

**Aladdin Temp-Rite**<sup>®</sup>...better by degrees.

P.O. Box 2978, Hendersonville, TN 37077-2978  
1-800-888-8018 or 615-537-3600  
Fax 1-888-812-9956  
www.aladdintemprite.com



## Enclosed Delivery / Retrieval Carts

**RS1615205**

**RS161552155**

**RS2015205**

**RS201552155**



---

---

**Copyright © 2016 Aladdin Temp-Rite®**

**Changes may be made to the information in this document without notification.**

# CONTENTS

---

---

- I. INTRODUCTION 4
- II. RECEIVING INSPECTIONS 5
- III. SAFETY 6
- IV. INSTALLATION 6
- V. OPERATION 7
- VI. CLEANING / MAINTENANCE 7
- VII. TROUBLE SHOOTING 8
- VIII. PARTS LIST 8
- IX . WARRANTY & LIABILITY 10

## I. INTRODUCTION

Aladdin Temp-Rite offers four different Delivery/Retrieval carts to suit your specific requirements. The enclosed design of these carts allows finished meals or soiled trays to be transported in a protected, enclosed environment. These highly durable enclosed carts will provide years of trouble-free service.

Standard Features:

- All stainless steel construction
- Side panels are recessed inside frame for added protection
- Two magnetic catches hold door tightly against cart tank, reducing noise from vibration during transport
- Stainless steel door pull handle
- One continuous hinge for door
- Durable and easy to clean
- All models have 6" Polyurethane tread non-marking casters, 2 swivel with brake and 2 rigid
- Four corner non-marking bumpers
- Two ergonomic vertical push handles bolted into a reinforcement plate on the back panel
- Cardholder mounted on side of cart for ease of identification
- Fits Aladdin RST1 Room Service, 15" x 20" cafeteria & Architectural Plastics room service tray
- Bottom of each unit is designed as a two tray shelf
- All models have full 270° door swing with a magnetic catch for the open position
- Removable tray slides for easy cleaning

Sales Code	Shelf Spacing	Number of Meals	Length	Width	Height	Weight
RS1615205	5" (12.7cm)	16	37.13" (94.31 cm)	29.38" (74.63 cm)	52.45" (133.22 cm)	185 lbs (83.9 kg)
RS161552155	5" (12.7cm)	16	37.13" (94.31 cm)	29.38" (74.63 cm)	52.45" (133.22 cm)	185 lbs (83.9 kg)
RS2015205	5" (12.7cm)	20	37.13" (94.31 cm)	29.38" (74.63 cm)	60.45" (153.45 cm)	207 lbs (93.9 kg)
RS201552155	5" (12.7cm)	20	37.13" (94.31 cm)	29.38" (74.63 cm)	60.45" (153.45 cm)	207 lbs (93.9 kg)

---

---

## II. RECEIVING INSPECTIONS

---

Your Aladdin RS16/20 carts are factory tested for performance and are free from defects when shipped. The utmost care has been taken in packaging this product to protect against damage in transit.

You should carefully inspect your RS16/20 to assure that no damage has occurred in transit. If however, damage is detected see the following damaged goods policy. Under no condition may a damaged unit be returned to Aladdin Temp-Rite without first obtaining written permission (return authorization). No credit will be issued for claims not reported to Aladdin within ten (10) business days from receipt of shipment.

### ALADDIN DAMAGED GOODS POLICY

There are two types of damaged merchandise:

- Visual Damage
- Concealed Damage

Visual Damage – When the product being received is visibly damaged.

1. Receiver should not accept merchandise with visual damage.
2. Receiver must sign delivery receipt “refused merchandise due to damage” and specify damage.
3. Receiver should call Aladdin Customer Service immediately after refusal.
4. Carrier will notify Aladdin Traffic Department and a claim will be filed.
5. Carrier will send acknowledgement of claim within 7 days after receiving.

Concealed Damage – When damaged merchandise cannot be externally detected.

Any receiving operation should be looking for this type of damage. Sometimes, however, depending on the type of product, it is almost impossible to notice.

1. Merchandise must not be removed from point of delivery and all packaging must be kept intact.
2. Receiver must contact Aladdin customer service to report damage.
3. Aladdin traffic department will request inspection based on the dollar value of the cargo.
4. Aladdin traffic department will file a claim based on the findings of the inspection.

Failure to comply with these policies will result in the customer’s responsibility to file claims.

### III. SAFETY

---

---

If you know how to correctly install, operate, clean, and service the RS16/20 cart(s) your satisfaction with the equipment will be increased and safety will be enhanced. In accordance with generally accepted product safety labeling guidelines, the following three signal words are used throughout this manual to alert you to potential hazards and to tell you how to avoid them.

**WARNING:** The word "Warning" identifies a potentially hazardous situation which, if not avoided COULD result in death or serious personal injury.

**CAUTION:** The word "Caution" identifies a potentially hazardous situation which, if not avoided, MAY result in minor or moderate injury. The word "Caution" may also be used to alert against unsafe practices and property damage only accidents.



"Important" is used to identify installation, operation, or maintenance information which is important but not hazard related.

### IV. INSTALLATION

---

---

- Inspect the unit for damage if you have not already done so (see Section III)
- Remove the outside carton, all packing material, and strapping material from the unit.
- Remove the cart from the cardboard by lifting or sliding it off.

---

---

## V. OPERATION

---

---

- For best results, insert loaded trays into the cart as quickly as possible. Doors should be opened only when necessary in order to help keep foods at the proper temperature and prevent contamination of foods from outside sources.
- Avoid bumping carts into doors, walls or obstructions of any kind.
- Never move cart unless door is securely closed. Serious damage to hinges and doors may result if bumped into walls or other equipment when doors are open.

---

---

## VI. CLEANING / MAINTENANCE

---

---



Harsh chemicals and insufficiently diluted sanitizers will damage stainless steel surface. Never use cleaning agents that contain phosphates or chlorides. These chemicals will cause permanent damage to the stainless steel finish and void equipment warranty.

The Aladdin room service carts should be sanitized and cleaned after each use, using the following method:

1. Tray slide assemblies are easily removed without tools for cleaning; simply lift up the slide to release from attachment pins and pull off pins. The assemblies can now be pulled out the door opening. The assemblies should be hand washed.
2. Wipe walls, handles, and sides with a soft clean cloth, using warm water and a mild detergent. It is recommend that you wipe with the grain of the surface to avoid scratches.
3. Use a soft nylon brush on any food buildup and in corners.
4. Sanitize with a properly diluted sanitizer (according to manufacturers recommendations).
5. Dry thoroughly with a dry cloth to remove moisture.
6. Never use sharp objects, abrasives or scrapers.
7. Do not wash cart in a pressurized wash system.

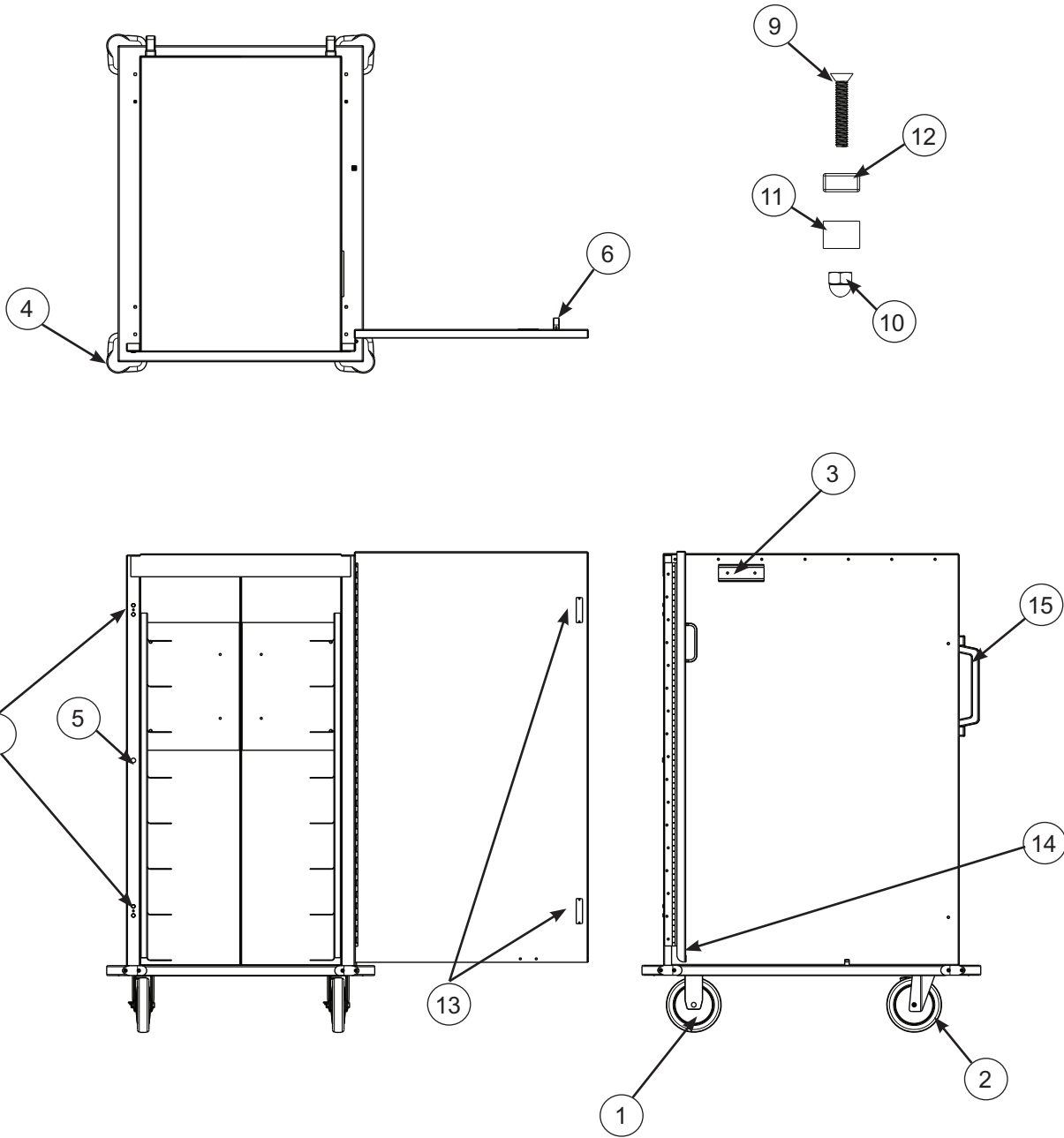
## VII. TROUBLE SHOOTING

Performance problems often result from minor incidents that can be found and corrected by checking and following the basic points mentioned in the table below.

SYMPTOM	PROBABLE CAUSE	CORRECTION
Cart hard to push/pull.	Debris in caster.	Remove debris.
Difficulty in opening/closing doors.	Hinges require lubrication.	Lubricate hinges.
Trays do not slide easily into cart.	Tray slides dirty. Tray slides not seated properly.	Remove slides and clean. Correct alignment of tray slides

## VIII. PARTS LIST

#	PN	Description	Qty
1	97579	6" Rigid caster	2
2	97581	6" Swivel w brake caster	2
3	99041	Card holder	1
4	93052	Corner bumper	4
5	97224	Door bumper	1
6	11495	Door handle	1
7*	11624	Door handle bolt	1
8	99111	Magnet assembly (door closed)	2
9	10637	Magnet Bolt 8/32 x 1" SS (door hold back)	1
10	96689	Magnet Cap Nut 8-32 Locking SS (door hold back)	1
11	10636	Magnet spacer round (door hold back)	1
12	10635	Magnet square (door hold back)	1
13	99112	Magnet strike plate (closed)	2
14	97222	Magnet striker plate (hold back)	1
15	97227	Push handle	2
16*	10235	Tray guide 16 meal 15 x 20 trays	2
17*	10632	Tray guide 16 meal 15.5 x 21.5 LEFT*	1
18*	10633	Tray guide 16 meal 15.5 x 21.5 RIGHT*	1
19*	10168	Tray guide 20 meal 15 x 20 trays	2
20*	99888	Tray guide 20 meal 15.5 x 21.5 LEFT*	1
21*	99889	Tray guide 20 meal 15.5 x 21.5 RIGHT*	1
* = Not shown			
† = looking into the cart			



## IX . WARRANTY & LIABILITY

ALADDIN TEMP-RITE®  
EQUIPMENT  
LIMITED WARRANTY

Effective March, 2016

Aladdin Temp-Rite® (“ATR”) warrants to the original purchaser that the equipment listed below shall be free from defects in material and workmanship under normal use for the applicable warranty term set forth below. ATR’s obligation under this warranty is limited to the repair or replacement, at the sole option of ATR, of any part which upon inspection and examination by ATR or its authorized agent is found to be defective. A written description detailing the nature of the claimed defect, together with the equipment claimed to be defective if required by ATR, must be delivered to ATR or its authorized agent within 30 days of discovery of the claimed defect (but in no event later than 30 days after the expiration of the applicable warranty term).

EQUIPMENT	WARRANTY TERM*	
	PARTS	LABOR
RS1615205	ONE (1) YEAR	ONE (1) YEAR
RS161552155	ONE (1) YEAR	ONE (1) YEAR
RS2015205	ONE (1) YEAR	ONE (1) YEAR
RS201552155	ONE (1) YEAR	ONE (1) YEAR

\*The warranty term commences 30 days after the date of ATR’s invoice for the equipment.

THE WARRANTIES AND REPRESENTATIONS OF ATR CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF, AND THE BUYER WAIVES, ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ANY OTHER REMEDIES AGAINST ATR, WHETHER BASED UPON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. ATR SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OR ECONOMIC LOSS OF ANY NATURE (INCLUDING WITHOUT LIMITATION LOSS OF REVENUES AND/OR PROFITS) THAT MAY BE CLAIMED TO RESULT FROM ANY NEGLIGENCE OR BREACH OF WARRANTY OR CONTRACT BY ATR.

### Exceptions and Exclusions

This warranty is issued only to the original purchaser, and is not transferable and applies only to the products installed within the United States of America, its territories and Canada. During the term of any labor warranty, ATR will pay all pre-approved shipping charges incurred in returning defective equipment to ATR and labor costs incurred in the removal and reinstallation of such equipment. Contact ATR before returning any defective equipment or otherwise performing any warranty repairs. ATR assumes no liability for any work or repair performed without its prior approval. After the expiration of any labor warranty, the original purchaser is responsible for all shipping charges incurred in returning defective equipment to ATR and labor for removing and reinstalling such equipment. ATR shall not be responsible for the replacement of expendable items like lamps and fuses or product failure resulting from normal wear and tear, improper installation, misuse, sabotage, abuse, neglect, accident, unauthorized alterations to repair, or other factors beyond the control of ATR. Neither this warranty, nor the liability of ATR may be modified or extended by action of any agent, distributor or other person or by custom or practice.

CALL ATR TOLL FREE AT 1-800-888-5426 IF YOU HAVE ANY QUESTIONS ABOUT THIS WARRANTY OR YOUR ATR PRODUCT.





250 East Main Street, Hendersonville, TN 37075

1-800-888-8018 • [www.aladdintemprite.com](http://www.aladdintemprite.com) • [info@aladdin-atr.com](mailto:info@aladdin-atr.com)