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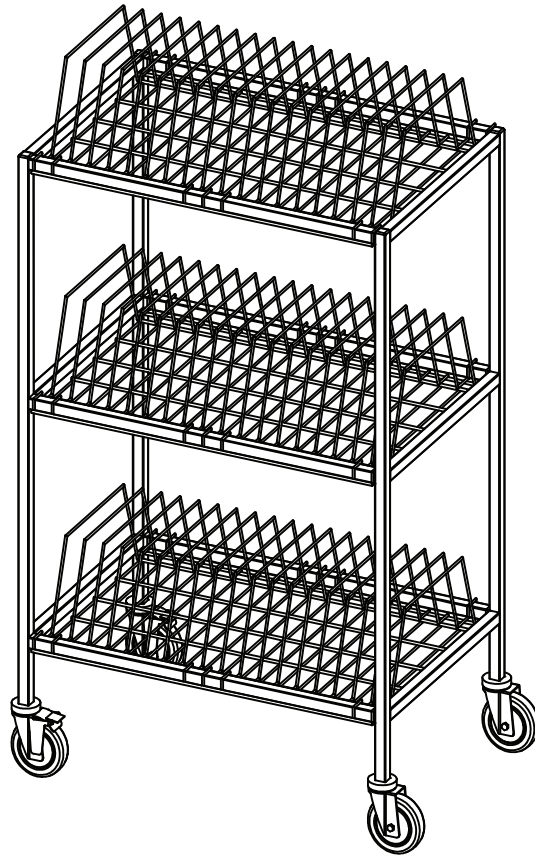
Fax 1-888-812-9956

www.aladdintemprite.com

# RSTD54

## ROOM SERVICE TRAY

### TRAY STORAGE/TRANSPORT RACK



RSTD54

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## INSTALLATION, OPERATION & MAINTENANCE MANUAL

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Manual P/N 11746  
Rev. B 06/27/2022

FOR PARTS & SERVICE CALL 1 (800) 888-5426

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# RSTDR54 TRAY STORAGE TRANSPORT RACK

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## I. MODELS

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Aladdin's room service tray storage transport rack to facilitate proper drying of trays. The unit is constructed of stainless steel tubing with three chrome plated wire racks for tray support. The unit has four swivel casters, two with locking brakes.

ALADDIN SALES CODE	RSTDR54
Number of Wire Forms	3
Capacity	54 Trays
Overall Dimensions:	
Length	34 3/4" (88.3 cm.)
Width	23" (58.4 cm.)
Height	60.7" (154.1 cm.)
Weights:	
Frame w/3 Racks	73 lbs. (33 kg.)
Fully Loaded Rack	280 lbs. (127 kg.)
Shipping Weight	103 lbs. (46.7 kg.)

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## II. RECEIVING INSPECTIONS

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Your Aladdin Storage Rack is factory tested for performance and is free from defects when shipped. The utmost care has been taken in packaging this product to protect against damage in transit. You should carefully inspect your Storage Rack to assure that no damage has occurred in transit. If however, damage is detected see the following damaged goods policy. Under no condition may a damaged unit be returned to Aladdin Temp-Rite without first obtaining written permission (return authorization). No credit will be issued for claims not reported to Aladdin within ten (10) business days from receipt of shipment.

### ALADDIN DAMAGED GOODS POLICY

There are two types of damaged merchandise:

- Visual Damage
- Concealed Damage

Visual Damage – When the product being received is visibly damaged.

1. Receiver should not accept merchandise with visual damage.
2. Receiver must sign delivery receipt “refused merchandise due to damage” and specify damage.
3. Receiver should call Aladdin Customer Service immediately after refusal.
4. Carrier will notify Aladdin Traffic Department and a claim will be filed.
5. Carrier will send acknowledgement of claim within 7 days after receiving.

Concealed Damage – When damaged merchandise cannot be externally detected.

Any receiving operation should be looking for this type of damage. Sometimes, however, depending on the type of product, it is almost impossible to notice.

1. Merchandise must not be removed from point of delivery and all packaging must be kept intact.
2. Receiver must contact Aladdin customer service to report damage.
3. Aladdin traffic department will request inspection based on the dollar value of the cargo.
4. Aladdin traffic department will file a claim based on the findings of the inspection.

Failure to comply with these policies will result in the customer’s responsibility to file claims.

## III. CLEANING

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Clean any debris from the frame and wire forms then wipe complete unit with a damp cloth.

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NOTE: High pressure spray wash NOT recommended.

Do not use abrasives, harsh chemicals, or chlorine products for cleaning.

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# IV. PARTS LIST

Description	Part #
5" Swivel Caster w/ Brake	99841
5" Swivel Caster	93464
Replacement Stainless Steel Wire Form	14201
Tube cap	99839

# V. TROUBLESHOOTING

COMPLAINT	PROBLEM	SOLUTION
Unit does not roll easily	Debris in caster	Clean caster housing and caster

# VI. WARRANTY

ALADDIN TEMP-RITE®  
EQUIPMENT  
LIMITED WARRANTY

Effective October, 2012

Aladdin Temp-Rite® ("ATR") warrants to the original purchaser that the equipment listed below shall be free from defects in material and workmanship under normal use for the applicable warranty term set forth below. ATR's obligation under this warranty is limited to the repair or replacement, at the sole option of ATR, of any part which upon inspection and examination by ATR or its authorized agent is found to be defective. A written description detailing the nature of the claimed defect, together with the equipment claimed to be defective if required by ATR, must be delivered to ATR or its authorized agent within 30 days of discovery of the claimed defect (but in no event later than 30 days after the expiration of the applicable warranty term).

EQUIPMENT	WARRANTY TERM*	
	PARTS	LABOR
RSTDR54	ONE (1) YEAR	NINETY (90) DAYS

\*The warranty term commences 30 days after the date of ATR's invoice for the equipment.

THE WARRANTIES AND REPRESENTATIONS OF ATR CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF, AND THE BUYER WAIVES, ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ANY OTHER REMEDIES AGAINST ATR, WHETHER BASED UPON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. ATR SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OR ECONOMIC LOSS OF ANY NATURE (INCLUDING WITHOUT LIMITATION LOSS OF REVENUES AND/OR PROFITS) THAT MAY BE CLAIMED TO RESULT FROM ANY NEGLIGENCE OR BREACH OF WARRANTY OR CONTRACT BY ATR.

#### Exceptions and Exclusions

This warranty is issued only to the original purchaser, and is not transferable and applies only to the products installed within the United States of America, its territories and Canada. During the term of any labor warranty, ATR will pay all pre-approved shipping charges incurred in returning defective equipment to ATR and labor costs incurred in the removal and reinstallation of such equipment. Contact ATR before returning any defective equipment or otherwise performing any warranty repairs. ATR assumes no liability for any work or repair performed without its prior approval. After the expiration of any labor warranty, the original purchaser is responsible for all shipping charges incurred in returning defective equipment to ATR and labor for removing and reinstalling such equipment. ATR shall not be responsible for the replacement of expendable items like lamps and fuses or product failure resulting from normal wear and tear, improper installation, misuse, sabotage, abuse, neglect, accident, unauthorized alterations to repair, or other factors beyond the control of ATR. Neither this warranty, nor the liability of ATR may be modified or extended by action of any agent, distributor or other person or by custom or practice.

CALL ATR TOLL FREE AT 1-800-888-5426 IF YOU HAVE ANY QUESTIONS ABOUT THIS WARRANTY OR YOUR ATR PRODUCT.

FOR PARTS & SERVICE CALL 1 (800) 888-5426