenser coil clogged or restricted.
 - B. Condenser fan motor defective.

2. Low back pressure and low head pressure:
 - A. Restriction in system.
 - B. Refrigerant undercharged.
 - C. Leak in system.

3. Pressures normal – cabinet warm:
 - A. Coil blocked with frost or ice (see #4).
 - B. Control set too warm.
 - C. Air screen disturbance.

4. Coil blocked with frost or ice:
 - A. Defective temperature control.
 - B. Defective or disconnected coil sensor.
 - C. Improper control setting.
 - D. Defrost heater not operating.
 - E. Ambient conditions above 75 F/55.
 - F. P-trap in drain not installed.
 - G. Evaporator fan motor defective.
 - H. Air screen disturbance.

5. Compressor starts and runs – but cycles on overload:
 - A. Low voltage.
 - B. Dropped phase (3 phase).
 - C. Overload protector defective.
 - D. High head pressure (see #1).
 - E. Relay or Capacitor defective.

6. Compressor will not start – hums, but cycles on overload.
 - A. Low voltage.
 - B. Relay defective.
 - C. Overload protector defective.
 - D. Start capacitor defective.
 - E. High head pressure (see #1)

MASTER-BILT PART NUMBERS

The table below gives Master-Bilt part numbers. Use this chart when ordering replacement parts for your **QMVM** cases.

All quantities are one each unless otherwise noted by parentheses.

Description	QMVM-36E	QMVM-48E	QMVM-72E
Shelves and overhead Ballast	23-01709	23-01709	23-01704
Compressor	03-14494	03-14762	03-14480
Condenser Coil	07-13226	07-13195	07-13197
Condenser Fan Blade	15-13097	15-13081	15-13090
Condenser Fan Motor	13-01283	13-13121	13-13121
Contactora	N/A	19-00792	19-00792
Defrost Heater	17-09251	17-09205	17-09206
Thermometer	44-01033	44-01033	44-01033
Drier	09-09506	09-09506	09-09506
Evaporator Coil	07-13225	07-13188	07-13186
Evaporator Fan Blade	15-13106	15-13084	15-13084
Evaporator Fan Motor	13-13114	13-13114	13-13114
Expansion Valve	09-09553	09-09553	09-09553
Female Plug	21-00568	21-00568	21-00568
Flourecent Lamp, 18"	23-00329		23-00329
Flourecent Lamp, 24"	23-01507		
Flourecent Lamp, 36"		23-00325	
Flourecent Lamp, 60"			23-00360
Front Glass	31-02270	54-01434	54-01435
Heater Safety Switch	19-01307	19-01307	19-01307
Lampholder	23-50562	23-01128	23-50562?
Light Switch	19-01071	19-01071	19-01071
Receiver Tank	N/A	09-01162	09-01162
Refrigerant	30 oz.(404A)	88 oz.(404A)	102oz.(404)
Shelf Power Cord	21-01278	21-01278	21-01278
Electronic Controller	19-14242	19-14242	19-14242
Box Sensor T1	19-14244	19-14244	19-14244
Evaporator Sensor T2	19-14245	19-14245	19-14245

ACCESSORIES LIST

Description	QMVM-36	QMVM-48	QMVM-72
Extra Shelves			
14" Lighted Shelf (White)	A068HW214	A075HW214	A076HW214
14" Non-Lighted Shelf (White)	A068DW114	A075DW114	A076DW114
14" Lighted Shelf (Black)	A068HB214	A075HB214	A076HB214
14" Non-Lighted Shelf (Black)	A068DB114	A075DB114	A076DB114
14" Lighted Shelf (Stucco Black)	A068HP214	A075HP214	A076HP214
14" Non-Lighted Shelf (Stucco Black)	A068HP114	A075HP114	A076HP114
14" Lighted Shelf (Seville White)	A068HQ214	A075HQ214	A076HQ214
14" Non-Lighted Shelf (Seville White)	A068HQ114	A075HQ114	A076HQ114
14" Lighted Shelf (Seville Black)	A068HR214	A075HR214	A076HR214
14" Non-Lighted Shelf (Seville Black)	A068HR114	A075HR114	A076HR114
Product Hook Assembly			
bar, shelf brackets, 6" hooks	A068-15000	A075-15000	A076-15000
6" extra hooks	44-01016	44-01016	44-01016
Condensate Evaporator Drain Pan	17-09287	17-09264	17-09264
Condensate Pump			
			61-00529
Casters			
Set of four, 3" diameter	A075-11140	A075-11140	
Set of six, 3" diameter			A076-11140

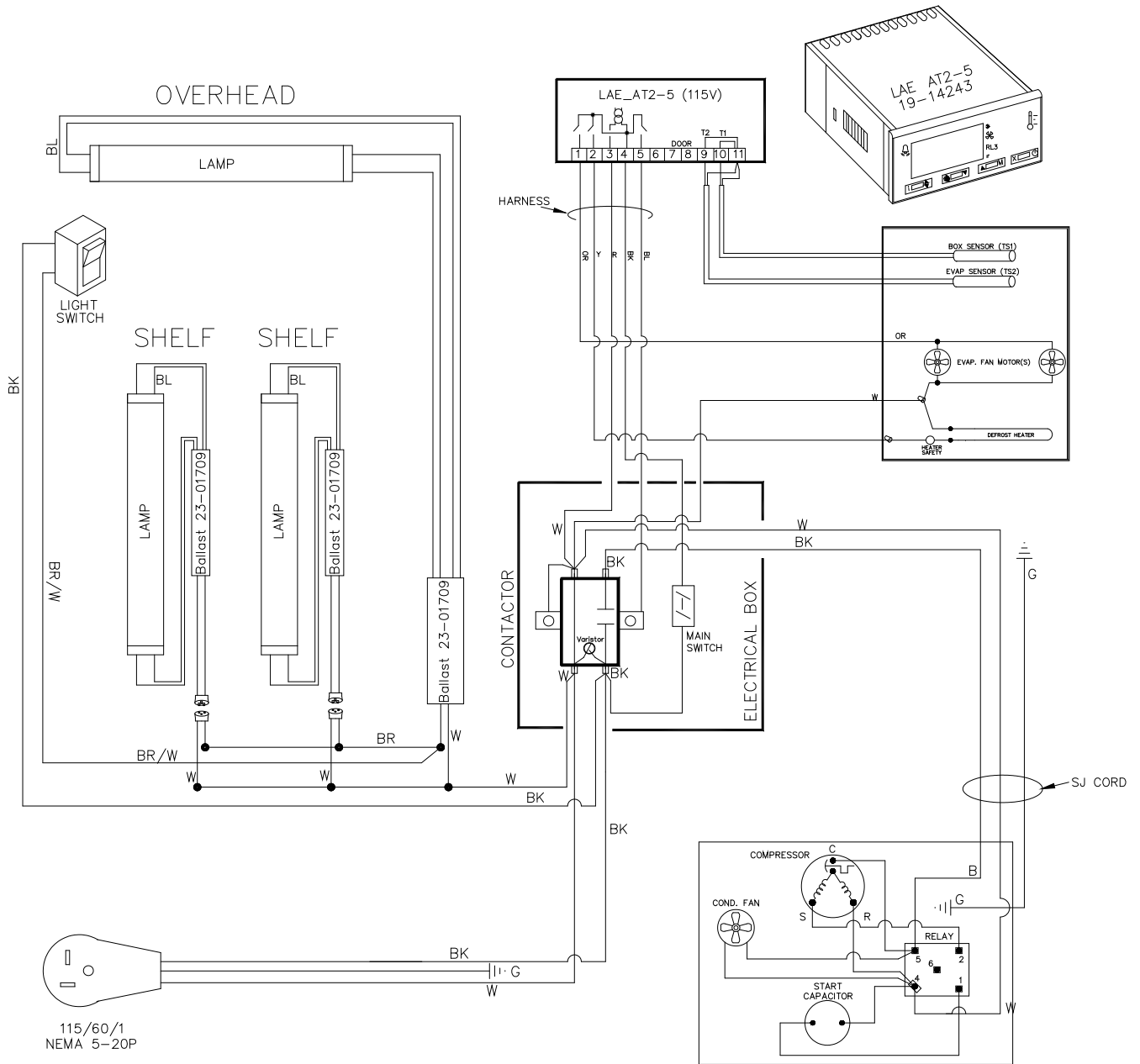
SALE AND DISPOSAL

OWNER RESPONSIBILITY

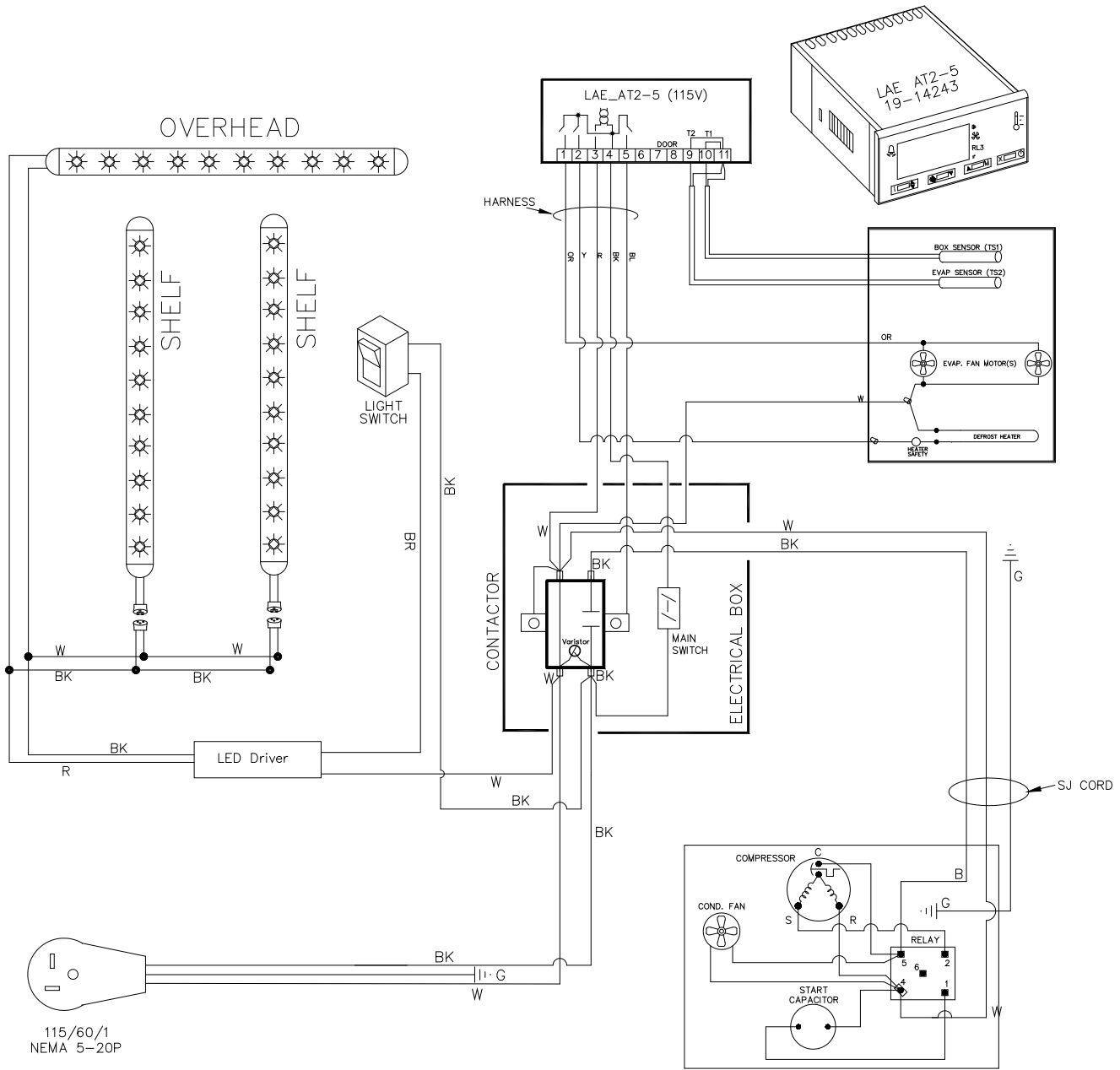
If you sell or give away your Master-Bilt cabinet you must make sure that all safety labels and the Installation - Service Manual are included with it. If you need replacement labels or manuals, Master-Bilt will provide them free. Contact the customer service department at Master-Bilt at (800) 684-8988.

The customer service department at Master-Bilt should be contacted at the time of sale or disposal of your cabinet so records may be kept of its new location.

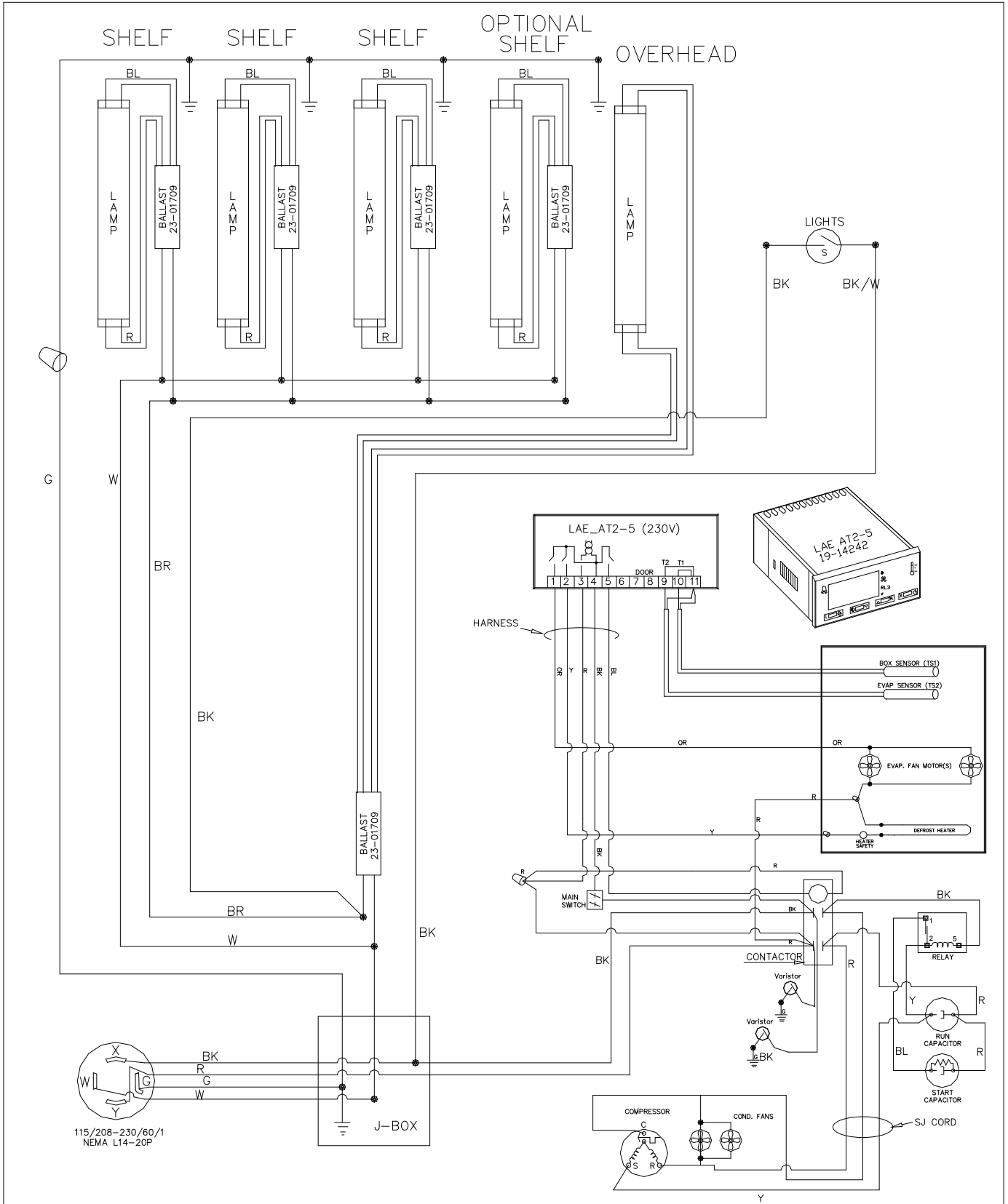
If you sell or give away your Master-Bilt cabinet and you evacuate the refrigerant charge before shipment, Master-Bilt recommends that the refrigerant charge be properly recovered in compliance with section 608 of the Clean Air Act effective November 1995 and in accordance with all applicable local, regional, or national standards.



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3/24/11



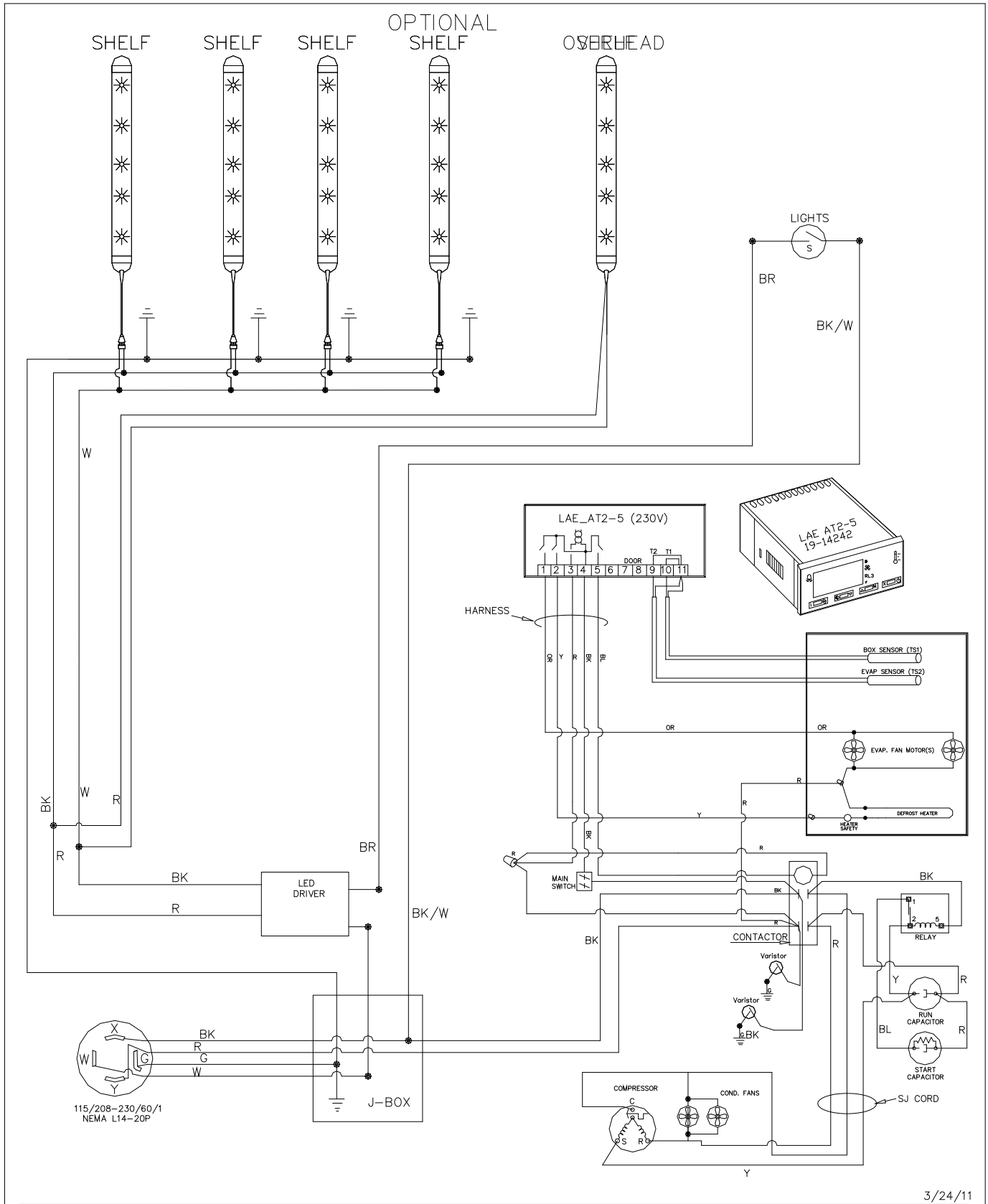
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QMVM-36E WIRING DIAGRAM_L14-20P

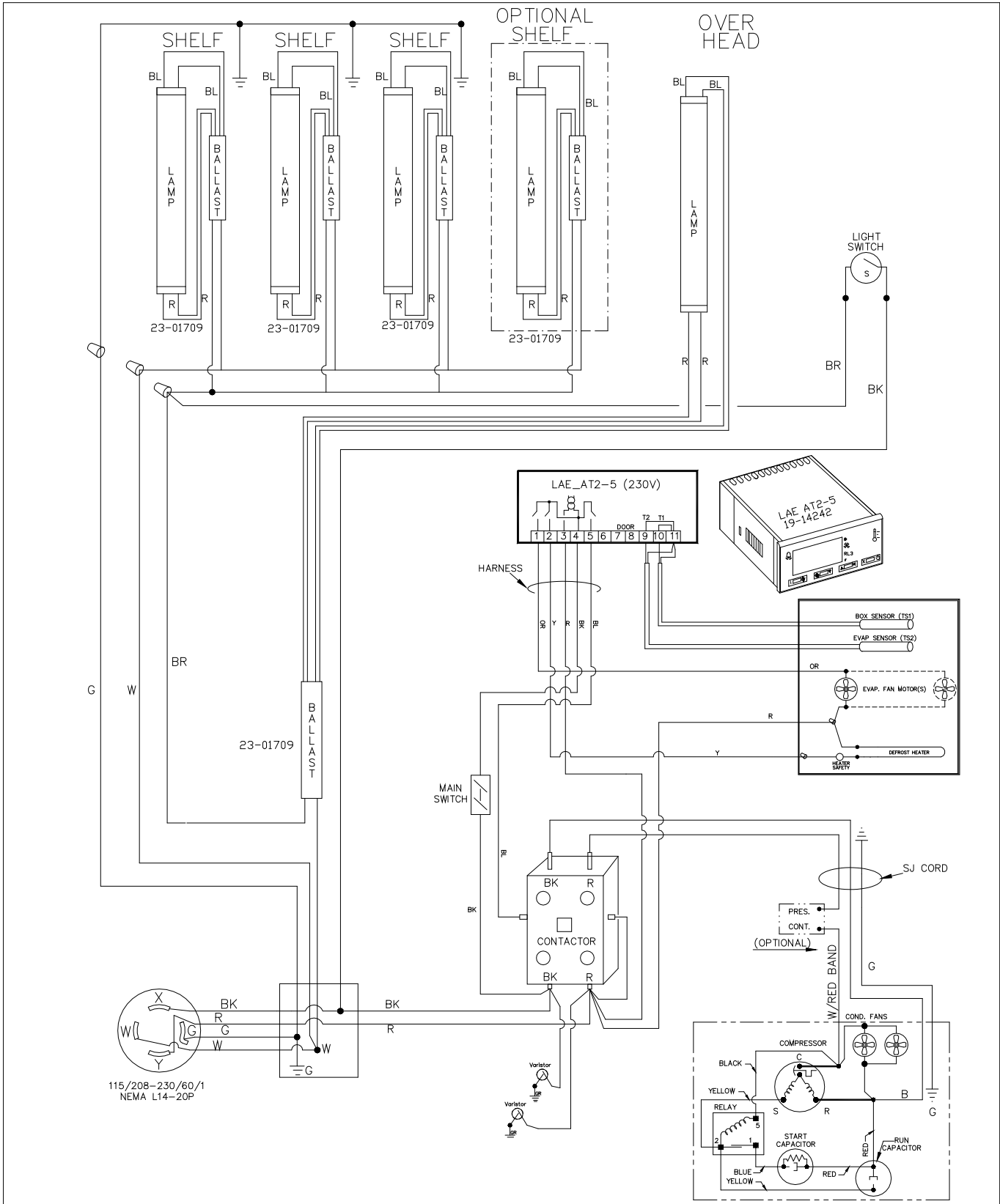


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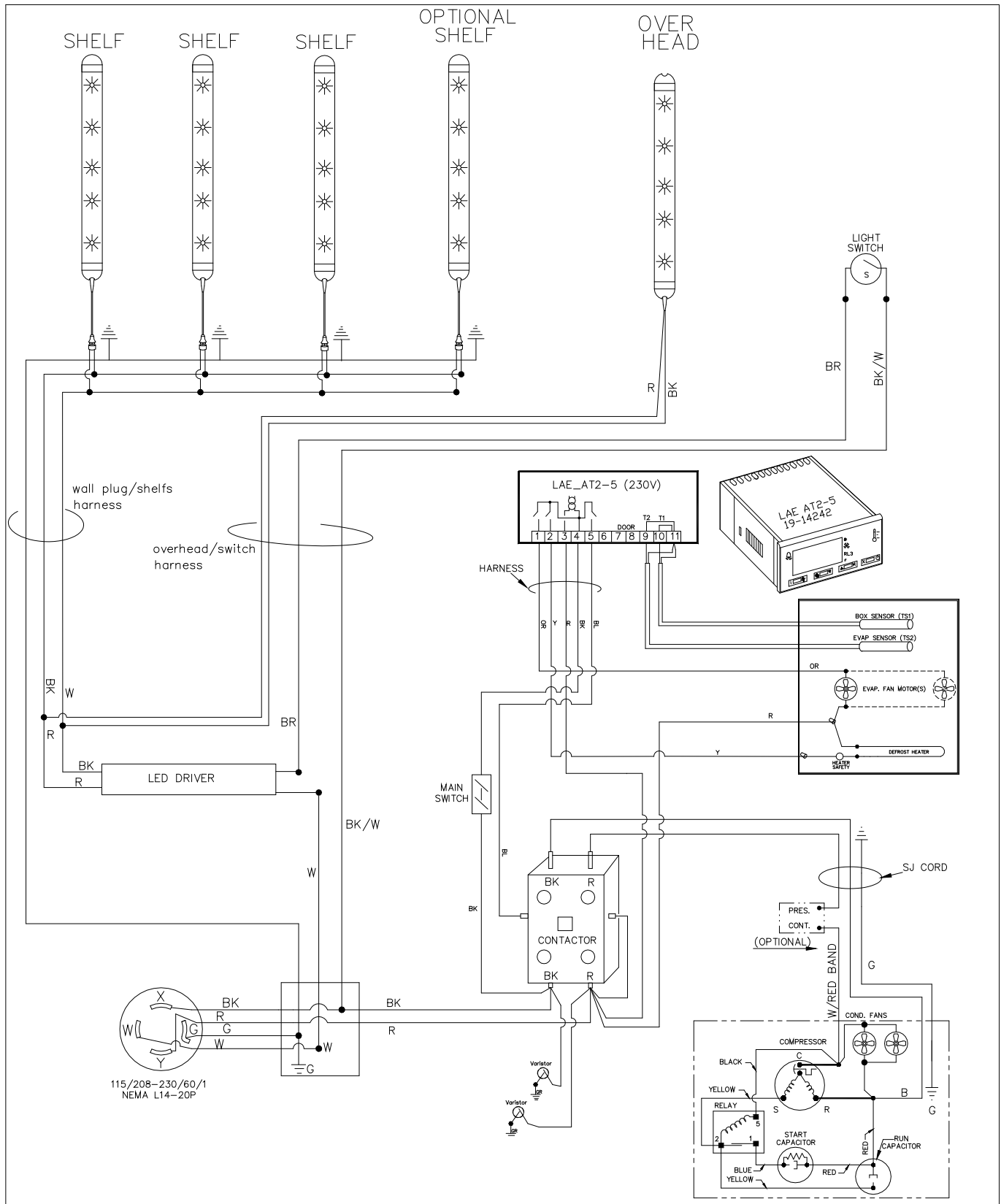




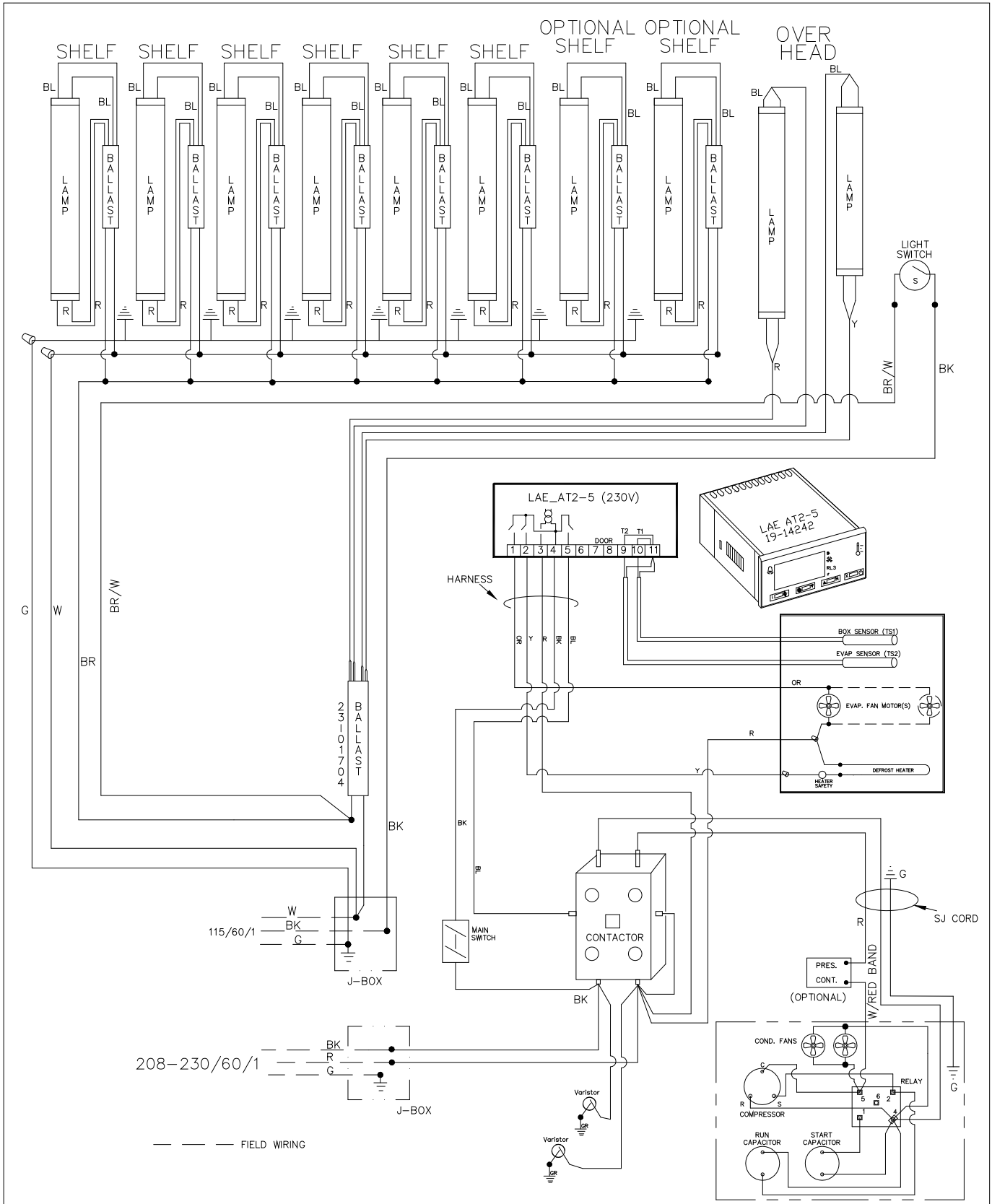
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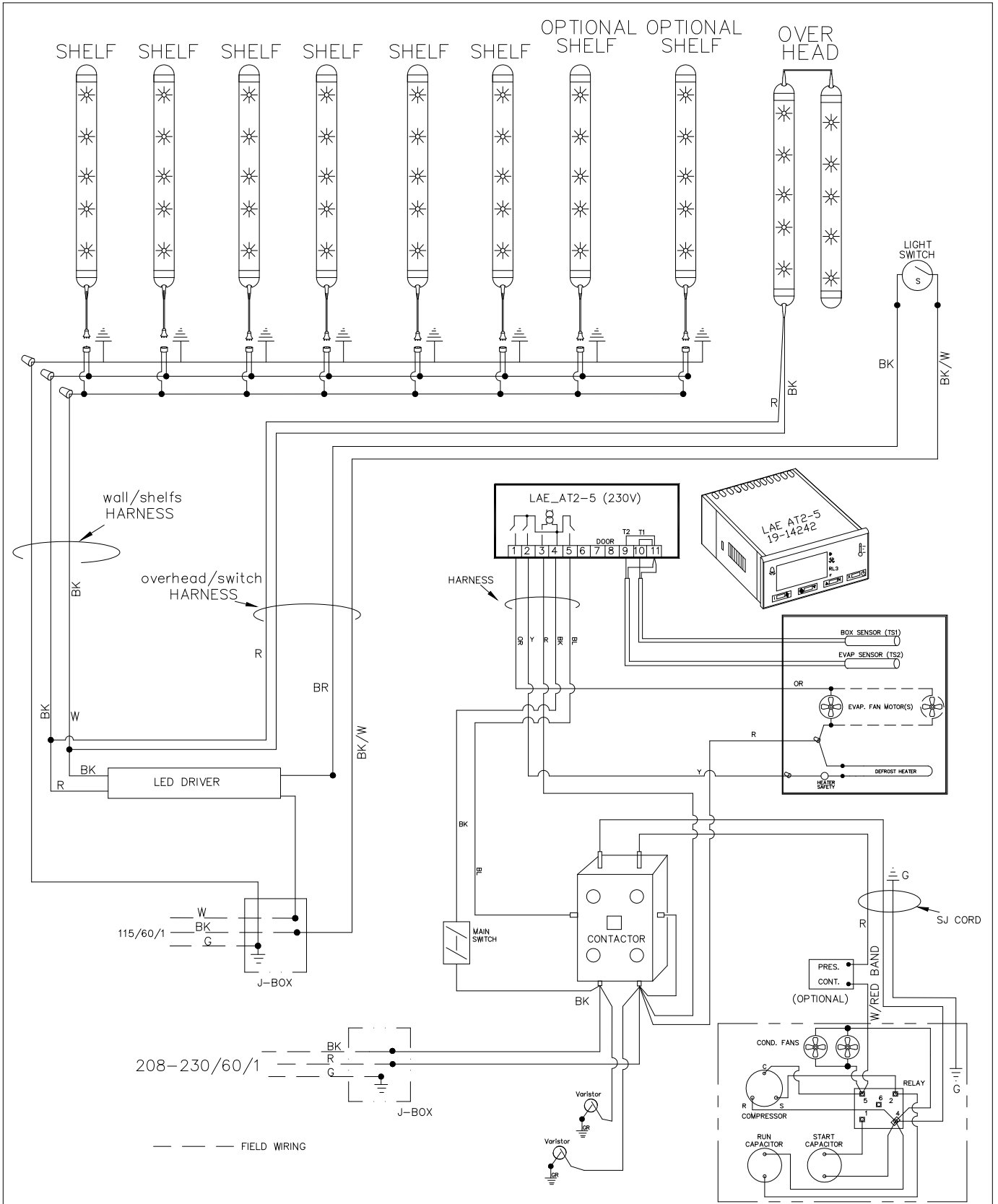
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