

Defective Part Return Form

Hello! To process your return, please fill out this form and email it to warranty@partstown.com. We'll look over your claim and get back to you within 48 hours. Please allow 30 days for your credit to be processed, but we'll do our best to make that time as short as possible. If you need a replacement part, order it now and we'll credit your account. Thanks!

Equipment Manufacturer		Model Number	Serial Number
		Your Information	Equipment Location
Company Name			
Address			
City			
State			
Zip			
Store Number			
Contact Name			
Telephone Number			
Email Address			
Quantity	Part Number	Please describe how part failed. For core returns, write Core Only.	
Install Date	Failure Date	Replacement Date	Freight Charges
One of the following is required: Parts Town invoice #, Order #, or your PO#			
Your reference or invoice number (will be transferred to credit memo):			

Note: These brands handle their own warranty claims. Please contact them directly.

Royal Range 951.360.1600

Thunderbird 214.331.3000

Town Food Service 718.388.5650

Please return requested items to:
Parts Town C/O Purolator
22 Worcester Rd
Etobicoke, ON M9W 5X2