



Your Solutions Partner

Proofer Base

Installation and Operation Manual



CAUTION: Please read this manual completely before attempting to install, operate or service this equipment



WARNING for CA residents: go to www.dukemfg.com/prop65 for prop 65 warning

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IMPORTANT SAFETY INSTRUCTIONS

Throughout this manual, you will find the following safety words and symbols that signify important safety risks with regards to operating or maintaining the equipment.



Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



Indicates Important Information



Indicates electrical shock hazard which, if not avoided, could result in death or serious injury and/or equipment damage.



Indicates hot surface which, if not avoided, could result in minor or moderate injury.

In addition to the warnings and cautions in this manual, use the following guidelines for safe operation of the unit.

- Read all instructions before using equipment.
- For your safety, the equipment is furnished with a properly grounded cord connector. Do not attempt to remove or disconnect the grounded connector.
- Install or locate the equipment only for its intended use as described in this manual.
- Do not use corrosive chemicals on this equipment.
- Do not operate this equipment if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
- This equipment should be serviced by qualified personnel only. Contact the nearest Duke authorized service facility for adjustment or repair.
- Do not block or cover any openings on the unit.
- Do not immerse cord or plug in water.
- Keep cord away from heated surfaces.
- Do not allow cord to hang over edge of table or counter.

The following warnings and cautions appear throughout this manual and should be carefully observed.

- Turn the unit off, disconnect the power source and allow unit to cool down before performing any service or maintenance on the unit.
- The procedures in this manual may include the use of chemical products. You must read the Material Safety Data Sheets before using any of these products.
- The unit should be grounded according to local electrical codes to prevent the possibility of electrical shock. It requires a grounded receptacle with dedicated electrical lines, protected by fuses or circuit breaker of the proper rating, in accordance with all applicable regulations.
- Disposal of the unit must be in accordance with local environmental codes and/or any other applicable codes.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.



**ELECTRICAL SHOCK HAZARD UNIT MUST BE SAFETY GROUNDED, EARTHED.
DO NOT MODIFY, DEFEAT ELECTRICAL CONNECTIONS OR ALTER PLUG.**

ELECTRICAL CONNECTIONS

⚠ WARNING BEFORE CONNECTING THE UNIT TO THE POWER SOURCE, VERIFY THAT THE VOLTAGE AND PHASE OF THE POWER SOURCE ARE IDENTICAL TO THE VOLTAGE AND PHASE INFORMATION ON THE DATA LABEL.

⚠ WARNING
ALL MAINS DISCONNECT MUST BE INCORPORATED IN THE FIXED WIRING IN ACCORDANCE WITH LOCAL WIRING RULES

EARTHING INSTRUCTIONS

1. THE UNIT MUST BE GROUNDED. Grounding reduces risk of electric shock by providing an escape wire for the electric current if an electrical short occurs. This unit is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into a receptacle that is properly installed and grounded.
2. Consult a qualified electrician or service agent if grounding instructions are not completely understood, or if doubt exists as to whether the unit is properly grounded.
3. DO NOT USE AN EXTENSION CORD. If the product power cord is too short, have a qualified electrician install a three-slot receptacle (or the country specific receptacle for International Units). This unit should be plugged into a dedicated circuit with the electrical rating as provided on the product data plate.

INSTALLATION CODES AND STANDARDS

In the United States, the Unit must be installed in accordance with the following:

4. State and local codes.
5. National Electrical Code (ANSI/NFPA No. 70, latest edition) available from the National Fire Protection Association, Batterymarch Park, Quincy, MA 02269.
6. Vapor Removal from Cooking Equipment, (NFPA-96, latest edition) available from NFPA.
7. Sealed to the counter upon which the equipment is placed per NSF/ANSI 4 standard.

In Canada, the Unit must be installed in accordance with the following:

1. Local codes.
2. Canadian Electrical Code (CSA C22.2 No. 3, latest edition) available from the Canadian Standards Association, 5060 Spectrum Way, Mississauga, Ontario, Canada L4W 5N6.

For CE Units, the Unit must be installed in accordance with the following:

1. Local codes.
2. European (IEC/CENELEC) Electrical Code

EXTERNAL EQUIPOTENTIAL BONDING TERMINAL (EXPORT ONLY)

1. This equipment has supplemental bonding terminal. The terminal provides an external bonding connection used in addition to the earthing prong on the plug. The terminal provides a connection for bonding to the equipment enclosure. The external equipotential bonding terminal located on the rear outside surface of the unit, the terminal is marked with the symbol to the right.



UNPACKING UNIT

Inspect the shipping carton and/or container, carefully noting any exterior damage on the delivery receipt; also note any damage not evident on the outside of the shipping container (concealed damage). Contact the carrier immediately and file a damage claim with them. Save all packing materials when filing a claim. Freight damage claims are the responsibility of the purchaser and are not covered by the warranty.

- Follow the instructions on the Carton Box for unpacking the unit.
 - Inspect unit for damage.
 - Report any dents or breakage to source of purchase immediately.
 - Do not attempt to use unit if damaged.
 - Remove all packing materials from unit interior.
 - If unit has been stored in extremely cold area, wait a few hours before connecting power.
1. Remove shrink wrapped bag from the unit. (It is stapled to the crate at both ends.)
 2. Remove strapping and protective cardboard from around the unit.

SPECIFICATIONS

Power to the proofer base is supplied through a nine foot (9') power cord, 3-wire, 14 gauge, equipped with a NEMA 5-15 CAP grounded plug.

The master on/off switch connects to the axial fan, thermometer transformer, (120v primary/12v secondary) and to the controller, which has a temperature range from 85" - 165°F.

The controller provides power to the air heat element (10-<5 watts), and to the proofer ready light. A second (500 watt) element used to regulate humidity in the cabinet is controlled by an infinite switch. (The humidity element will come on only when the air heat element is on.) The humidity element heats a pan of water in the bottom of the oven producing steam vapor.

A sixty minute timer controls the timed proof cycle, and connects power to a buzzer indicating the end of the cycle.

There are two probes within the proofer cavity. One is connected to the controller to sense oven temperature. The second probe is connected to the digital thermometer to indicate oven temperature. The axial fan located in the bottom of the oven circulates heated air throughout the cavity. The fan runs continuously when the main on/off switch is turned on. Opening or closing the door has no effect on the heat or fan controls.

GENERAL PROOFING INFORMATION

Today many bakers use frozen dough products in their operations. Frozen doughs are ready for trayng, thawing, proofing (if required), baking and finishing. The baker bypasses mixing, dividing, make-up and fermentation time.

HANDLING FROZEN DOUGH

Frozen dough must be kept at a temperature of -10°F with minimal fluctuations to prevent product damage. Be sure to rotate your inventory so that the first product stocked is the first product to be used.

Frozen dough is affected by three factors: Time, temperature and humidity. Time and temperature are easily controlled with properly maintained equipment. Correct proofer humidity control can only be maintained with a balance between temperature and humidity settings.

RETARDER PRINCIPLES

Retarders provide a location for the frozen dough to thaw slowly, until it reaches a state of even temperature throughout the dough piece. Retarders protect the dough from the unequal thawing caused by excessively warm locations. The best retarders are designed to promote a controlled, cool, slightly moist environment. To eliminate moisture loss and crusting it is often still appropriate to cover the entire pan of product with a heavy plastic bag.

NOTE: Condensation can cause thin, close fitting plastic bags (like trash bags) to stick to the dough. This often creates damaged surfaces when the plastic is pulled free. Baking supply houses carry zippered "elephant bags" specifically for the retarding process.

By keeping the dough between 33° - 40°F the yeast activity in the dough is minimal, yet limited fermentation does occur improving product flavor and dough handling characteristics. Doughs held in the retarder for over 48 hours often will develop strong "sour" aromas and flavors, and if baked, will result in inferior crumb texture and shelf life. Follow and understand the practices outlined on the following pages when retarding your frozen product:

1. Maintain temperature between 33" - 40°F
2. Avoid formation of crust or skin on dough pieces
3. Retard 12-16 hours (overnight)
4. Do not over-retard product (sour product)
5. Longer retards will require shorter proof times.
6. Fermentation begins

PROOFER OPERATION

For the best results in a frozen dough operation, a relative humidity of 70% - 75% is desirable, with a temperature between 90° - 110°F. The humidity and temperatures settings will vary depending on the strength and kind of dough to be proofed.

Larger pieces of dough should be proofed at a lower temperature while smaller pieces are proofed at a higher temperature.

Basic yeast dough should be at room temperature when it is placed in the proofer. Placing retarded dough (directly from the walk-in or refrigerator) into the proofer cabinet will often result in excessive build up of condensation on the surface of the dough. This may lead to crust imperfections (spotting and streaking) and blistering. In severe cases this may often result in total collapse of the baked product after removal from the oven.

It is important to stage your retarded product into the proofer to avoid "over-proofing". For optimal results the product must be baked immediately after the proofing process.

The majority of yeast-raised products can be proofed successfully between 90° - HOT and 70% - 75% relative humidity. The quality of your final product will depend on the initial product quality and handling from the freezer to the oven.

PROOFING BAGELS

The proofing process allows the bagels to warm up and to expand slightly before they are boiled. Bagels which are not proofed sufficiently, may not rise to the surface when they are boiled. However, over-proofed bagels will tend to collapse after boiling and before they are placed in the oven.

Optimum temperatures and times will vary for various bagel formulations. All bagels should be proofed at a low relative humidity (65% - 75% R.H.).

Bagels which have been held overnight in a retarder or for a short time in a freezer are usually allowed to proof at lower temperatures (86° - 90°F) than bagels processed without interruption. Continuously produced bagels are generally proofed at 104°-110°F.

FROZEN DOUGH PROBLEMS, CAUSES & REMEDIES BREAD & ROLLS

Possible Causes	Remedy
PROBLEM: lack of Volume (Too Small)	
Incomplete Thawing	Thaw completely or allow to proof longer. (The colder the dough, the longer the necessary proofing time.)
Loaves Too Small for Pan	Use proper sized pans or increase size of dough.
Under-proofed	Proof at proper temperature, humidity and time.
Oven Temperature Too High	Use oven thermometer to check oven temperature against temperature dial. Recalibrate dial if necessary
Dough Too Old	Rotate inventory. Use "First In, First Out" system. Use products with earliest date codes first.
Dough Has Been Thawed and Refrozen	Maintain uniform freezer temperature at minus 10°F. Do not Refreeze Thawed dough. Place frozen dough in freezer immediately on receipt.
Dough is Dry	Retard product in sealed plastic bags. Increase moisture, (humidity setting) in proof box.
PROBLEM: Too Much Volume (Too Large)	
Over Proofing	Proof at proper temperature, humidity and time.
Oven Temperature Too Low	Use oven thermometer to check accuracy of dial indicator.
Loaves Too Large for Pans	Use proper sized pan or decrease size of dough.
Dough Has Risen Too Much During Proofing	Remold dough into proper shape as outlined in manufacturers directions and let rise again.
PROBLEM: Crust Color is Pale (Too Light)	
Thawing Time Too Long; Dough Has Aged	Retard dough in properly controlled retarding cabinet (38°-40°F)
Crust Has Developed on Dough	Keep dough pieces in plastic bag while thawing; maintain proper humidity, steam or moisture in proof box.
Insufficient Humidity in Proof Box.	Maintain proper temperature and humidity levels; check water reservoir.
Oven Temperature Too Low	Use oven thermometer to check accuracy of dial indicator.
PROBLEM: Crust Color is Too Dark	
Dough Improperly Thawed	Thaw completely according to instructions.
Oven Temperature Too High	Use thermometer to check accuracy of dial indicator.
PROBLEM: Crust Blisters:	
Careless Molding	Mold retarded product to manufacturers specifications.
Over-proofing	Proof at proper temperature, humidity and time.

Possible Causes	Remedy
PROBLEM: Crust Too Thick	
Dough Has Aged Too Much After Thawing	Thaw properly in plastic bags to avoid formation of crusting.
Crust Develops During Proofing	Maintain proper humidity, moisture and temperature levels in proofer cabinet.
Oven Temperature Too Low	Use oven thermometer to insure that dial indicator is accurate.
PROBLEM: Poor Crumb Texture (Crumbly)	
Dough Has Aged Too Much	Thaw properly in plastic bags; keep refrigerated to control aging.
Over-proofed	Proof at proper temperature, humidity and time.
Proof Box Temperature Too High	
Oven Temperature Too Low	Use oven thermometer to insure correct calibration of oven dial.
PROBLEM: Streaking or Spotting on Crust (White)	
Over-proofed	Make sure correct proofing practices are followed. Do not put "wet" dough into oven for baking. (Water will serve as insulator preventing even coloration of crust. These white spots are referred to as "fish-eyes".)
PROBLEM: Streaking or spotting on Crust (Dark)	
Formulation	Dark spotting can often be caused by incomplete mixing in the processing stage of the dough.

DOUGH AGE AND CHARACTERISTICS

Young Dough (Under-proofed)

Has the tendency to develop blisters and blemishes during handling. The loaf may often be small in volume, have a "shell-top" and a fox-red color.

Always remember the relationship of heat to the formed loaf. Young dough generates its own internal heat during fermentation. A frozen loaf in the retarder and/or proofer sees heat only from the outside of the loaf. (The interior may be 35°-38°F at the beginning of the proofing cycle.) Premature processing of frozen dough will often result in "coring" or a loaf or roll with an under baked center.

NOTE: The shorter the retarding time, the longer the necessary proofing time.

Cell Structure: The cell structure of young dough is nearly circular. The cell wall is thin and has little resistance to elasticity. This in-elasticity often causes the loaf to burst.

Shelf Life and Texture: Young dough has a short shelf life and stales quickly. The texture of the baked loaf will be slightly crumbly.

Properly Proofed

Cell Structure: The cell structure of correctly proofed dough has an elliptical/elongated cell structure and thin cell walls. The dough is readily extensible and holds gases easily.

Shelf Life and Texture: Correctly proofed dough will yield the best product having long shelf life, uniform crumb and enhanced flavor.

General Comments:

- 95% of all baking problems are caused by incorrect proofing or retarding.
- 95% of the fermentation in frozen dough occurs during proofing.
- The longer the fermentation stage in dough development the shorter the shelf life.
- The larger the item the lower the proofing temperature.

Properly proofed pan breads will exhibit "break and shred". This should be subtle in character. The break should occur directly above the lip of the pan and the shredding slightly above the break. This is the result of "oven spring". (Oven spring occurs within the first 10-12 minutes of the bake.)

Old Dough (Over-proofed)

As dough ages it becomes more acidic. The finished baked loaf has a lighter crust color as a result of the sugar that is depleted through the fermentation process.

Cell Structure

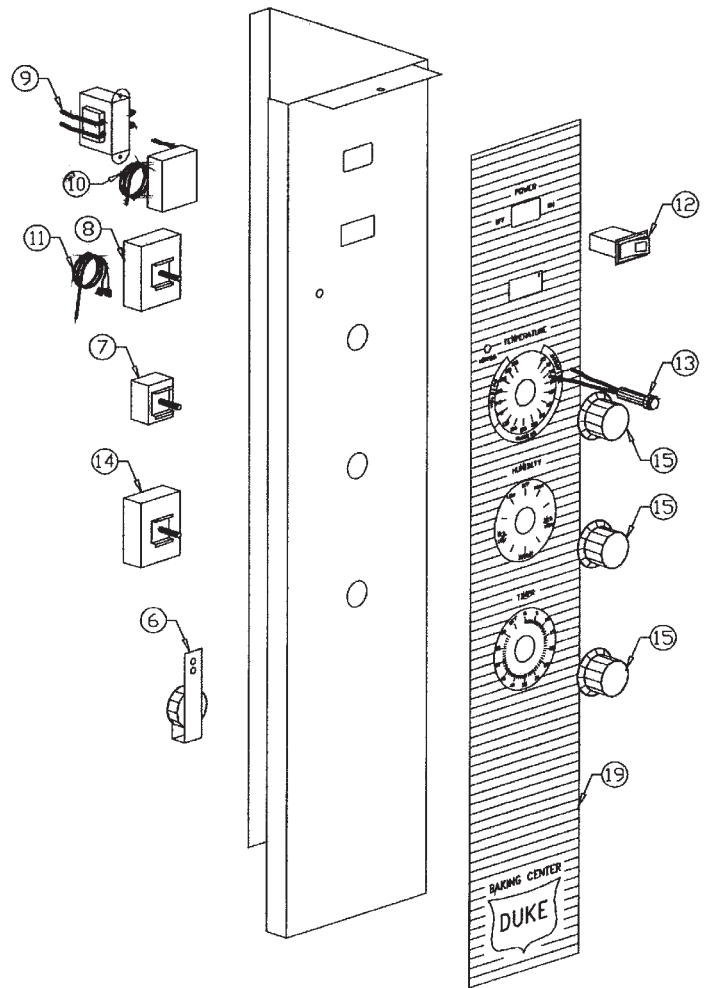
The cell structure of old dough is elliptical in form and has thick cell walls. The dough is difficult to form. The presence of old cell structure is usually most noticeable in the top or "crown" of the loaf.

TROUBLE SHOOTING

Equipment Problem	Remedy
Proofer will not operate	Make sure cord is plugged in and wall circuit breaker is turned on. Check power to master switch at black wire #1 & white wire #2. If power is present turn switch on and read voltage across wires #3 & #4. If no voltage is present replace switch.
Proofer on, no fan	Read voltage across wires #4 & #12 going to fan motor. If voltage is present replace fan motor.
Proofer on, no heat	Check power across wires #5, & #7 at air heat element. If voltage is present replace element. If no voltage is present, read voltage from wire #7 on element to ground; if no voltage, check the controller. Amber light will illuminate if controller is working.
Humidity feature not working	(Humidity element energized only when controller is calling for heat to air element.) Turn infinite control on. Verify voltage across L1 & L2 of infinite switch. Read voltage across H1 & H2 of infinite switch; if not present replace infinite switch. If voltage is present check voltage at humidity element at wires #6 & #13. If voltage is present replace humidity element.
Thermostat out of calibration	Check proofer temperature with remote test instrument. Loosen screw to controller knob, turn knob to dial setting that agrees with test instrument reading. Tighten screw.

BACKING CENTER CONTROLS

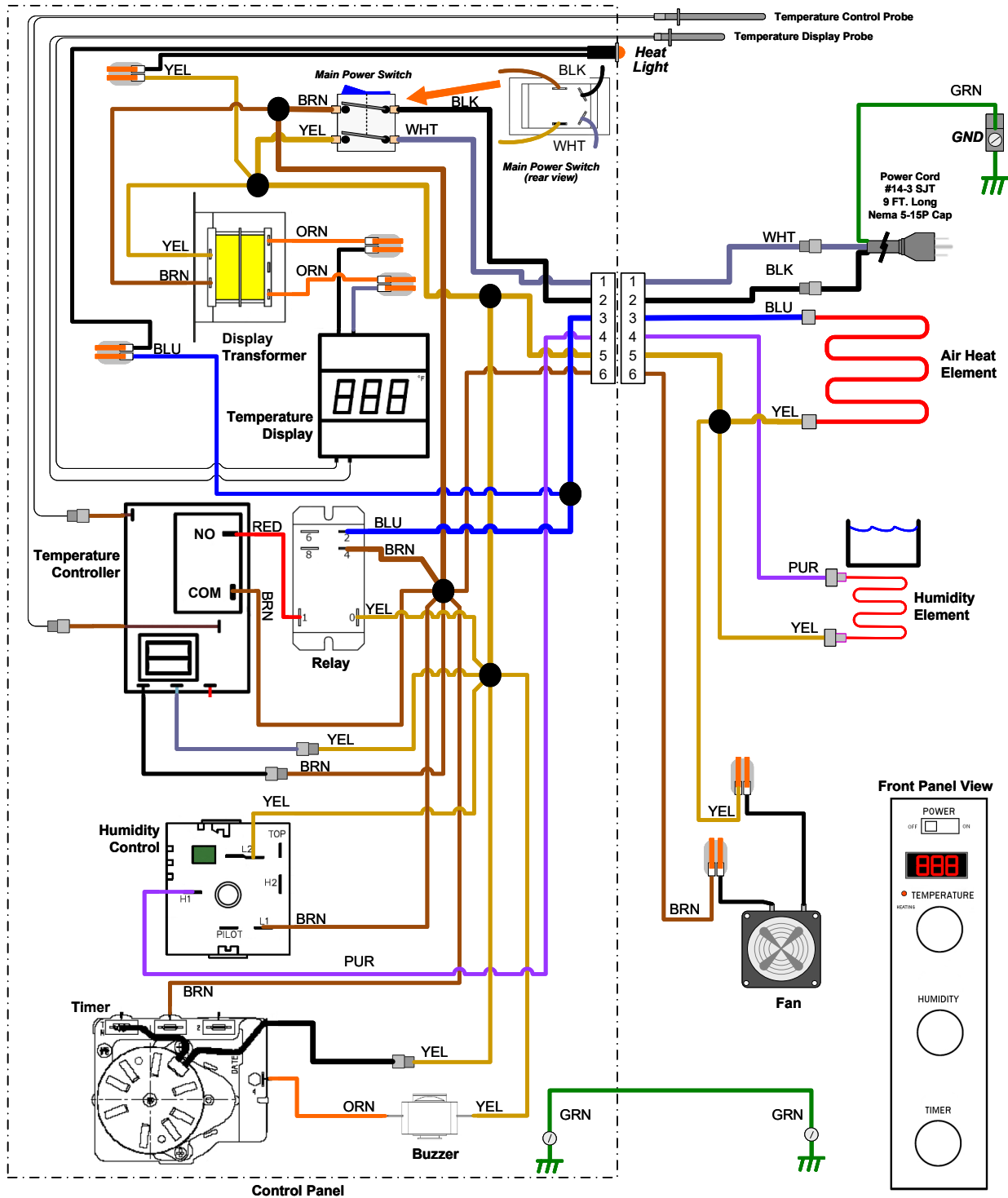
ID	Part #	Description
	314350	Caster, w/brake
	314351	Caster, w/o brake
	312559	Fan, axial
	312429	Heater, humidity, 500 watts
	312428	Heater, air, 1045 watts
6	553925	Buzzer
7	312074	Infinite switch
8	312568	Thermostat
9	312566	Transformer
10	312574	Thermometer, w/probe
11	312573	Probe
12	512289	Power switch
13	153203	Heat light
14	600304	Kit, Timer Replacement, 20V, 60Hz
15	153142	Knob
	153211	Power Cord
	00924	Door assembly
	316535	Wire rack
19	314861	Control overlay



WIRE DIAGRAM

Wire Diagram – PFB-1 & PFB-2 Proofer

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