

TECHNICAL SERVICE POINTER

For Immediate Attention of Your Service Department

Technical Service Pointer #: W10802724C ☒ Refrigeration Products
Action Required: Informational/Mandatory
Replaces Previous Version Dated December, 2015

Brands Affected

KitchenAid

JENN-AIR

Jenn-Air & KitchenAid Built-In Refrigerators Control Board # W10219462 Replacement

Models:

See Page 2

Serial Numbers

All Serial Numbers beginning with Q or S

Q = LaVergne Manufacturing; S = Fort Smith Manufacturing

Possible Concern:

Control board W10219462 is no longer available as a stand-alone component. The control board is used in KitchenAid and Jenn-Air Built In Refrigerator Units -- SXS Dispenser, SXS Non-Dispenser, 36" Bottom Mount, and 42" French Door Bottom Mount.

Potential Cause:

Any problem necessitating replacement of Control Board W10219462

Correction:

Reference tables on the following page to order and install service kit for the applicable model.



Demonstration of Control Board Replacement

Click image above for demonstration video of Control Board replacement. Always follow instructions included with the Service Kit.

Service kit contains:

- Control Board Assembly (Including Wiring Harness)
- Multiple Control Boards
- Mounting Bracket, and
- Instruction Sheet

Note: Functions performed by the original control board are now performed by multiple control boards.

ALL POINTERS ONLINE:

<https://www.servicematters.com/>

To receive pointers by email, or to edit or delete a current email address, go to <https://www.servicebench.com/>

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36" Bottom Mount Models						
Service Kit # W10801767						
JB36CXFXLB00	JB36PPFXLB01	JB36SEFXRB00	KBLC36FTS03	KBLO36FTX04	KBRC36FTS02	KBRO36FTX03
JB36CXFXLB01	JB36PPFXRB00	JB36SEFXRB01	KBLC36FTS04	KBLS36FTX00	KBRC36FTS03	KBRO36FTX04
JB36CXFXRB00	JB36PPFXRB01		KBLO36FTX00	KBLS36FTX02	KBRC36FTS04	KBR536FTX00
JB36CXFXRB01	JB36SEFXLB00	KBLC36FTS00	KBLO36FTX02	KBLS36FTX03	KBRO36FTX00	KBR536FTX02
JB36PPFXLB00	JB36SEFXLB01	KBLC36FTS02	KBLO36FTX03	KBRC36FTS00	KBRO36FTX02	KBR536FTX03

42" FDBM Models						
Service Kit # W10802701						
EF42FRNBSS00	JF42CXFXDB00	JF42PPFXDB01	KBFC42FTS00	KBFC42FTS04	KBFO42FTX03	
	JF42CXFXDB01	JF42SEFXDB00	KBFC42FTS02	KBFO42FTX00	KBFO42FTX04	
IF42FRNBOL00	JF42PPFXDB00	JF42SEFXDB01	KBFC42FTS03	KBFO42FTX02		
Service Kit # W10823814						
KBFC42FSS00	KBFC42FSS01	KBFO42FSX00	KBFO42FSX01			

SXS Models with Dispenser						
Service Kit # W10789107						
JS42CXDBDB00	JS48CXDUBD02	KSSC42QTS02	KSSO36QTB03	KSSO48QTB04	KSSS36QTW03	KSSS42QTX05
JS42CXDBDB01	JS48CXDUBD03	KSSC42QTS03	KSSO36QTB04	KSSO48QTB05	KSSS36QTW04	KSSS48QTB00
JS42CXDBDB02	JS48PPDUBD00	KSSC42QTS04	KSSO36QTX00	KSSO48QTX00	KSSS36QTX00	KSSS48QTB02
JS42CXDUBD00	JS48PPDUBD01	KSSC42QTS05	KSSO36QTX02	KSSO48QTX02	KSSS36QTX02	KSSS48QTB03
JS42CXDUBD01	JS48PPDUBD02	KSSC42QVS00	KSSO36QTX03	KSSO48QTX03	KSSS36QTX03	KSSS48QTB04
JS42CXDUBD02	JS48PPDUBD03	KSSC42QVS01	KSSO36QTX04	KSSO48QTX04	KSSS36QTX04	KSSS48QTB05
JS42PPDUBD00	JS48SEDUBD00	KSSC42QVS02	KSSO42QTB00	KSSO48QTX05	KSSS42QTB02	KSSS48QTW00
JS42PPDUBD01	JS48SEDUBD01	KSSC42QVS03	KSSO42QTB02	KSSP36QTS00	KSSS42QTB03	KSSS48QTW02
JS42PPDUBD02	JS48SEDUDW00	KSSC48QTS00	KSSO42QTB03	KSSP36QTS02	KSSS42QTB04	KSSS48QTW03
JS42SEDUBD00	JS48SEDUDW01	KSSC48QTS02	KSSO42QTB04	KSSP42QTS00	KSSS42QTB05	KSSS48QTW04
JS42SEDUBD01	JS48SEDUDW02	KSSC48QTS03	KSSO42QTB05	KSSP42QTS02	KSSS42QTW00	KSSS48QTW05
JS42SEDUDW00	JS48SEDEUA00	KSSC48QTS04	KSSO42QTX00	KSSP48QTS00	KSSS42QTW02	KSSS48QTX00
JS42SEDUDW01	JS48SEDEUA01	KSSC48QTS05	KSSO42QTX02	KSSP48QTS02	KSSS42QTW03	KSSS48QTX02
JS48CXDBDB00		KSSC48QVS00	KSSO42QTX03	KSSS36QTB00	KSSS42QTW04	KSSS48QTX03
JS48CXDBDB01	KSSC36QTS00	KSSC48QVS01	KSSO42QTX04	KSSS36QTB02	KSSS42QTW05	KSSS48QTX04
JS48CXDBDB02	KSSC36QTS02	KSSC48QVS02	KSSO42QTX05	KSSS36QTB03	KSSS42QTX00	KSSS48QTX05
JS48CXDBDB03	KSSC36QTS03	KSSC48QVS03	KSSO48QTB00	KSSS36QTB04	KSSS42QTX02	
JS48CXDUBD00	KSSC36QTS04	KSSO36QTB00	KSSO48QTB02	KSSS36QTW00	KSSS42QTX03	
JS48CXDUBD01	KSSC42QTS00	KSSO36QTB02	KSSO48QTB03	KSSS36QTW02	KSSS42QTX04	

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SXS Models without Dispenser Service Kit # W10801766						
JS42CXFXDB00	JS48PPFXDB01	KSSC42FTS00	KSSO36FTX00	KSSO42FTX04	KSSS36FTX04	KSSS48FTX04
JS42CXFXDB01	JS48SEFXDB00	KSSC42FTS02	KSSO36FTX02	KSSO48FTX00	KSSS42FTX00	
JS42PPFXDB00	JS48SEFXDB01	KSSC42FTS03	KSSO36FTX03	KSSO48FTX02	KSSS42FTX02	
JS42PPFXDB01		KSSC42FTS04	KSSO36FTX04	KSSO48FTX03	KSSS42FTX03	
JS42SEFXDB01	KSSC36FTS00	KSSC48FTS00	KSSO42FTX00	KSSO48FTX04	KSSS42FTX04	
JS48CXFXDB00	KSSC36FTS02	KSSC48FTS02	KSSO42FTX02	KSSS36FTX00	KSSS48FTX00	
JS48CXFXDB01	KSSC36FTS03	KSSC48FTS03	KSSO42FTX02	KSSS36FTX02	KSSS48FTX02	
JS48PPFXDB00	KSSC36FTS04	KSSC48FTS04	KSSO42FTX03	KSSS36FTX03	KSSS48FTX03	