SP600

HOBART CORPORATION

OPERATOR MANUAL

SP600 ML-28945
SP600S ML-28967



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SP600
Operator Manual
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Chapter One: Introduction

- **Introduction**
- **FCC Note**
- **Verify Correctness of Weight & Price**
- **Operator Manual Overview**
- **How to Use This Manual**

SP600 Scale Printer System

SAVE THESE INSTRUCTIONS



Introduction

The SP600 Scale Printer System prints merchandising labels used to identify price and to barcode a variety of supermarket items. EAN or UPC barcode, description, weight, unit price, total price, packed-on date, sell-by date, and use-by date are some of the fields available on labels. Expanded Text and Special Message fields enable the SP600 to provide cooking instructions, ingredients and/or special, promotional information.

The elevated display panel enables both customer and operator to view numeric transaction data: Weight, Unit Price and Total Price for the item.

When the system is disconnected from power, memory is maintained by batteries for a minimum of 100 hours. The batteries automatically charge when the system is connected to AC power, whether the switch is on Reset or Operate.

FCC Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference; in which case, the user will be required to correct the interference at his own expense.

Verify Correctness of Weight & Price

Verification of information on labels should be made routinely. Check the multiplication of price-per-pound/price-per-kilogram times weight, and check the indicated weight against printed weight. Weigh the same package several times to verify consistency. Keep in mind that some packages which weigh near the middle of the .005 kg (.01 lb.) increment will normally vary up or down by .005 kg (.01 lb.) Greater variation than .005 kg (.01 lb.) indicates a need for adjustment of the system. In such cases, or whenever necessary, contact your authorized Hobart Service Representative.

Operator Manual Overview

This manual will use the following methods to explain keystrokes and data entry procedures:

- The word PRESS means to press a key on the Control Panel.
- The word TYPE means to press a series of keys on the control panel and press [ENTER].
- The word ENTER means to press the [ENTER] key on the Control Panel.
- Words in uppercase enclosed in brackets (for example [ENTER]) represent specific keys.

The following special instructions are used in the manual:

Note

A note is information that you need to know, but it is not an actual step in the procedures.

Tip

A tip is additional information that may be useful when you are using the scale system.



Look At This

Look At This is information to alert you that you may be doing something that will permanently alter your scale system.

How to Use This Manual

Refer to the following sections for information about using the SP600/SP600P Scale Printer System.

- ***Chapter One:*** Introduction
- ***Chapter Two:*** General Information
- ***Chapter Three:*** Using the SP600
- ***Chapter Four:*** Cleaning and Maintaining

Chapter Two: General Information

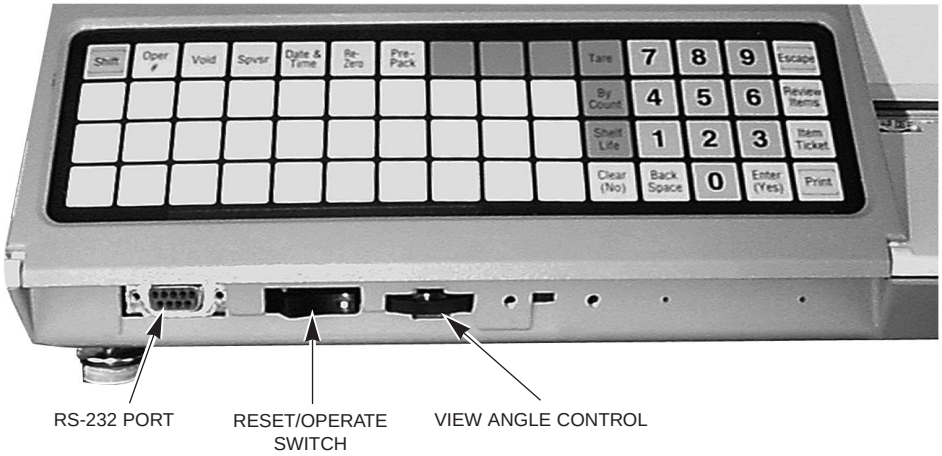
- **General Information**
- **Electrical Connections**
- **Communication Connections**
- **Resetting and Operating**
- **Setting the Date/Time**
- **Voiding a Transaction (PLU Mode)**
- **Using the Keypad**
- **Removing the Scale Platter**
- **Adjusting the Scale Feet**

General Information

The SP600 Scale Printer System is perfect for your over-the-counter weighing applications or for use in back room meat applications with the Hobart TWS, HWS or NSW wrapping machines. This weighing system can handle a broad variety of products for meat, deli, bakery, produce, fish and cheese departments.

From .5 MB expandable to 2.5 MB memory, the system can store information on thousands of products.

The SP600 Scale System should be installed or moved only by qualified Hobart-trained service technicians. It can operate in a temperature range from 0˚C to 40˚C (32˚F to 104˚F).



Electrical Connections

The Power Cord receptacle is located under the SP600 base, toward the back. The power cord is connected to 120/220 V., 60/50Hz., single (1) phase electrical power. Check with your Hobart Service Representative to verify that the scale is set up correctly for your electrical power.



Look At This

Be aware that connecting to a power source with a different voltage or frequency than the scale is configured for may cause IRREPARABLE damage to the scale.

Communication Connections

In addition to the Power Cord, there is an RS-232 port at the front of the scale. This port can be used with the Hobart Disk Player/Recorder or the Hobart External Disk Drive.

Resetting and Operating

The SP600 Scale has power when it is plugged in. Flip the RESET/OPERATE switch, located on the front of the system, to switch between reset mode and operate mode.

If you have modified your scale configuration, you must reset the scale to activate the changes.

Note

To ensure that you can see the one line operator display (located above the keyboard), you may need to adjust the View Angle.

To adjust the view angle:

Roll the View Angle control to the right to darken the screen display. -- **OR**-- Roll the View Angle control to the left to lighten the screen display.



Look At This

If login is required by your scale, TYPE your Operator ID and PRESS [ENTER]. The PLU? or Item? prompt should display.

Setting the Date/Time

Set the date and time to specify the accurate date and time.

To set the date/time:

1. Enter your Operator ID (if required).
2. From the ***PLU? or Item?*** prompt, PRESS [DATE & TIME]. The system date displays. Be aware that the first time you power up the scale, you are prompted for the Date and Time, not for a PLU.
3. PRESS [CLEAR] to clear any existing data.
4. TYPE the month, day and year (or day, month, year depending on your system configuration).
5. PRESS [ENTER] to accept the date and move to the time prompt.
6. PRESS [CLEAR] to clear the existing time.
7. TYPE the hour and minute.
8. Specify AM/PM, if the scale is in 12 hour format.
9. PRESS [ENTER] to save changes and return to the ***PLU?*** prompt.

Using the Keypad

The SP600 Scale keypad enables you to access Speedkeys (if enabled) or other options available in your scale. Refer to the following table for specific key descriptions.



Key/Highlight	Function
Shift	Shifts between upper and lower case.
Oper #	Enables entry of an operator ID number (1-4 digits), if Operator Numbers are required in your system.
Void	Subtracts previous transaction from totals or voids an item from an Itemized Ticket.
Spvsr	Enters Supervisor mode.
Date & Time	Displays Date & Time.
Rezero	Resets system weight to zero.
Prepack	Random Weight and By Count Only. Repeats the current PLU data on the next label, or toggles Prepack on and off (if configured).
Price	If a PLU has been entered, PRESS [PRICE] to review and change the existing price of the product. If a PLU has not been entered, PRESS [PRICE] to call up the PLU code 999991 and enter a price for the miscellaneous product. (PLU 999991 is the Miscellaneous By Weight PLU code).
Tare	If a PLU has been entered, PRESS [TARE] to review and change the current tare for a random weight item or the net weight value for a fixed weight item. If a PLU has not been entered, PRESS [TARE] to call up the PLU code 999991 and enter a tare for the miscellaneous product. (PLU 999991 is the Miscellaneous By Weight PLU code).
0-9	Enter numeric values.
30 Speedkeys	Accesses PLU data or Operator IDs assigned to that key.

Key/Highlight	Function
By Count	If a by count PLU has been entered, PRESS [BY COUNT] to review and accept or change the current by count quantity. If a PLU has not been entered, PRESS [BY COUNT] to call up PLU code 999990 and enter a by count quantity for the miscellaneous by count product. (PLU 999990 is Miscellaneous By Count PLU code.)
Shelf Life	Enables the shelf life value to be reviewed or temporarily overridden, or if configured enables toggling between Shelf Life and Product Life..
Clear (no)	Clears data or printer errors or answers **no** to specific prompts.
Backspace	Removes the last character when entering data.
Enter (yes)	Begins recall of PLU data from memory or answers **yes** to specific prompts.
Escape	Clears the previously entered PLU and returns to the ***PLU*** prompt. If the ***PLU?*** prompt or ***Operator ID*** prompt displays, pressing this key shows any system errors which might exist at the time, such as Neg Gross Weight.
Review Items	Enables you to review each item before printing an item receipt or item ticket.
Item Ticket	Initiates itemized ticket mode.
Print	Prints a label, saves an item or prints an item ticket.

Removing the Scale Platter

To remove the Scale Platter:
1. Lift up on the front lip of the platter.
2. Pull it straight up to remove.

Installing the Scale Platter

To install the Scale Platter:
1. Rotate the platter in your hands until the front side (slightly slanted) is located to the front of the scale.
2. Gently ***press*** the platter into place to make sure that it seats.

Adjusting the Scale Feet

There are four (4) Scale Feet located underneath the scale system. You may need to adjust these feet slightly in the event the scale isn't sitting on the table/case properly. Proper adjustment of these feet, helps you maintain the scale balance.



To ***check scale balance***:
1. Locate the Level on the front of the scale.
2. Rotate the foot until it is loose from the scale base.
3. Adjust the feet until the "bubble" is in the middle of the level.

To ***increase*** the length of the scale feet:
1. Rotate the feet in the counterclockwise direction.

To ***decrease*** the length of the scale feet:
1. Rotate the feet in the clockwise direction.

Chapter Three: Using the SP600

- Using the SP600
- Working in *Wait on a Customer Mode*
  - Processing Random Weight
  - Processing Fixed Weight
  - Processing By Count
- Working in *PrePack Mode*
  - Processing Random Weight
  - Processing By Count
- Working in *Accumulate Items Mode*
  - Processing Random Weight PLUs
  - Processing Fixed Weight & By Count
- Using Miscellaneous PLUs
  - Miscellaneous By Weight
  - Miscellaneous By Count
- Voiding a Transaction
- Overriding Product Information (Temporarily)
  - Overriding the Tare
  - Overriding the By Count
  - Overriding the Price
  - Overriding the Shelf Life
- Resetting the Date and Time

Using the SP600

The following section provides a look at the procedures for successfully weighing items and printing labels within each mode of operation. It also explains how you can make temporary changes to a PLU or use Miscellaneous PLUs.

The modes of operation include:
- Wait on a Customer Mode
- PrePack Mode
- Accumulate Items Mode

Working in Wait on a Customer Mode

Wait on a Customer is the mode used most often. It enables you to weigh a product and print a label, or to print a label for a by count or fixed weight item. *Wait on a Customer Mode* is used primarily in the produce, deli, fish or service meats departments. The following explains how to weigh and print a label based on the PLU type.

Processing Random Weight

For Random Weight PLUs:
1. Enter your Operator ID (if required).
2. Enter the PLU number. The first 16 characters, or the first line of description displays.
3. Place the product on the platter.
4. PRESS [PRINT] to print a label.

Processing Fixed Weight

In the *Wait on a Customer Mode*, items sold as Fixed Weight products do not require a product (i.e., weight) on the platter to print a label.

For Fixed Weight PLUs:
1. Enter your Operator ID (if required).
2. Enter the PLU number.
3. TYPE the number of labels required and PRESS [ENTER]. --***OR***-- PRESS [PRINT] to print one label.
4. Remove the label and apply to the package. If you do not remove the label in a timely manner, an audible beep sounds followed by the ***Take Label*** prompt on the Operator display, letting you know that you need to remove the label.

Processing By Count

In the *Wait on a Customer Mode*, items sold as By Count products do not require a product (i.e., weight) on the platter to print a label.

For By Count PLUs:
1. Enter your Operator ID (if required).
2. Enter the PLU number. The first 16 characters, or the first line of description displays.
3. PRESS [PRINT] to print a label.

Often with By Count PLUs you will want to change the by count quantity while waiting on the customer (in Operate Mode). To change the by count quantity, refer to *Temporarily Overriding Product Information.*



Note

For all By Count PLUs:
The platter weight must be at 0.000 kg. (0.00 lb.) to enter a By Count PLU. If the scale is not zero when you enter the PLU #, the scale will beep, display the ***Scale Not Zero*** prompt and then return to the Enter PLU prompt.

Working in PrePack Mode

PrePack Mode enables you to process several packages of the same product. To make this an efficient process, the PLU remains in memory after you remove the product from the platter; all you have to do to print the next label is place more product on the platter when AutoPrint is on ***--OR--*** PRESS [PRINT] when AutoPrint is off. Use Function Code 51 to turn AutoPrint on and off.

This mode automatically prints one label for each item weighed. The following details how to weigh and print a label based on the PLU type.



Look At This

Fixed Weight items cannot be processed in *PrePack Mode*. If you select a fixed weight PLU, the scale automatically changes to *Wait on a Customer Mode*.

Processing Random Weight

For Random Weight PLUs:

1. Enter your Operator ID (if required).
2. PRESS [PREPACK]. An arrow displays over the PrePack Heading (on the elevated display) to indicate that you are in PrePack Mode.
3. Enter the PLU number. The first 16 characters, or the first line of description displays.
4. If AutoPrint is On, place the product on the platter to automatically issue a label ***--OR--*** If AutoPrint is Off, press the [PRINT] key. If you do not remove the label in a timely manner, an audible beep sounds followed by the ***Take Label*** prompt on the Operator display.
5. Continue until you have all necessary labels. When finished, PRESS [ESC].
6. When finished, PRESS [ESC].

Processing By Count

For By Count PLUs:

1. Enter your Operator ID (if required).
2. PRESS [PREPACK]. An arrow displays over the Prepack Heading (on the elevated display) to indicate that you are in Prepack Mode.
3. Enter the PLU number. The first 16 characters, or the first line of description displays..
4. If AutoPrint is On, place the product on the platter to automatically issue a label ***--OR--*** If AutoPrint is Off, press the [PRINT] key. If you do not remove the label in a timely manner, an audible beep sounds followed by the ***Take Label*** prompt on the Operator display.
5. Continue until you have all necessary labels. When finished, PRESS [ESC].

Often with By Count PLUs you will want to change the by count quantity while waiting on the customer (in Operate Mode). To change the by count quantity, refer to *Temporarily Overriding Product Information.*



Note

For all By Count PLUs:
The platter weight must be at 0.000 kg. (0.00 lb.) to enter a By Count PLU. If the scale is not zero when you enter the PLU #, the scale will beep, display the ***Scale Not Zero*** prompt and then return to the Enter PLU prompt.

Working in Accumulate Items Mode

In *Accumulate Items Mode*, you can either generate item tickets (with a final label which is the item ticket total) or an item receipt, depending on your scale configuration. Item Ticket and Item Receipt are used to package multiple items together, usually in the bakery or deli.

With **Item Ticket**, you can use any size label. The scale prints one label for each product you weigh. When you finish weighing the products, you print a label with the total of all previous products. This is called the Item Ticket Total.

With **Item Receipt**, you can use 76 mm (3 “) butt cut or continuous labels. The scale prints one label which includes the net weight or count, unit price and total price for each item, a barcode and a grand total. If you use 76 mm (3 “) butt cut, you are limited to 3 items per label.

Your scale can be set up to run in *Accumulate Items Mode* only, or you can access *Accumulate Items Mode* for specific transactions by pressing the [ITEM TICKET] key.

Processing Random Weight PLUs

For Random Weight PLUs:

1. Enter your Operator ID (if required). If the ***PLU prompt*** displays, PRESS [ITEM TICKET].
2. From the ***Item*** prompt, Enter the first PLU number. The first 16 characters, or the first line of description displays.
3. Place the product on the platter for weighing.
4. PRESS [PRINT] to save item (for item receipt) or print label (for item ticket).
5. Repeat steps 2-4 until complete.



Note

You can PRESS [ITEM REVIEW] to review the items you have accumulated. Once you have reviewed the items, PRESS [ESC] to return to the ***Item*** prompt. ***--OR--*** If you are using continuous label stock you can PRESS [PRINT] to print a item review label.

6. When you are finished processing PLUs, PRESS [PRINT] to generate an Item Totals Label or Item Receipt.

Processing Fixed Weight & By Count

For Fixed Weight & By Count PLUs:

1. Enter your Operator ID (if required). If the ***PLU prompt*** displays, PRESS [ITEM TICKET].
2. Enter the PLU number. The first 16 characters, or the first line of description displays for by count items.
3. PRESS [PRINT] to save item (for item receipt) or print label (for item ticket). The ***Item*** prompt displays.
4. Continue steps 2 & 3 until you have included all items.

Tip

Often with By Count PLUs you will want to change the by count quantity while waiting on the customer (in Operate Mode). To change the by count quantity, refer to *Temporarily Overriding Product Information.*

Note

You can PRESS [ITEM REVIEW] to review the items you have accumulated. Once you have reviewed the items, PRESS [ESC] to return to the ***Item*** prompt. ***--OR--*** If you are using continuous label stock you can PRESS [PRINT] to print an item review label.

5. When you are finished processing PLUs, PRESS [PRINT] to generate a Item Totals Label or an Item Receipt.

Using Miscellaneous PLUs

Depending on your operation, you may need to use the Miscellaneous PLUs to process a customer transaction. Typically, Miscellaneous PLUs are used for seasonal items, reduced price items, discounted items, or non-typical items. PLU 999990 is for products sold By Count and 999991 is for products sold by weight.

Note

The miscellaneous PLU codes are configurable therefore they may not be available on all scales.

Miscellaneous By Weight

To process a Miscellaneous By Weight PLU:

1. Enter your Operator ID (if required). The ***PLU?*** prompt displays.
2. If the miscellaneous item includes a tare value and the scale is configured for tare:
   A. PRESS [TARE]. The ***Tare*** prompt displays.
   B. TYPE the tare value and PRESS [ENTER] ***--OR--*** if Platter Tare is enabled, place the tray on the scale and PRESS [ENTER]. The ***Price*** prompt displays.
   C. TYPE the price and PRESS [ENTER]. The Miscellaneous By Weight PLU is loaded into the ***PLU*** field.

   --OR--

   If the miscellaneous item does not include a tare value:
   A. PRESS [PRICE]. The ***Price*** prompt displays.
   B. TYPE the price and PRESS [ENTER]. The Miscellaneous By Weight PLU is loaded into the ***PLU*** field.
3. Place the product on the platter.
4. PRESS [PRINT] to print a label. Continue weighing packages as necessary.
5. PRESS [ESC] to return to the ***PLU?*** prompt.

Miscellaneous By Count

To process a Miscellaneous By Count PLU:

1. Enter your Operator ID (if required).
2. From the ***PLU?*** prompt, PRESS [BY COUNT]. The ***By Count*** prompt displays.
3. TYPE the by count quantity and PRESS [ENTER]. The ***Price*** prompt displays.
4. TYPE the price and PRESS [ENTER]. The Miscellaneous By Count PLU is loaded into the ***PLU*** field.
5. PRESS [PRINT] to print a label. The scale automatically returns to the ***PLU?*** prompt.

Voiding a Transaction

Void a transaction to remove the last transaction from the totals. This is necessary if you print a label with a mistake. **You can only void a transaction immediately after the transaction occurs.**

To void the last transaction in *Wait on a Customer* or *PrePack Modes*:

1. From the ***PLU?*** prompt, PRESS [VOID]. The ***Void Transaction*** message displays to confirm that the transaction was voided. The ***PLU?*** prompt displays.

To void a transaction in Accumulate Items Mode:

1. From the Item prompt, PRESS [VOID]. The ***Void Item*** prompt displays.
2. Enter the item number. Items are numbered from 1 to 99 according to the order in which they are entered. Do not use the PLU number when voiding an item. ***Void Transaction*** displays to confirm the item was voided.

Overriding Product Information (Temporarily)

Temporarily override product information to make necessary changes at the scale (in Operator Mode). For example, you may want to change the normal price when marking down day-old items or when honoring a customer's rain check for a previous sale item. You may also want to change the tare when using a packaging tray other than the normal one or you may wish to change the shelf life when repackaging items. This is a temporary change and does not affect the permanent item record in the scale system's memory.

Because the Supervisor must select specific options for you to change, each scale may be configured with different override options.



Look At This

In *Wait on a Customer Mode*, you can not override price or by count quantity on Fixed Weight items with UPC Number System 0.

The total price can be up to 7 digits maximum. The allowable number of decimal places is 0-3. A UPC barcode will not print if the total price is more than 4 digits with price checksum and 5 digits without price checksum.

Overriding the Tare

Only available for products sold by weight.

You may want to override the tare of a product if you are using a packaging tray other than the usual one. You can change the tare for random weight products only.

To override the tare:
1. Enter your Operator ID (if required).
2. Enter the PLU number. The first 16 characters, or the first line of description displays.
3. PRESS [TARE]. The tare amount displays.
4. TYPE the new tare value or if ***Platter Tare*** is enabled, place the tray on the scale.
5. PRESS [ENTER] to accept the new value and return to the ***PLU:*** prompt.

Overriding the By Count

You may want to override the by count quantity when a customer purchases more than the quantity contained in the PLU record.

Note

For all By Count PLUs:
The platter weight must be at 0.000 kg. (0.00 lb.) to enter a By Count PLU. If the scale is not zero when you enter the PLU #, the scale will beep, display the ***Scale Not Zero*** prompt and then return to the Enter PLU prompt.

To override the by count:
1. Enter your Operator ID (if required).
2. Enter the PLU number. The first 16 characters, or the first line of description displays.
3. PRESS [BY COUNT]. The by count amount displays.
4. TYPE the new value.
5. PRESS [ENTER] to accept the new value and return to the ***PLU:*** prompt.

Overriding the Price

You may want to override the price of a product to reduce the price for quick sale.

To override the price:
1. Enter your Operator ID (if required).
2. Enter the PLU number. The first 16 characters, or the first line of description displays.
3. PRESS [PRICE]. The price displays.
4. TYPE the new price.
5. PRESS [ENTER] to accept the new price and return to the ***PLU:*** prompt.

Overriding the Shelf Life and Product Life

You may want to override the shelf life and product life of a product when you are repackaging. The shelf life and product life are configurable options and may not be available on your scale.

To override the shelf life:
1. Enter your Operator ID (if required).
2. Enter the PLU number. The first 16 characters, or the first line of description displays.
3. PRESS [SHELF LIFE]. The shelf life amount displays.
4. TYPE the new value.
5. PRESS [ENTER] to accept the new value and return to the ***PLU*** prompt.
   --OR--
   PRESS [SHELF LIFE]. The Product Life prompt displays.
6. TYPE the new value.
7. PRESS [ENTER] to accept the new value and return to the ***PLU*** prompt.

Resetting the Date and Time

Unlike the other options discussed in this section, when you make a change to the date and time, it is a permanent change.

To reset the date and time:

1. Enter your Operator ID (if required).
2. From the ***PLU?*** prompt, PRESS [DATE & TIME]. The system date displays.
3. PRESS [CLEAR] to clear any existing data.
4. TYPE the month, day and year or day, month and year, depending on your configuration.
5. PRESS [ENTER] to accept and move to the time prompt.
6. PRESS [CLEAR] to clear the existing time.
7. TYPE the hour and minute.
8. If the scale is configured for 12 hour clock, PRESS [ENTER] for AM or [CLEAR] for PM.
9. PRESS [ENTER] to save changes and return to the ***PLU?*** prompt.

Chapter Four: Maintaining Your SP600

- Cleaning the Exterior of the Scale
- Cleaning the Printhead
- Loading Labels
  - Removing the Empty Roll
  - Loading Labels

Maintaining Your SP600

Maintain your SP600 to keep it running in the best possible condition. Keeping the scale clean will help maintain a fresh appearance and may prolong the life of your scale.

The following sections explain how to:

- clean the exterior of scale
- clean the printhead
- load labels



Look At This

Do not dampen labels, electronic parts, or connections. Do not allow water to enter the openings in the housing. This could damage the scale system.

Cleaning the Exterior of Scale

Carefully clean the exterior of the SP600 Scale with a clean sponge or cloth, a warm water and mild detergent solution.

Cleaning the Printhead

The ***Printhead*** should be cleaned approximately once each week, or whenever unclear labels print. To obtain a Printhead Cleaning Kit, contact your local Hobart office. Follow the instructions found in the kit.



Look At This

Do not use a metal tool on the printhead. This could scratch or break the printhead. In addition, labels should not become stuck on machine parts. If they do become stuck, remove the labels immediately, following the instructions in the Hobart Printhead Cleaning Kit.

Loading Labels

You can load labels at any time and for any reason. You may want to change labels to use different sizes with different products. When the labels are depleted, ***Out of Labels*** displays. If applicable, remove the old roll from the label holder and replace with any size label.

Removing the Empty Roll

To remove the backing paper of an empty label roll:

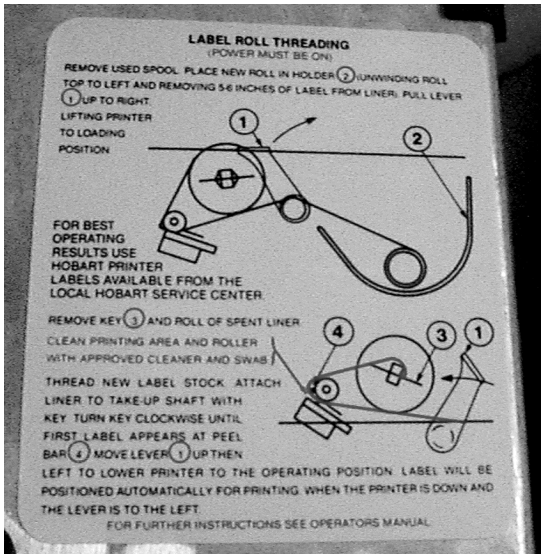
1. Remove the scale platter.
2. Lift the printer lever until the printer is locked up in the loading position.
3. Remove the take up key.
4. Remove the backing paper and dispose.

Loading Labels

To load labels:

1. Remove the scale platter.
2. Lift the Printer Lever until the printer is locked up in the loading position.
3. Remove the Take Up Key.
4. Select a roll of labels.
5. Install the label stock so that it unwinds from the top of the roll to the front of the machine.
6. Thread the label stock around the Drive Roller and Peel Bar then back to the Take Up Shaft.
7. Install the Take Up Key.
8. Turn the Take Up Shaft clockwise to tighten the label stock. Continue turning until a new label is at the Peel Bar.
9. Using the Printer Lever, lift the printer.
10. Carefully pull the lever forward. This action retracts the pin, on which the printer rests during loading.
11. Lower the Printer Lever and pull forward until the printer locks into position.
12. Replace the scale platter.

The following diagram can be found on the SP600, under the platter.



Note

The first few times you work with the printer lever, it may seem difficult to lower. It's best to open the side door of the scale (on SP600) to get a good view of how the mechanics work. You can see that pulling the lever forward (or lifting) a little, before lowering enables the pin to retract enough to lower the printer.

Note

One or two blank labels will be discharged as the system determines the size of labels in use. Remove and discard these labels.

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